

# Hull and East Yorkshire Hospitals NHS Trust

2018 NHS Staff Survey

**Benchmark Report**

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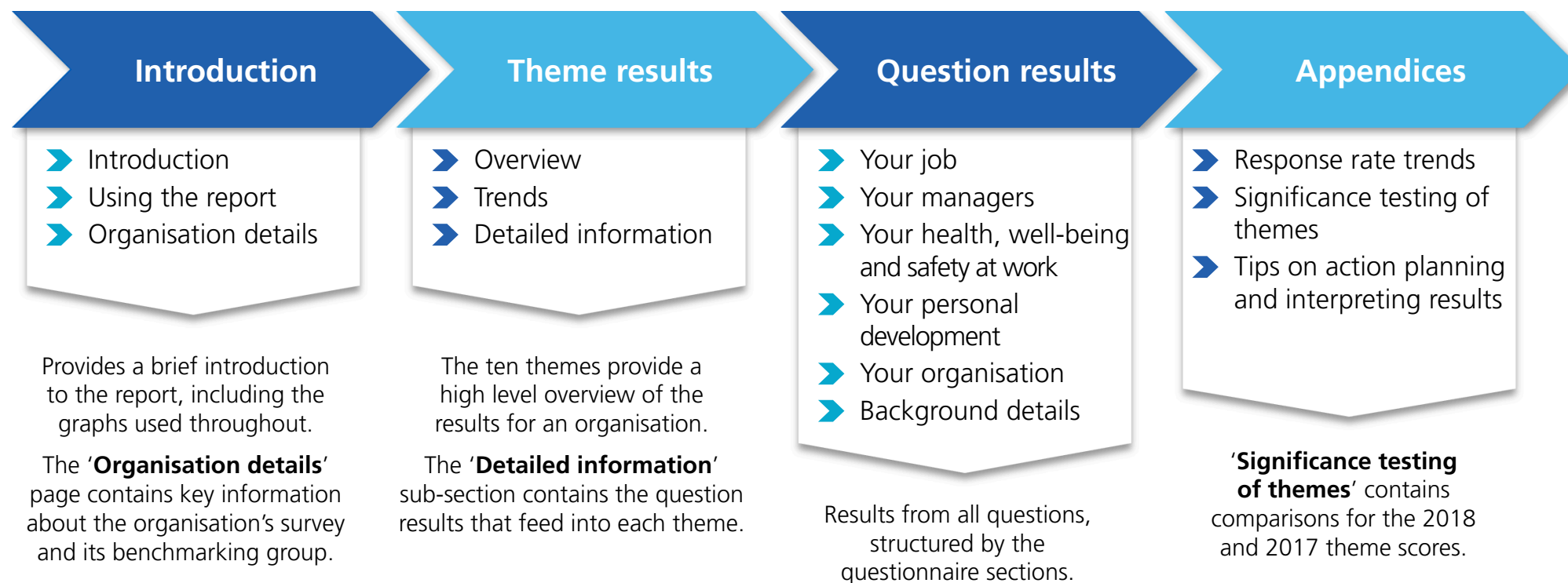
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This benchmark report for Hull and East Yorkshire Hospitals NHS Trust contains results for themes and questions from the 2018 NHS Staff Survey, and historical results back to 2014 where possible. These results are presented in the context of the best, average and worst results for similar organisations where appropriate. Data in this report is weighted to allow for fair comparisons between organisations.

Please note: q1, q10a, q19f, q23d-q28a and q29-q31b are not weighted or benchmarked because these questions ask for demographic or factual information.

Full details of how the data is calculated and weighted are included in the Technical Document, available to download from our [results website](#).

## The structure of this report



## Key features

Question number and text  
(or the theme) specified  
at the top of each slide

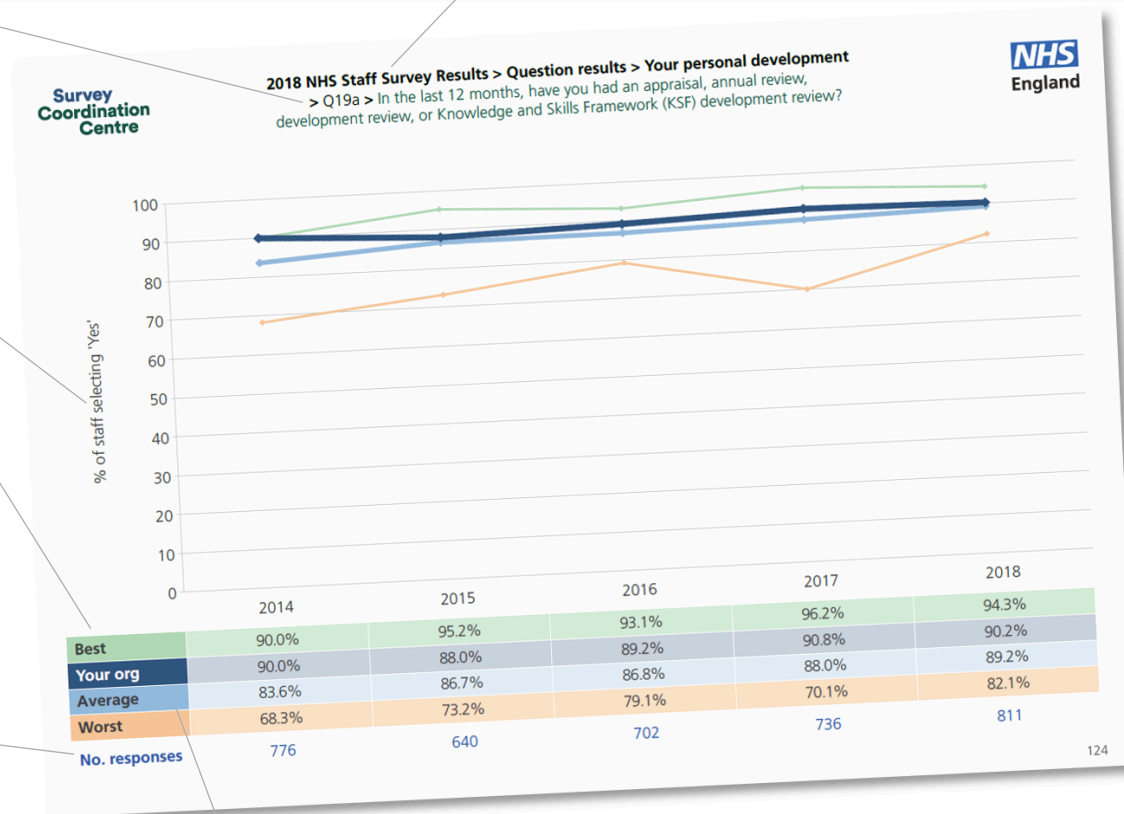
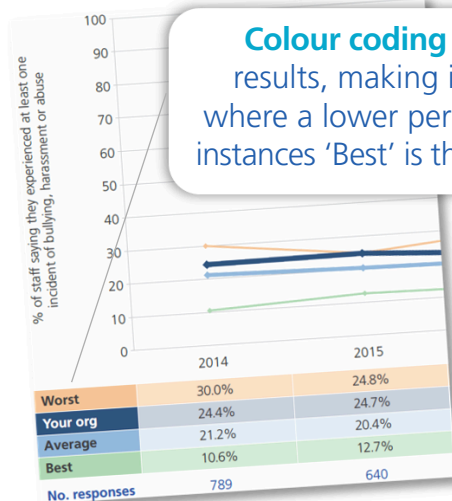
Question-level results are always  
reported as percentages; the **meaning  
of the value** is outlined along the axis.  
Themes are always on a 0-10pt scale  
where 10 is the best score attainable

**Colour coding** highlights best / worst  
results, making it easy to spot questions  
where a lower percentage is better – in such  
instances 'Best' is the bottom line in the table

 **Keep an eye out!**

**Number of responses**  
for the organisation  
for the given question

Slide headers are **hyperlinked** throughout the document. '2018  
NHS Staff Survey Results' takes you back to the contents page  
(which is also hyperlinked to each section), while the rest of the text  
highlighted in bold can be used to navigate to sections and sub-sections



Tips on how to read, interpret and use  
the data are included in the [Appendices](#)

'Best', 'Average', and 'Worst' refer to the  
**benchmarking group's** best, average and worst **results**

## Hull and East Yorkshire Hospitals NHS Trust

## 2018 NHS Staff Survey



### Organisation details

Completed questionnaires **3,185**

2018 response rate **39%**

➤ [See response rate trend for the last 5 years](#)

### Survey details

Survey mode **Mixed**

Sample type **Census**

### This organisation is benchmarked against:

Acute Trusts



### 2018 benchmarking group details

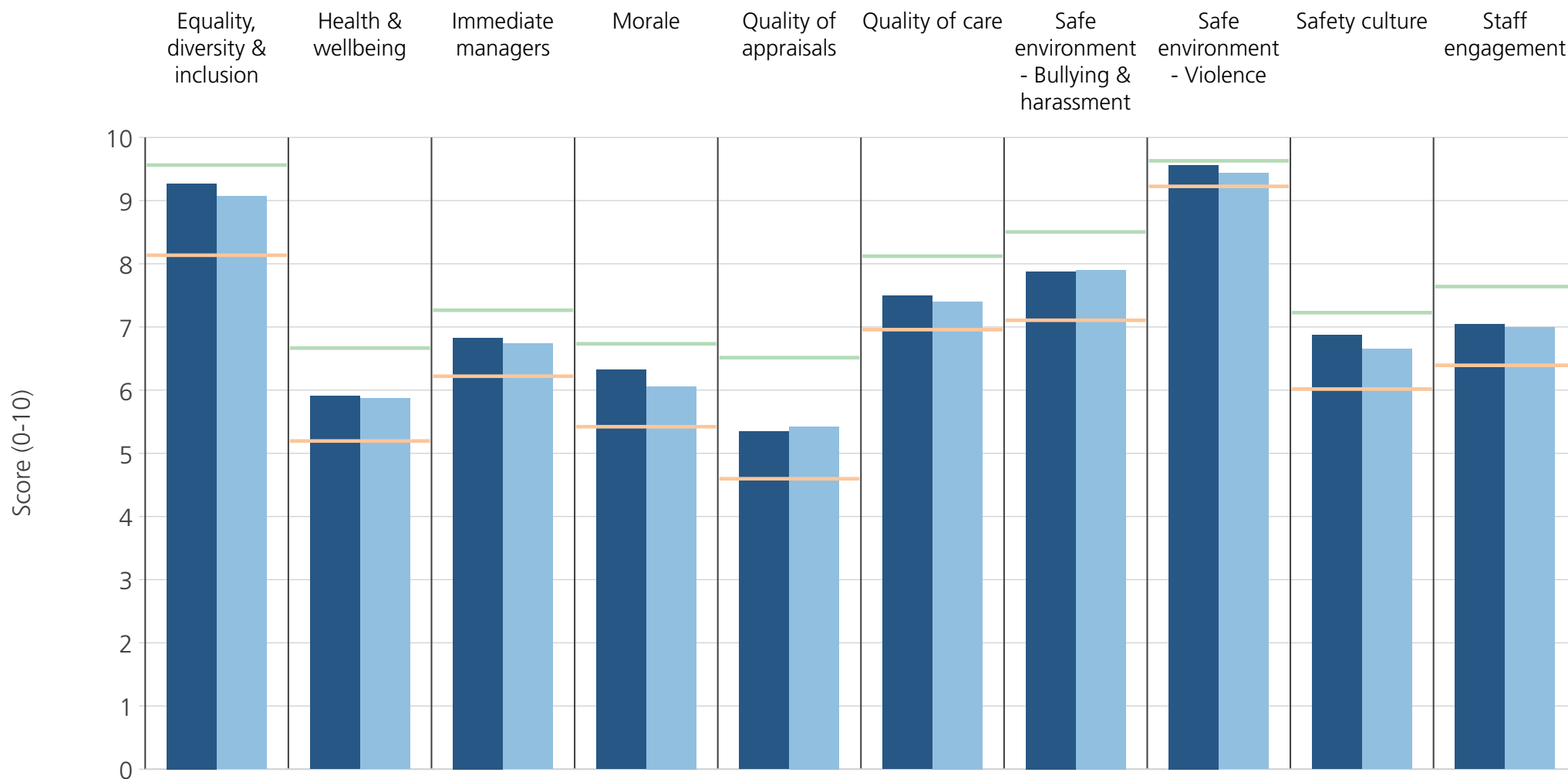
Organisations in group: **89**

Average response rate: **44%**

No. of completed questionnaires:  
**232,401**

# Theme results

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

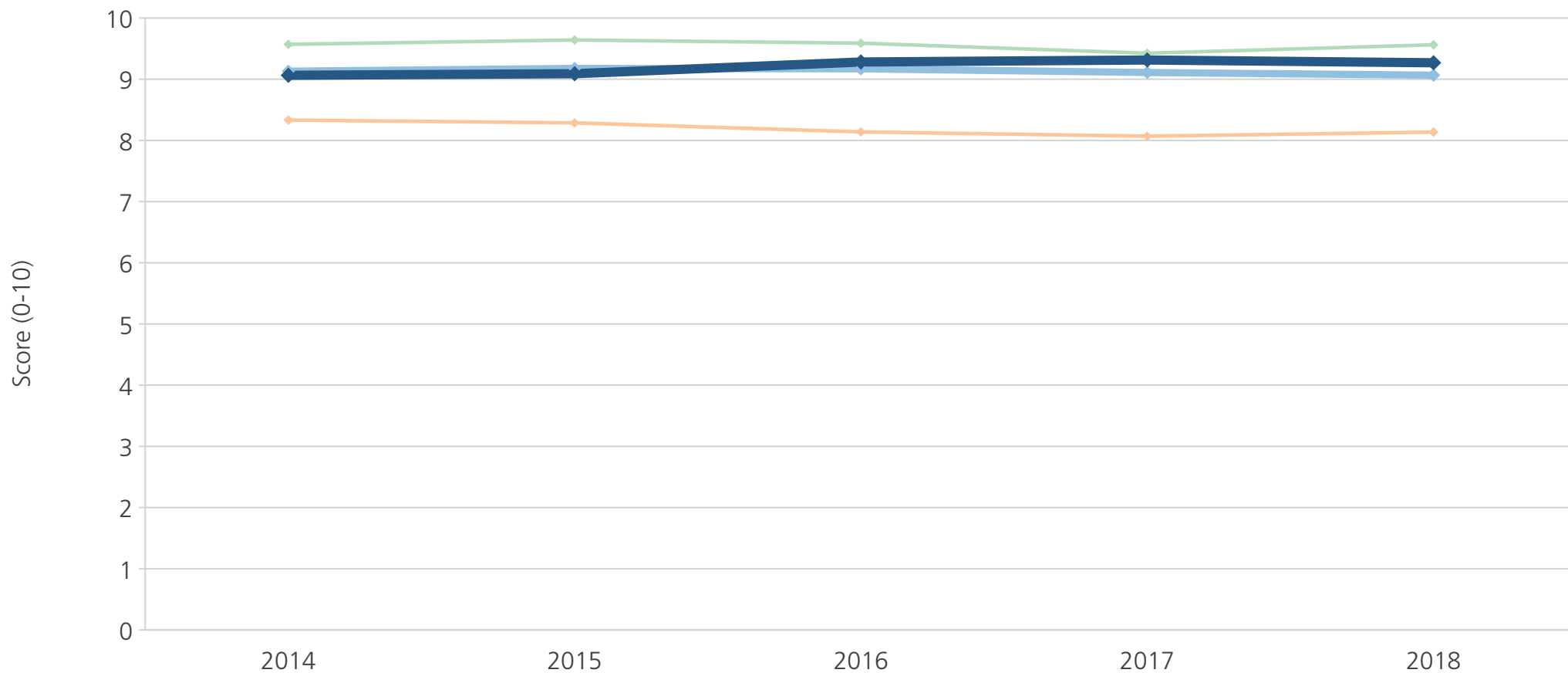


Best	9.6	6.7	7.3	6.7	6.5	8.1	8.5	9.6	7.2	7.6
Your org	9.3	5.9	6.8	6.3	5.3	7.5	7.9	9.6	6.9	7.0
Average	9.1	5.9	6.7	6.1	5.4	7.4	7.9	9.4	6.6	7.0
Worst	8.1	5.2	6.2	5.4	4.6	7.0	7.1	9.2	6.0	6.4
No. responses	3,164	3,184	3,178	3,176	2,765	2,820	3,166	3,174	3,182	3,183

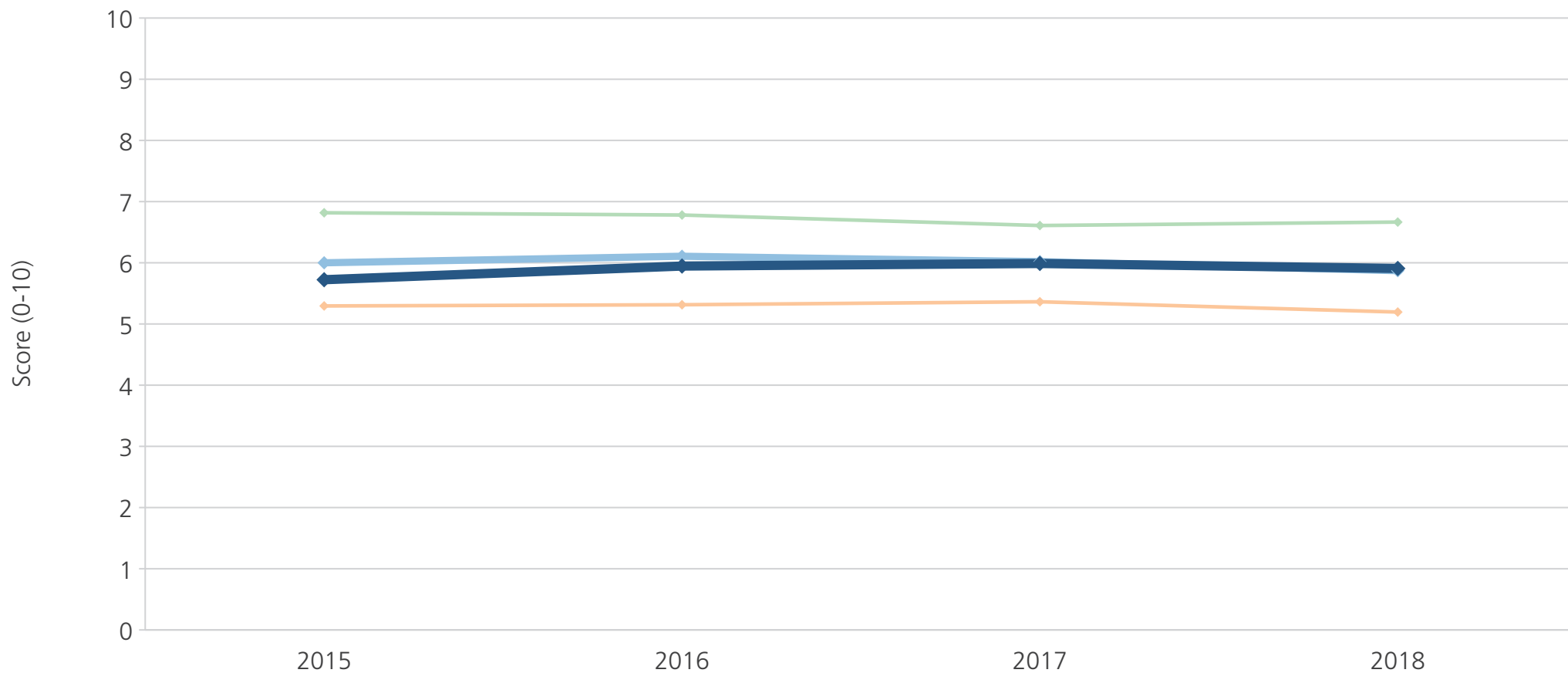
# Theme results – Trends

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results



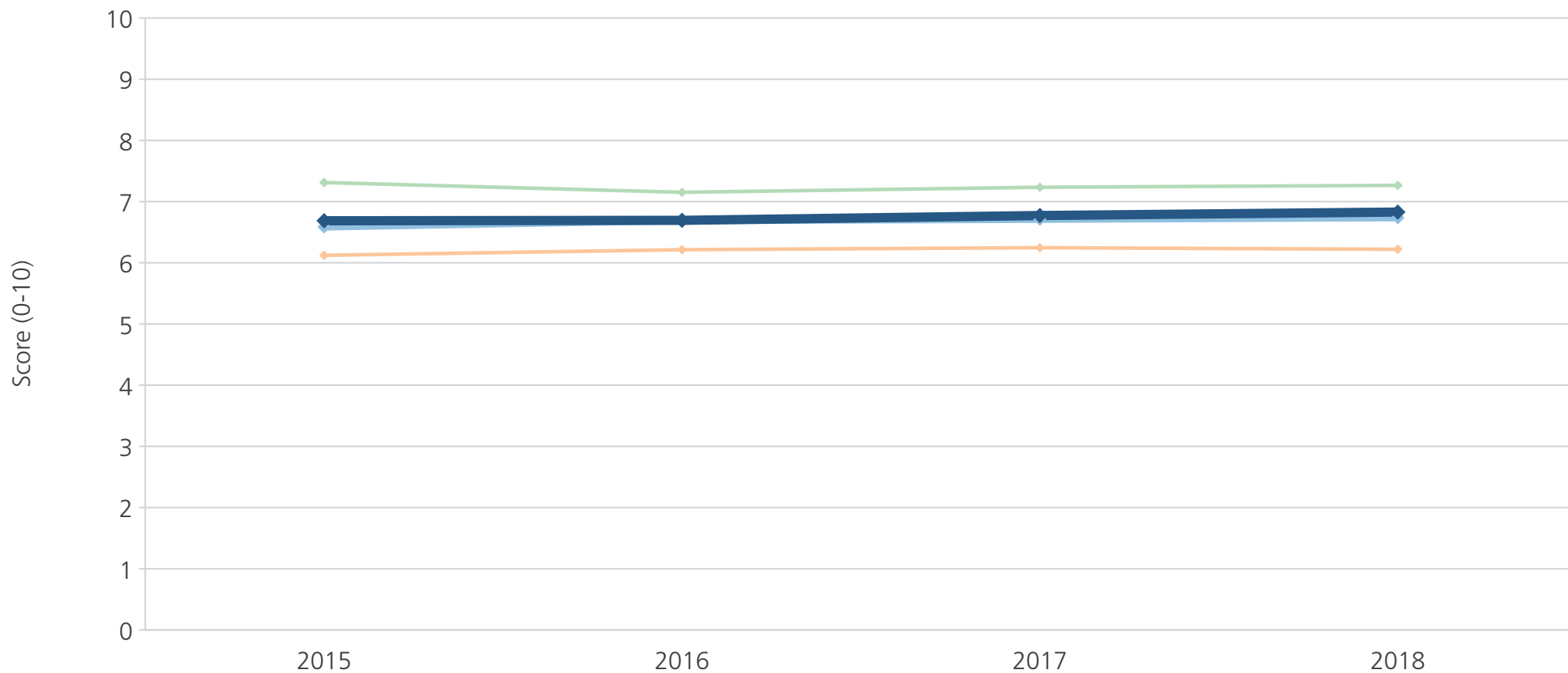


Best	9.6	9.6	9.6	9.4	9.6
Your org	9.1	9.1	9.3	9.3	9.3
Average	9.1	9.2	9.2	9.1	9.1
Worst	8.3	8.3	8.1	8.1	8.1
No. responses	309	296	3,487	3,430	3,164



Best	6.8	6.8	6.6	6.7
Your org	5.7	5.9	6.0	5.9
Average	6.0	6.1	6.0	5.9
Worst	5.3	5.3	5.4	5.2

No. responses	298	3,502	3,439	3,184
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Best	7.3	7.2	7.2	7.3
Your org	6.7	6.7	6.8	6.8
Average	6.6	6.7	6.7	6.7
Worst	6.1	6.2	6.2	6.2

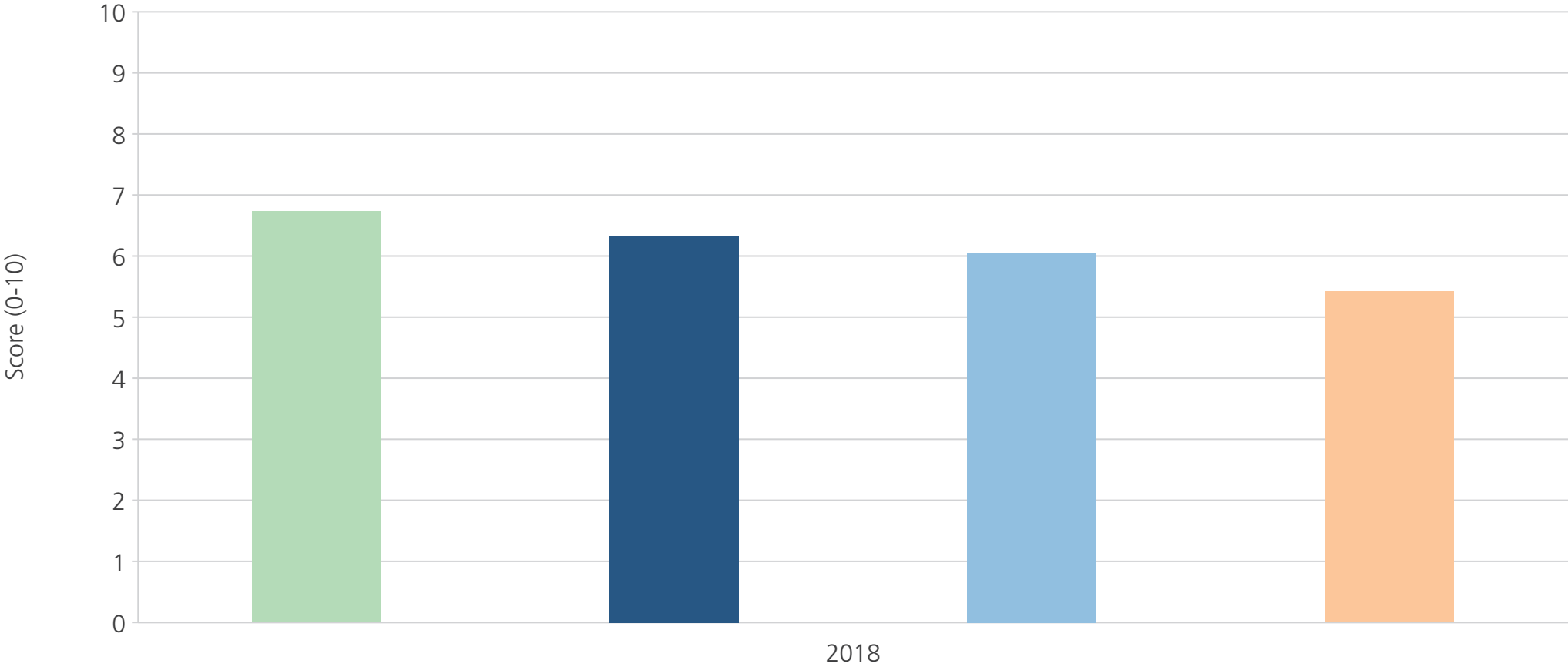
No. responses

296

3,487

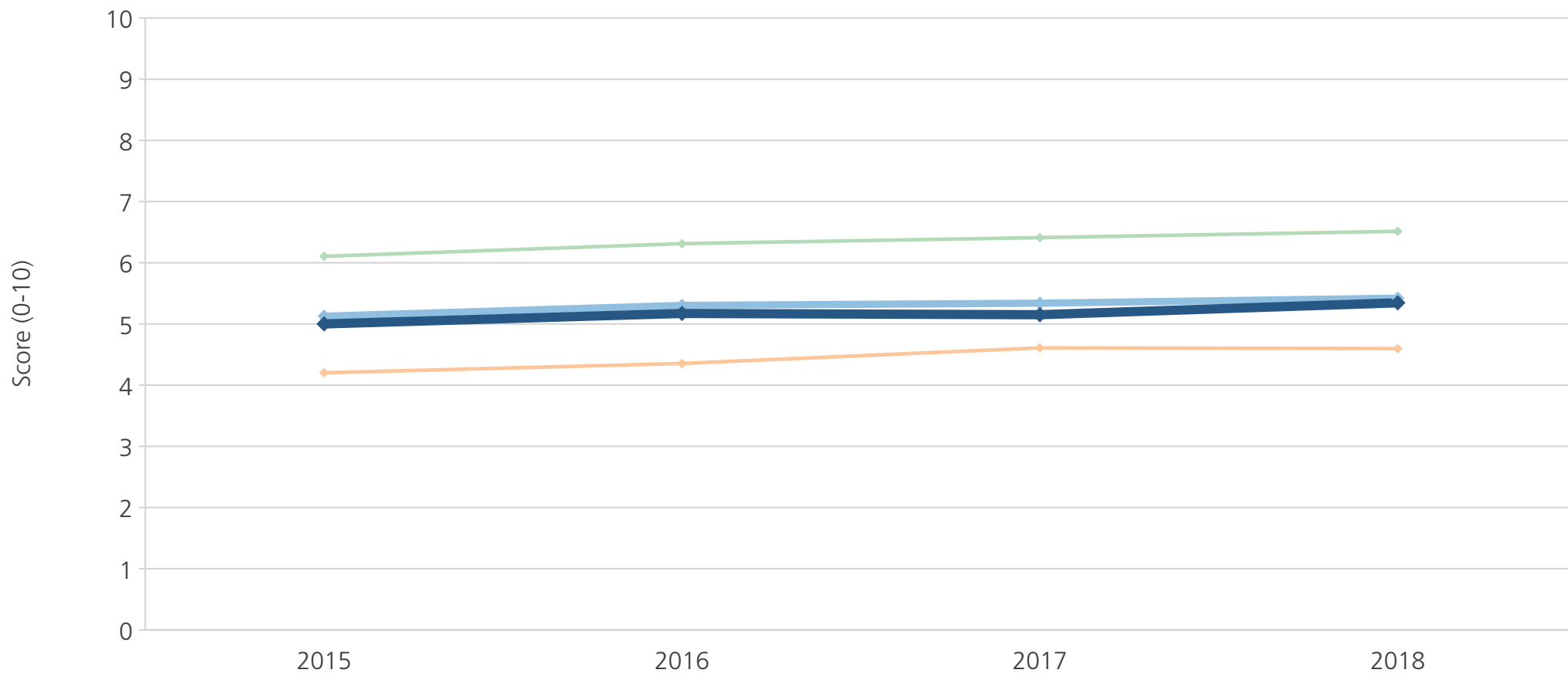
3,436

3,178



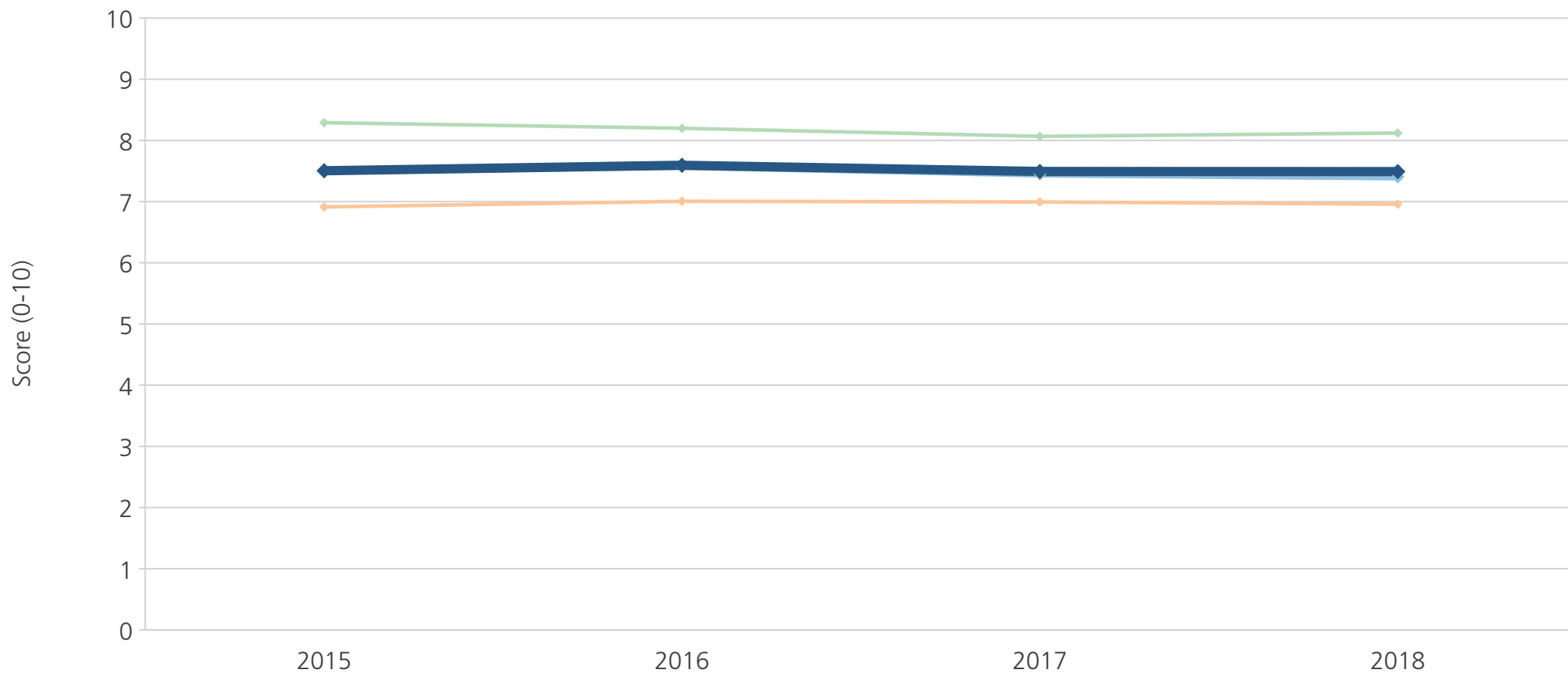
Best	6.7
Your org	6.3
Average	6.1
Worst	5.4

No. responses3,176



Best	6.1	6.3	6.4	6.5
Your org	5.0	5.2	5.2	5.3
Average	5.1	5.3	5.3	5.4
Worst	4.2	4.4	4.6	4.6

No. responses	246	2,983	2,906	2,765
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Best	8.3	8.2	8.1	8.1
Your org	7.5	7.6	7.5	7.5
Average	7.5	7.6	7.5	7.4
Worst	6.9	7.0	7.0	7.0

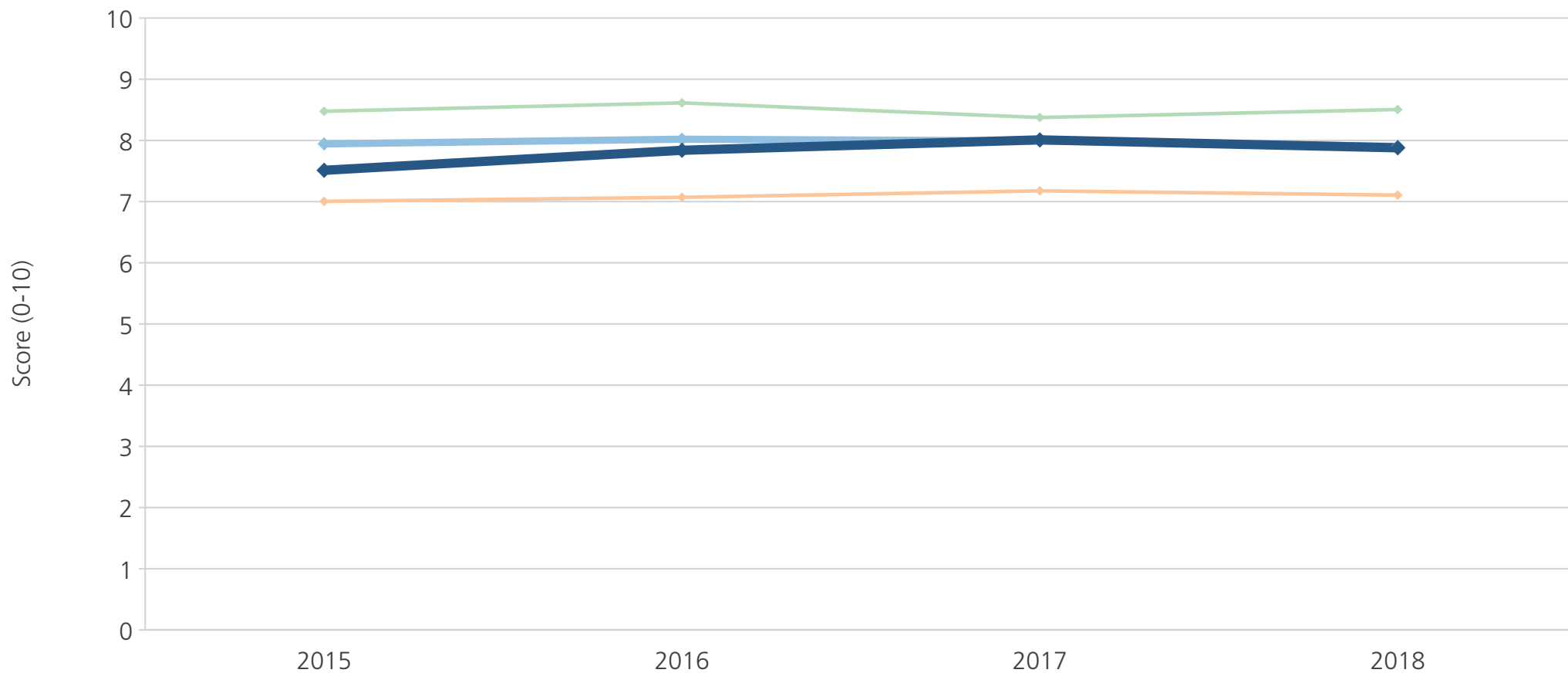
No. responses

266

3,127

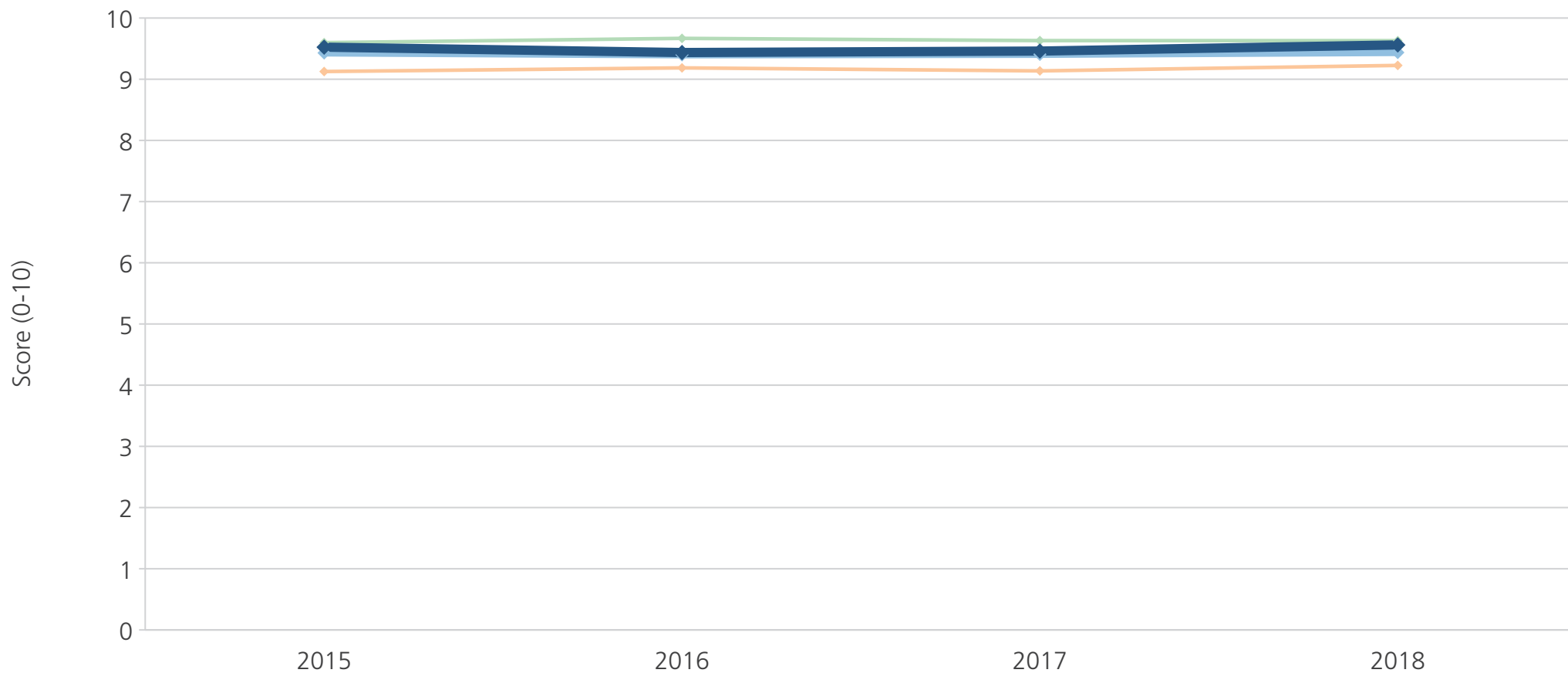
3,077

2,820



Best	8.5	8.6	8.4	8.5
Your org	7.5	7.8	8.0	7.9
Average	7.9	8.0	8.0	7.9
Worst	7.0	7.1	7.2	7.1

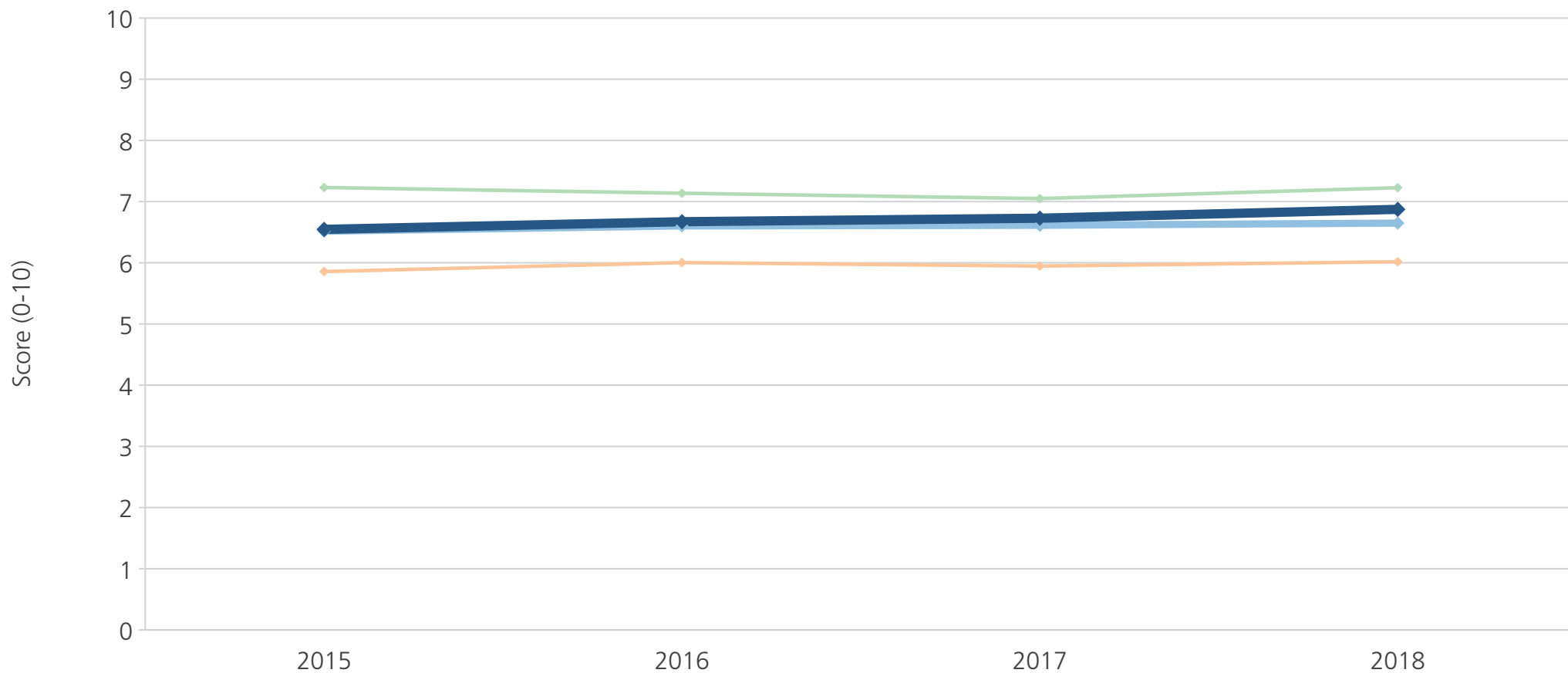
No. responses	283	3,479	3,413	3,166
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Best	9.6	9.7	9.6	9.6
Your org	9.5	9.4	9.5	9.6
Average	9.4	9.4	9.4	9.4
Worst	9.1	9.2	9.1	9.2

No. responses	297	3,476	3,419	3,174
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Best	7.2	7.1	7.0	7.2
Your org	6.5	6.7	6.7	6.9
Average	6.5	6.6	6.6	6.6
Worst	5.9	6.0	5.9	6.0

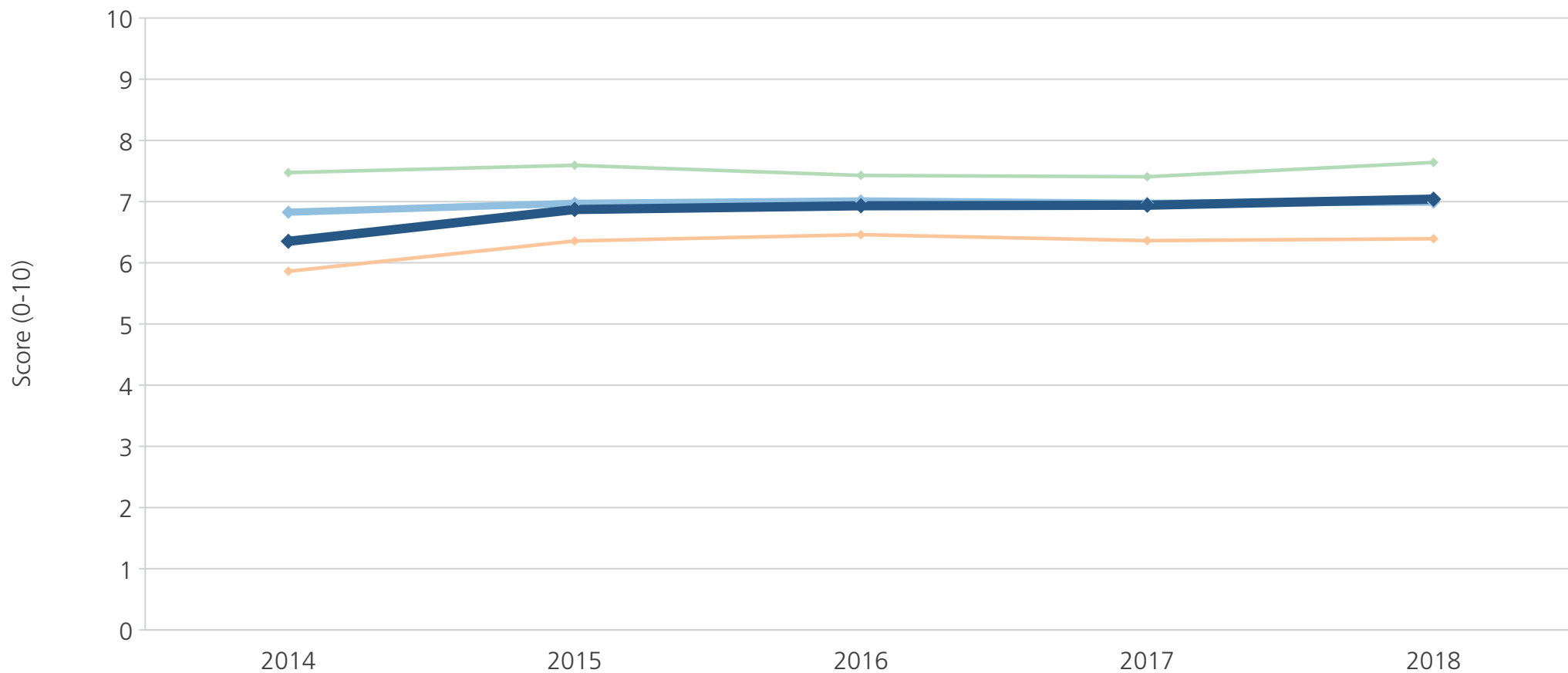
No. responses

298

3,499

3,442

3,182



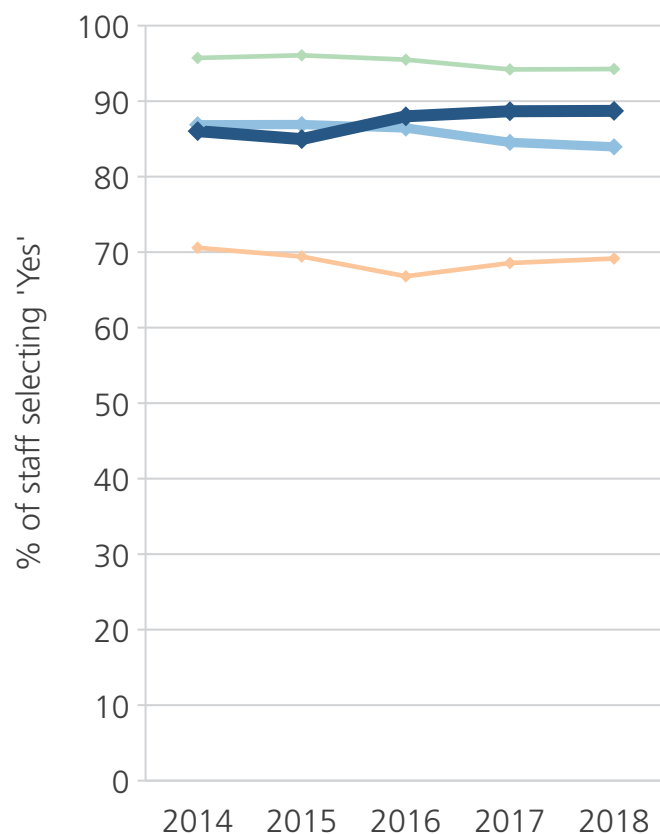
Best	7.5	7.6	7.4	7.4	7.6
Your org	6.4	6.9	6.9	6.9	7.0
Average	6.8	7.0	7.0	7.0	7.0
Worst	5.9	6.4	6.5	6.4	6.4
No. responses	312	298	3,505	3,450	3,183

# Theme results – Detailed information

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

### Q14

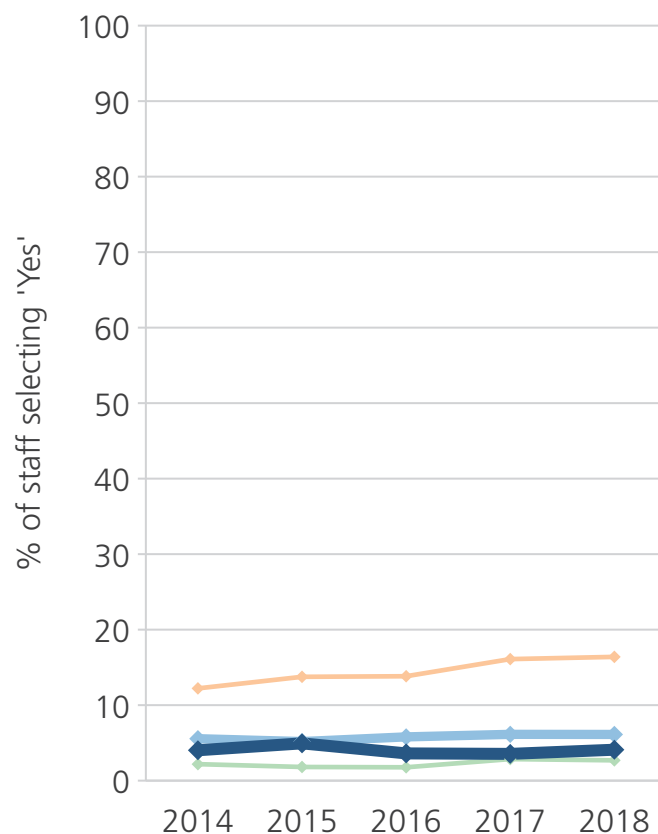
Does your organisation act fairly with regard to career progression / promotion, regardless of ethnic background, gender, religion, sexual orientation, disability or age?



<b>Best</b>	95.7%	96.1%	95.5%	94.2%	94.3%
<b>Your org</b>	86.0%	85.0%	88.0%	88.7%	88.7%
<b>Average</b>	86.9%	86.9%	86.4%	84.5%	83.9%
<b>Worst</b>	70.6%	69.4%	66.8%	68.6%	69.2%

### Q15a

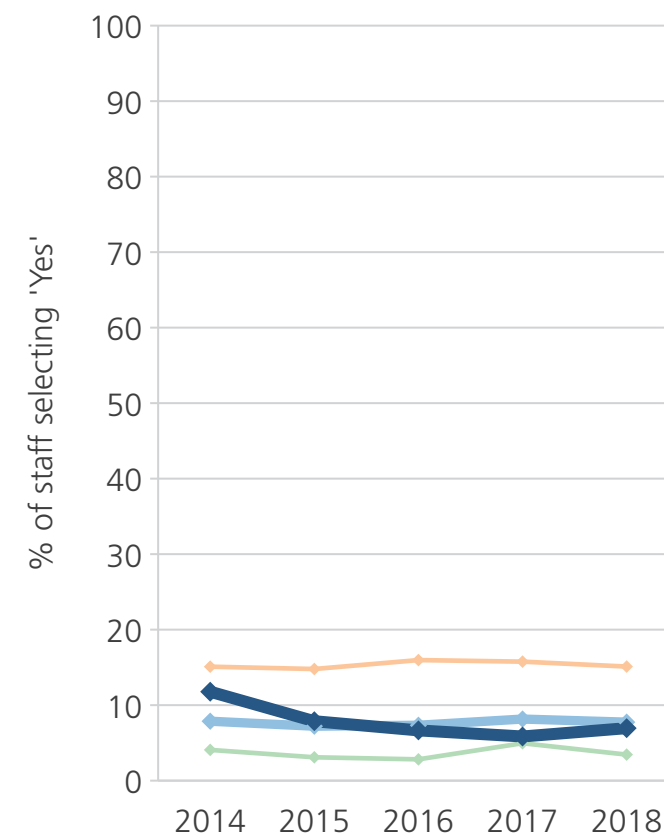
In the last 12 months have you personally experienced discrimination at work from patients / service users, their relatives or other members of the public?



<b>Worst</b>	12.2%	13.8%	13.8%	16.1%	16.4%
<b>Your org</b>	4.0%	4.9%	3.6%	3.5%	4.1%
<b>Average</b>	5.6%	5.2%	5.8%	6.1%	6.1%
<b>Best</b>	2.2%	1.8%	1.8%	2.9%	2.7%

### Q15b

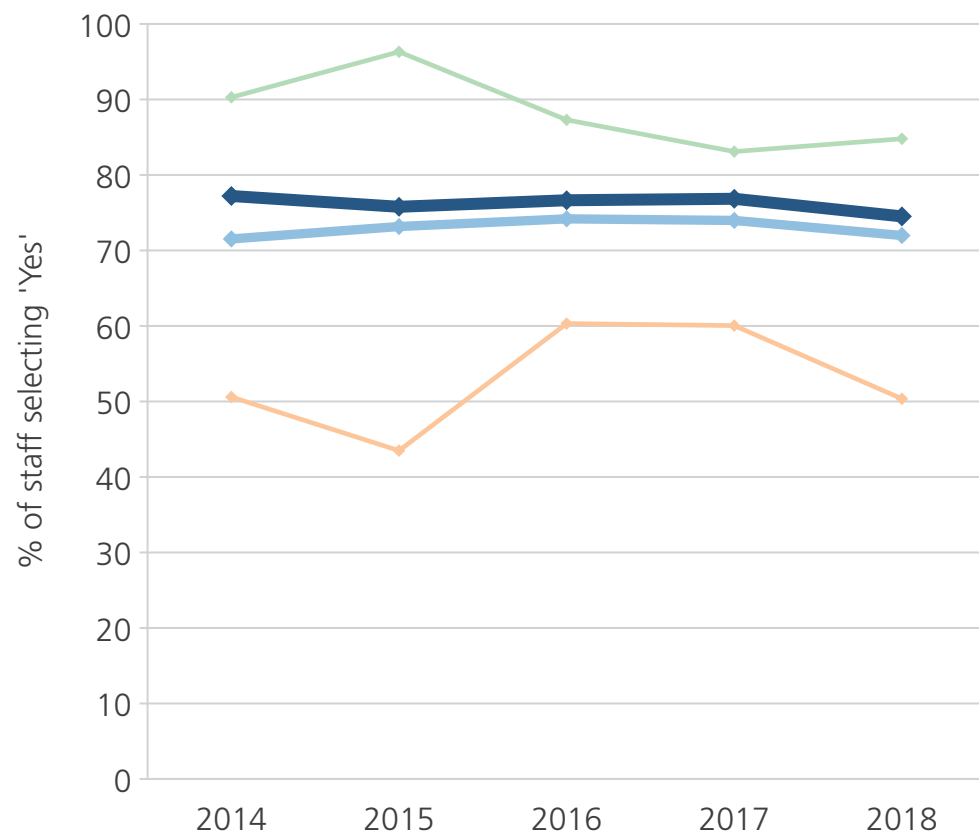
In the last 12 months have you personally experienced discrimination at work from manager / team leader or other colleagues?



<b>Worst</b>	15.1%	14.8%	16.0%	15.8%	15.1%
<b>Your org</b>	11.8%	7.9%	6.7%	5.8%	7.0%
<b>Average</b>	7.9%	7.2%	7.3%	8.2%	7.7%
<b>Best</b>	4.1%	3.1%	2.8%	5.0%	3.4%

**Q28b**

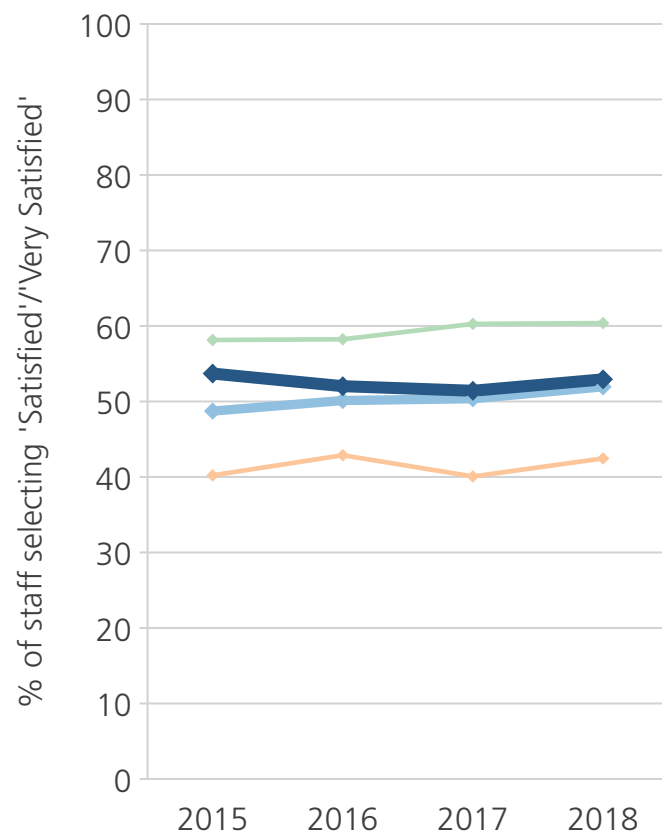
Has your employer made adequate adjustment(s)  
to enable you to carry out your work?



Best	90.3%	96.3%	87.3%	83.1%	84.8%
Your org	77.2%	75.8%	76.6%	76.8%	74.5%
Average	71.5%	73.2%	74.2%	74.0%	72.0%
Worst	50.6%	43.5%	60.3%	60.0%	50.4%

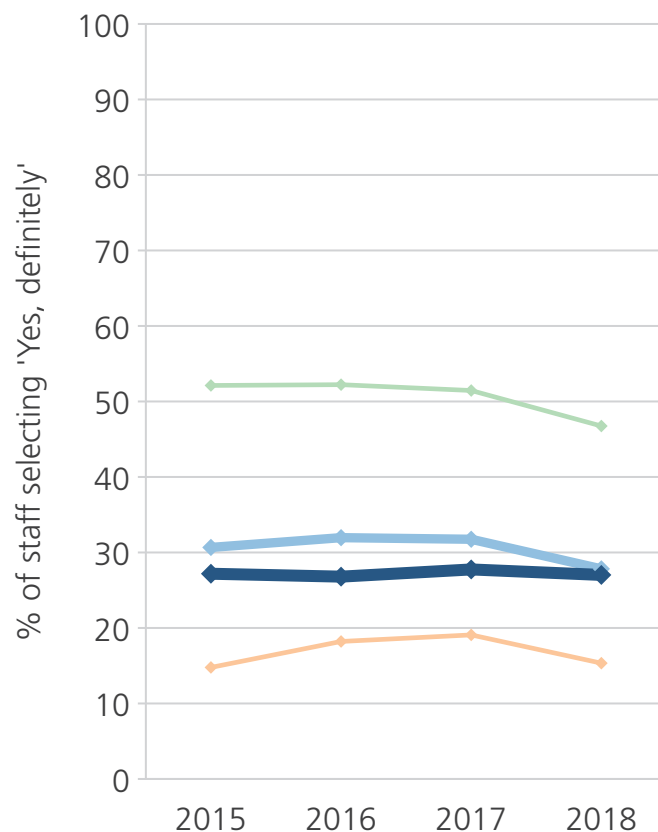
### Q5h

The opportunities for flexible working patterns



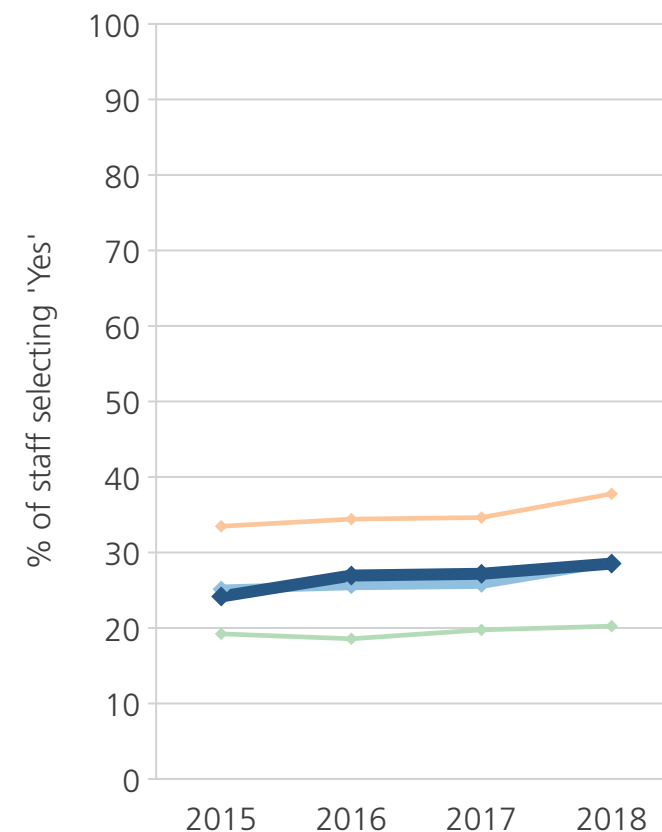
### Q11a

Does your organisation take positive action on health and well-being?



### Q11b

In the last 12 months have you experienced musculoskeletal problems (MSK) as a result of work activities?



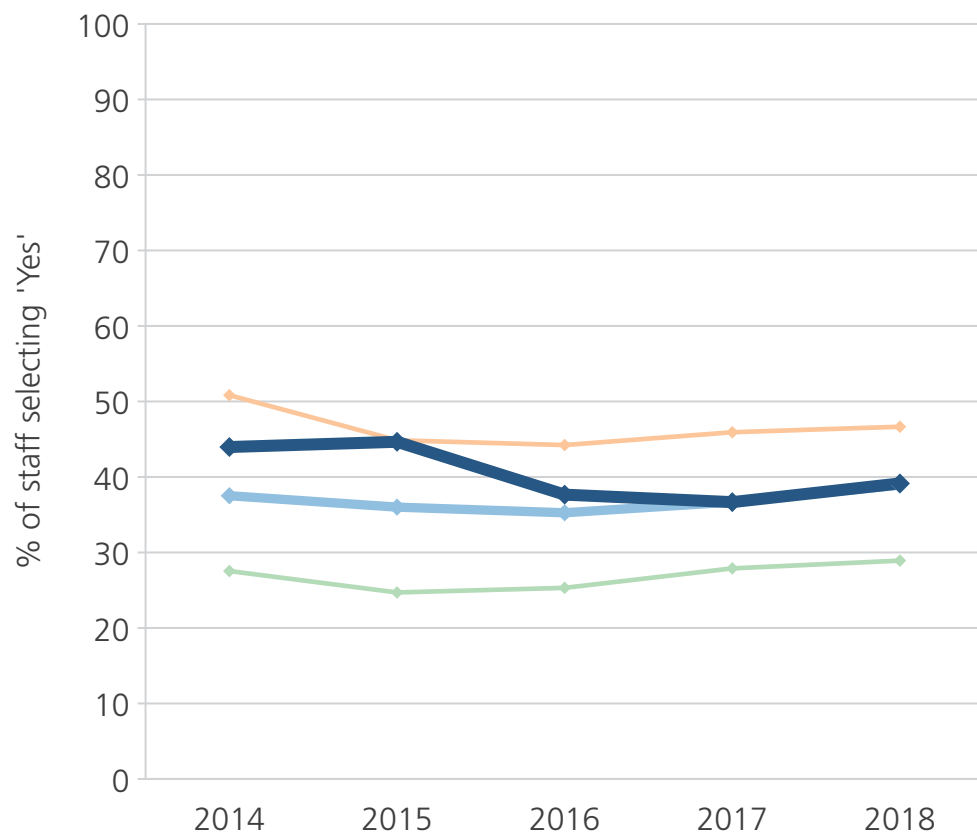
Best	58.1%	58.2%	60.3%	60.4%
Your org	53.7%	52.0%	51.4%	52.9%
Average	48.7%	50.1%	50.4%	51.9%
Worst	40.2%	42.9%	40.1%	42.5%

Best	52.1%	52.2%	51.5%	46.7%
Your org	27.2%	26.8%	27.8%	27.0%
Average	30.7%	32.0%	31.7%	27.8%
Worst	14.8%	18.2%	19.1%	15.3%

Worst	33.5%	34.4%	34.6%	37.8%
Your org	24.2%	26.9%	27.2%	28.5%
Average	25.1%	25.6%	25.8%	28.7%
Best	19.2%	18.6%	19.7%	20.2%

### Q11c

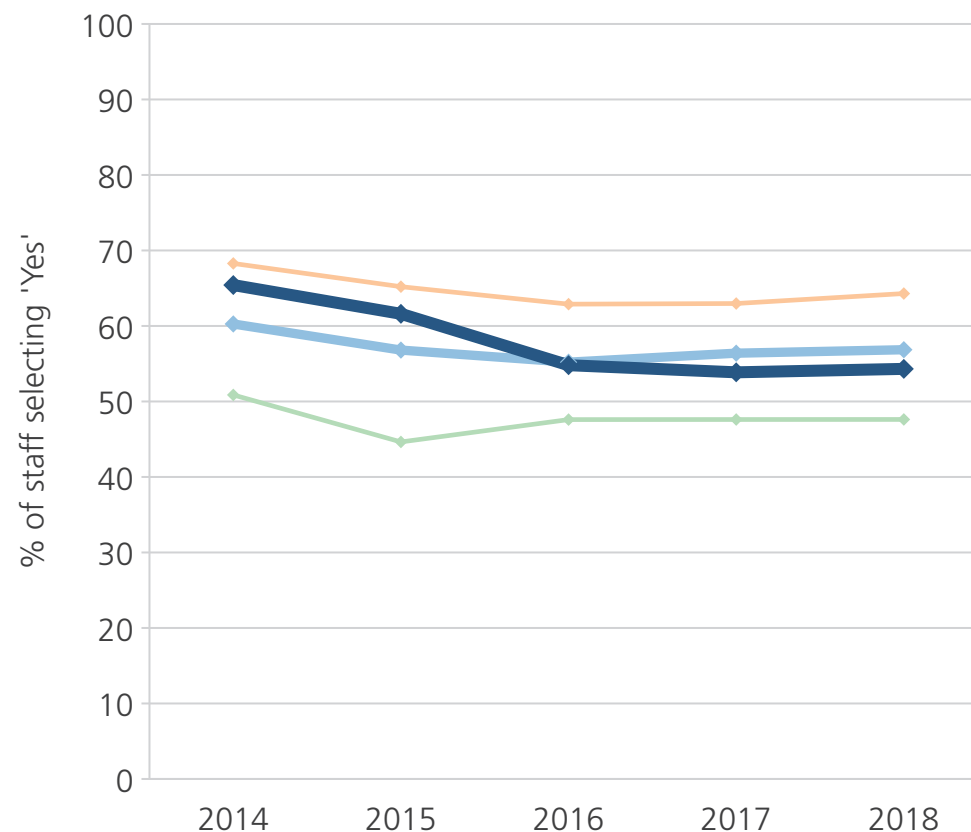
During the last 12 months have you felt unwell as a result of work related stress?



<b>Worst</b>	50.8%	44.9%	44.2%	45.9%	46.7%
<b>Your org</b>	44.0%	44.7%	37.7%	36.7%	39.1%
<b>Average</b>	37.5%	36.0%	35.3%	36.7%	38.9%
<b>Best</b>	27.5%	24.7%	25.3%	27.9%	28.9%

### Q11d

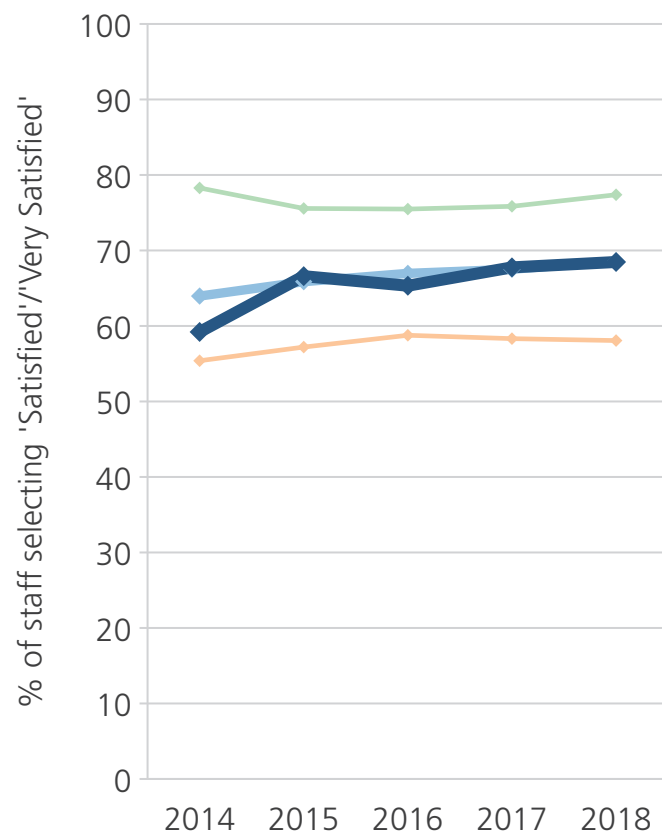
In the last three months have you ever come to work despite not feeling well enough to perform your duties?



<b>Worst</b>	68.3%	65.2%	62.9%	63.0%	64.3%
<b>Your org</b>	65.4%	61.6%	54.8%	53.9%	54.3%
<b>Average</b>	60.3%	56.8%	55.2%	56.4%	56.9%
<b>Best</b>	50.9%	44.6%	47.6%	47.6%	47.6%

### Q5b

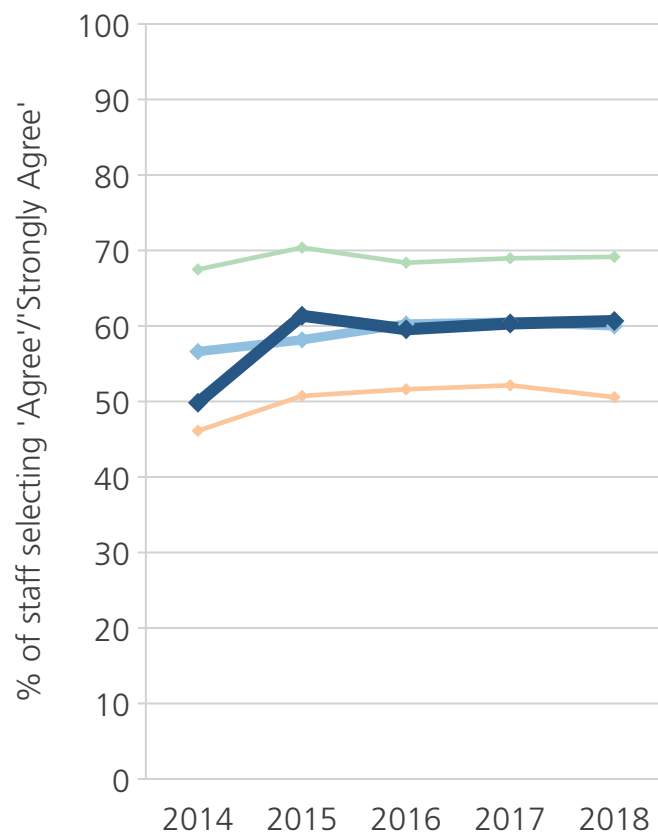
The support I get from my immediate manager



Best	78.3%	75.6%	75.5%	75.8%	77.4%
Your org	59.2%	66.6%	65.3%	67.8%	68.5%
Average	64.0%	65.9%	67.0%	67.5%	68.6%
Worst	55.4%	57.2%	58.8%	58.3%	58.1%

### Q8c

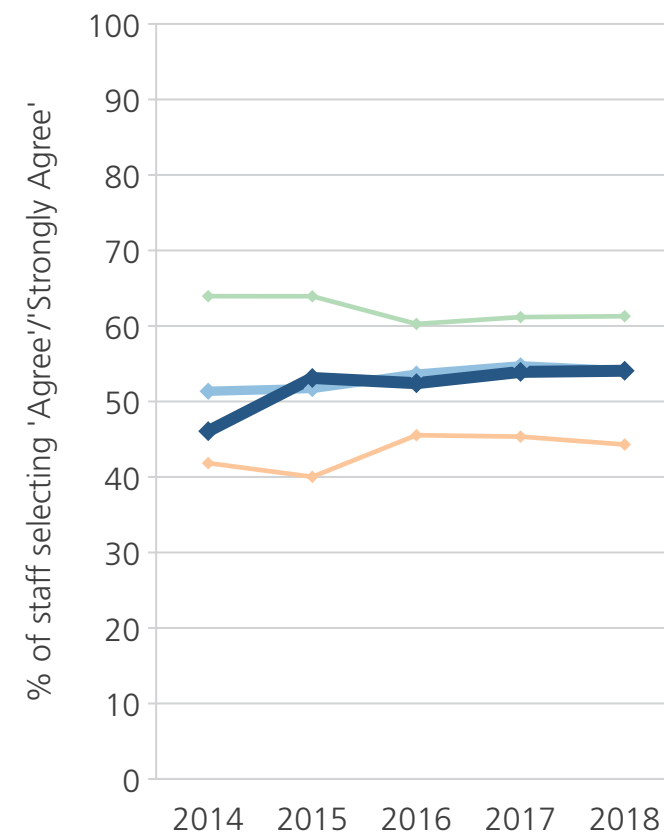
My immediate manager gives me clear feedback on my work



Best	67.5%	70.4%	68.4%	69.0%	69.2%
Your org	49.8%	61.4%	59.6%	60.3%	60.7%
Average	56.6%	58.2%	60.3%	60.5%	60.0%
Worst	46.1%	50.7%	51.6%	52.1%	50.6%

### Q8d

My immediate manager asks for my opinion before making decisions that affect my work

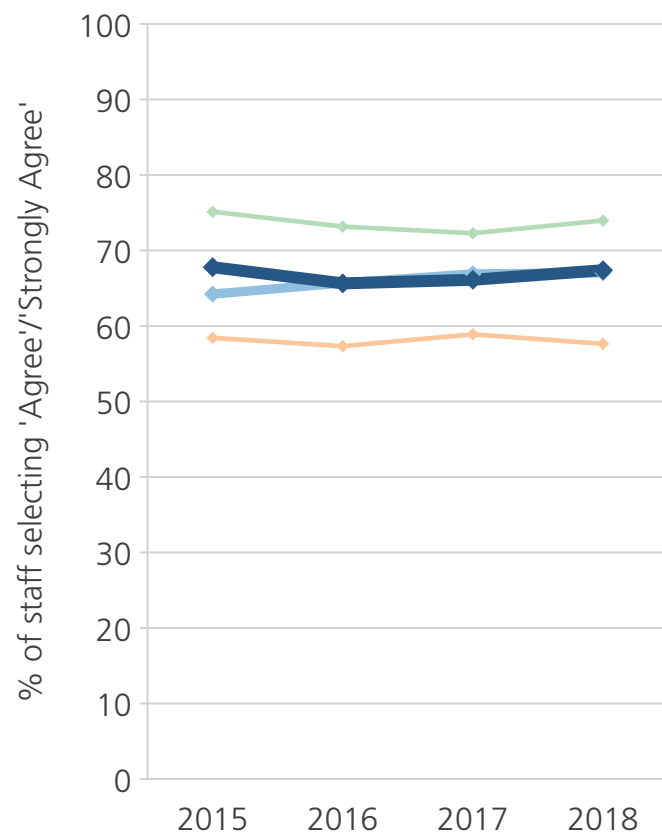


Best	63.9%	63.9%	60.3%	61.2%	61.3%
Your org	46.1%	53.1%	52.4%	53.9%	54.1%
Average	51.4%	51.7%	53.6%	54.7%	54.1%
Worst	41.8%	40.0%	45.5%	45.3%	44.3%



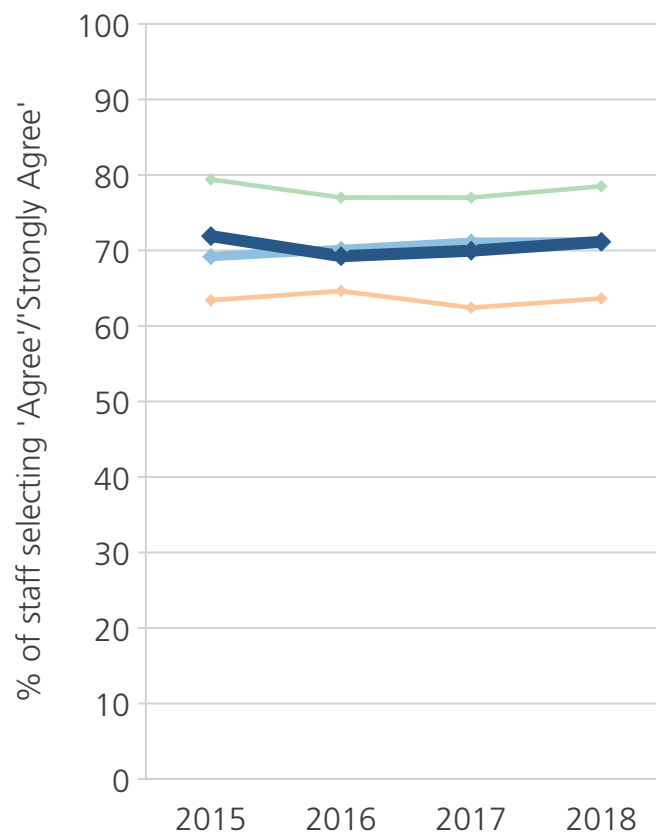
**Q8f**

My immediate manager takes a positive interest in my health and well-being



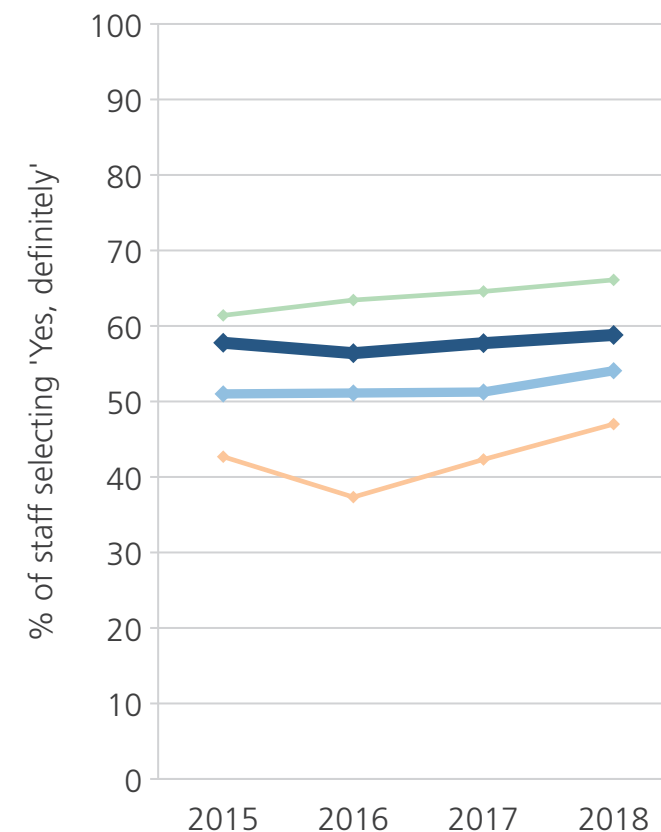
**Q8g**

My immediate manager values my work



**Q19g**

My manager supported me to receive this training, learning or development



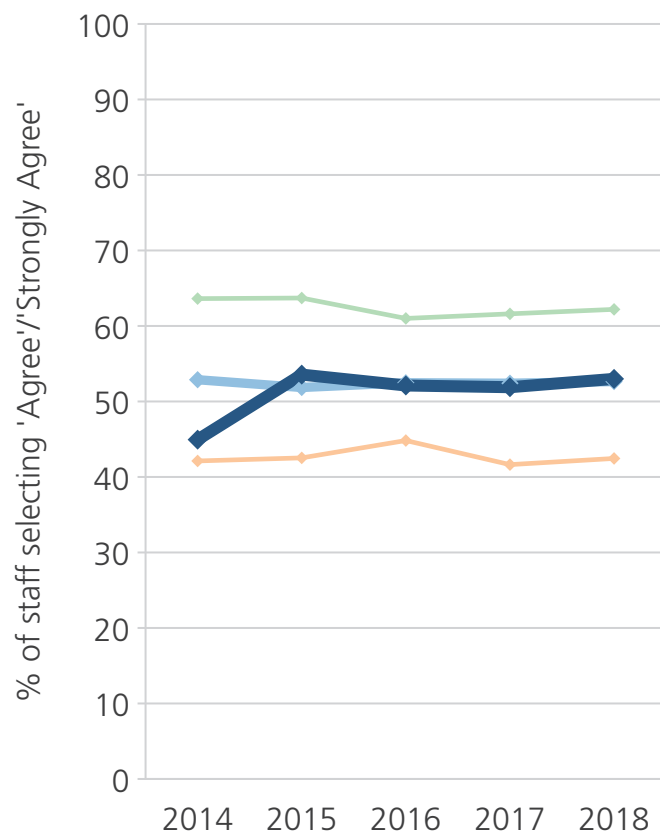
Best	75.1%	73.2%	72.3%	74.0%
Your org	67.8%	65.6%	66.1%	67.4%
Average	64.2%	65.7%	66.9%	67.0%
Worst	58.4%	57.3%	58.9%	57.6%

Best	79.4%	77.0%	77.0%	78.5%
Your org	71.9%	69.2%	70.0%	71.1%
Average	69.2%	70.1%	71.1%	71.1%
Worst	63.4%	64.6%	62.4%	63.6%

Best	61.4%	63.4%	64.6%	66.1%
Your org	57.8%	56.4%	57.7%	58.8%
Average	51.0%	51.1%	51.2%	54.1%
Worst	42.7%	37.3%	42.3%	47.0%

**Q4c**

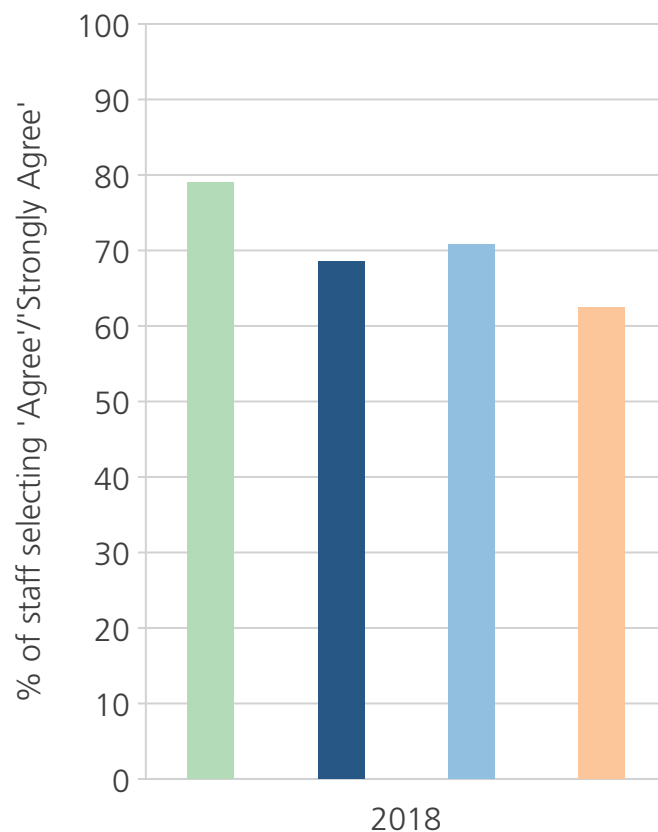
I am involved in deciding on changes introduced that affect my work area / team / department



Best	63.6%	63.7%	61.0%	61.6%	62.2%
Your org	44.9%	53.6%	52.1%	51.9%	53.0%
Average	52.9%	51.9%	52.5%	52.4%	52.6%
Worst	42.1%	42.5%	44.8%	41.6%	42.5%

**Q4j**

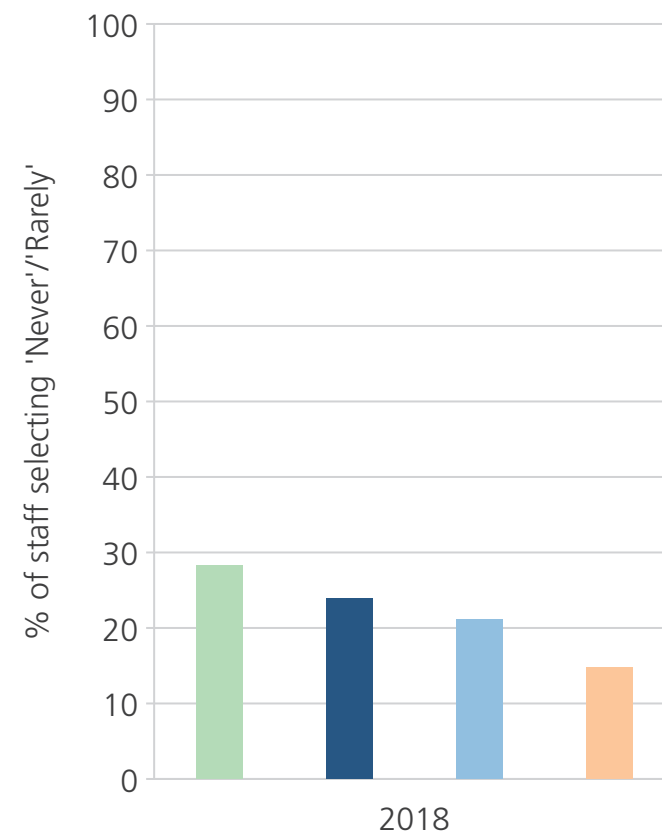
I receive the respect I deserve from my colleagues at work



Best	79.0%
Your org	68.6%
Average	70.9%
Worst	62.5%

**Q6a**

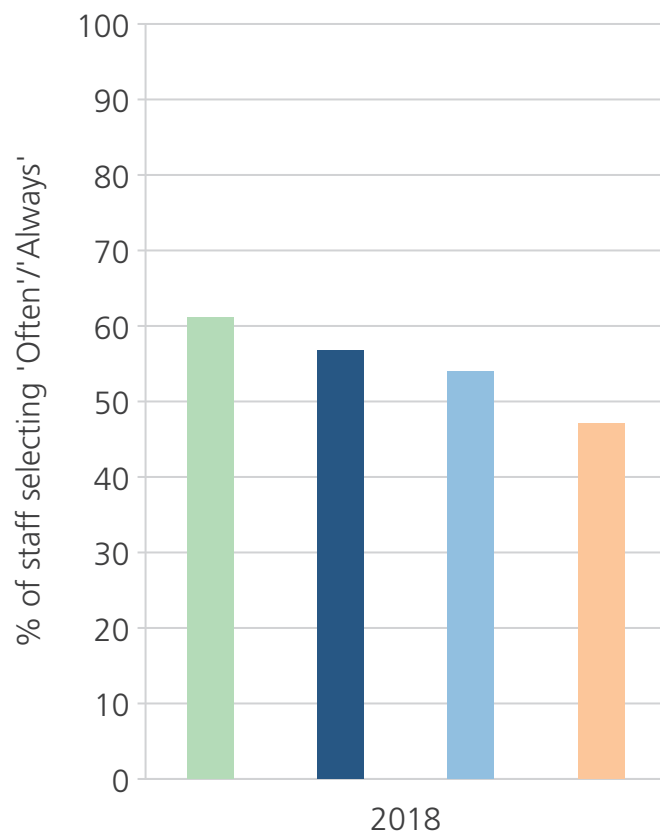
I have unrealistic time pressures



Best	28.3%
Your org	23.9%
Average	21.1%
Worst	14.7%

**Q6b**

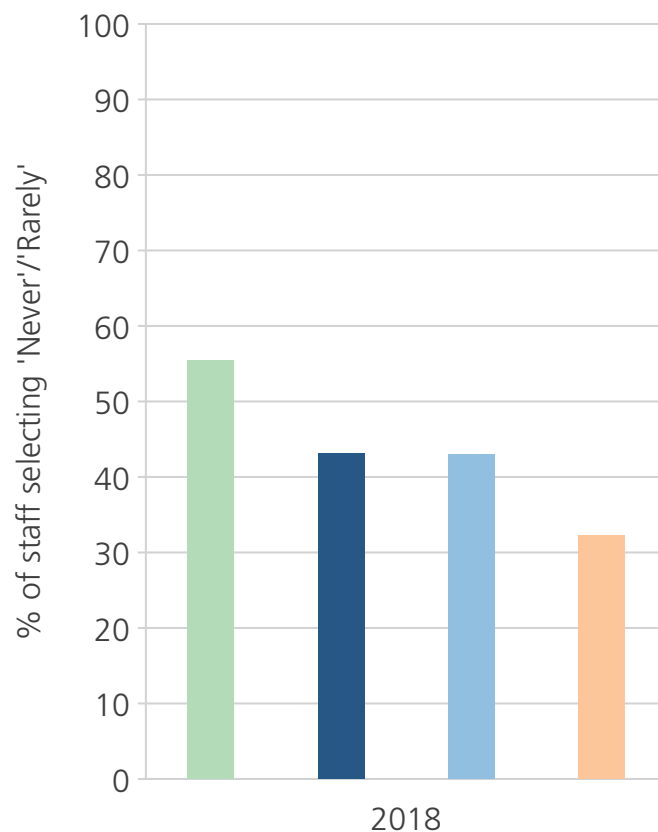
I have a choice in deciding  
how to do my work



Best	61.1%
Your org	56.7%
Average	54.0%
Worst	47.0%

**Q6c**

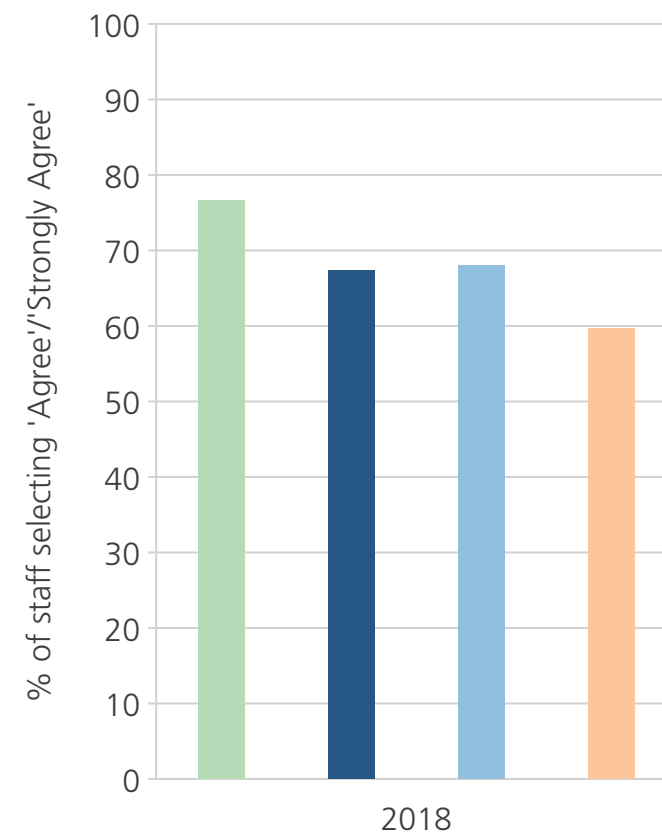
Relationships at work are strained



Best	55.5%
Your org	43.1%
Average	42.9%
Worst	32.2%

**Q8a**

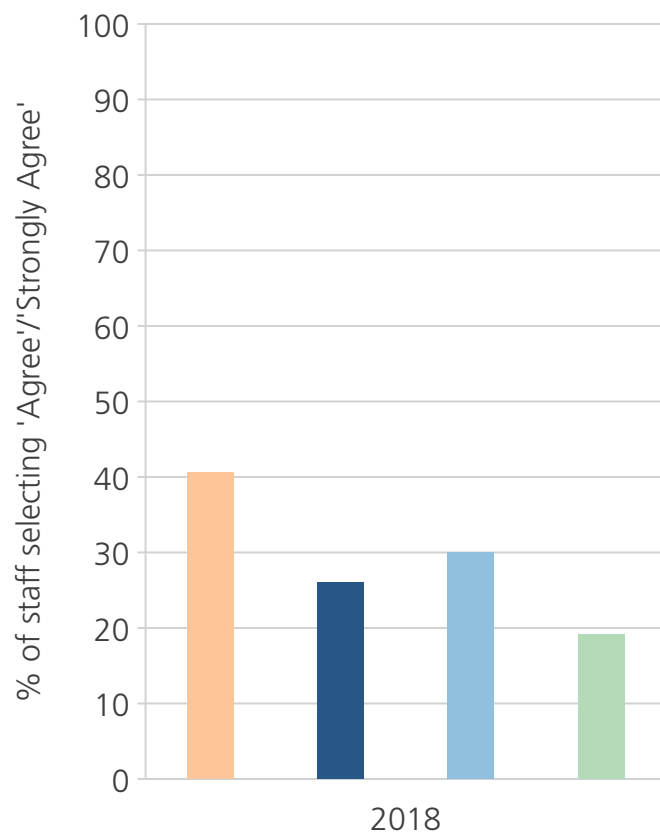
My immediate manager  
encourages me at work



Best	76.7%
Your org	67.4%
Average	68.1%
Worst	59.7%

**Q23a**

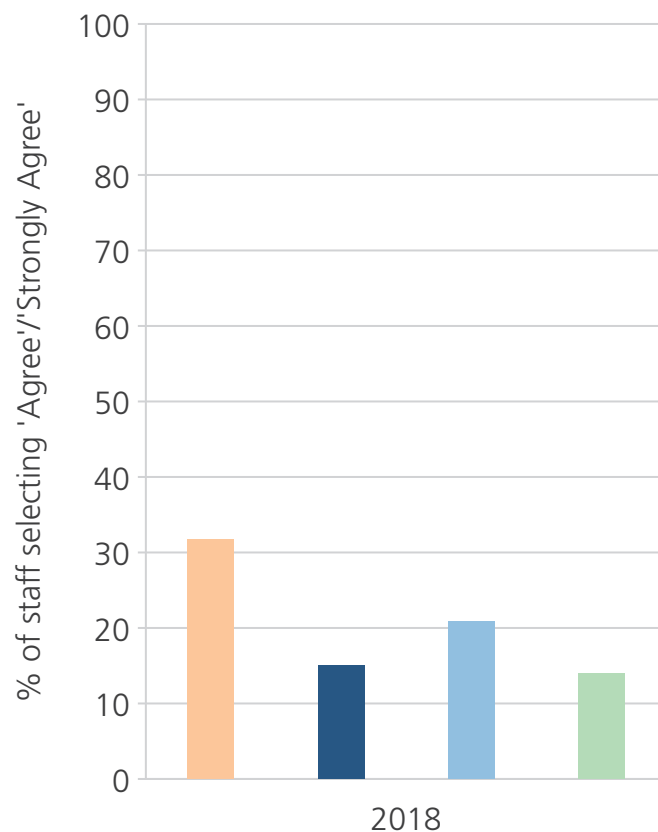
I often think about leaving this organisation



Worst	40.6%
Your org	26.0%
Average	29.9%
Best	19.1%

**Q23b**

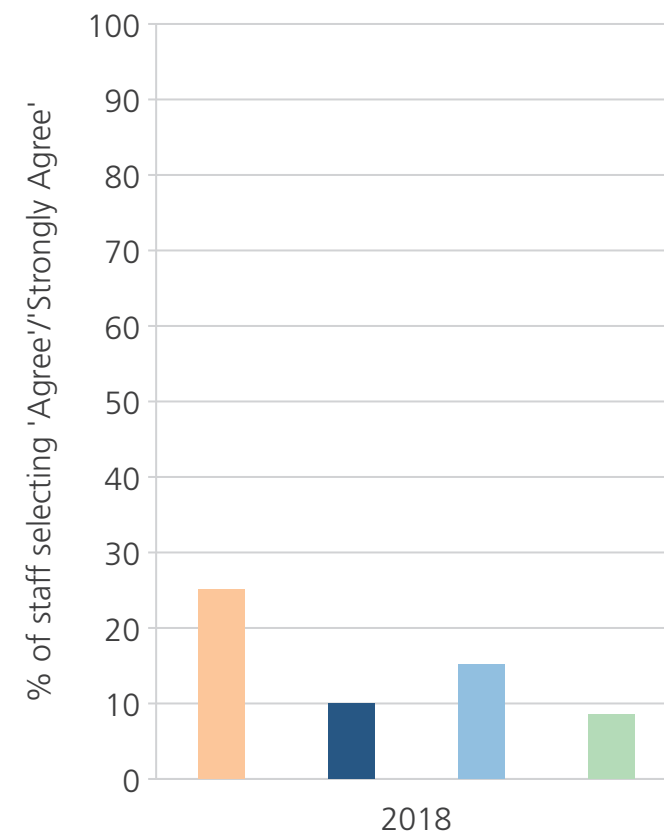
I will probably look for a job at a new organisation in the next 12 months



Worst	31.7%
Your org	15.0%
Average	20.8%
Best	14.0%

**Q23c**

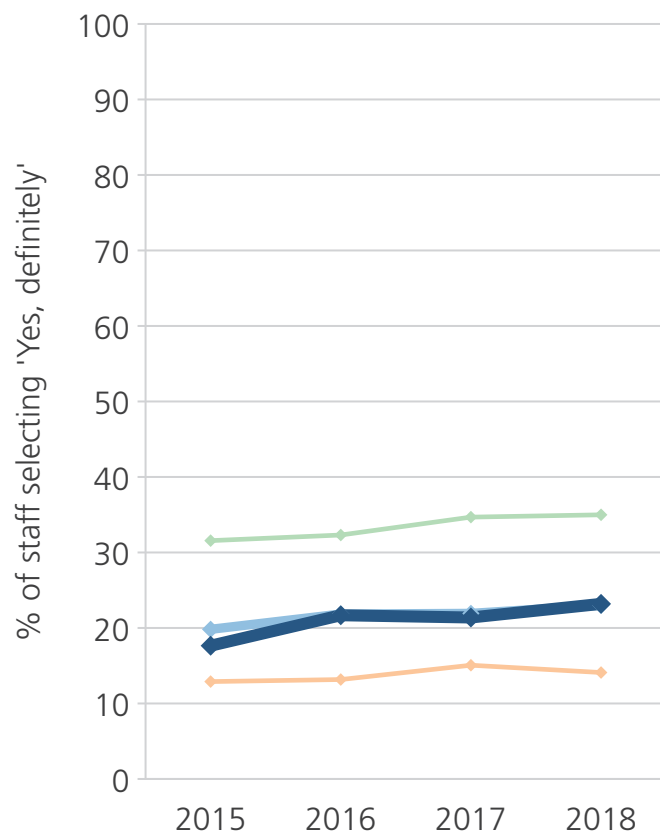
As soon as I can find another job, I will leave this organisation



Worst	25.0%
Your org	10.1%
Average	15.1%
Best	8.5%

### Q19b

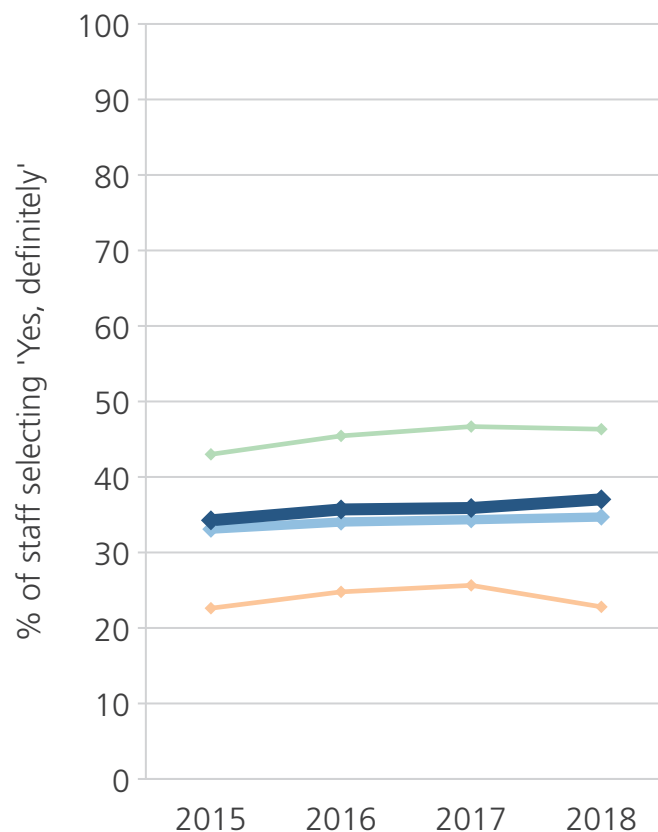
It helped me to improve how I do my job



<b>Best</b>	31.6%	32.3%	34.7%	35.0%
<b>Your org</b>	17.6%	21.7%	21.4%	23.2%
<b>Average</b>	19.8%	21.8%	21.9%	23.0%
<b>Worst</b>	12.9%	13.2%	15.1%	14.1%

### Q19c

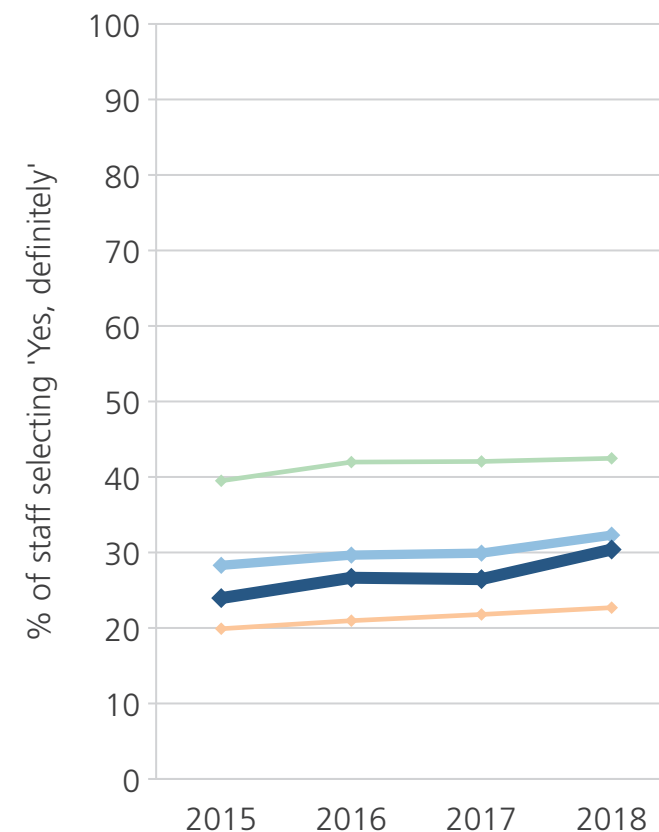
It helped me agree clear objectives for my work



<b>Best</b>	43.0%	45.4%	46.7%	46.3%
<b>Your org</b>	34.3%	35.7%	35.9%	37.0%
<b>Average</b>	33.1%	34.0%	34.3%	34.7%
<b>Worst</b>	22.6%	24.8%	25.6%	22.8%

### Q19d

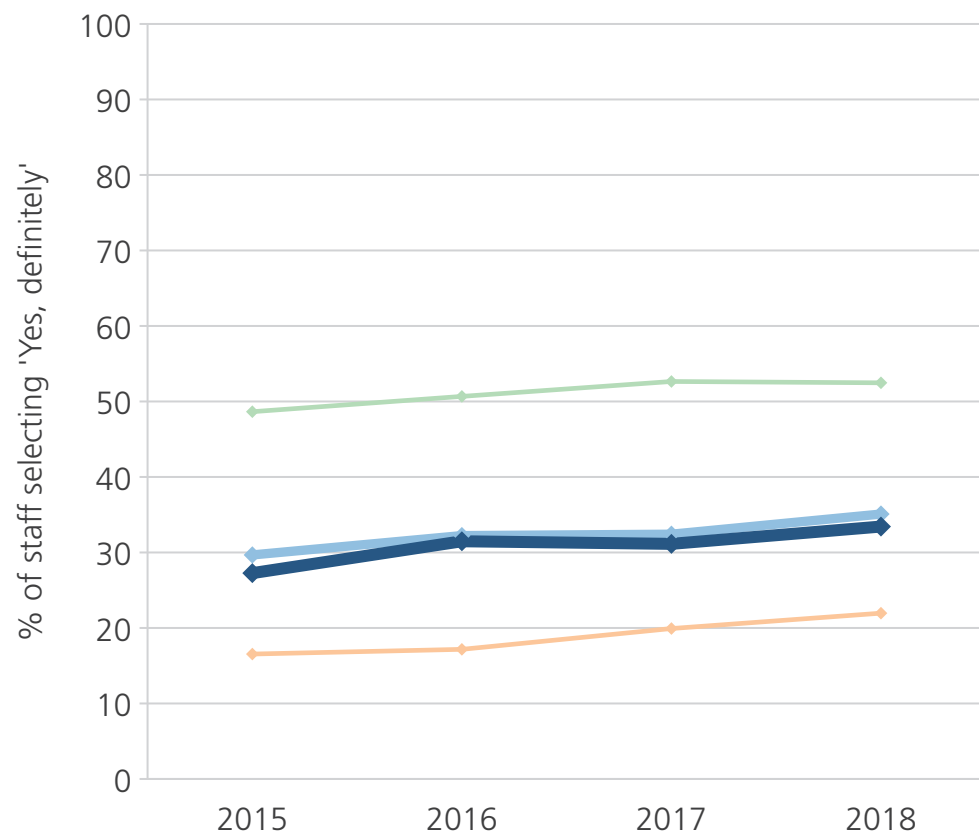
It left me feeling that my work is valued by my organisation



<b>Best</b>	39.5%	42.0%	42.1%	42.5%
<b>Your org</b>	24.0%	26.7%	26.5%	30.4%
<b>Average</b>	28.3%	29.7%	29.9%	32.3%
<b>Worst</b>	19.9%	21.0%	21.8%	22.7%

**Q19e**

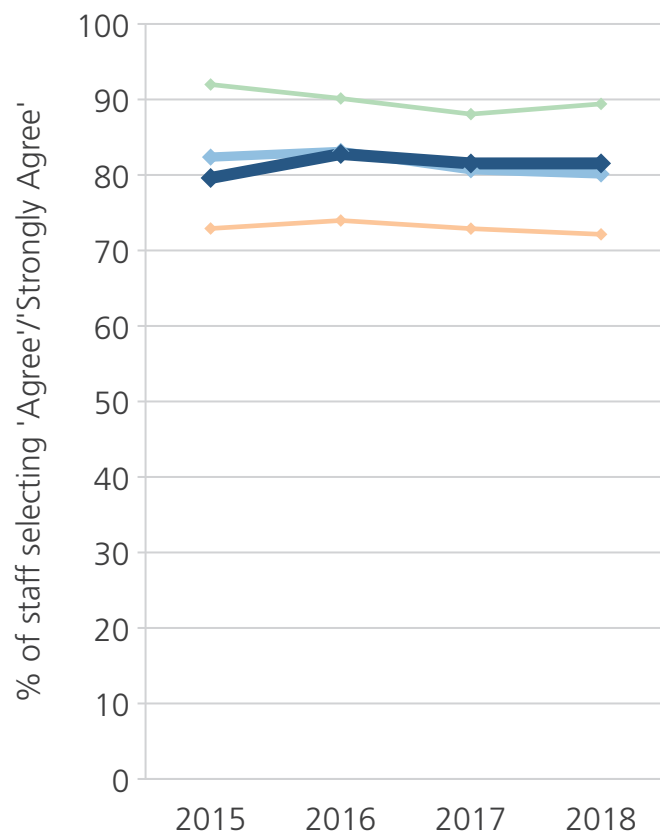
The values of my organisation were discussed as part of the appraisal process



Best	48.6%	50.7%	52.6%	52.5%
Your org	27.3%	31.5%	31.1%	33.4%
Average	29.7%	32.2%	32.4%	35.1%
Worst	16.5%	17.2%	19.9%	22.0%

### Q7a

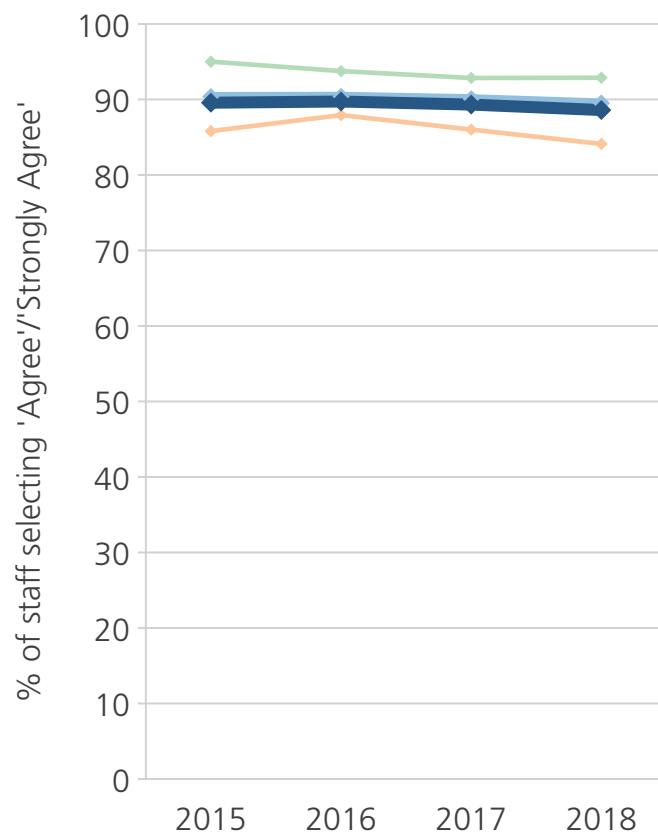
I am satisfied with the quality of care I give to patients / service users



Best	92.0%	90.1%	88.1%	89.4%
Your org	79.6%	82.8%	81.5%	81.5%
Average	82.4%	83.1%	80.7%	80.1%
Worst	72.9%	74.0%	72.9%	72.1%

### Q7b

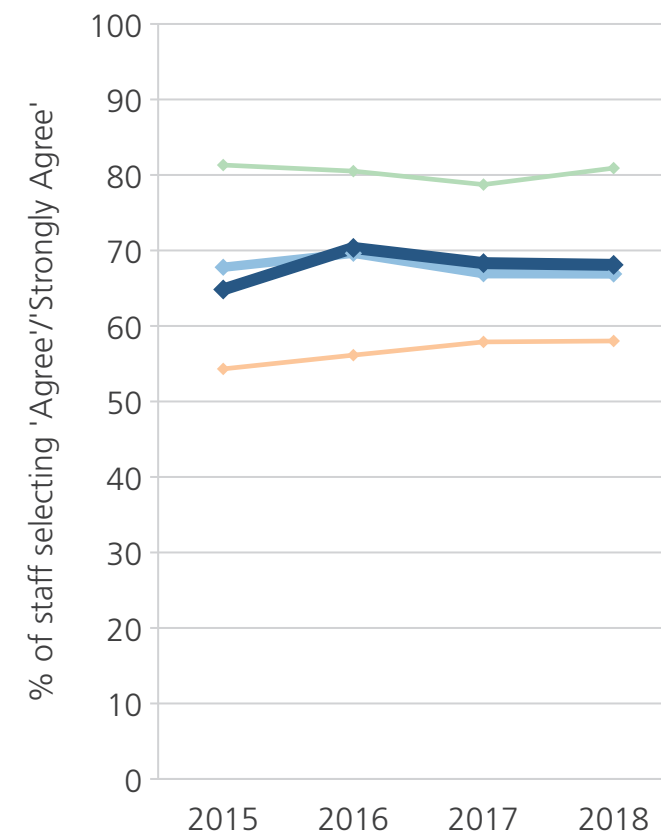
I feel that my role makes a difference to patients / service users



Best	95.0%	93.8%	92.8%	92.9%
Your org	89.6%	89.7%	89.3%	88.6%
Average	90.4%	90.4%	90.1%	89.5%
Worst	85.8%	87.9%	86.0%	84.1%

### Q7c

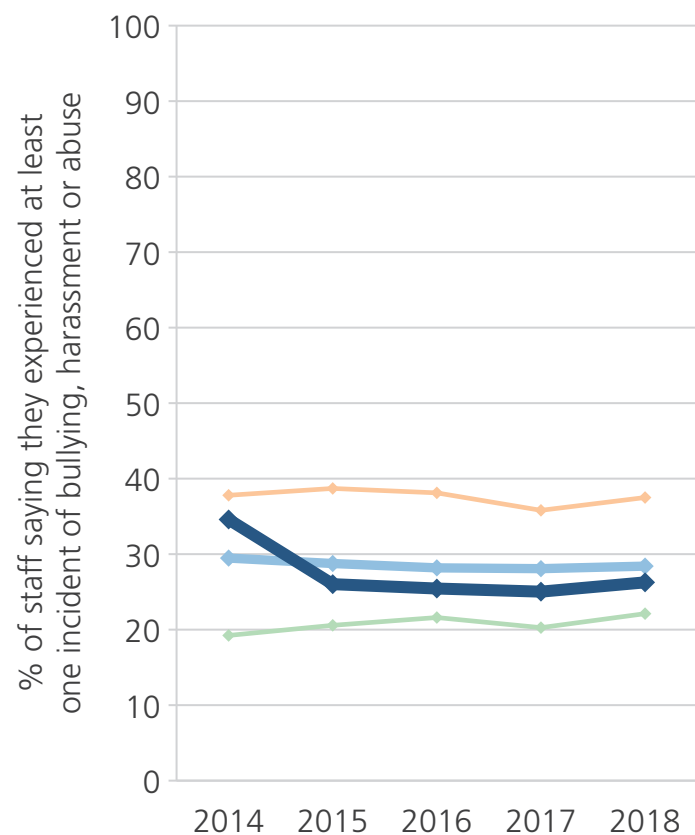
I am able to deliver the care I aspire to



Best	81.3%	80.5%	78.7%	80.9%
Your org	64.8%	70.3%	68.3%	68.1%
Average	67.8%	69.6%	66.9%	66.9%
Worst	54.3%	56.1%	57.9%	58.0%

### Q13a

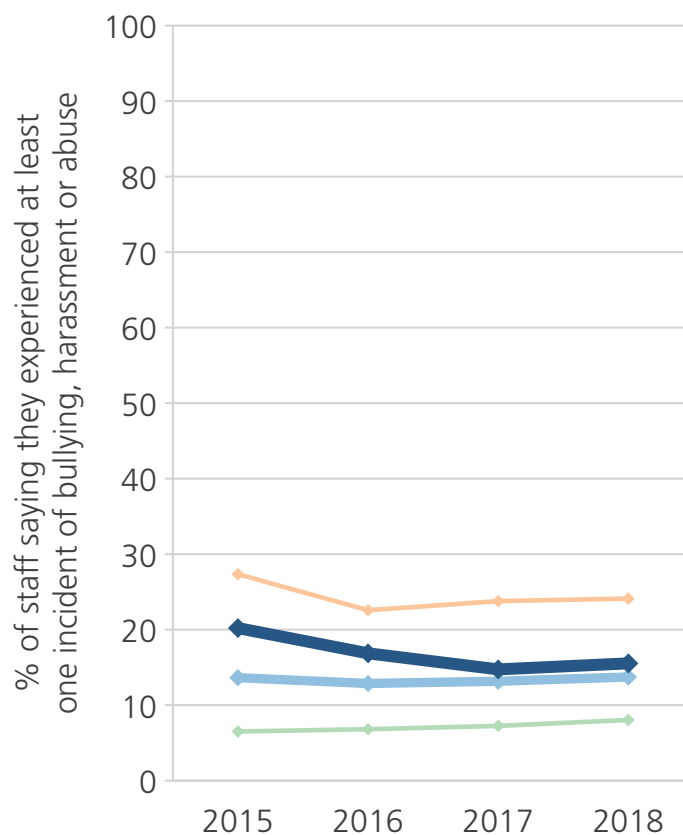
In the last 12 months how many times have you personally experienced harassment, bullying or abuse at work from patients / service users, their relatives or other members of the public?



<b>Worst</b>	37.8%	38.7%	38.1%	35.8%	37.5%
<b>Your org</b>	34.6%	26.0%	25.4%	25.0%	26.3%
<b>Average</b>	29.5%	28.8%	28.2%	28.1%	28.4%
<b>Best</b>	19.2%	20.6%	21.6%	20.3%	22.1%

### Q13b

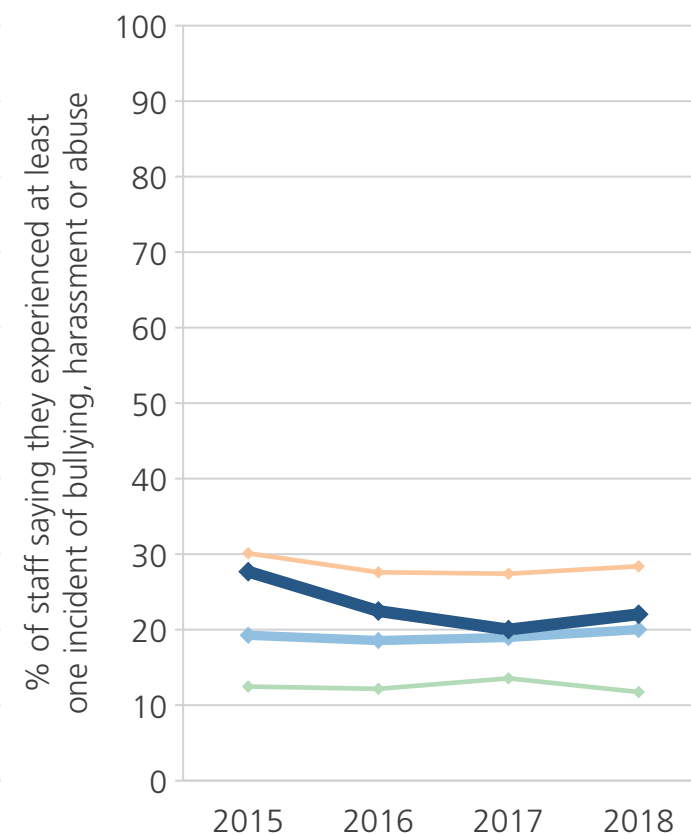
In the last 12 months how many times have you personally experienced harassment, bullying or abuse at work from managers?



<b>Worst</b>	27.3%	22.6%	23.8%	24.1%
<b>Your org</b>	20.2%	16.9%	14.7%	15.5%
<b>Average</b>	13.6%	12.9%	13.2%	13.7%
<b>Best</b>	6.5%	6.8%	7.3%	8.0%

### Q13c

In the last 12 months how many times have you personally experienced harassment, bullying or abuse at work from other colleagues?

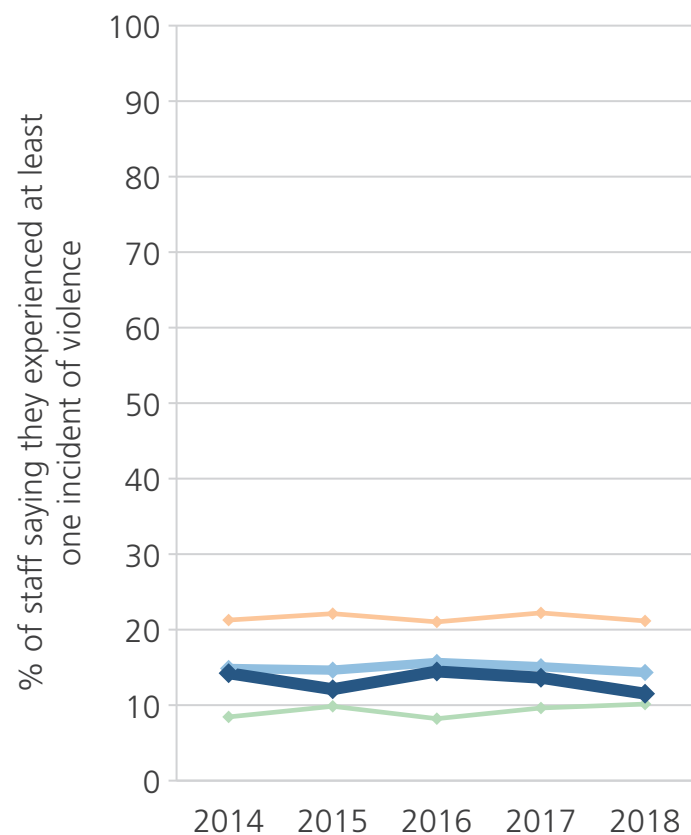


<b>Worst</b>	30.1%	27.6%	27.4%	28.4%
<b>Your org</b>	27.7%	22.5%	20.0%	22.0%
<b>Average</b>	19.3%	18.6%	19.0%	20.0%
<b>Best</b>	12.5%	12.2%	13.6%	11.7%



### Q12a

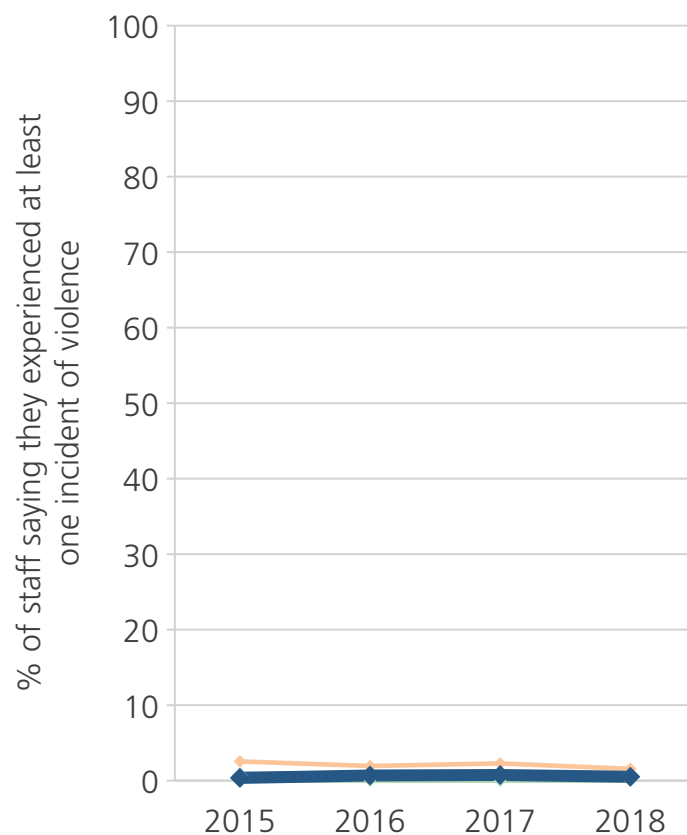
In the last 12 months how many times have you personally experienced physical violence at work from patients / service users, their relatives or other members of the public?



<b>Worst</b>	21.3%	22.1%	21.0%	22.2%	21.2%
<b>Your org</b>	14.2%	12.1%	14.5%	13.6%	11.5%
<b>Average</b>	14.9%	14.6%	15.7%	15.1%	14.3%
<b>Best</b>	8.4%	9.8%	8.2%	9.6%	10.1%

### Q12b

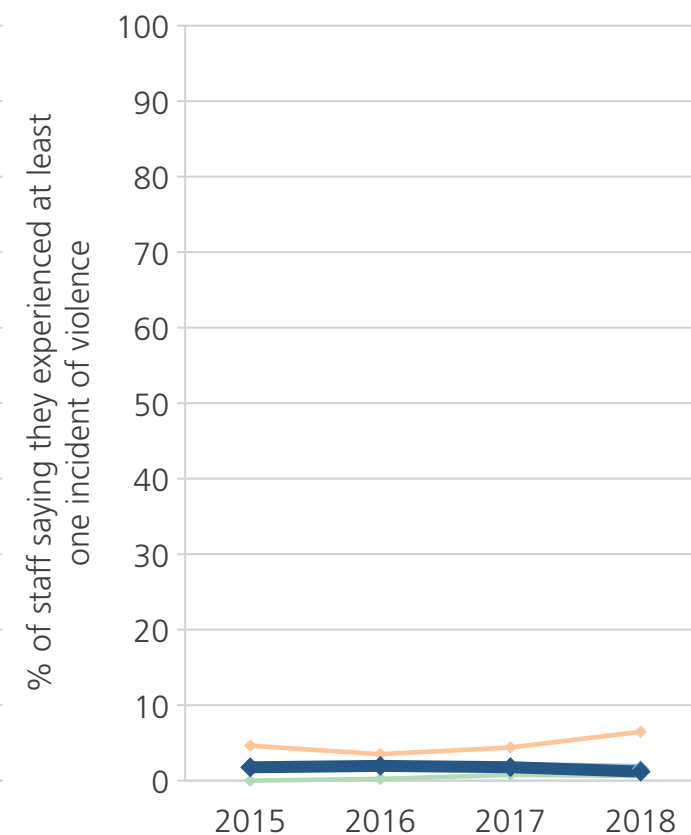
In the last 12 months how many times have you personally experienced physical violence at work from managers?



<b>Worst</b>	2.5%	1.9%	2.3%	1.6%
<b>Your org</b>	0.4%	0.7%	0.7%	0.5%
<b>Average</b>	0.6%	0.6%	0.7%	0.7%
<b>Best</b>	0.0%	0.0%	0.0%	0.0%

### Q12c

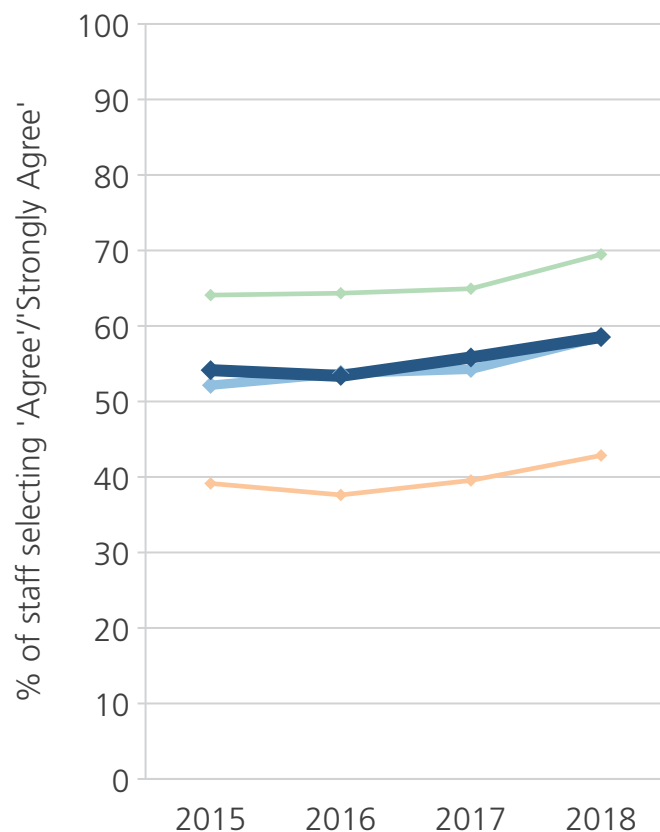
In the last 12 months how many times have you personally experienced physical violence at work from other colleagues?



<b>Worst</b>	4.6%	3.5%	4.4%	6.5%
<b>Your org</b>	1.8%	2.0%	1.8%	1.2%
<b>Average</b>	1.8%	1.9%	1.9%	1.6%
<b>Best</b>	0.0%	0.2%	0.8%	0.6%

### Q17a

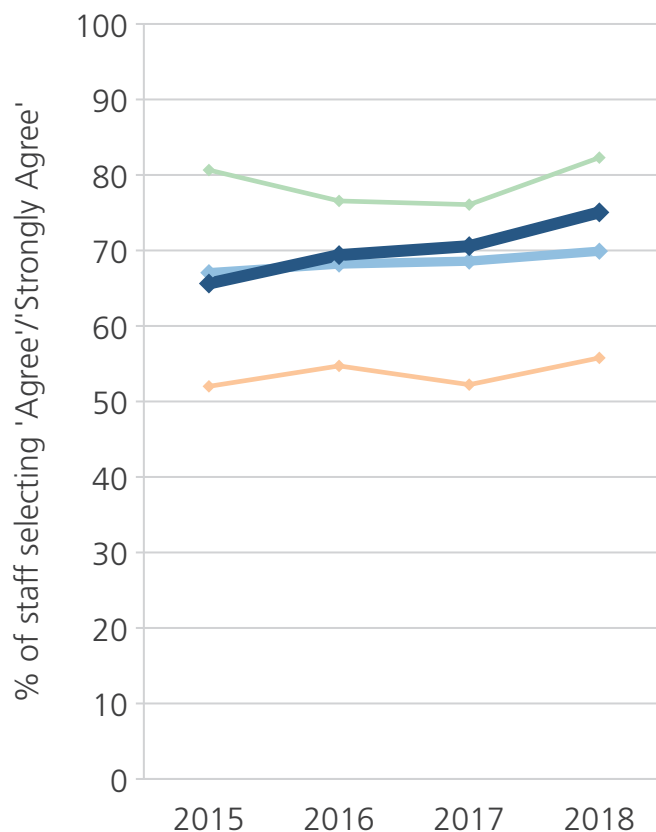
My organisation treats staff who are involved in an error, near miss or incident fairly



Best	64.1%	64.3%	64.9%	69.5%
Your org	54.1%	53.4%	55.8%	58.5%
Average	52.1%	53.7%	54.3%	58.5%
Worst	39.1%	37.6%	39.5%	42.8%

### Q17c

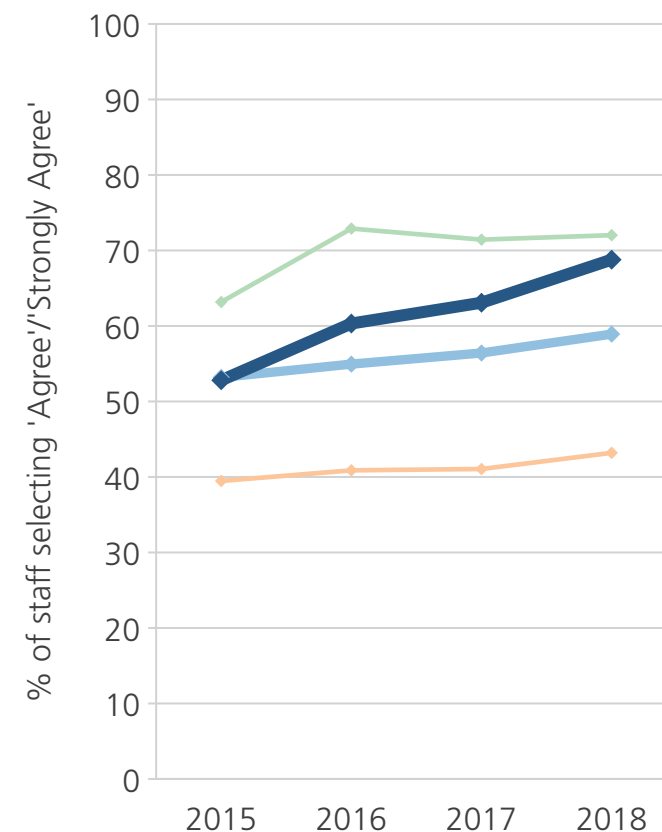
When errors, near misses or incidents are reported, my organisation takes action to ensure that they do not happen again



Best	80.7%	76.6%	76.1%	82.3%
Your org	65.6%	69.4%	70.6%	75.0%
Average	67.1%	68.2%	68.6%	69.9%
Worst	52.0%	54.7%	52.2%	55.8%

### Q17d

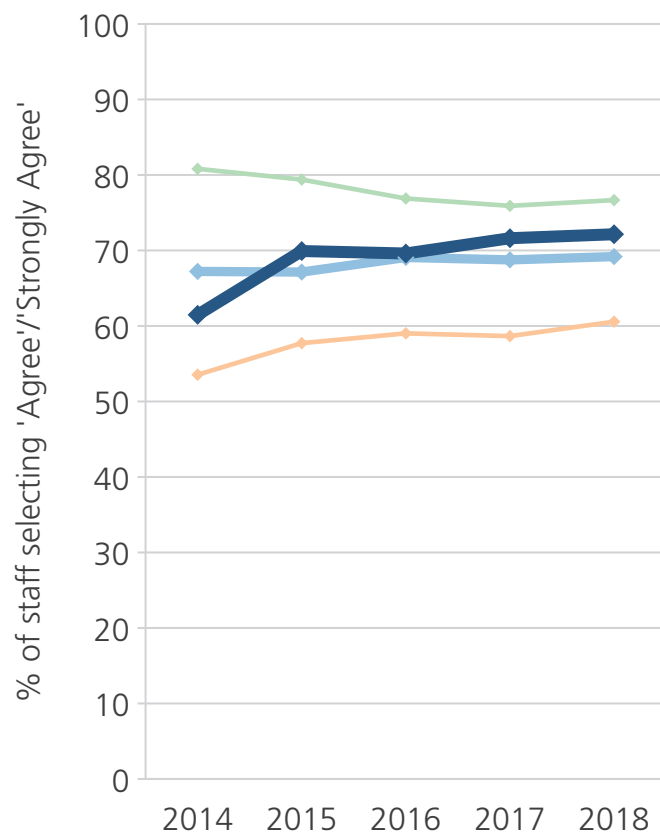
We are given feedback about changes made in response to reported errors, near misses and incidents



Best	63.2%	72.9%	71.4%	72.0%
Your org	52.8%	60.3%	63.1%	68.8%
Average	53.2%	54.9%	56.4%	58.9%
Worst	39.5%	40.9%	41.1%	43.2%

### Q18b

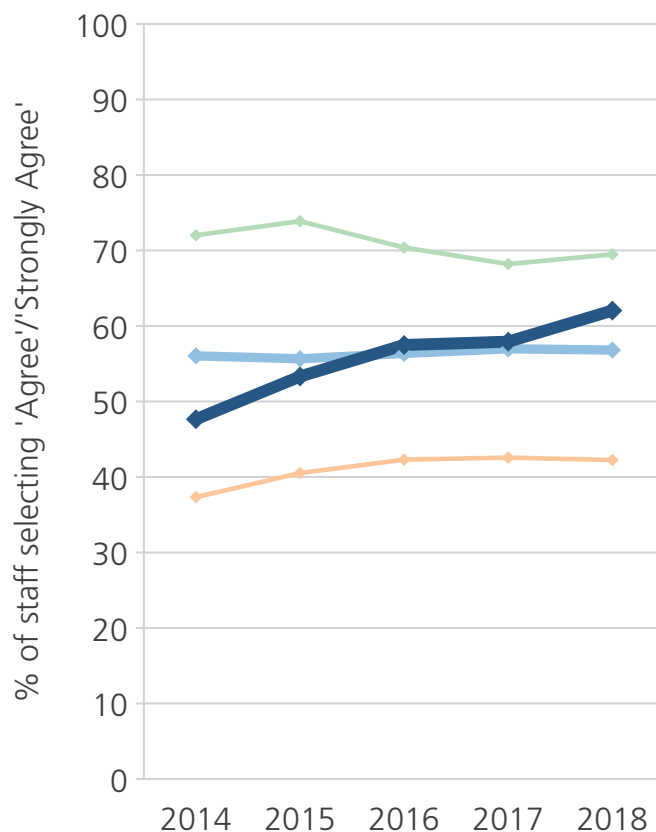
I would feel secure raising concerns about unsafe clinical practice



Best	80.8%	79.4%	76.9%	75.9%	76.7%
Your org	61.5%	69.9%	69.6%	71.6%	72.1%
Average	67.2%	67.1%	69.1%	68.8%	69.2%
Worst	53.5%	57.7%	59.0%	58.7%	60.6%

### Q18c

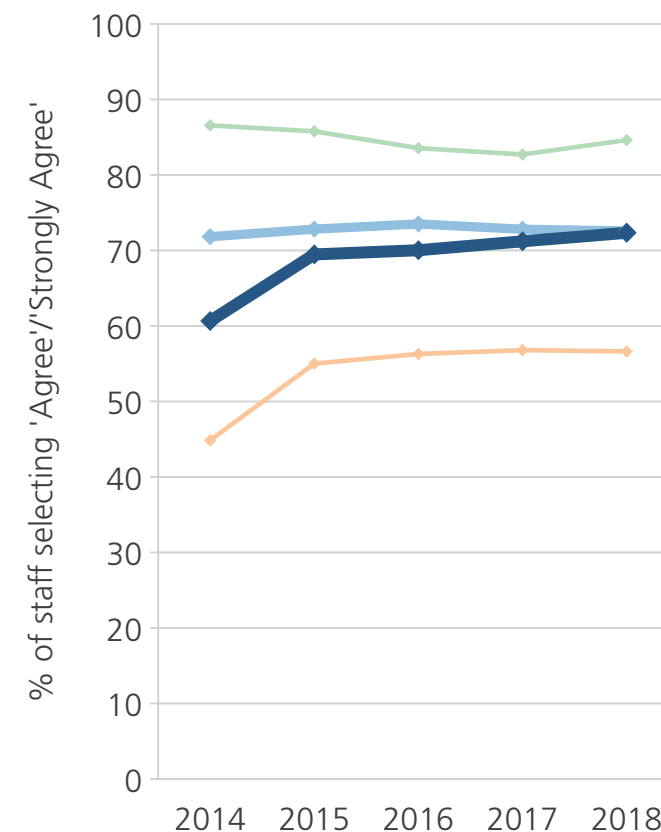
I am confident that my organisation would address my concern



Best	72.0%	73.9%	70.4%	68.2%	69.5%
Your org	47.7%	53.3%	57.5%	57.9%	62.0%
Average	56.0%	55.7%	56.4%	57.0%	56.8%
Worst	37.3%	40.5%	42.3%	42.6%	42.2%

### Q21b

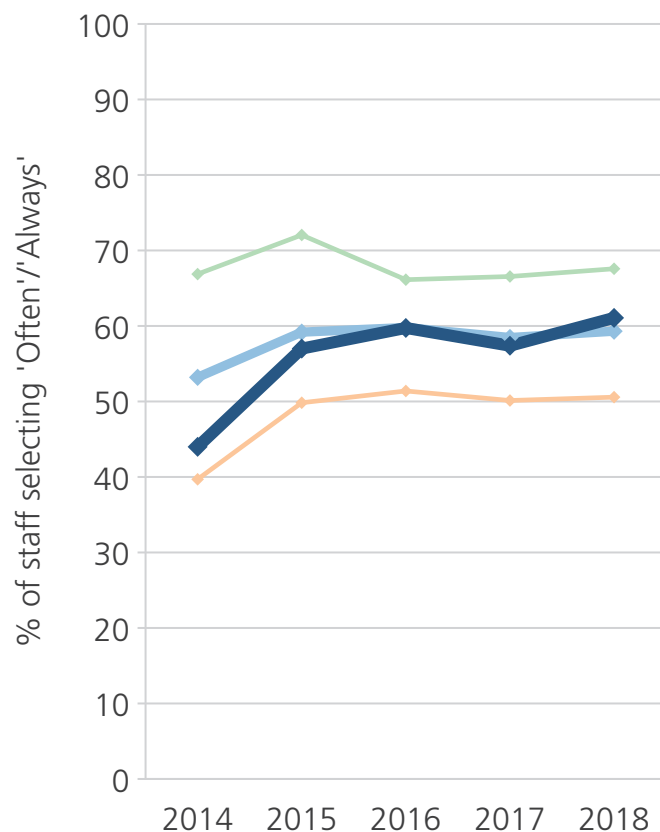
My organisation acts on concerns raised by patients / service users



Best	86.6%	85.8%	83.6%	82.7%	84.6%
Your org	60.7%	69.5%	70.0%	71.2%	72.3%
Average	71.8%	72.8%	73.5%	72.8%	72.6%
Worst	44.9%	55.0%	56.3%	56.8%	56.6%

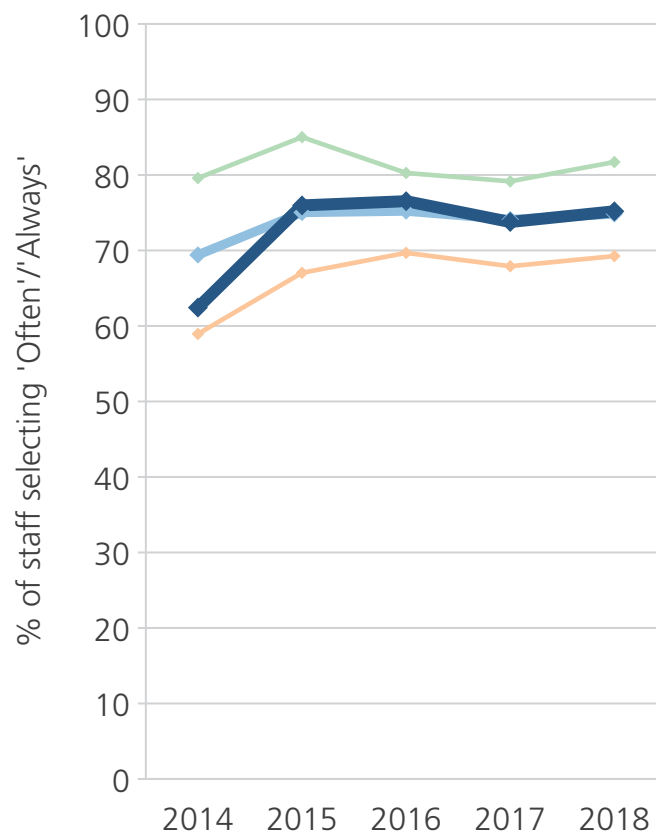
**Q2a**

I look forward to going to work



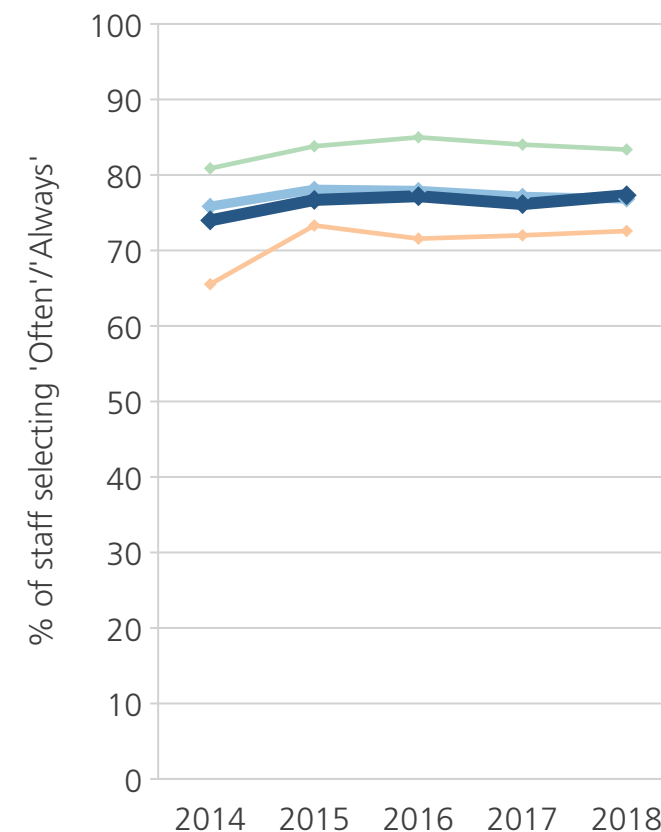
**Q2b**

I am enthusiastic about my job



**Q2c**

Time passes quickly when I am working



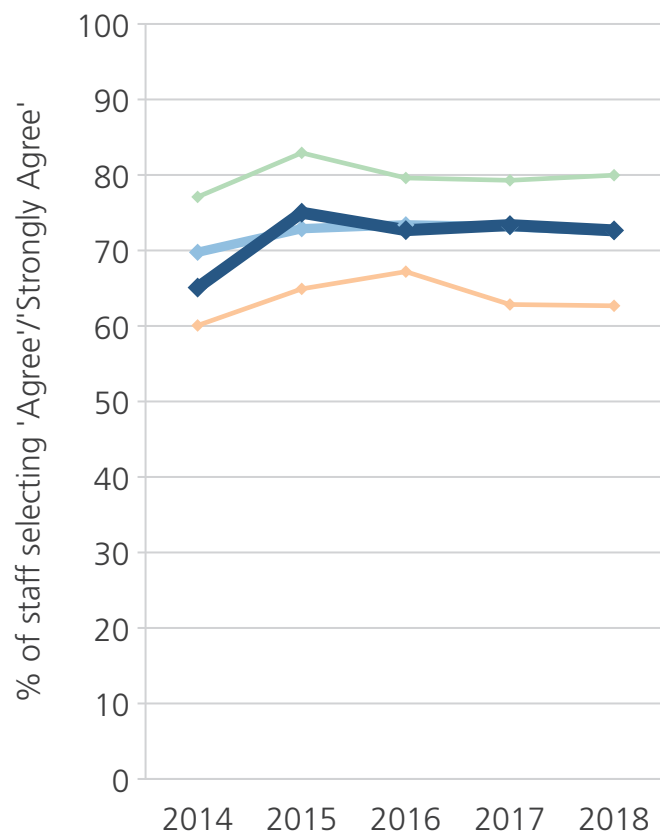
Best	66.9%	72.0%	66.1%	66.6%	67.6%
Your org	44.0%	57.0%	59.7%	57.4%	61.1%
Average	53.2%	59.2%	59.8%	58.5%	59.3%
Worst	39.7%	49.8%	51.4%	50.1%	50.6%

Best	79.6%	85.0%	80.3%	79.2%	81.7%
Your org	62.4%	76.0%	76.5%	73.8%	75.2%
Average	69.4%	75.0%	75.2%	74.1%	74.8%
Worst	58.9%	67.0%	69.7%	67.9%	69.3%

Best	80.9%	83.8%	85.0%	84.0%	83.4%
Your org	74.0%	76.7%	77.2%	76.1%	77.3%
Average	75.9%	78.1%	77.9%	77.2%	76.8%
Worst	65.5%	73.3%	71.6%	72.0%	72.6%

#### Q4a

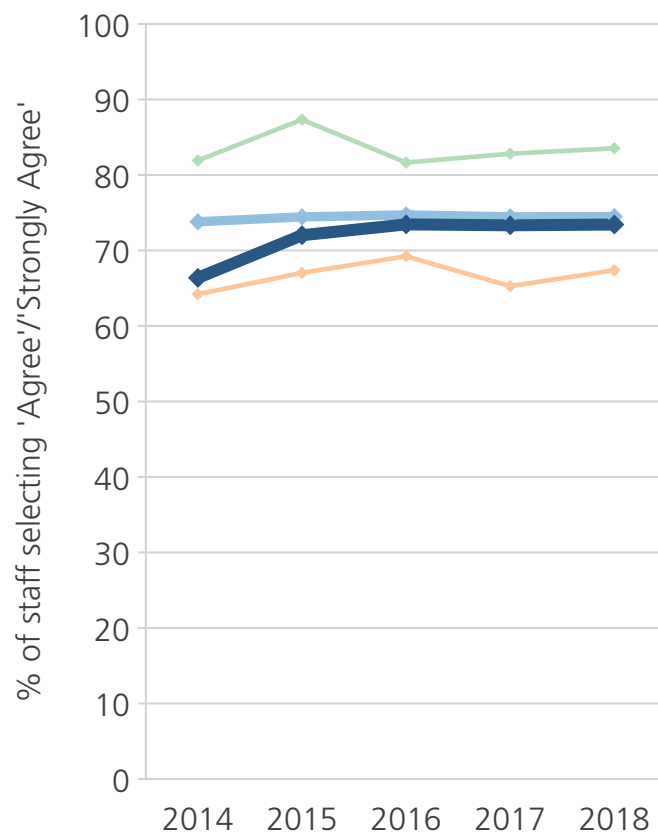
There are frequent opportunities  
for me to show initiative in my role



Best	77.1%	82.9%	79.6%	79.3%	80.0%
Your org	65.1%	75.0%	72.7%	73.4%	72.7%
Average	69.8%	72.9%	73.4%	73.1%	72.5%
Worst	60.1%	64.9%	67.2%	62.8%	62.7%

#### Q4b

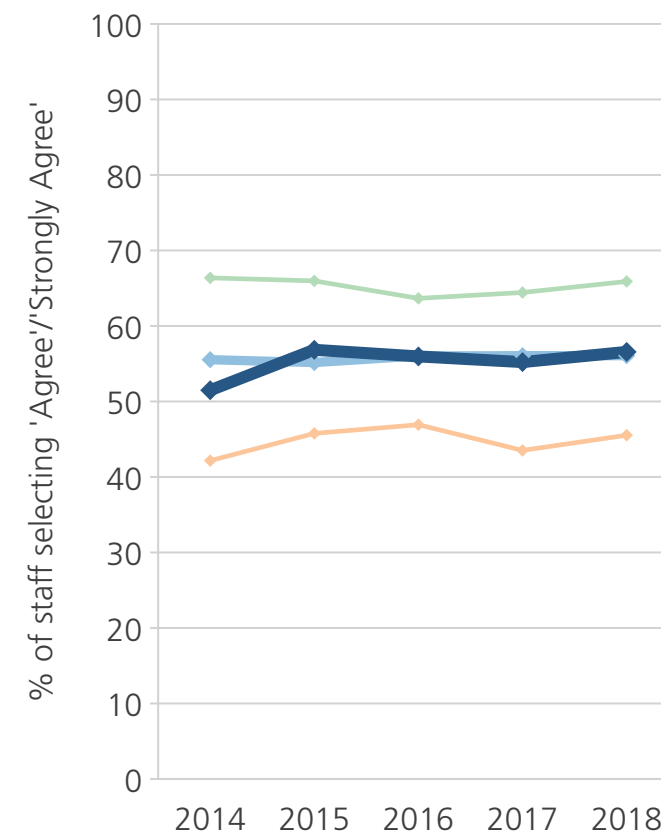
I am able to make suggestions  
to improve the work of  
my team / department



Best	81.9%	87.3%	81.6%	82.8%	83.5%
Your org	66.4%	72.0%	73.5%	73.3%	73.4%
Average	73.8%	74.4%	74.7%	74.5%	74.5%
Worst	64.2%	67.0%	69.2%	65.3%	67.4%

#### Q4d

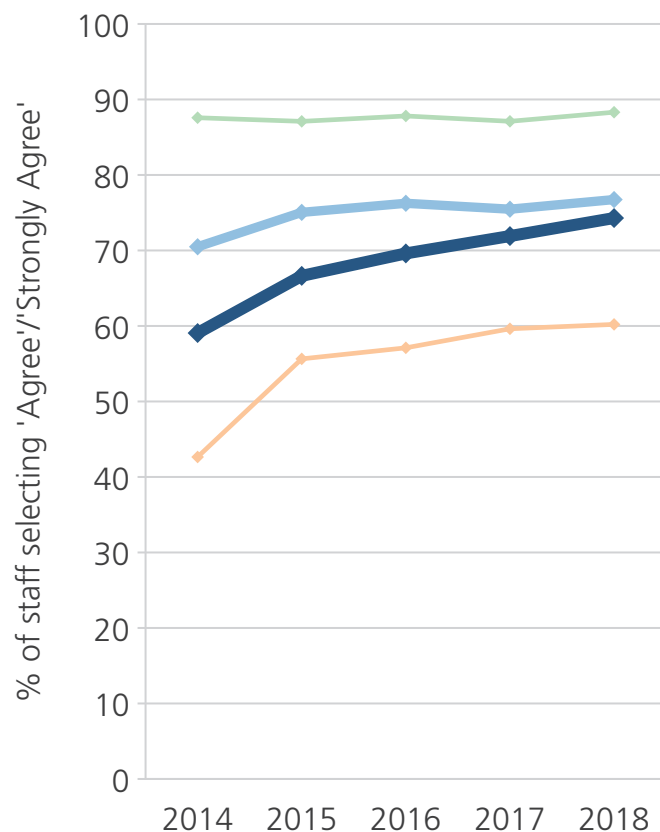
I am able to make improvements  
happen in my area of work



Best	66.4%	66.0%	63.7%	64.4%	65.9%
Your org	51.5%	56.8%	56.0%	55.2%	56.6%
Average	55.5%	55.2%	56.0%	56.1%	56.1%
Worst	42.2%	45.8%	46.9%	43.5%	45.5%

Q21a

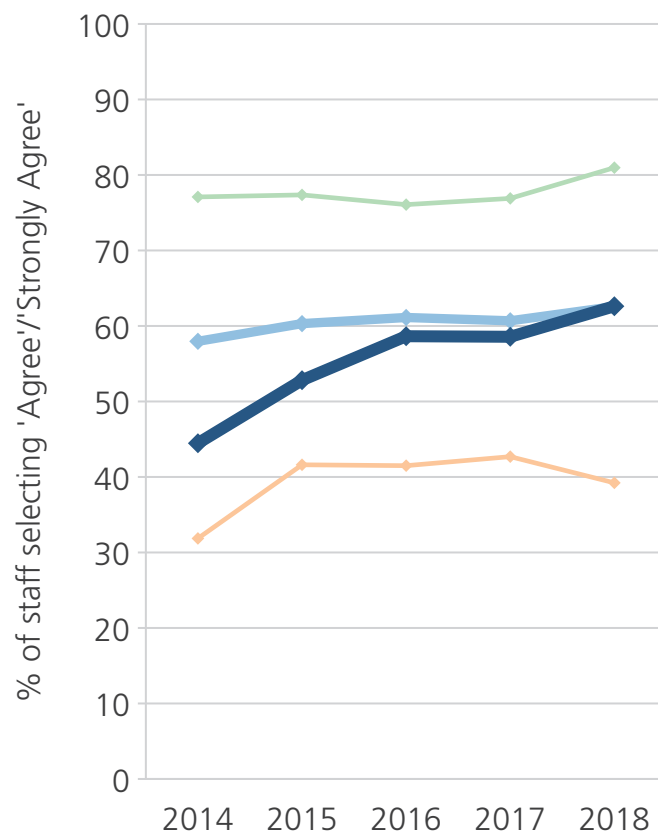
Care of patients / service users  
is my organisation's top priority



Best	87.6%	87.1%	87.8%	87.1%	88.3%
Your org	59.1%	66.6%	69.6%	71.9%	74.3%
Average	70.5%	75.0%	76.2%	75.5%	76.7%
Worst	42.6%	55.6%	57.1%	59.6%	60.2%

Q21c

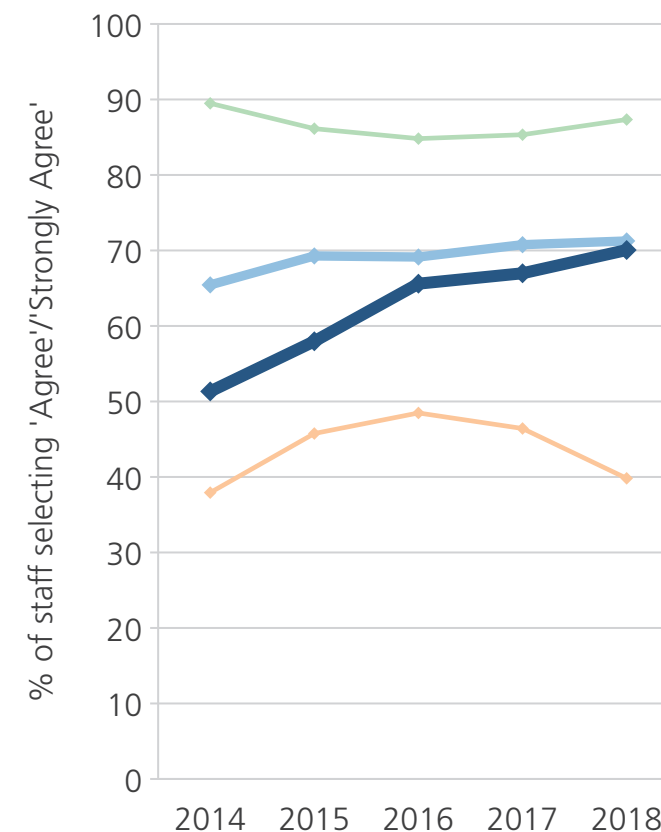
I would recommend my  
organisation as a place to work



Best	77.1%	77.4%	76.1%	76.9%	81.0%
Your org	44.5%	52.8%	58.6%	58.6%	62.6%
Average	58.0%	60.3%	61.1%	60.7%	62.6%
Worst	31.9%	41.6%	41.5%	42.7%	39.2%

Q21d

If a friend or relative needed treatment  
I would be happy with the standard  
of care provided by this organisation



Best	89.5%	86.1%	84.8%	85.3%	87.3%
Your org	51.3%	58.0%	65.6%	67.0%	70.1%
Average	65.4%	69.3%	69.1%	70.8%	71.3%
Worst	37.9%	45.8%	48.5%	46.4%	39.8%

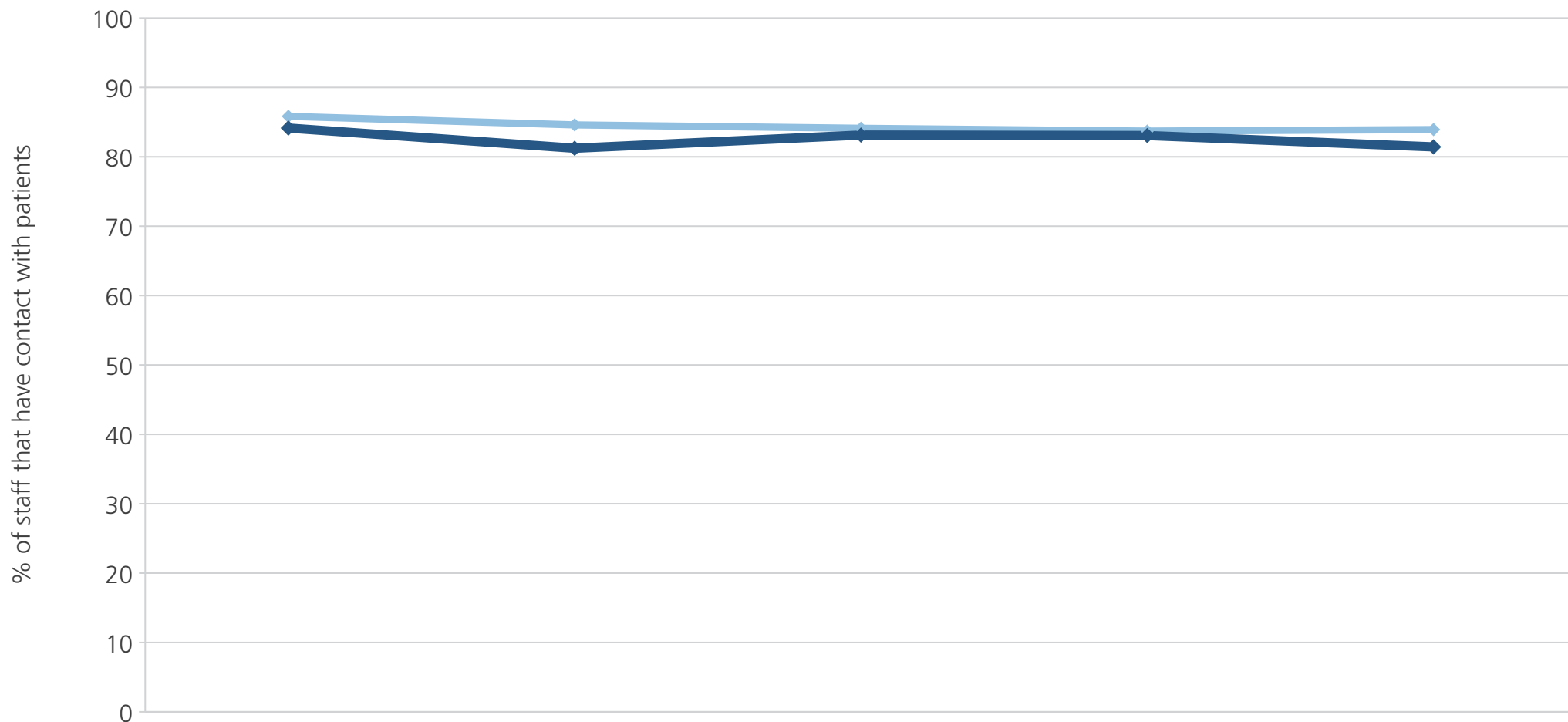
# Question results

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

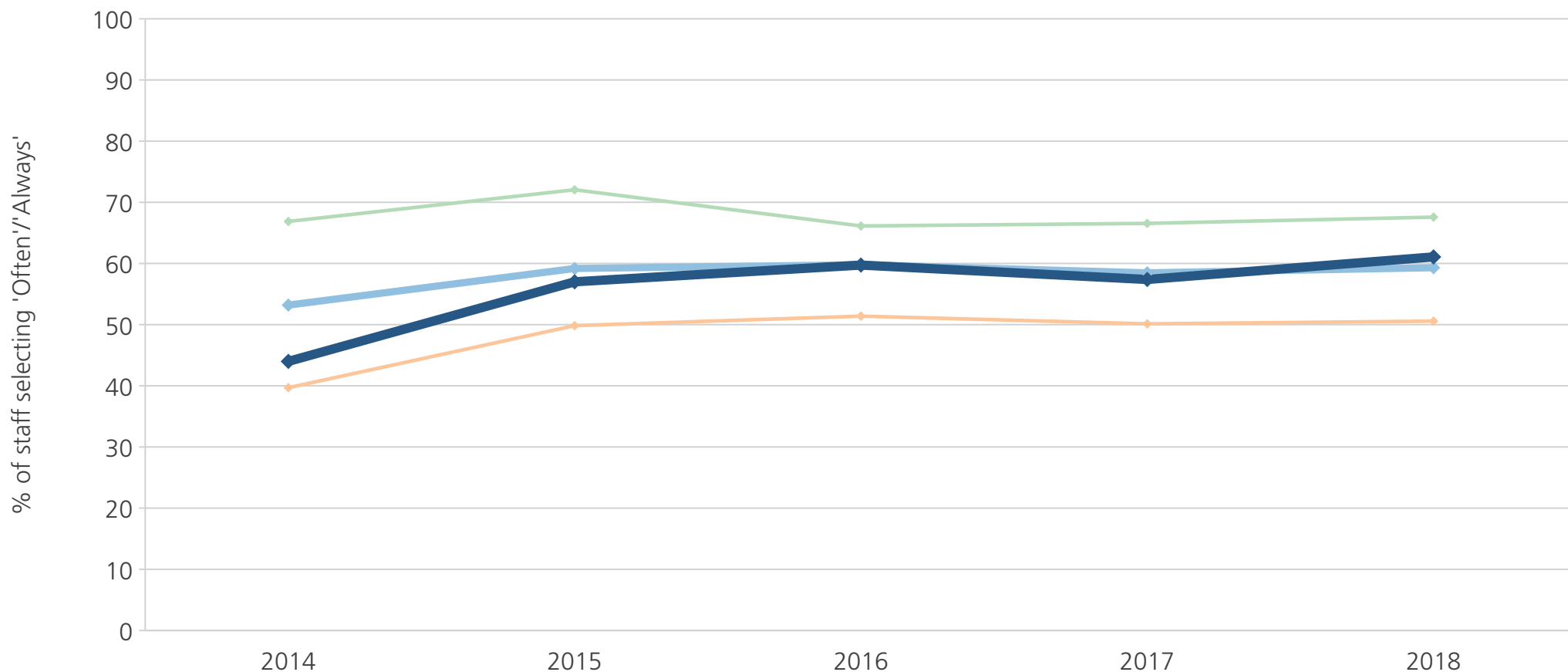
# Question results – Your job

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

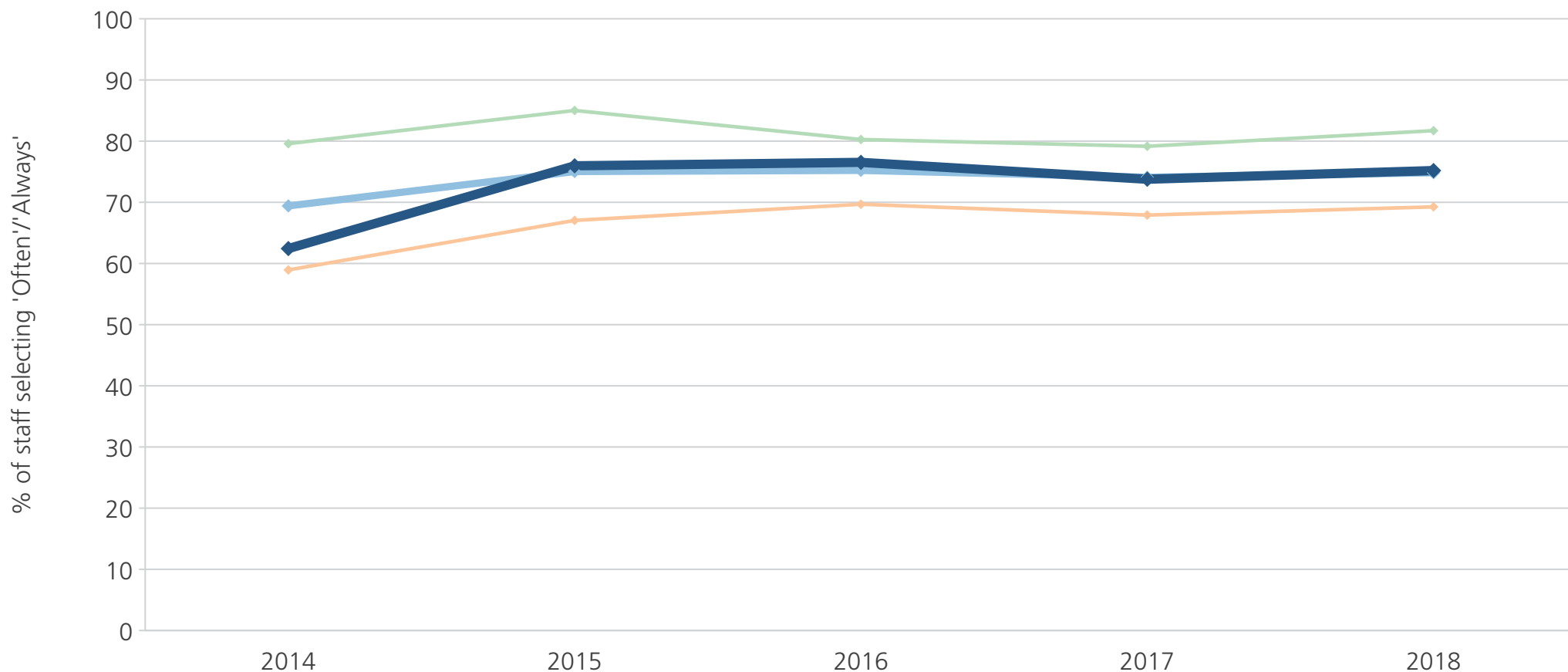




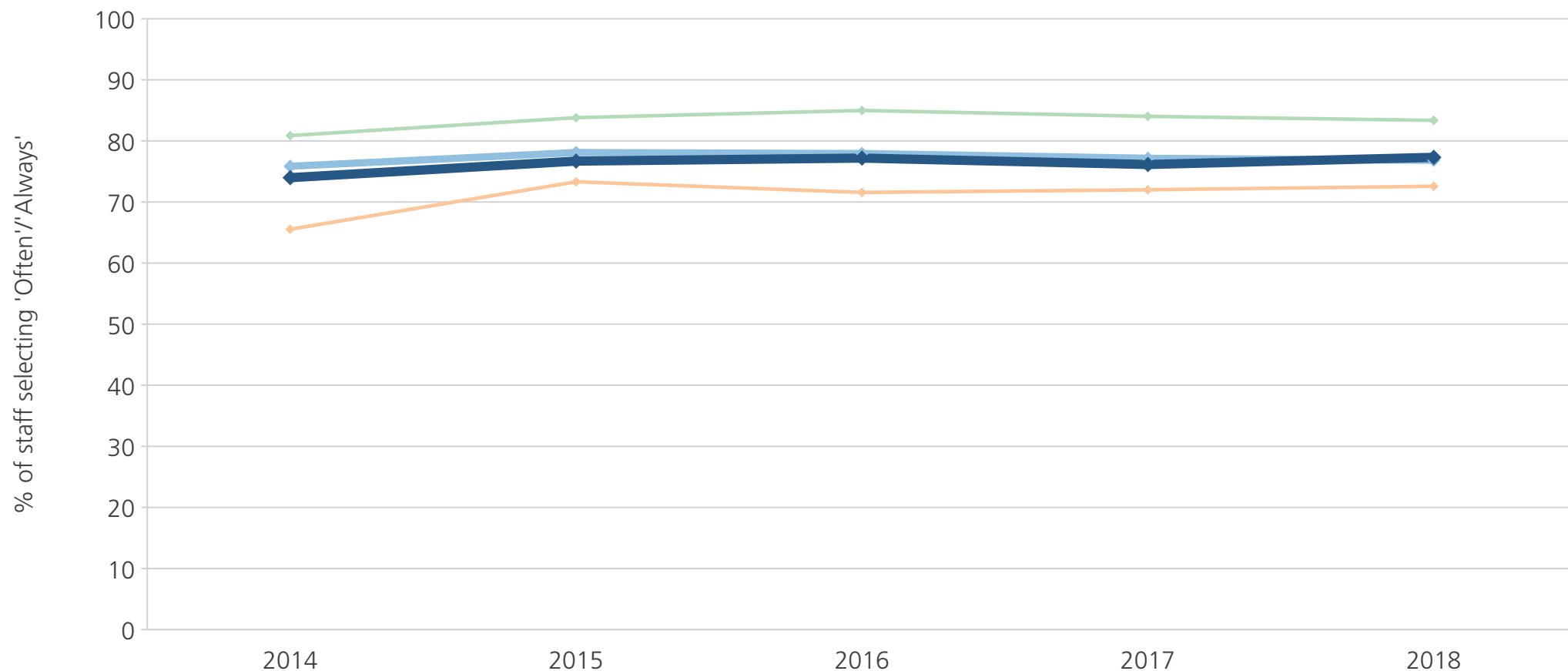
Your org	84.1%	81.2%	83.1%	83.1%	81.4%
Average	85.8%	84.6%	84.1%	83.7%	83.9%
No. responses	309	293	3,213	3,100	2,918



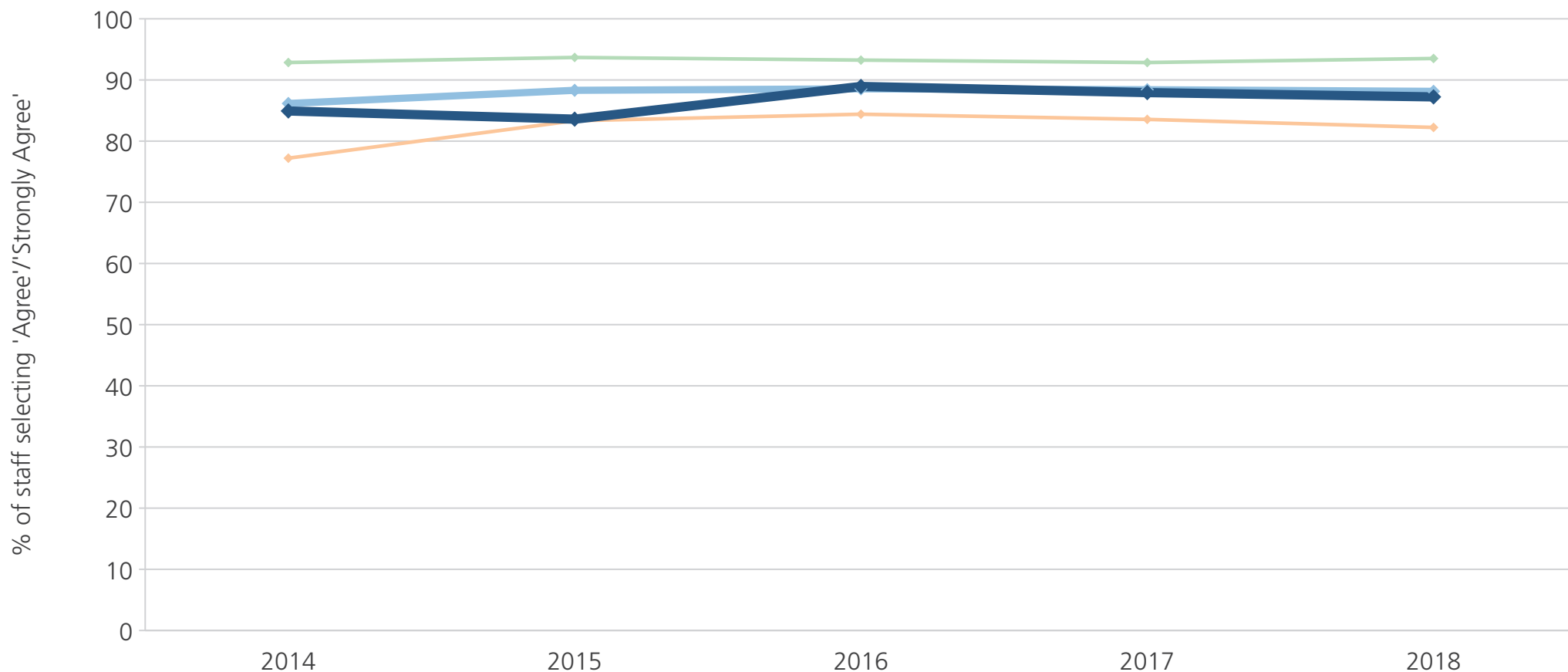
Best	66.9%	72.0%	66.1%	66.6%	67.6%
Your org	44.0%	57.0%	59.7%	57.4%	61.1%
Average	53.2%	59.2%	59.8%	58.5%	59.3%
Worst	39.7%	49.8%	51.4%	50.1%	50.6%
No. responses	311	295	3,494	3,433	3,170



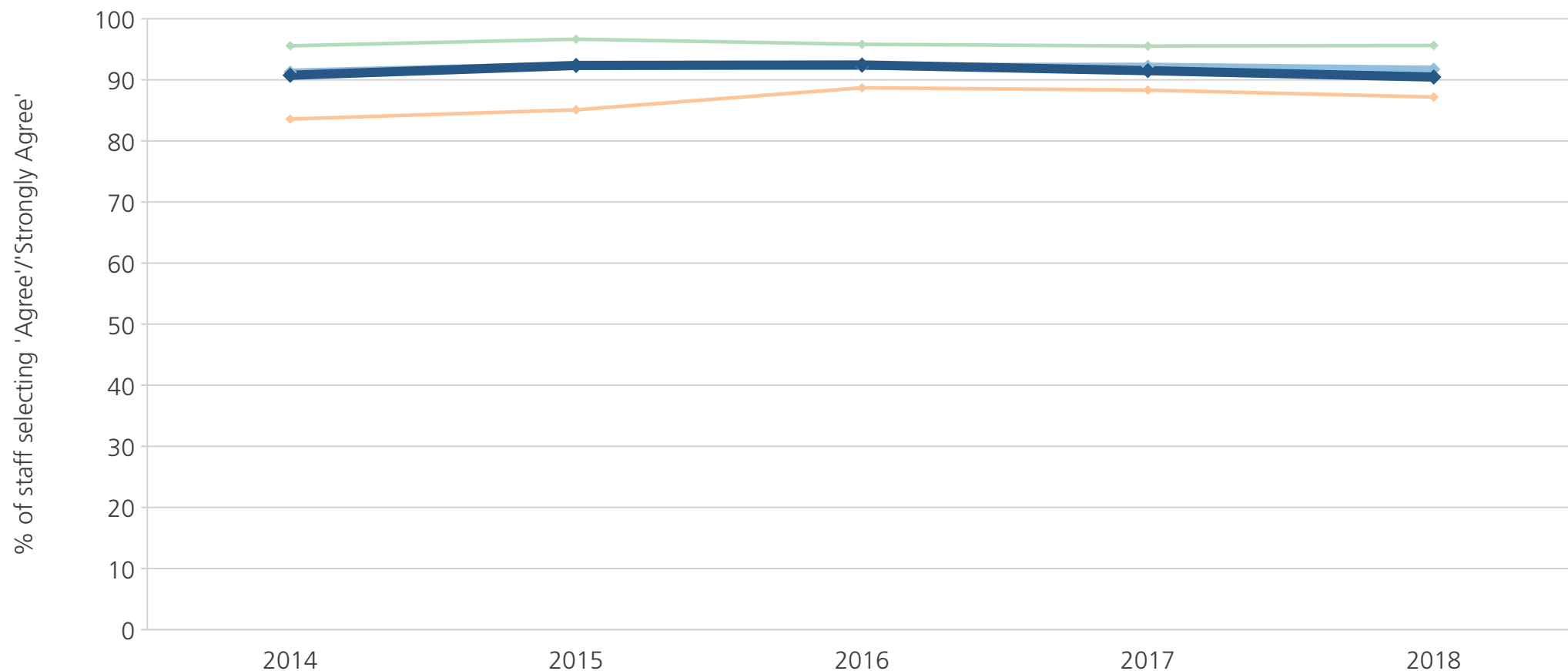
Best	79.6%	85.0%	80.3%	79.2%	81.7%
Your org	62.4%	76.0%	76.5%	73.8%	75.2%
Average	69.4%	75.0%	75.2%	74.1%	74.8%
Worst	58.9%	67.0%	69.7%	67.9%	69.3%
No. responses	311	294	3,464	3,425	3,142



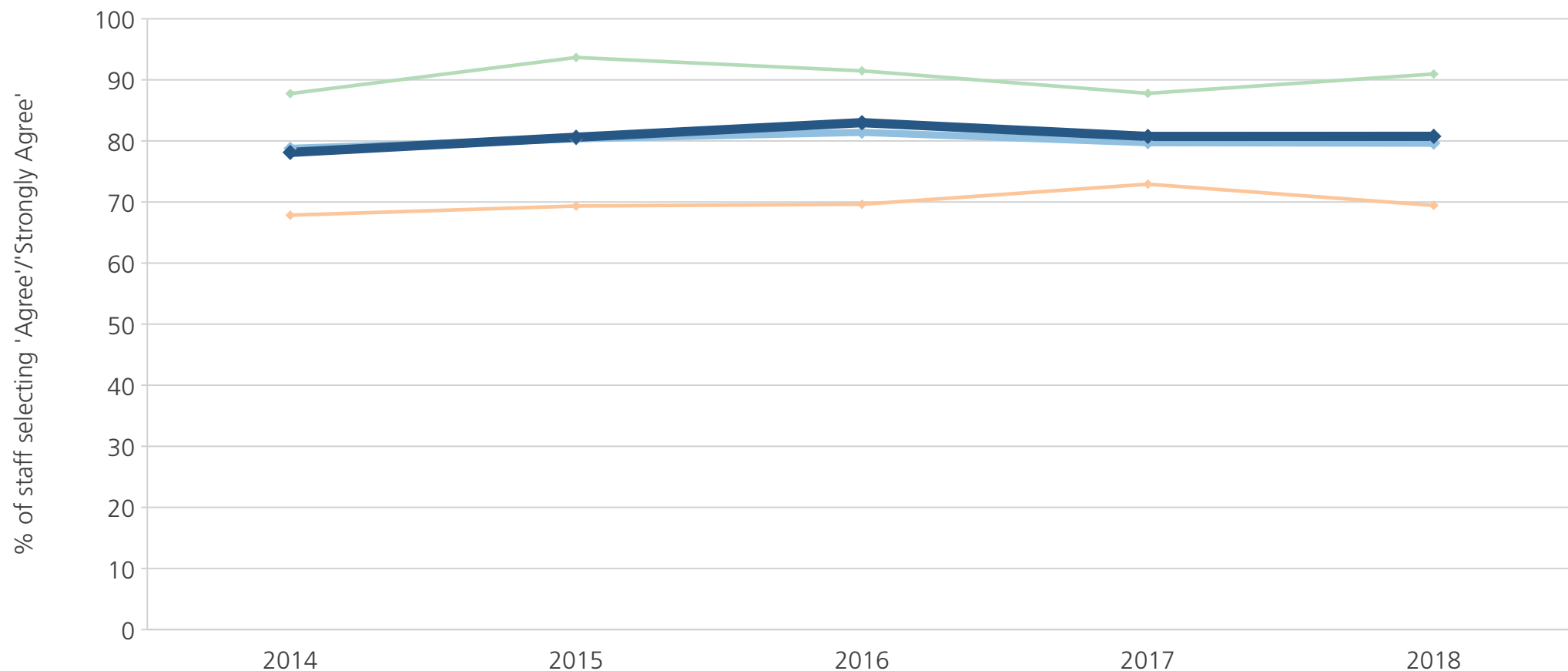
Best	80.9%	83.8%	85.0%	84.0%	83.4%
Your org	74.0%	76.7%	77.2%	76.1%	77.3%
Average	75.9%	78.1%	77.9%	77.2%	76.8%
Worst	65.5%	73.3%	71.6%	72.0%	72.6%
No. responses	310	294	3,464	3,427	3,147



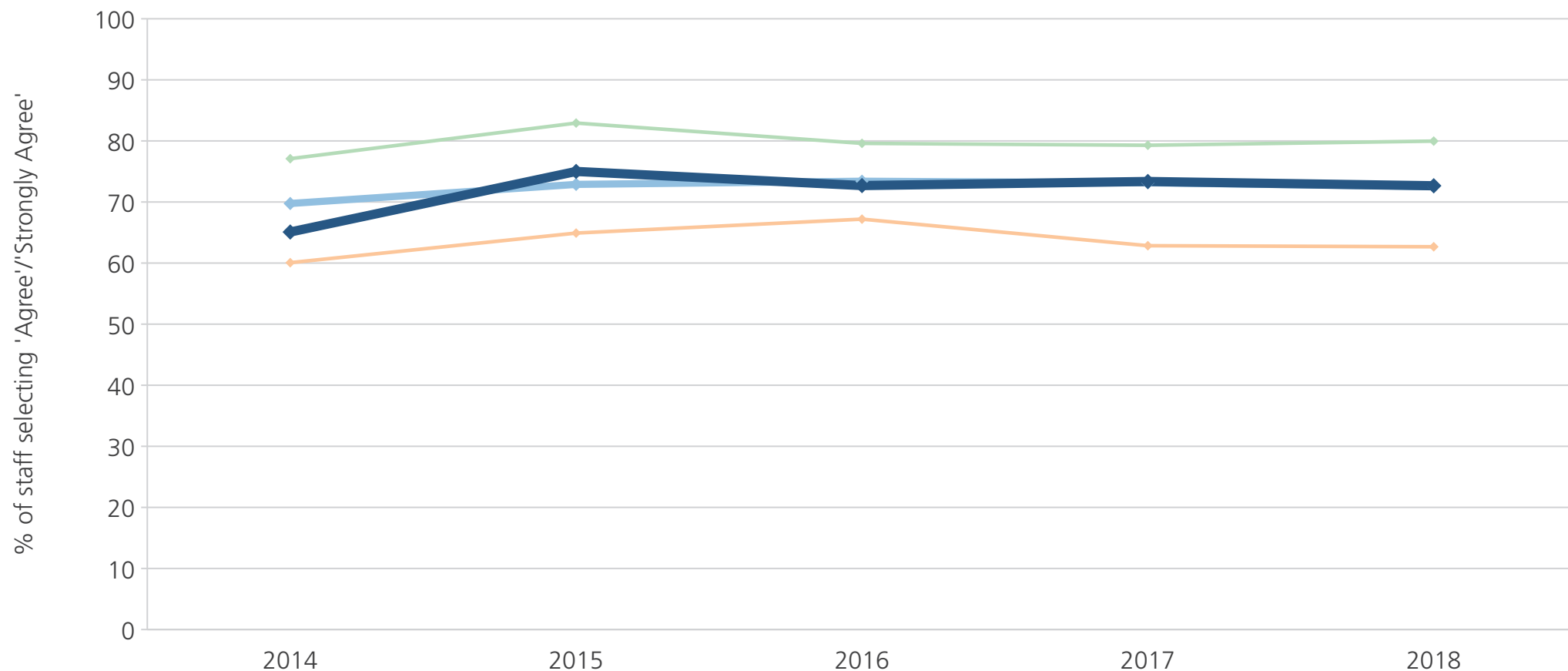
Best	92.9%	93.7%	93.2%	92.9%	93.5%
Your org	84.9%	83.6%	88.9%	87.9%	87.2%
Average	86.2%	88.3%	88.5%	88.4%	88.1%
Worst	77.2%	83.3%	84.4%	83.6%	82.2%
No. responses	312	296	3,497	3,447	3,175



Best	95.6%	96.7%	95.8%	95.5%	95.6%
Your org	90.7%	92.4%	92.4%	91.5%	90.5%
Average	91.3%	92.4%	92.2%	92.2%	91.7%
Worst	83.6%	85.1%	88.7%	88.3%	87.2%
No. responses	312	292	3,486	3,442	3,164

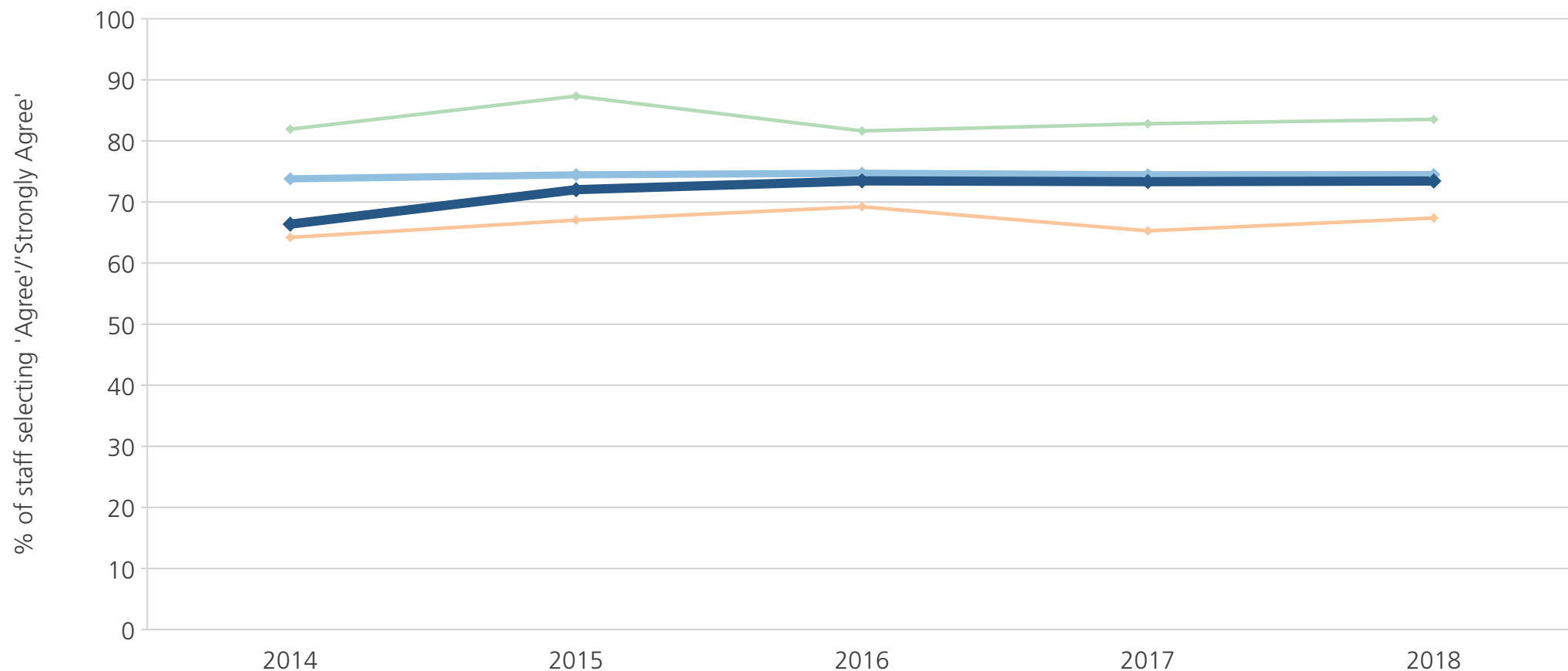


Best	87.7%	93.7%	91.5%	87.8%	91.0%
Your org	78.1%	80.6%	83.0%	80.7%	80.8%
Average	78.8%	80.3%	81.4%	79.7%	79.6%
Worst	67.8%	69.3%	69.6%	72.9%	69.4%
No. responses	311	293	3,486	3,446	3,168

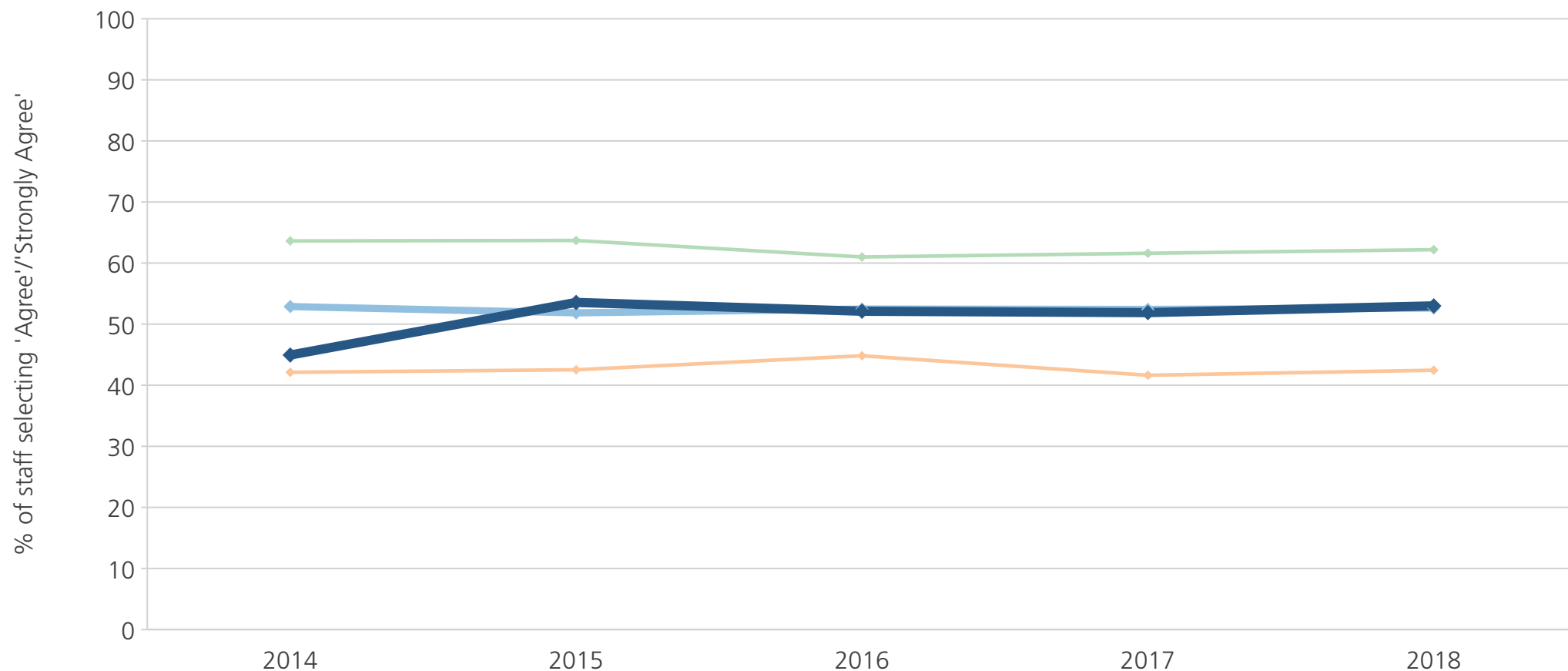


	2014	2015	2016	2017	2018
Best	77.1%	82.9%	79.6%	79.3%	80.0%
Your org	65.1%	75.0%	72.7%	73.4%	72.7%
Average	69.8%	72.9%	73.4%	73.1%	72.5%
Worst	60.1%	64.9%	67.2%	62.8%	62.7%
No. responses	312	297	3,497	3,441	3,182

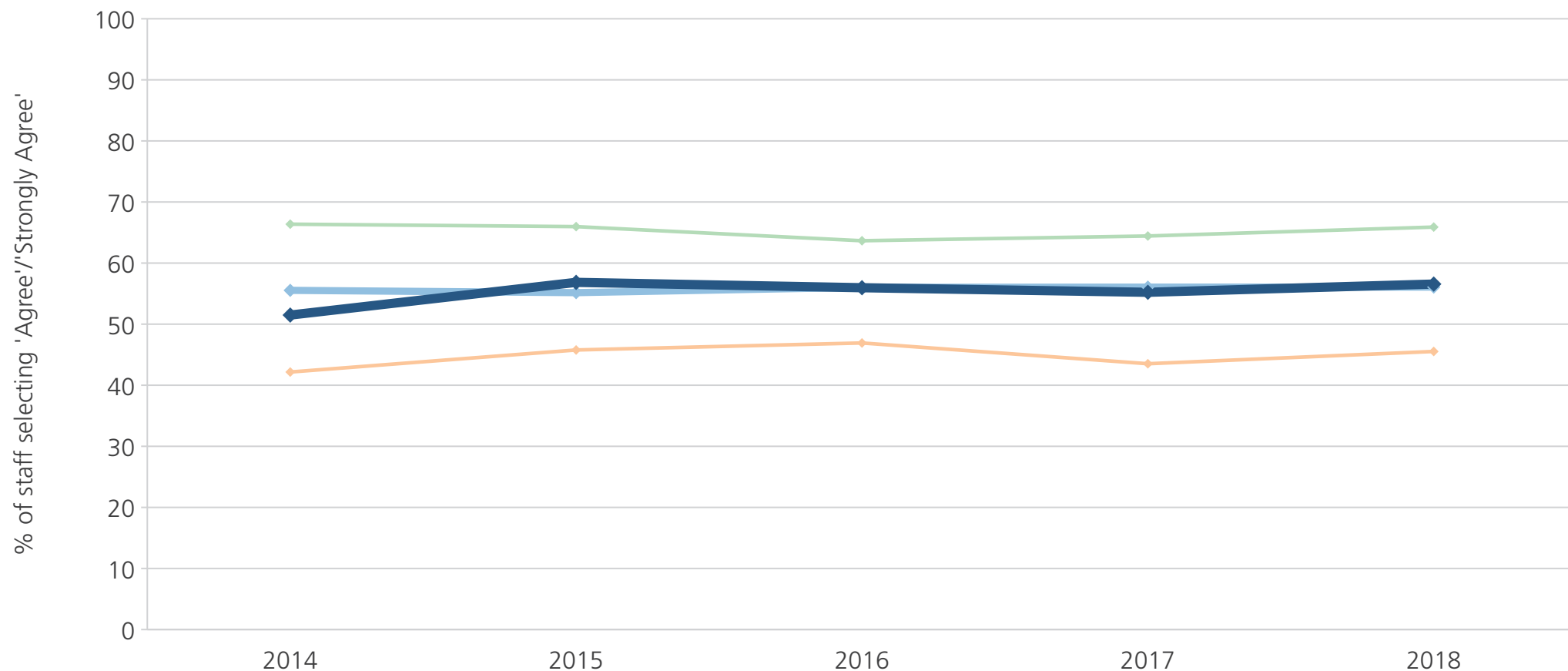




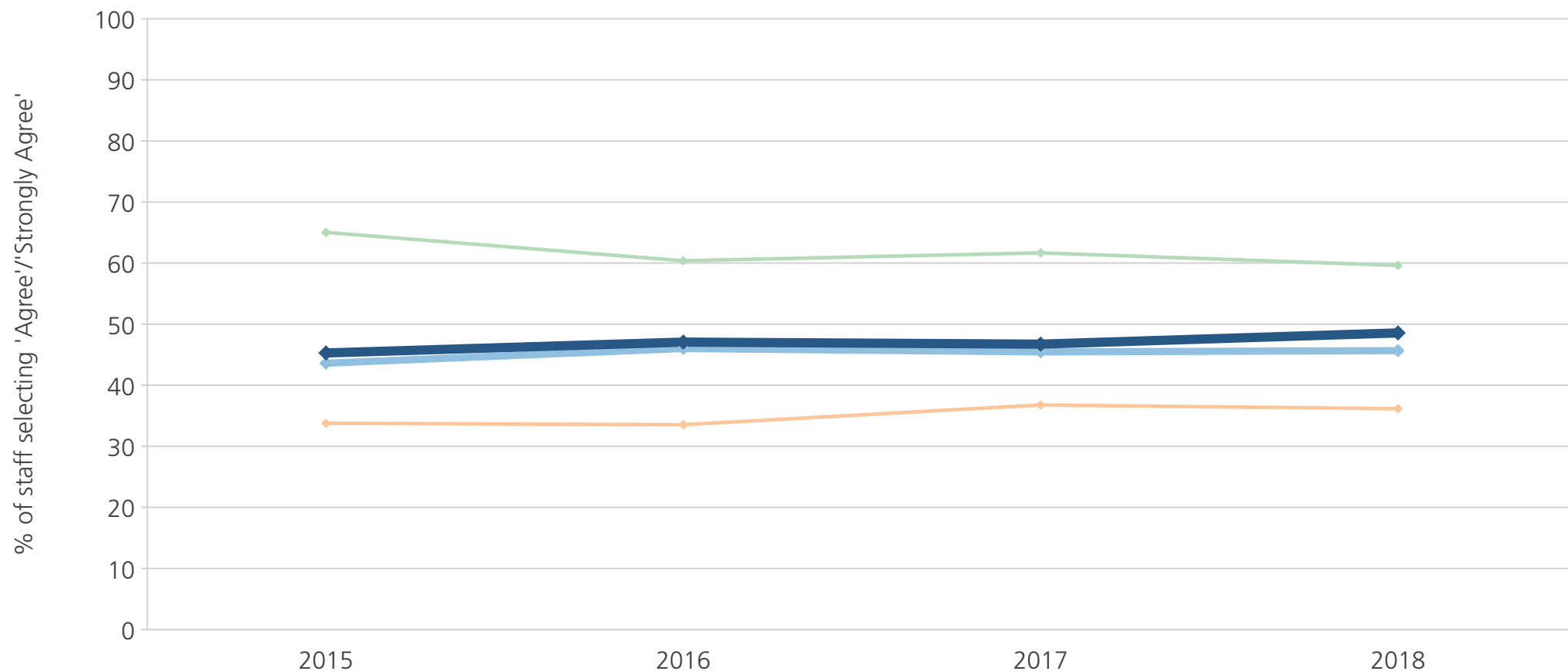
Best	81.9%	87.3%	81.6%	82.8%	83.5%
Your org	66.4%	72.0%	73.5%	73.3%	73.4%
Average	73.8%	74.4%	74.7%	74.5%	74.5%
Worst	64.2%	67.0%	69.2%	65.3%	67.4%
No. responses	311	296	3,498	3,441	3,179



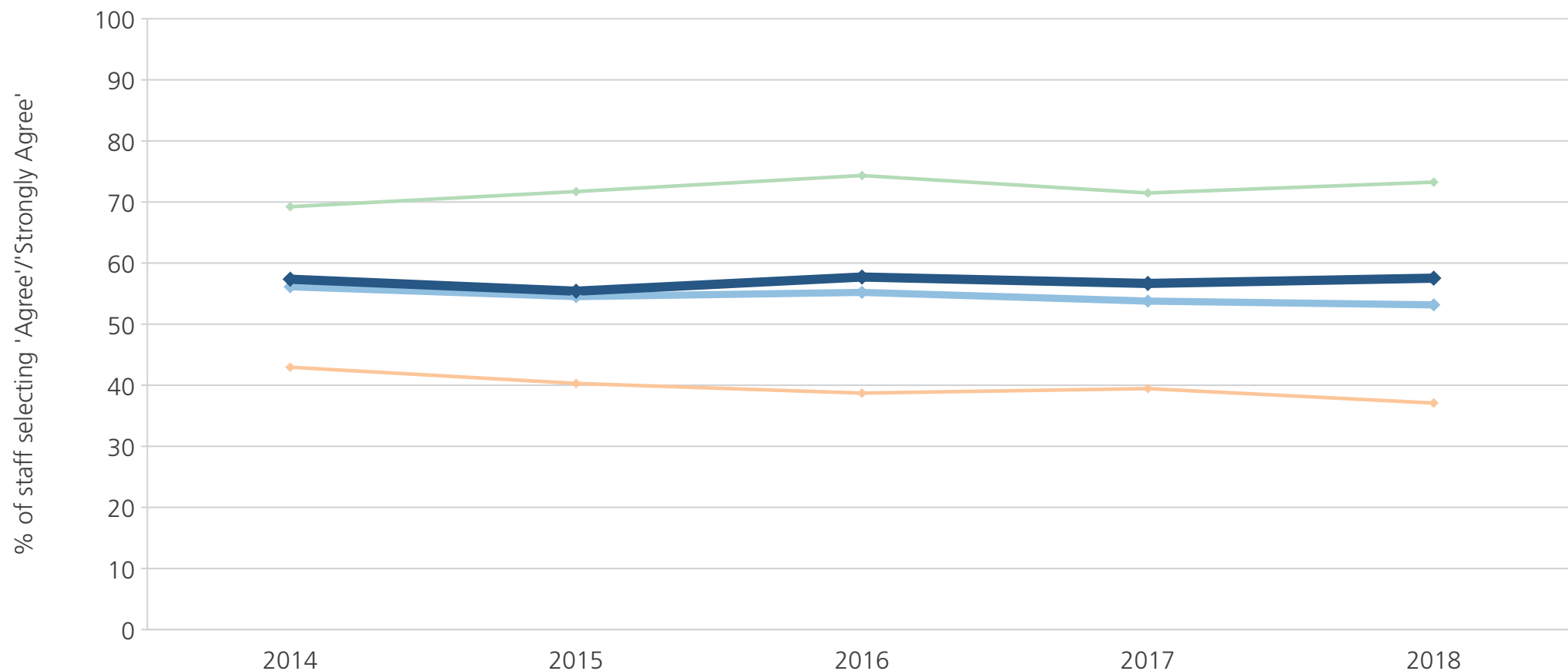
	2014	2015	2016	2017	2018
<b>Best</b>	63.6%	63.7%	61.0%	61.6%	62.2%
<b>Your org</b>	44.9%	53.6%	52.1%	51.9%	53.0%
<b>Average</b>	52.9%	51.9%	52.5%	52.4%	52.6%
<b>Worst</b>	42.1%	42.5%	44.8%	41.6%	42.5%
<b>No. responses</b>	312	295	3,490	3,442	3,178



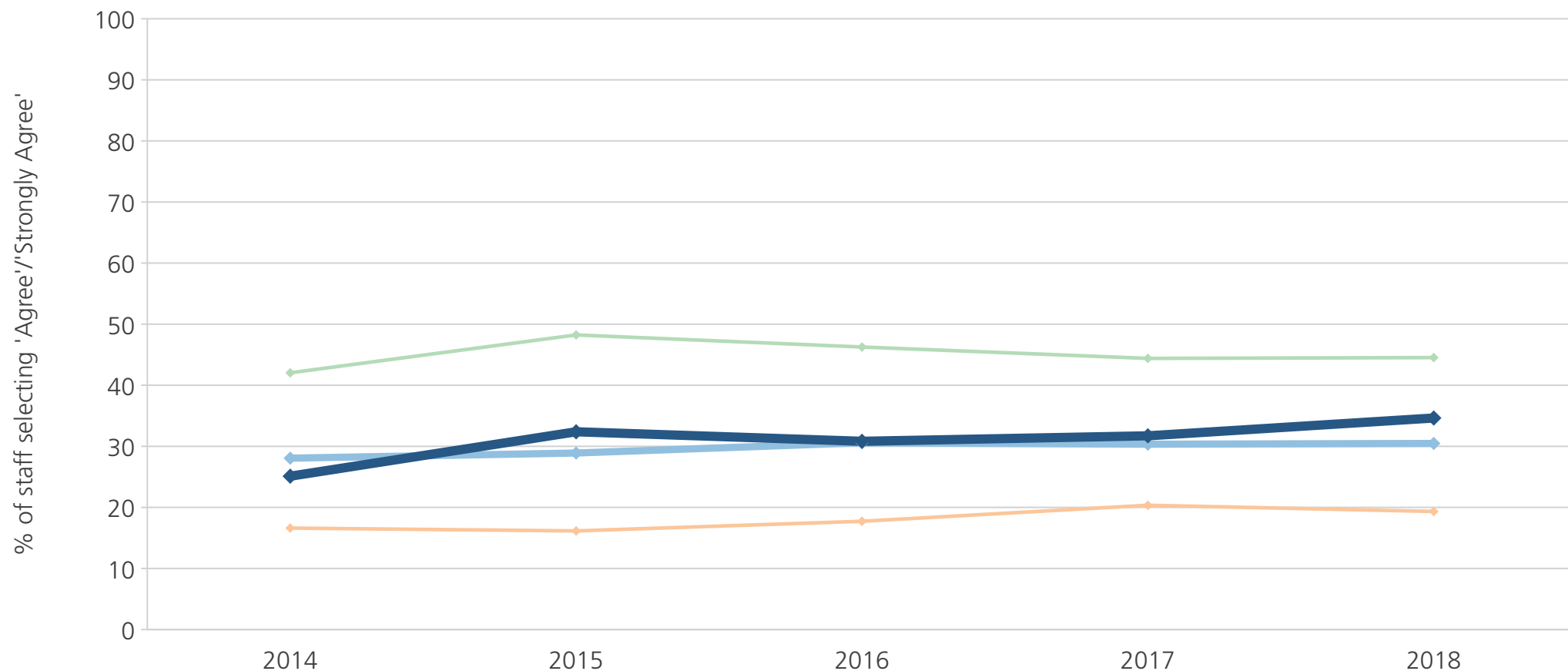
Best	66.4%	66.0%	63.7%	64.4%	65.9%
Your org	51.5%	56.8%	56.0%	55.2%	56.6%
Average	55.5%	55.2%	56.0%	56.1%	56.1%
Worst	42.2%	45.8%	46.9%	43.5%	45.5%
No. responses	309	295	3,490	3,438	3,170



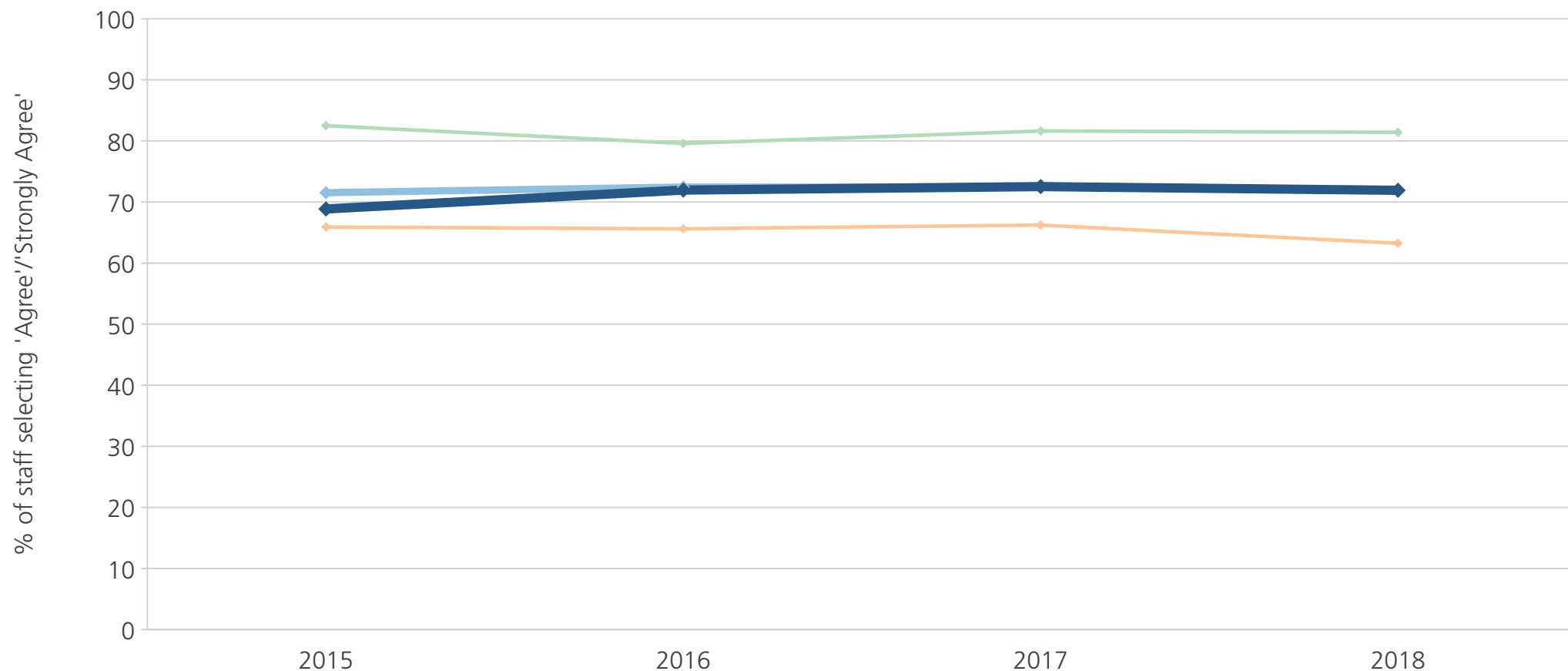
Best	65.0%	60.4%	61.7%	59.6%
Your org	45.3%	47.1%	46.7%	48.6%
Average	43.6%	46.0%	45.5%	45.7%
Worst	33.8%	33.5%	36.8%	36.2%
No. responses	293	3,493	3,431	3,177



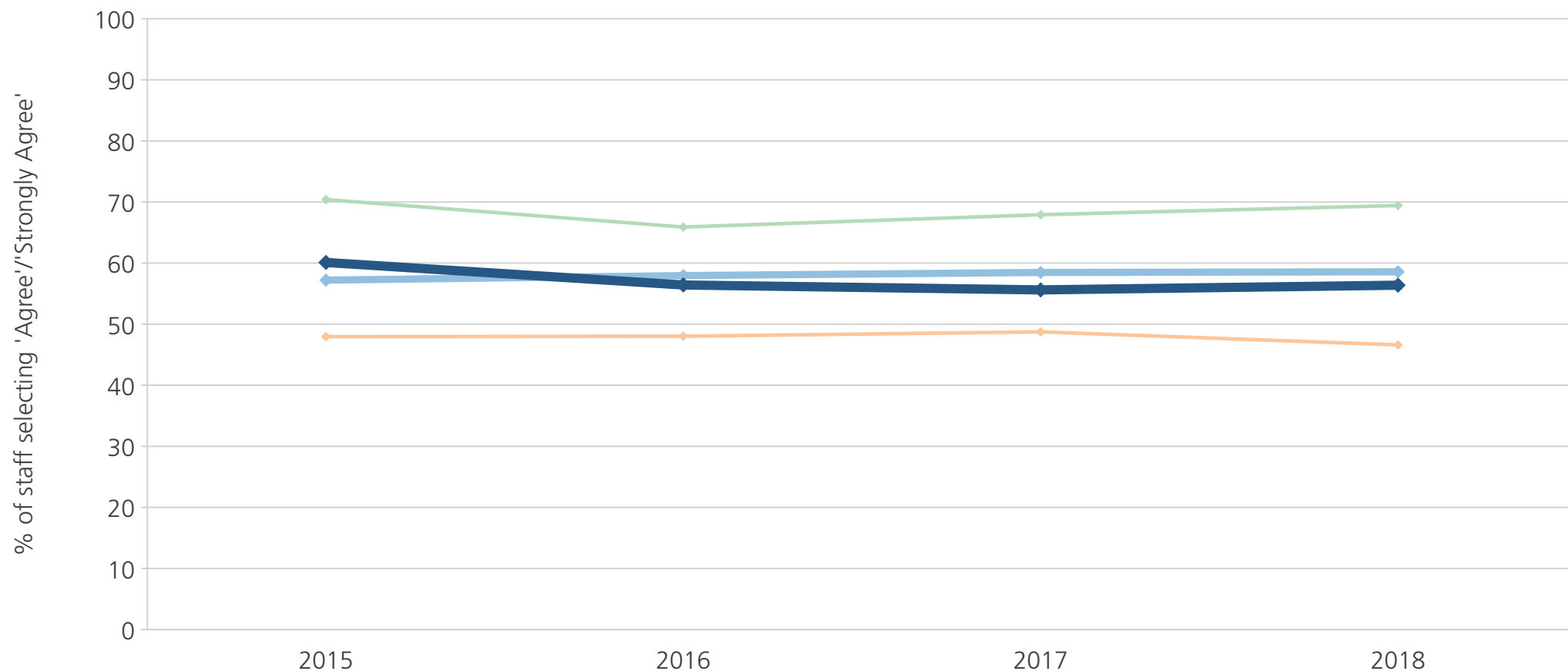
Best	69.2%	71.7%	74.3%	71.5%	73.2%
Your org	57.4%	55.4%	57.7%	56.7%	57.5%
Average	56.1%	54.5%	55.2%	53.8%	53.2%
Worst	42.9%	40.3%	38.7%	39.4%	37.1%
No. responses	311	295	3,484	3,431	3,169



Best	42.0%	48.2%	46.3%	44.4%	44.5%
Your org	25.1%	32.4%	30.8%	31.7%	34.6%
Average	28.1%	28.9%	30.6%	30.3%	30.5%
Worst	16.6%	16.2%	17.7%	20.4%	19.3%
No. responses	311	294	3,495	3,432	3,170

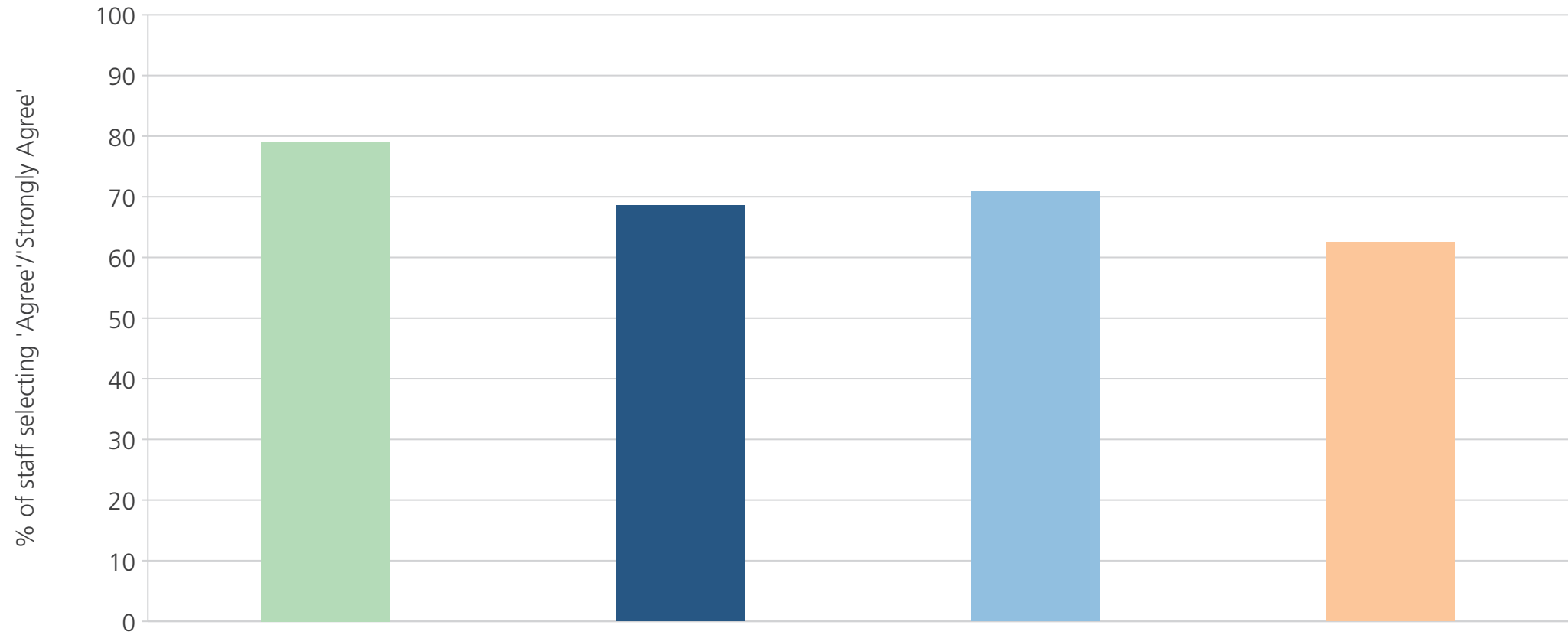


	2015	2016	2017	2018
Best	82.5%	79.6%	81.6%	81.4%
Your org	68.9%	72.0%	72.5%	71.9%
Average	71.5%	72.5%	72.4%	72.0%
Worst	65.9%	65.6%	66.2%	63.2%
No. responses	292	3,487	3,434	3,174



	2015	2016	2017	2018
Best	70.4%	65.9%	67.9%	69.4%
Your org	60.1%	56.4%	55.6%	56.4%
Average	57.2%	57.9%	58.5%	58.6%
Worst	48.0%	48.0%	48.7%	46.6%
No. responses	293	3,486	3,442	3,172



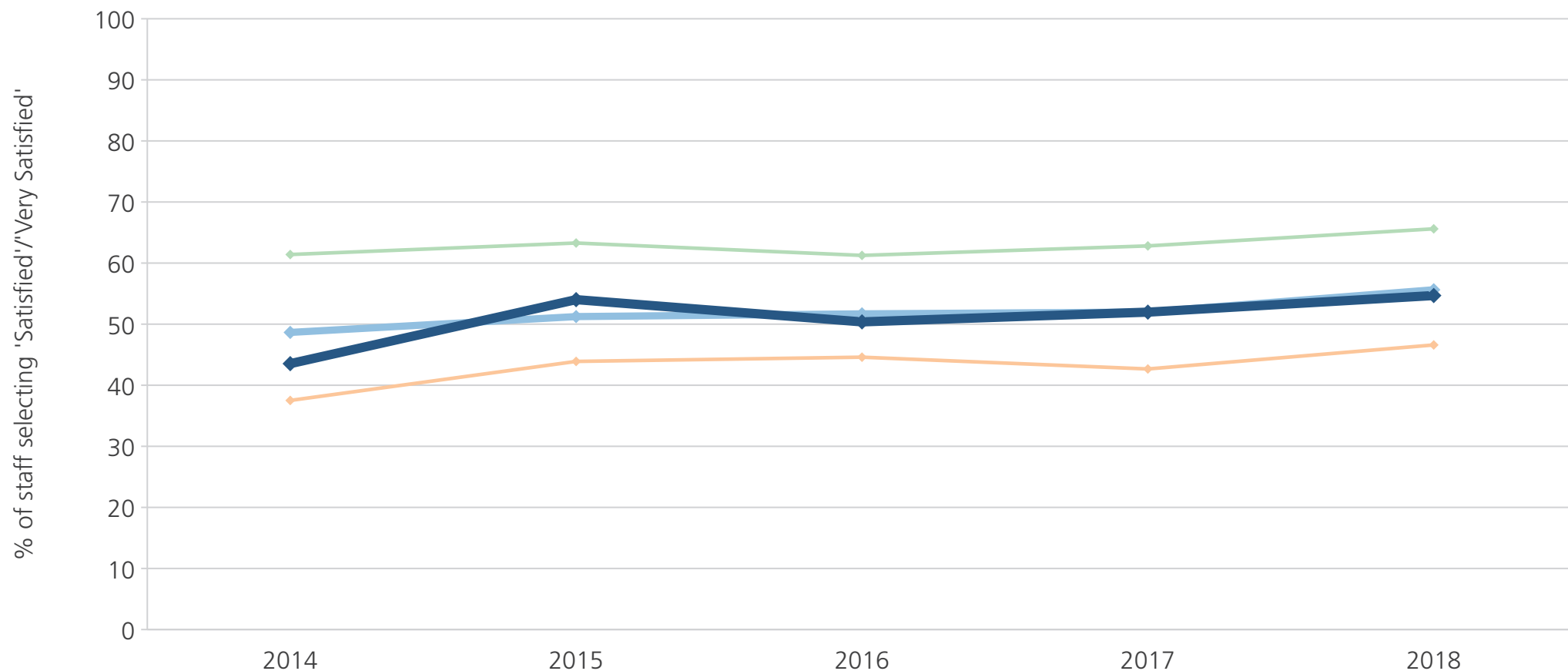


2018

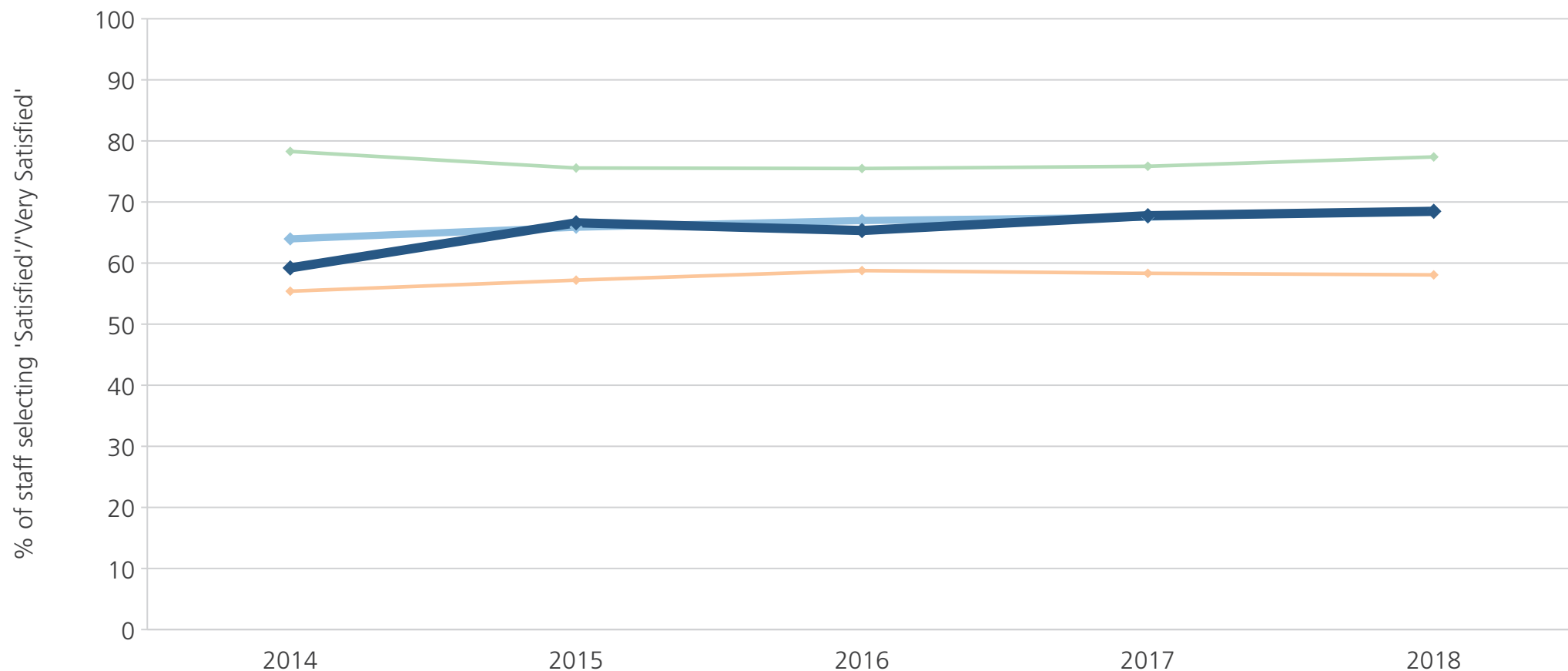
Best	79.0%
Your org	68.6%
Average	70.9%
Worst	62.5%

No. responses

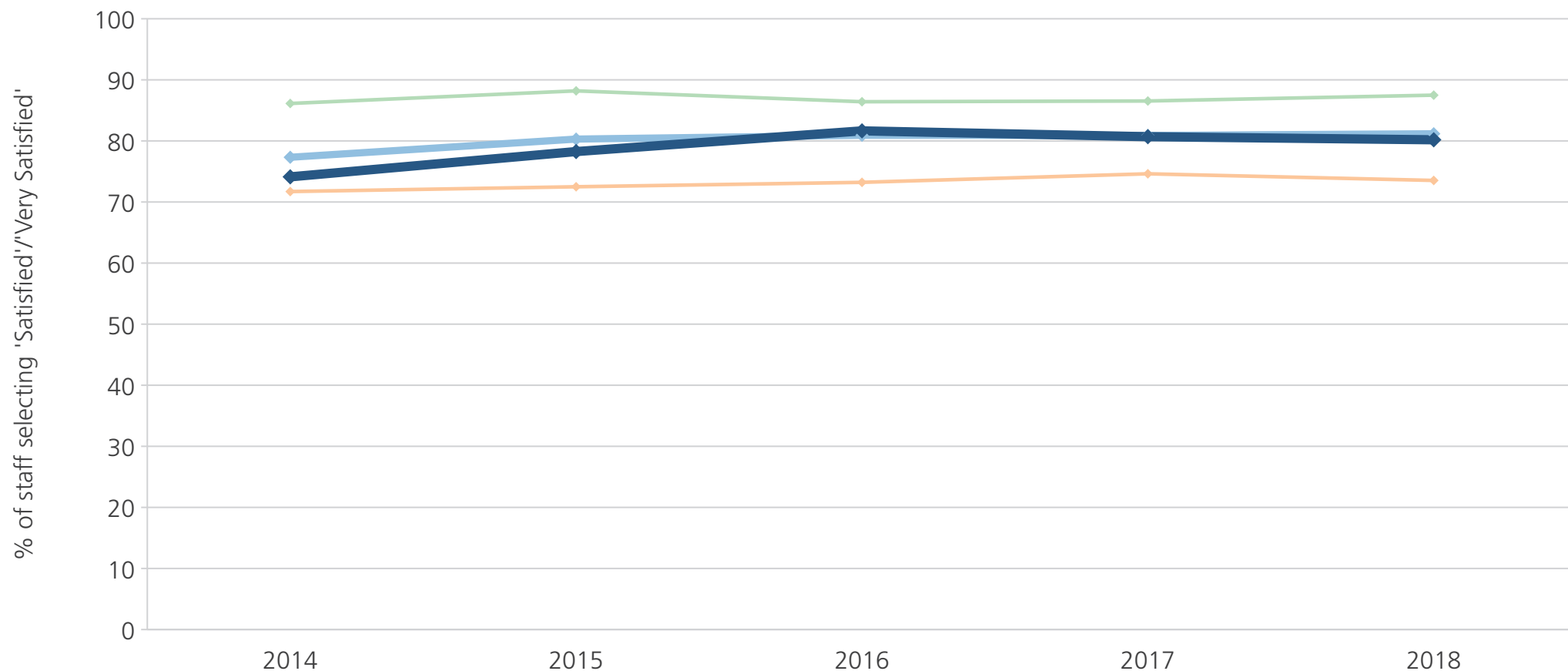
3,175



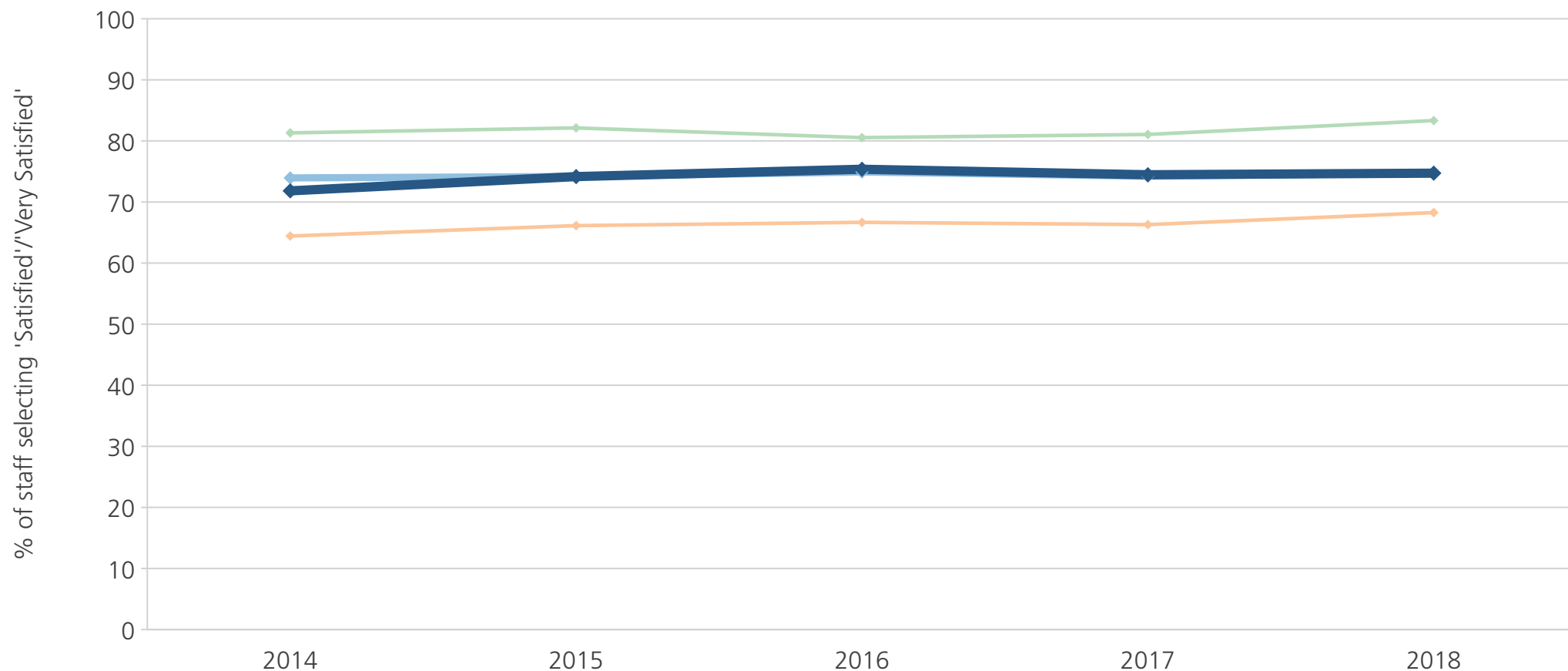
Best	61.4%	63.3%	61.3%	62.8%	65.6%
Your org	43.5%	54.0%	50.4%	52.0%	54.7%
Average	48.6%	51.2%	51.7%	52.0%	55.6%
Worst	37.5%	43.9%	44.6%	42.7%	46.6%
No. responses	311	297	3,493	3,440	3,178



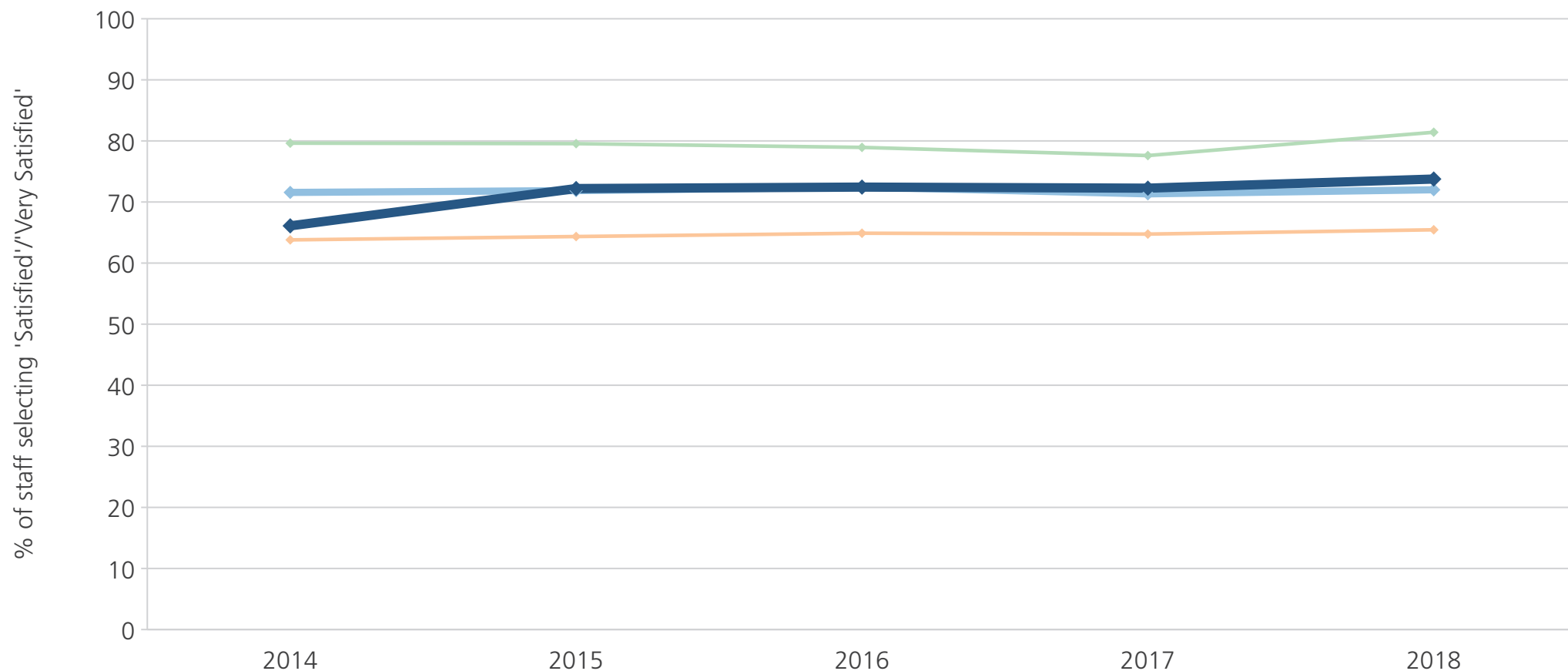
Best	78.3%	75.6%	75.5%	75.8%	77.4%
Your org	59.2%	66.6%	65.3%	67.8%	68.5%
Average	64.0%	65.9%	67.0%	67.5%	68.6%
Worst	55.4%	57.2%	58.8%	58.3%	58.1%
No. responses	312	296	3,495	3,440	3,181



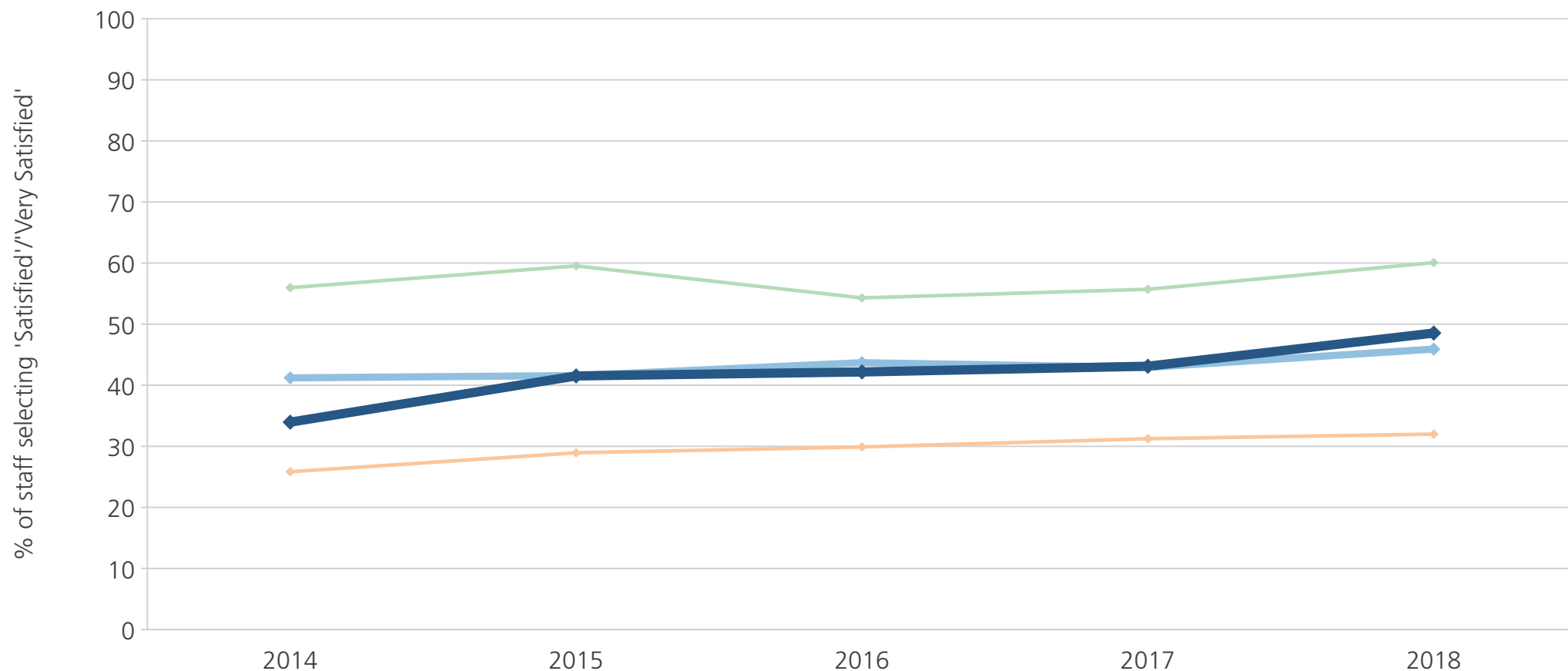
Best	86.1%	88.2%	86.4%	86.5%	87.5%
Your org	74.1%	78.3%	81.6%	80.7%	80.2%
Average	77.3%	80.3%	80.9%	80.9%	81.2%
Worst	71.7%	72.5%	73.2%	74.6%	73.5%
No. responses	312	293	3,497	3,436	3,171



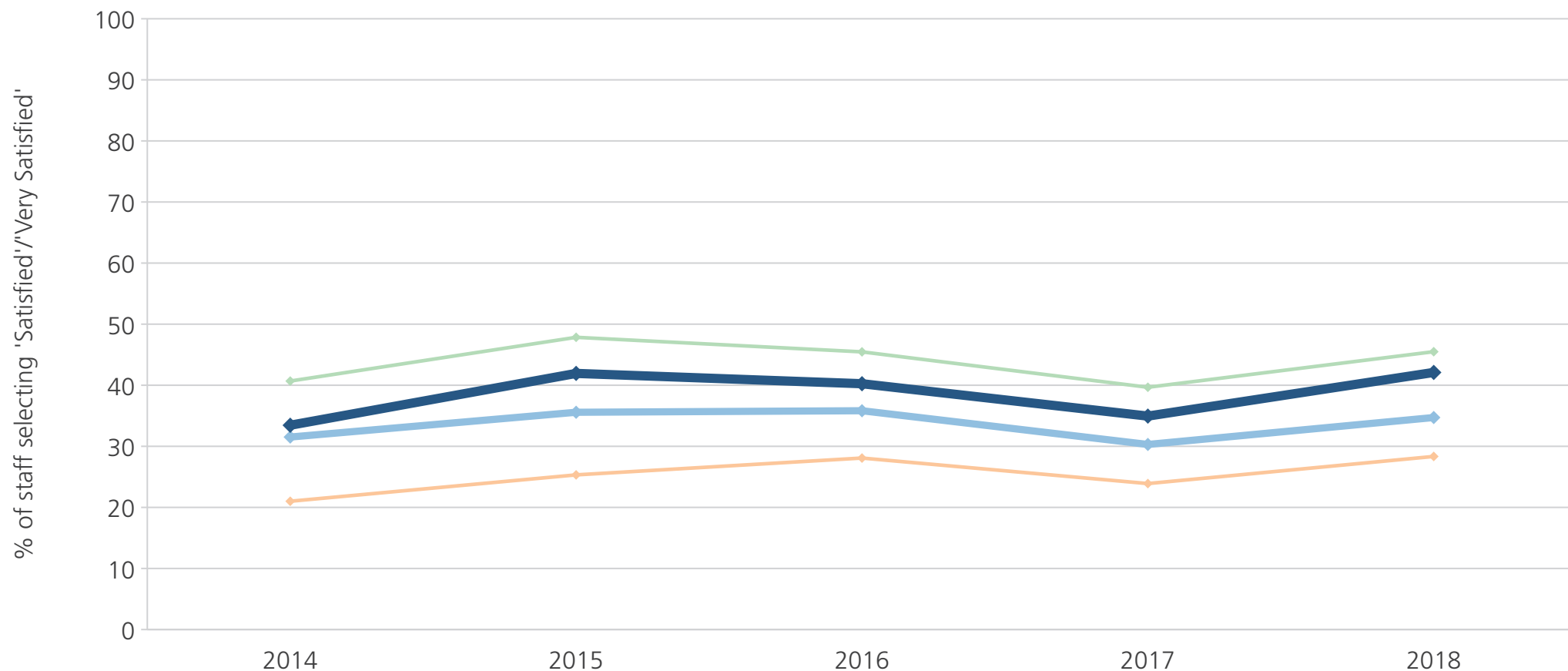
Best	81.3%	82.1%	80.5%	81.1%	83.3%
Your org	71.8%	74.2%	75.4%	74.5%	74.7%
Average	73.9%	74.2%	74.9%	74.2%	74.7%
Worst	64.4%	66.1%	66.7%	66.3%	68.3%
No. responses	312	295	3,495	3,435	3,171



Best	79.6%	79.6%	78.9%	77.6%	81.4%
Your org	66.1%	72.2%	72.4%	72.3%	73.8%
Average	71.6%	71.9%	72.4%	71.3%	72.0%
Worst	63.8%	64.3%	64.9%	64.7%	65.5%
No. responses	310	295	3,484	3,425	3,172

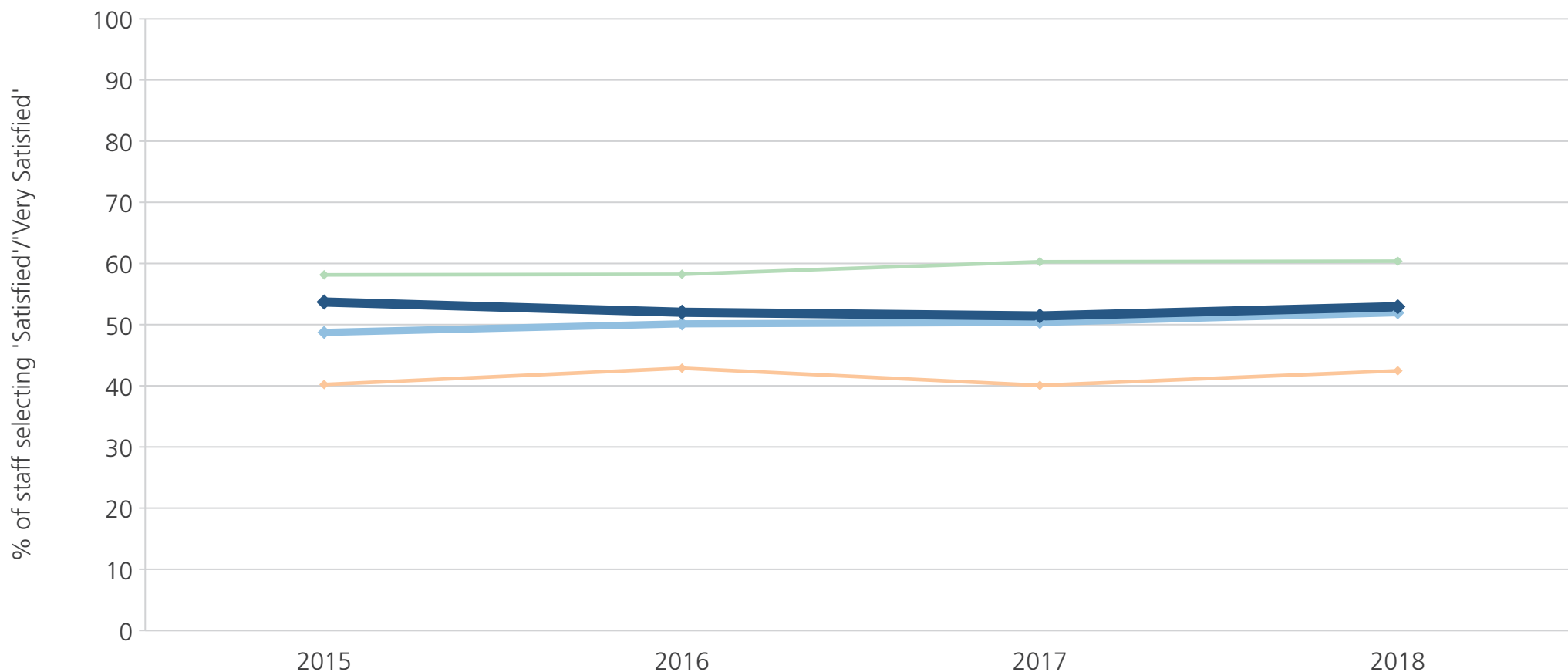


Best	56.0%	59.5%	54.3%	55.7%	60.1%
Your org	34.0%	41.5%	42.2%	43.1%	48.5%
Average	41.2%	41.6%	43.7%	42.9%	45.9%
Worst	25.8%	28.9%	29.9%	31.2%	32.0%
No. responses	312	294	3,490	3,435	3,174

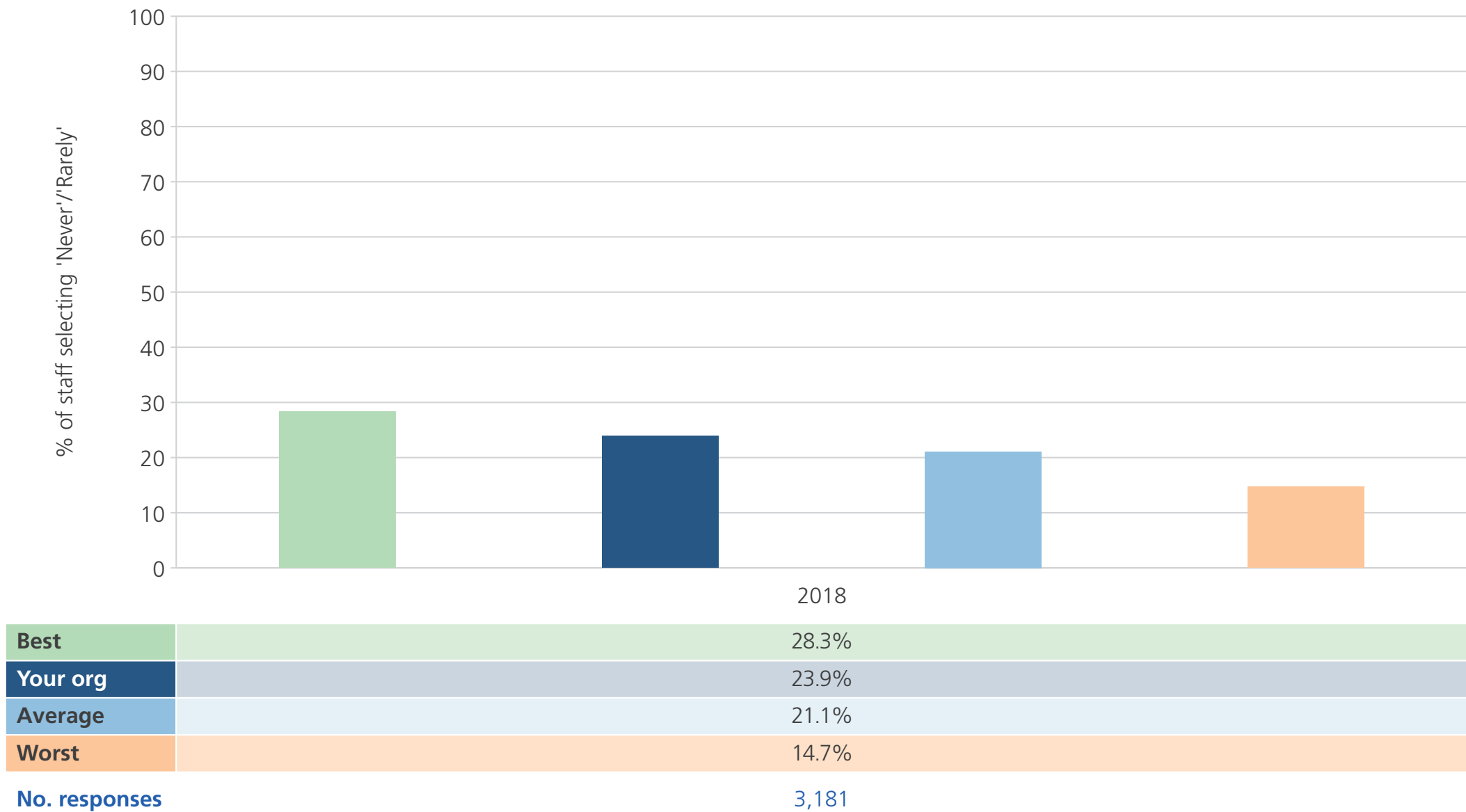


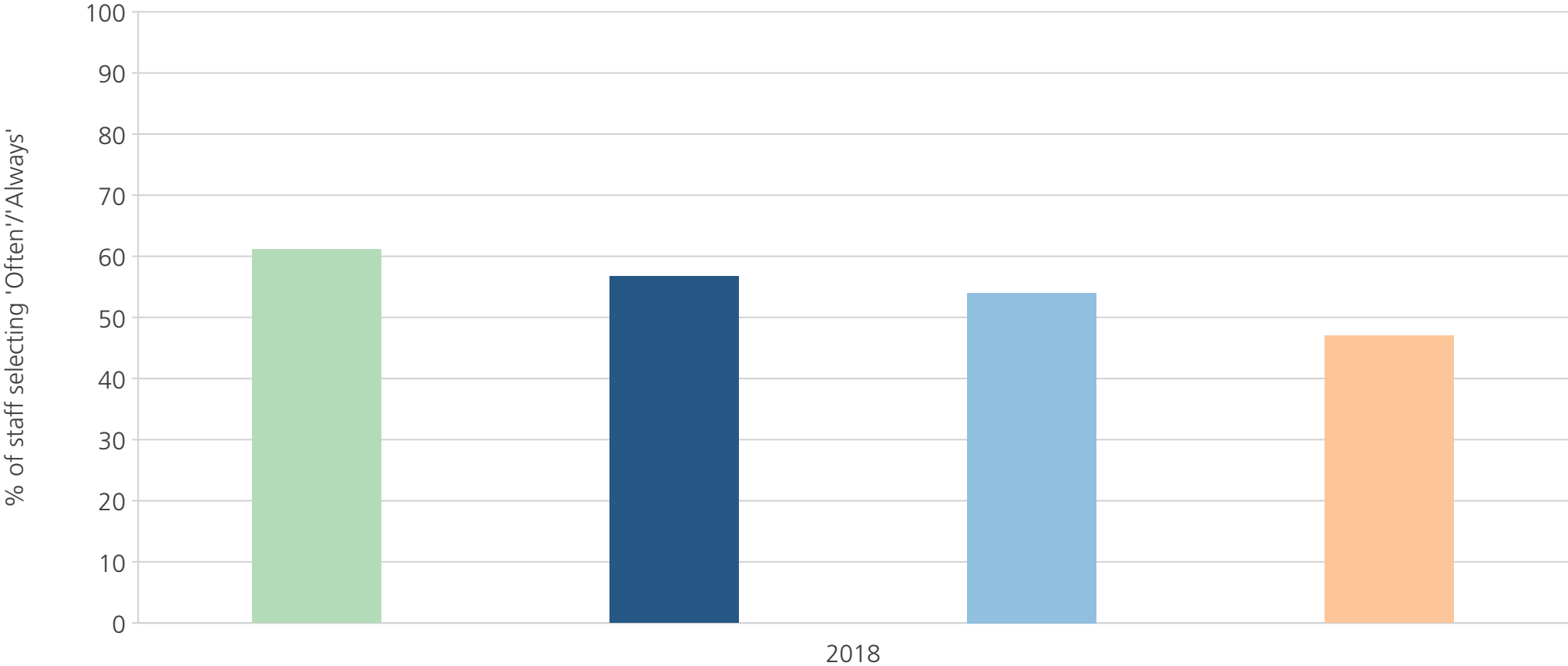
Best	40.7%	47.8%	45.5%	39.7%	45.5%
Your org	33.4%	41.9%	40.2%	34.9%	42.1%
Average	31.5%	35.6%	35.8%	30.3%	34.7%
Worst	21.0%	25.3%	28.1%	23.9%	28.3%
No. responses	311	296	3,491	3,438	3,169





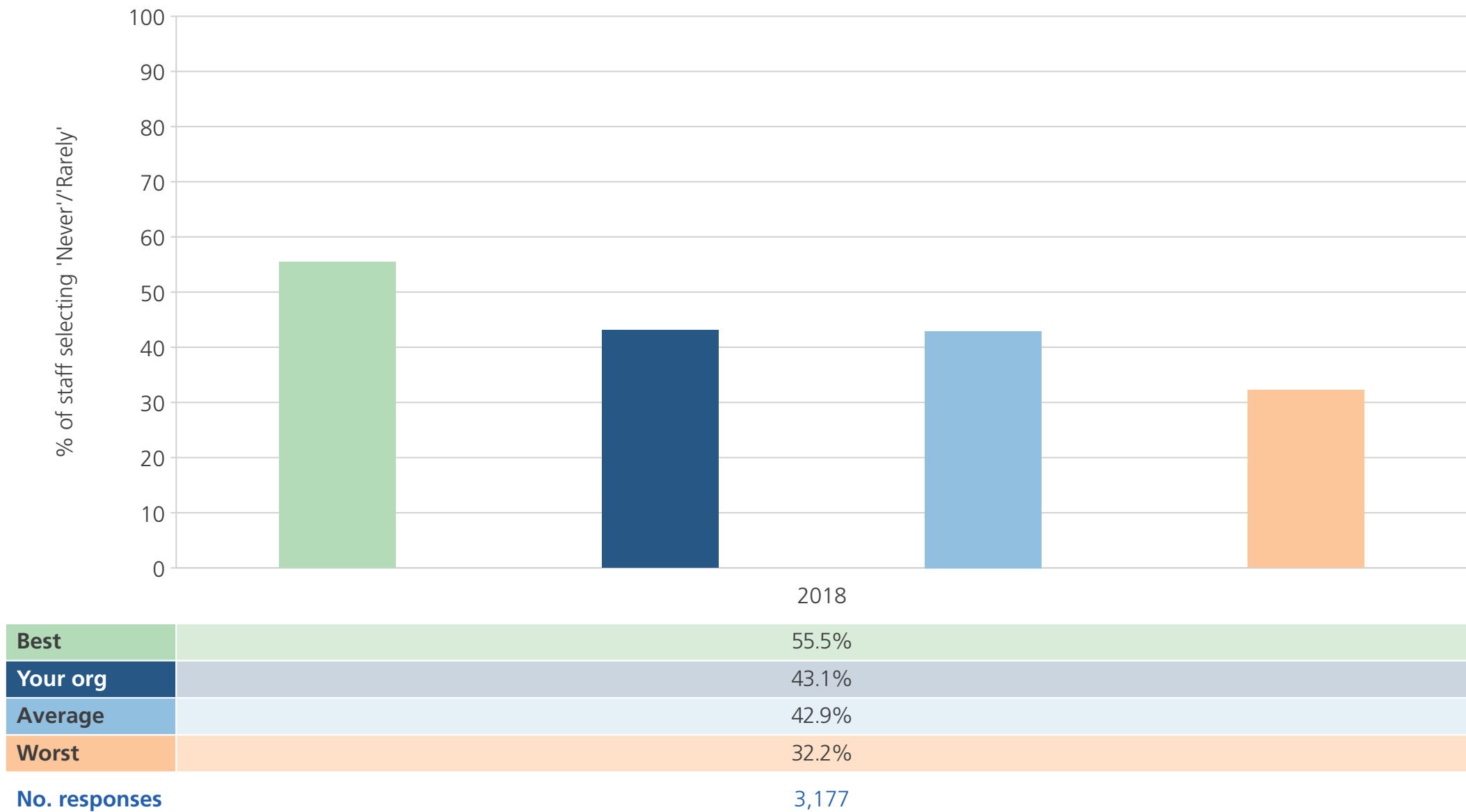
Best	58.1%	58.2%	60.3%	60.4%
Your org	53.7%	52.0%	51.4%	52.9%
Average	48.7%	50.1%	50.4%	51.9%
Worst	40.2%	42.9%	40.1%	42.5%
No. responses	295	3,485	3,439	3,168

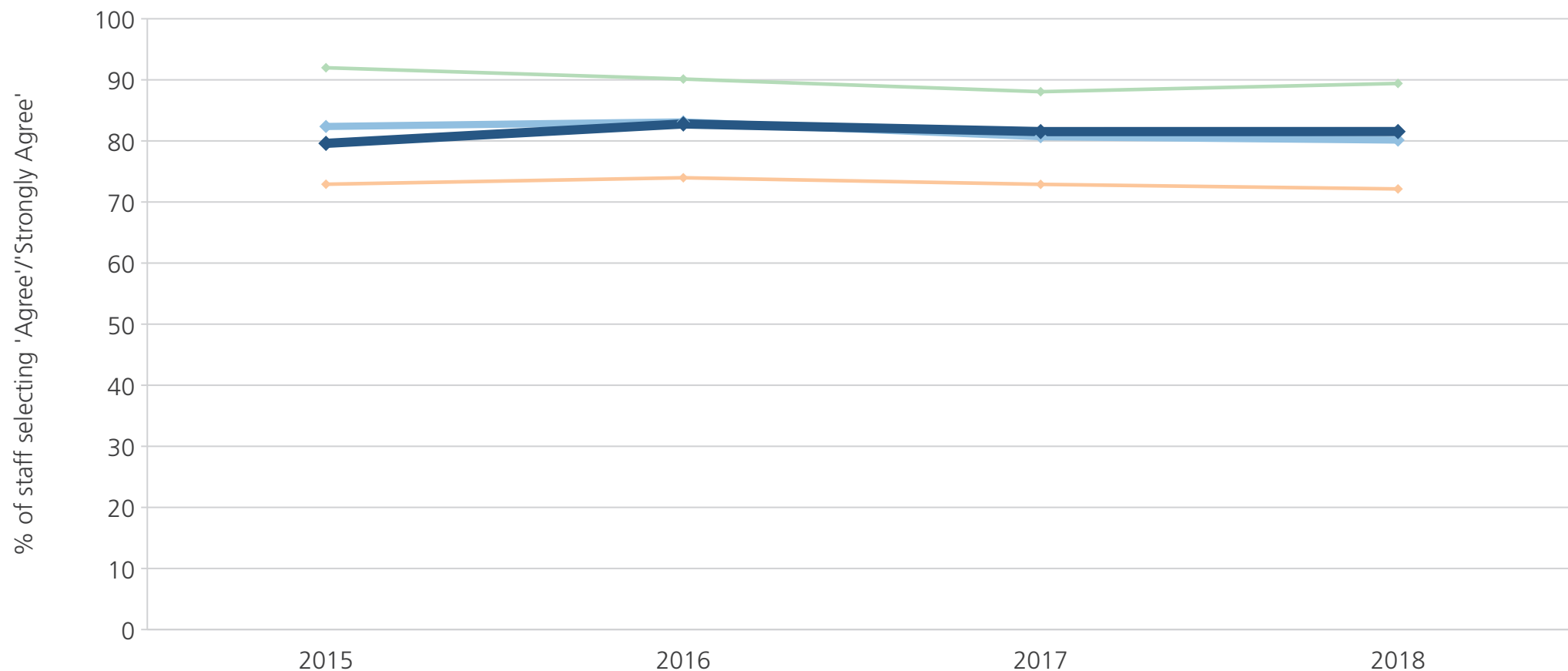




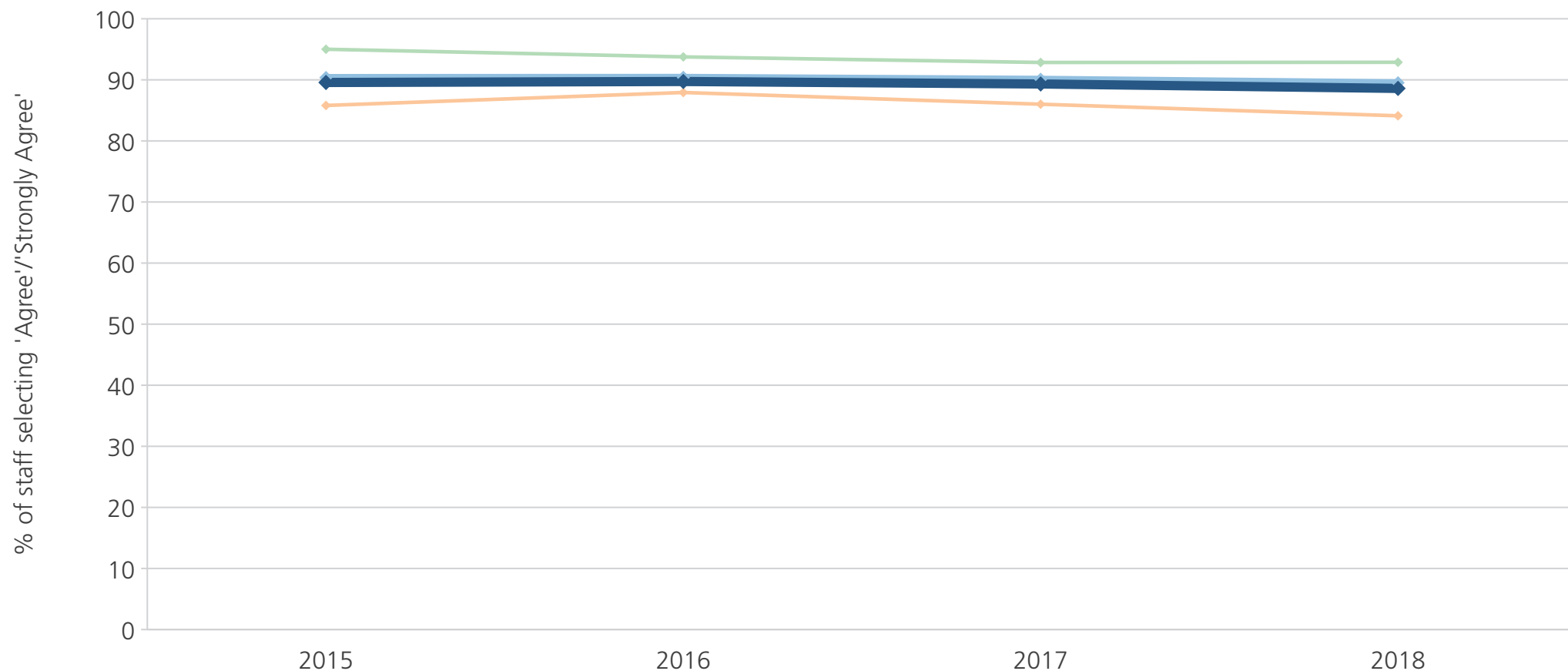
Best	61.1%
Your org	56.7%
Average	54.0%
Worst	47.0%

No. responses 3,175

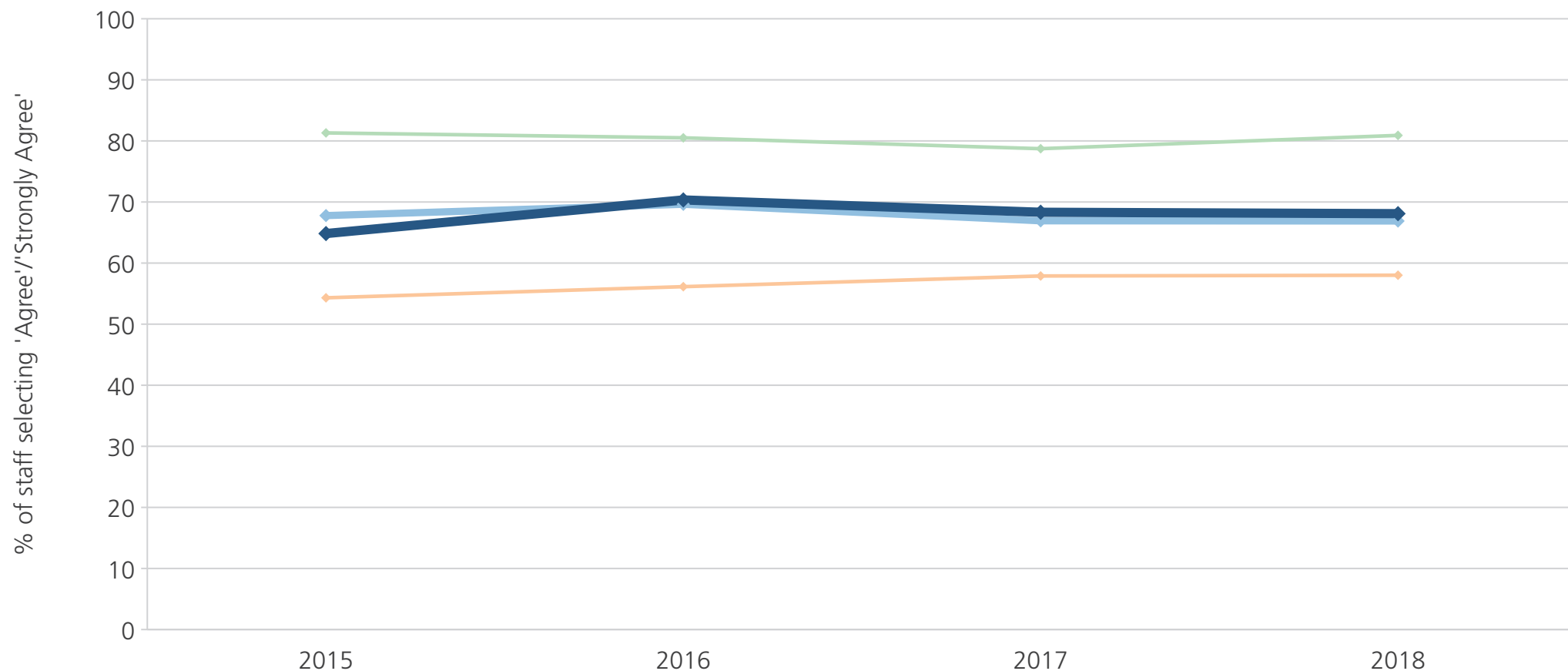




Best	92.0%	90.1%	88.1%	89.4%
Your org	79.6%	82.8%	81.5%	81.5%
Average	82.4%	83.1%	80.7%	80.1%
Worst	72.9%	74.0%	72.9%	72.1%
No. responses	265	3,102	3,039	2,796



	2015	2016	2017	2018
Best	95.0%	93.8%	92.8%	92.9%
Your org	89.6%	89.7%	89.3%	88.6%
Average	90.4%	90.4%	90.1%	89.5%
Worst	85.8%	87.9%	86.0%	84.1%
No. responses	278	3,279	3,242	2,992

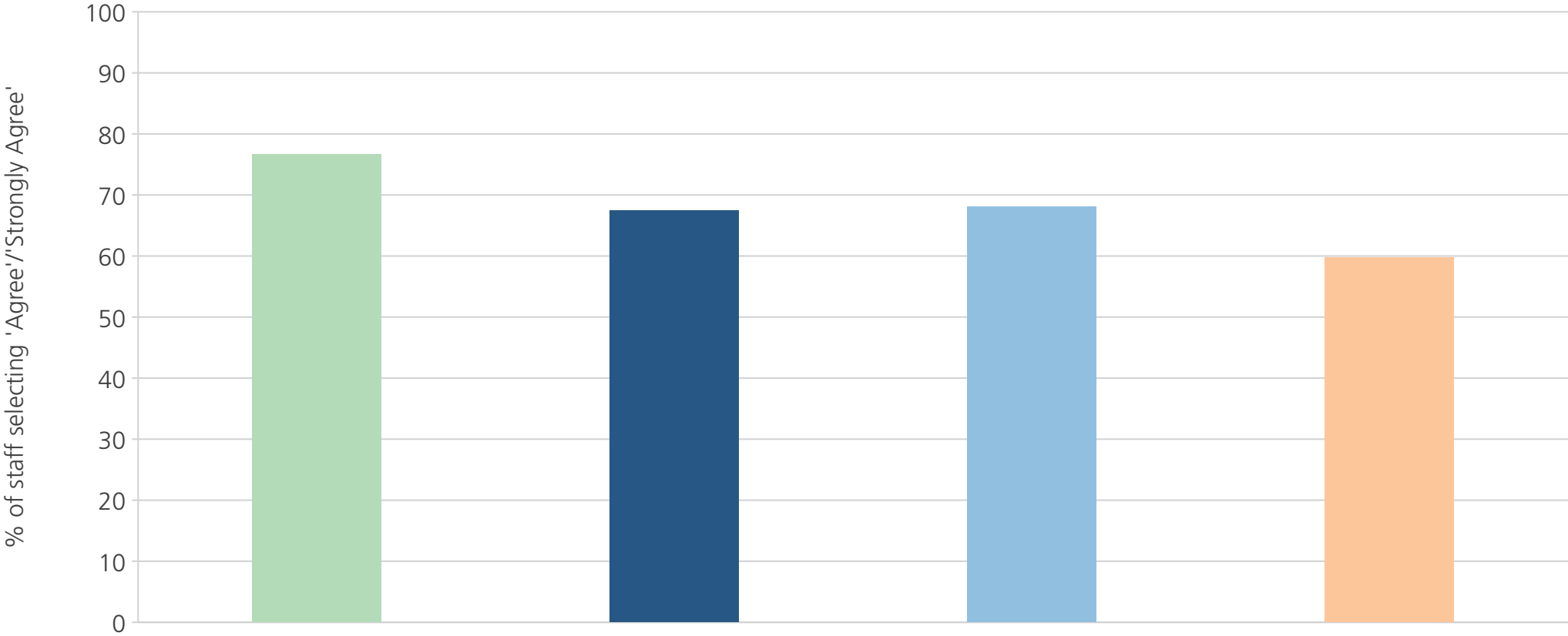


	2015	2016	2017	2018
Best	81.3%	80.5%	78.7%	80.9%
Your org	64.8%	70.3%	68.3%	68.1%
Average	67.8%	69.6%	66.9%	66.9%
Worst	54.3%	56.1%	57.9%	58.0%
No. responses	260	3,069	3,020	2,763

# Question results – Your managers

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

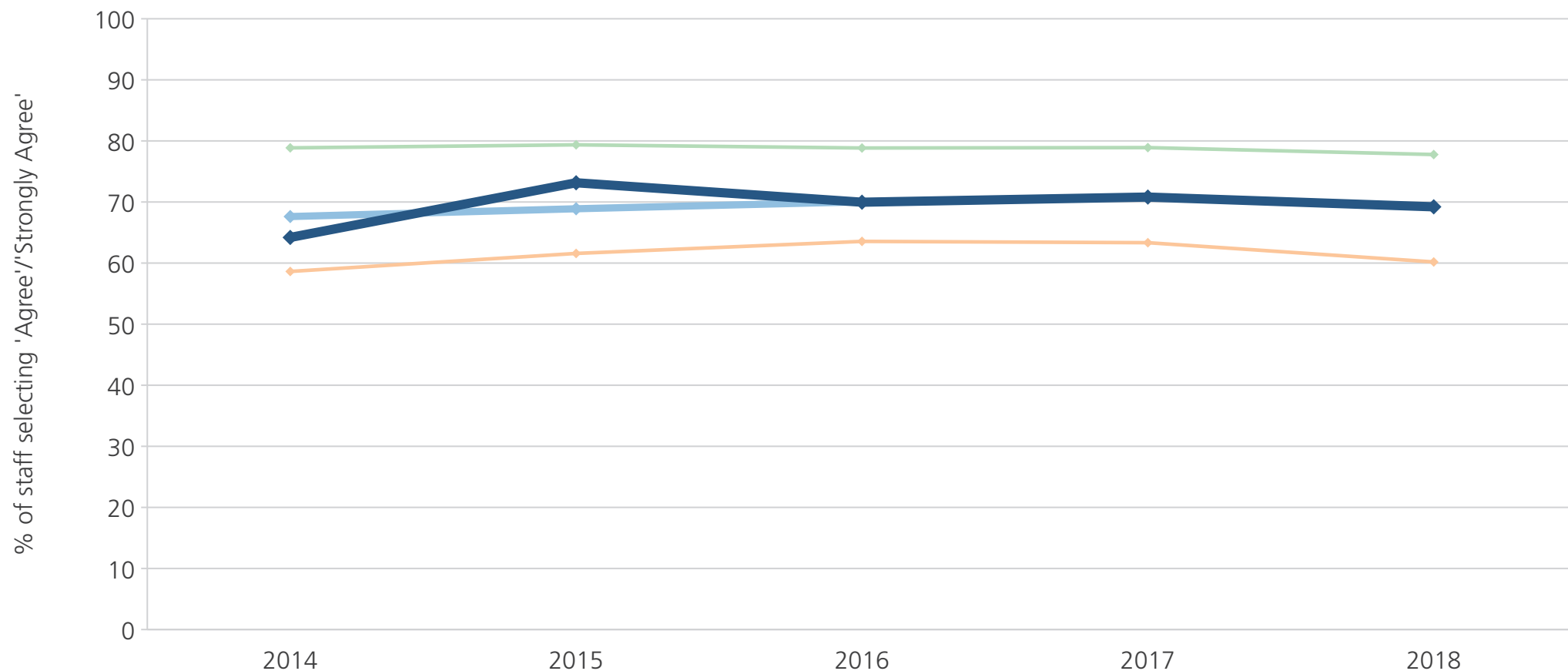




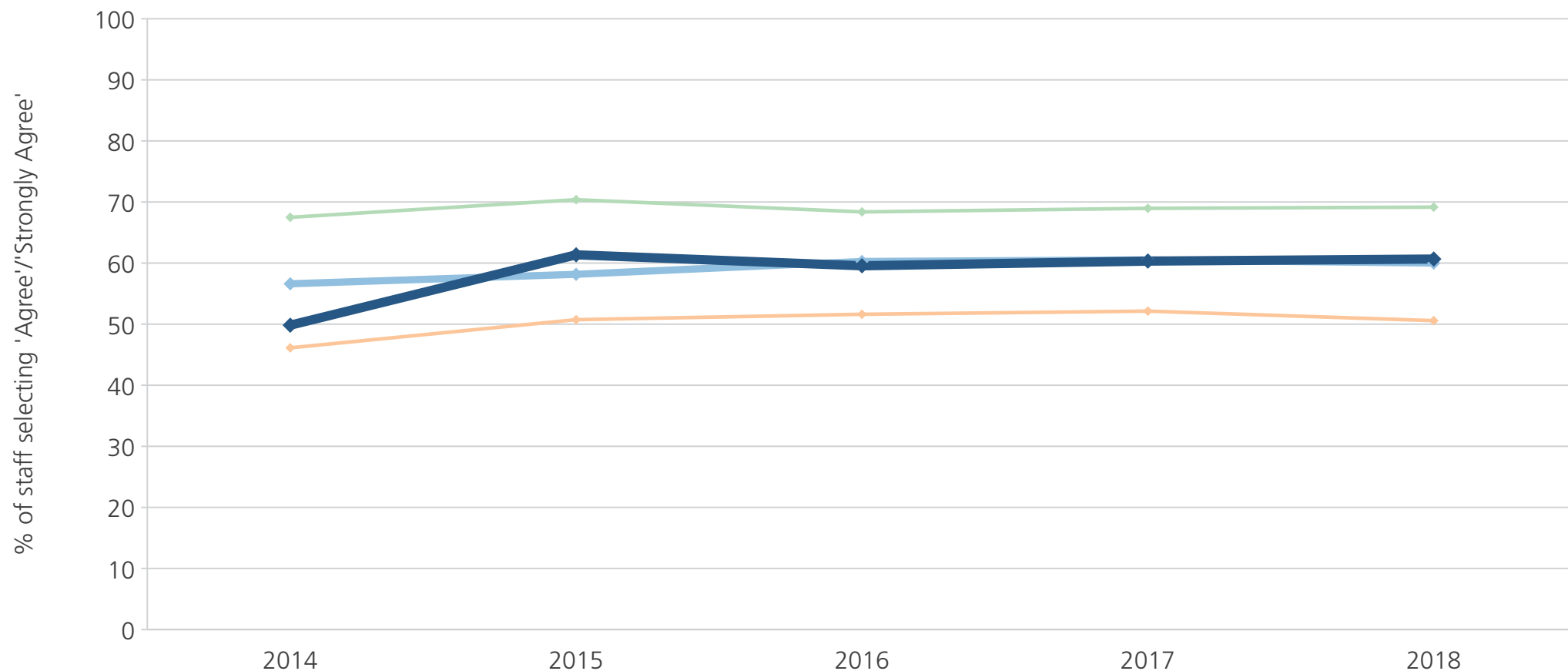
2018

Best	76.7%
Your org	67.4%
Average	68.1%
Worst	59.7%

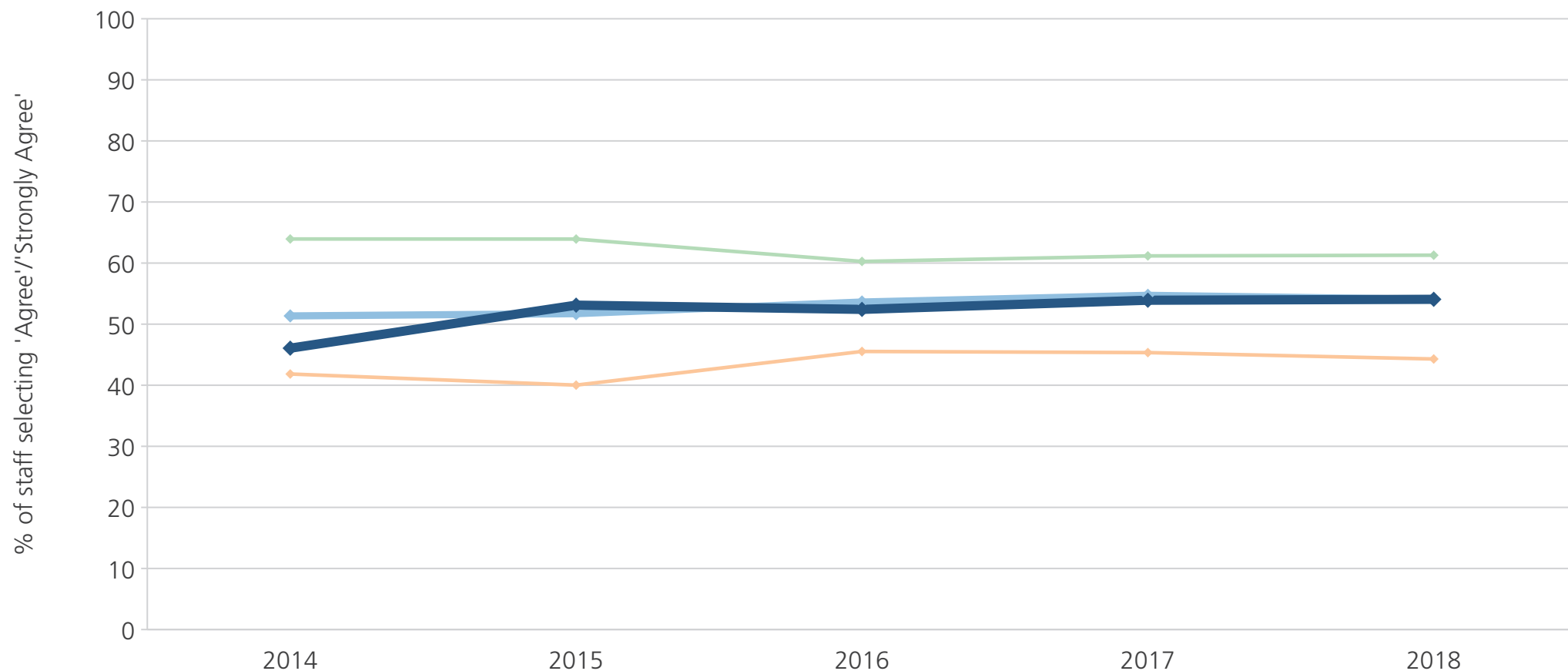
No. responses 3,176



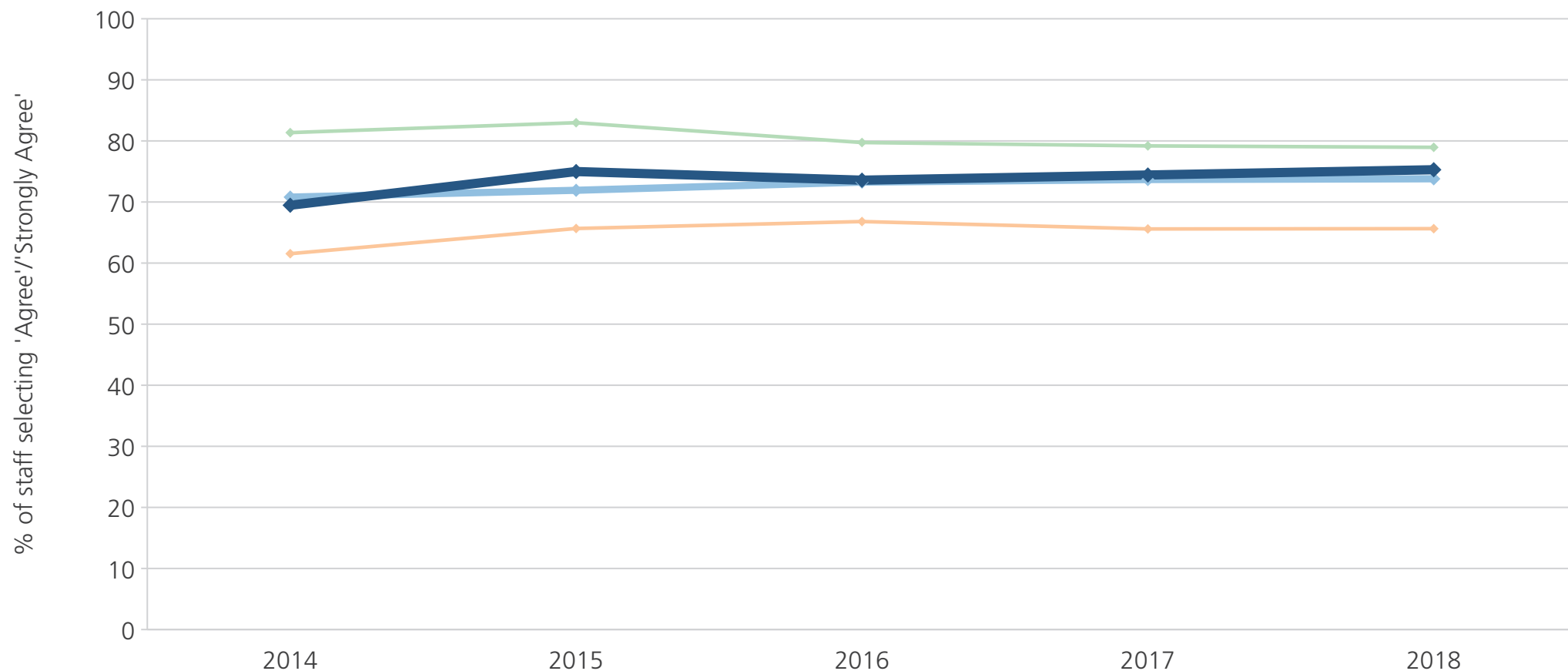
Best	78.9%	79.4%	78.8%	78.9%	77.8%
Your org	64.2%	73.1%	70.0%	70.8%	69.2%
Average	67.6%	68.9%	70.0%	70.9%	69.3%
Worst	58.6%	61.6%	63.6%	63.3%	60.2%
No. responses	312	296	3,481	3,433	3,171



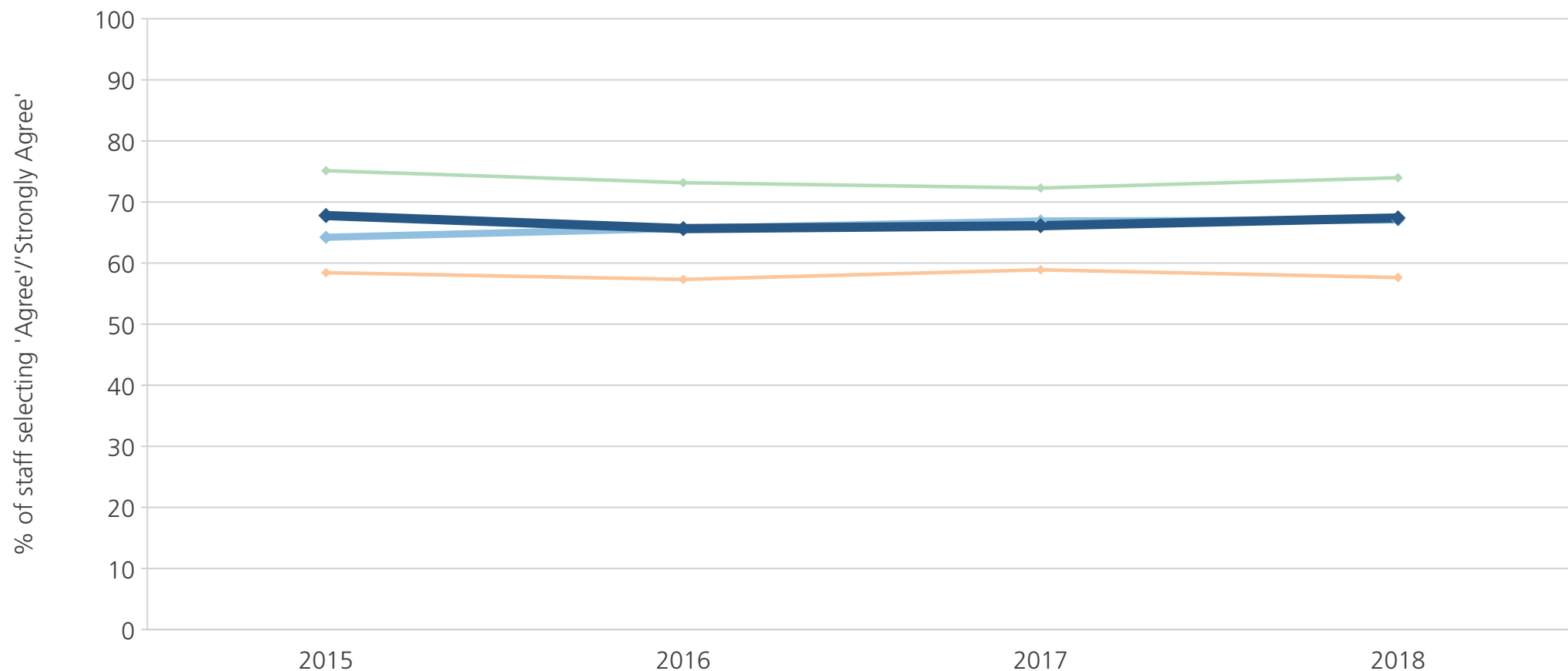
Best	67.5%	70.4%	68.4%	69.0%	69.2%
Your org	49.8%	61.4%	59.6%	60.3%	60.7%
Average	56.6%	58.2%	60.3%	60.5%	60.0%
Worst	46.1%	50.7%	51.6%	52.1%	50.6%
No. responses	312	295	3,479	3,428	3,166



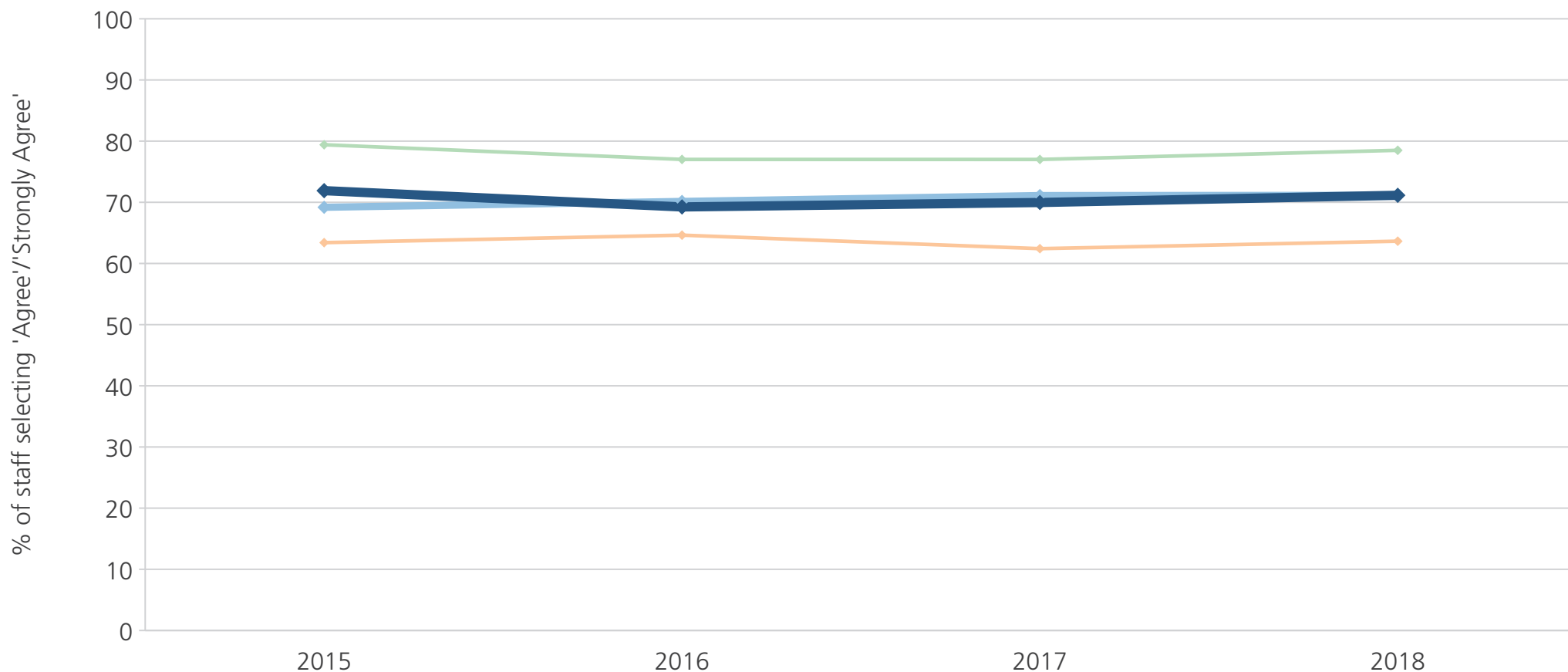
Best	63.9%	63.9%	60.3%	61.2%	61.3%
Your org	46.1%	53.1%	52.4%	53.9%	54.1%
Average	51.4%	51.7%	53.6%	54.7%	54.1%
Worst	41.8%	40.0%	45.5%	45.3%	44.3%
No. responses	312	296	3,478	3,425	3,164



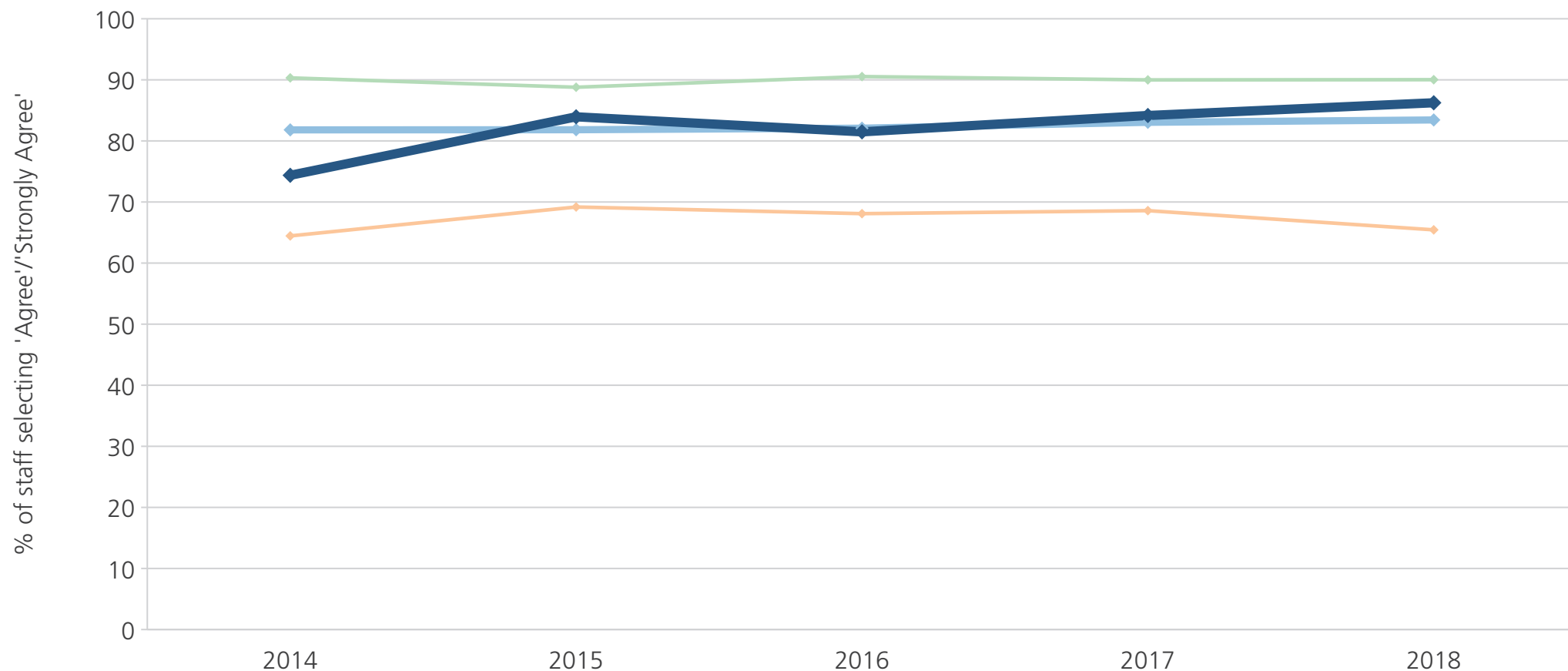
	2014	2015	2016	2017	2018
Best	81.4%	83.0%	79.7%	79.2%	79.0%
Your org	69.5%	75.0%	73.6%	74.4%	75.3%
Average	70.8%	71.9%	73.3%	73.7%	73.8%
Worst	61.5%	65.7%	66.8%	65.6%	65.6%
No. responses	311	295	3,477	3,425	3,170



Best	75.1%	73.2%	72.3%	74.0%
Your org	67.8%	65.6%	66.1%	67.4%
Average	64.2%	65.7%	66.9%	67.0%
Worst	58.4%	57.3%	58.9%	57.6%
No. responses	295	3,480	3,426	3,171

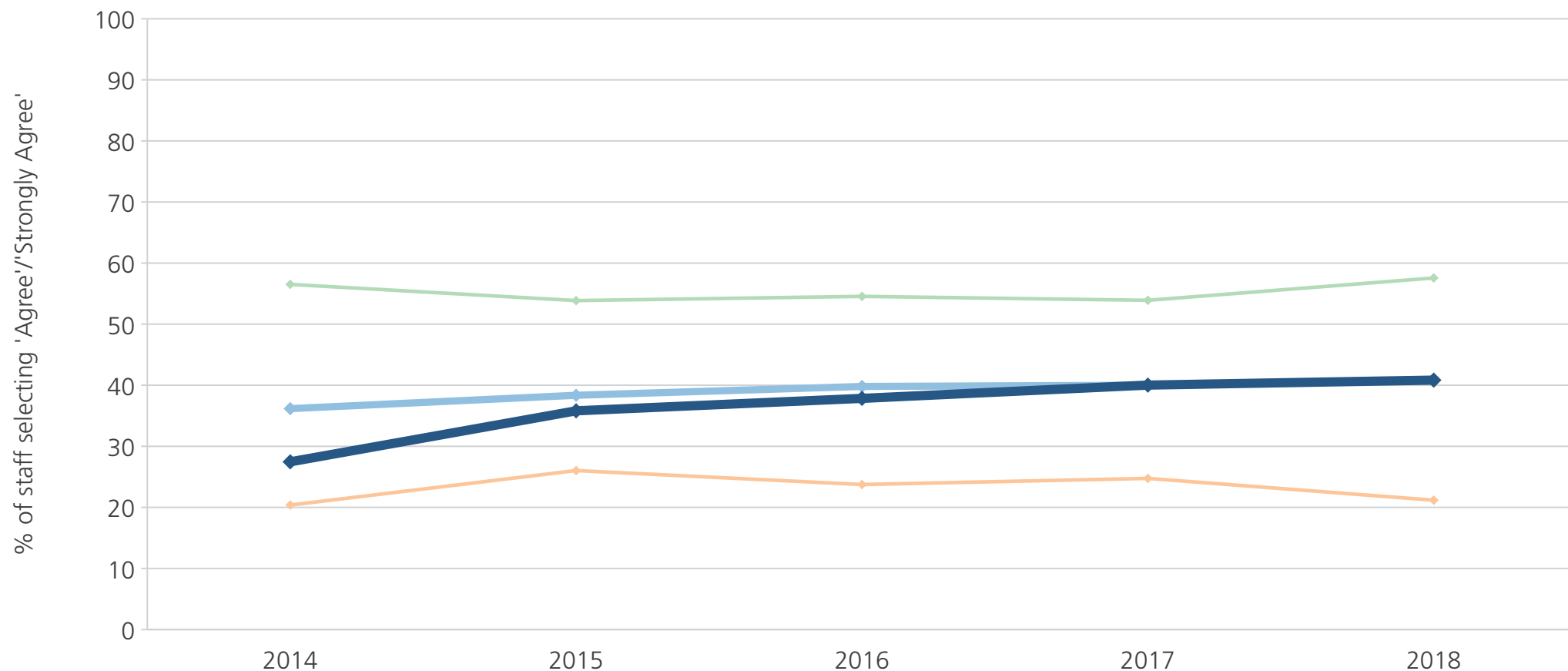


Best	79.4%	77.0%	77.0%	78.5%
Your org	71.9%	69.2%	70.0%	71.1%
Average	69.2%	70.1%	71.1%	71.1%
Worst	63.4%	64.6%	62.4%	63.6%
No. responses	295	3,478	3,429	3,169

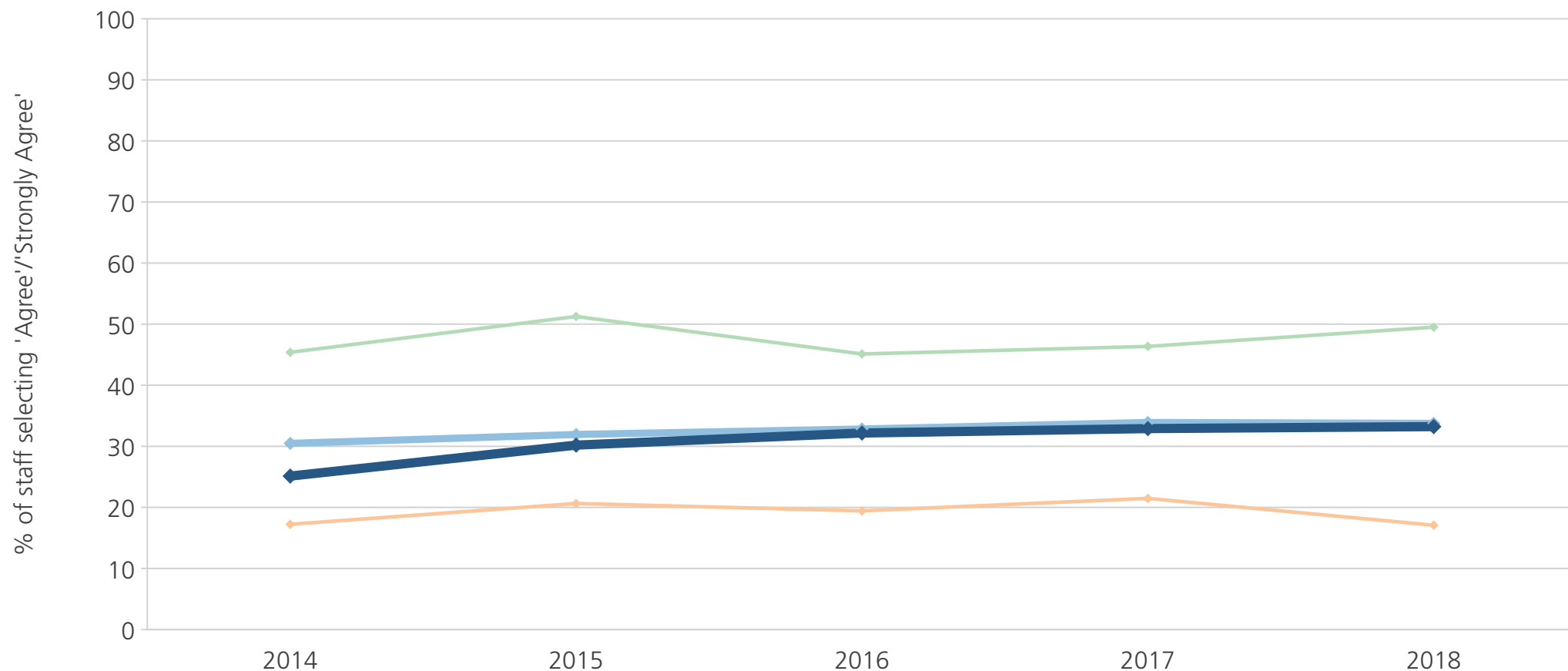


Best	90.3%	88.8%	90.5%	90.0%	90.0%
Your org	74.4%	83.9%	81.5%	84.2%	86.2%
Average	81.8%	81.8%	82.1%	83.0%	83.4%
Worst	64.4%	69.2%	68.1%	68.6%	65.4%
No. responses	311	298	3,483	3,439	3,179

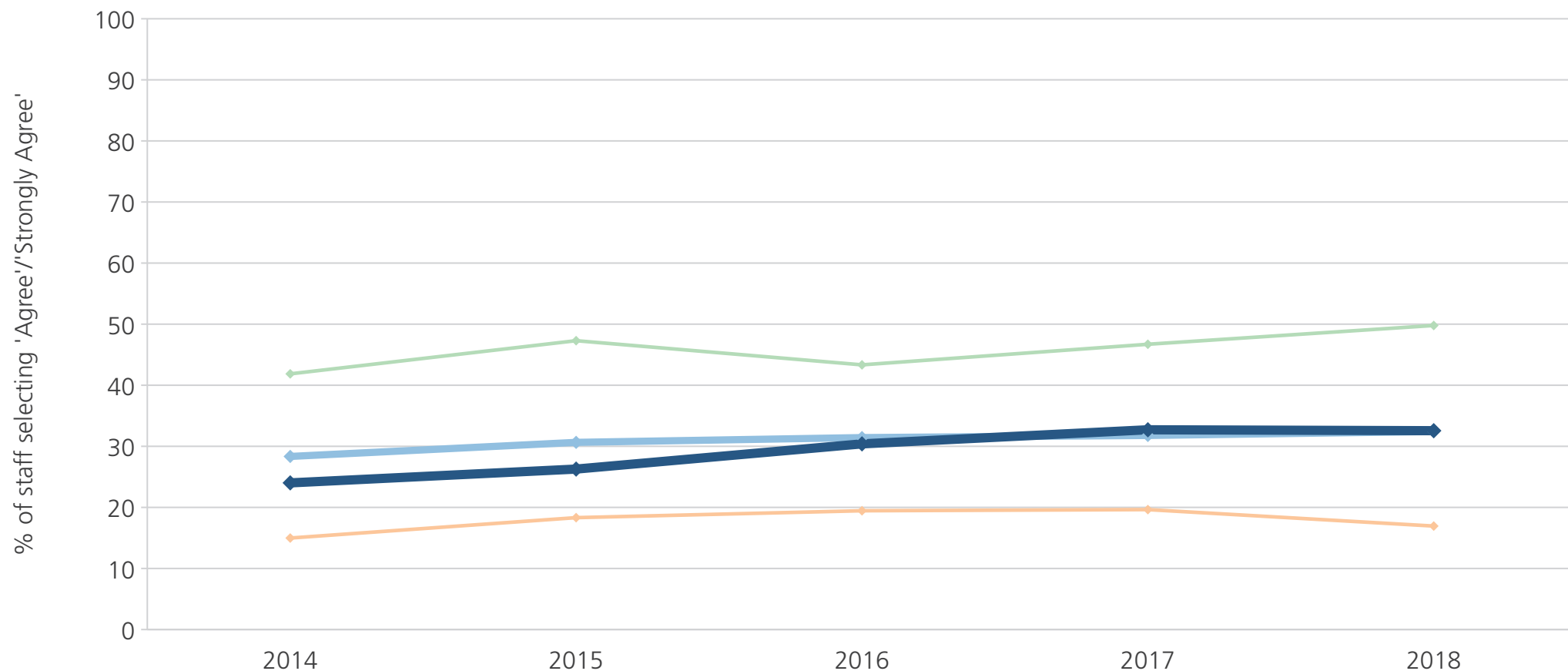




Best	56.5%	53.9%	54.5%	53.9%	57.6%
Your org	27.5%	35.8%	37.8%	40.0%	40.8%
Average	36.2%	38.4%	39.8%	40.0%	40.8%
Worst	20.4%	26.0%	23.7%	24.7%	21.2%
No. responses	310	296	3,484	3,435	3,177



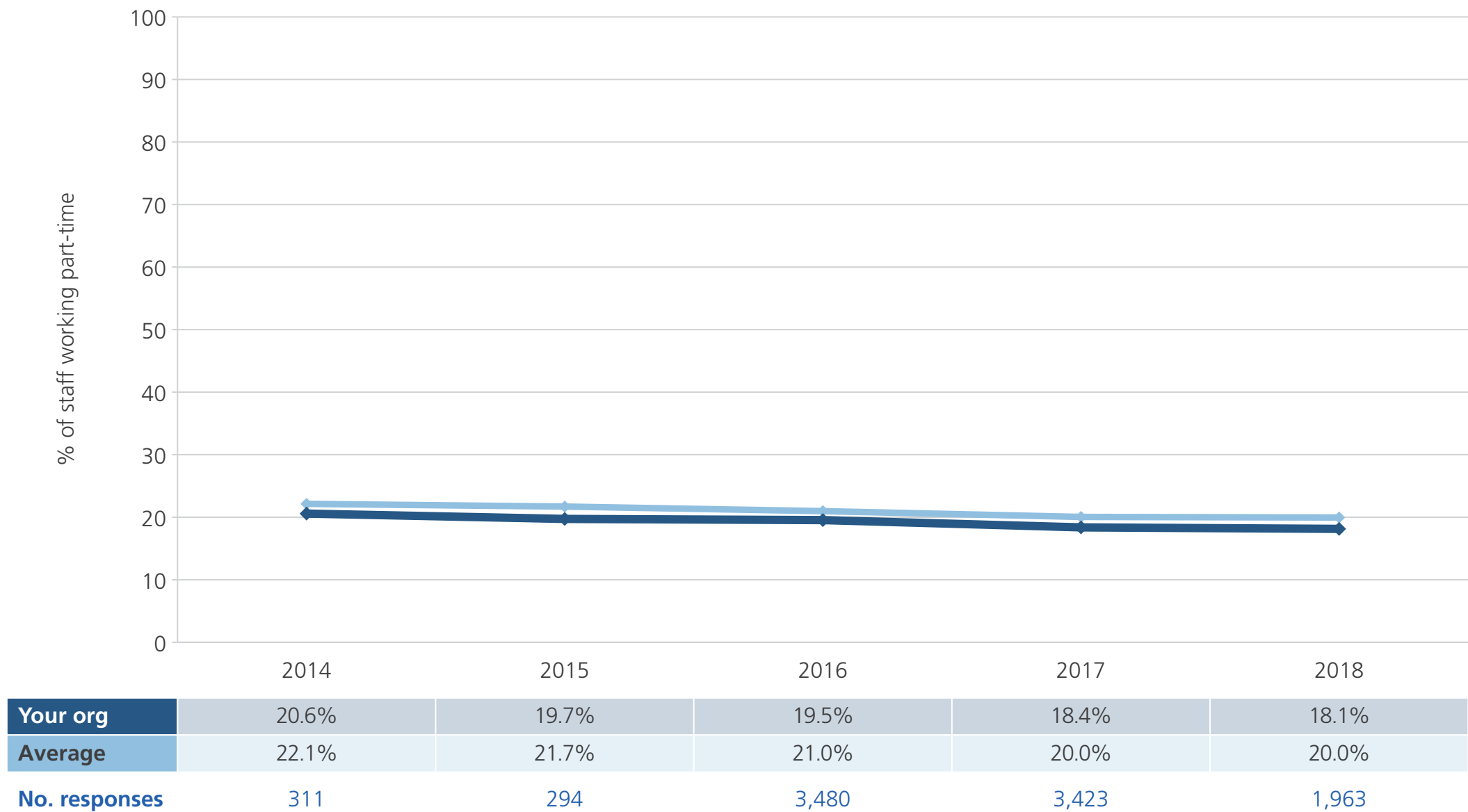
Best	45.4%	51.3%	45.1%	46.4%	49.5%
Your org	25.1%	30.2%	32.2%	32.9%	33.2%
Average	30.5%	31.9%	32.8%	33.9%	33.8%
Worst	17.2%	20.6%	19.4%	21.5%	17.1%
No. responses	311	295	3,490	3,435	3,179

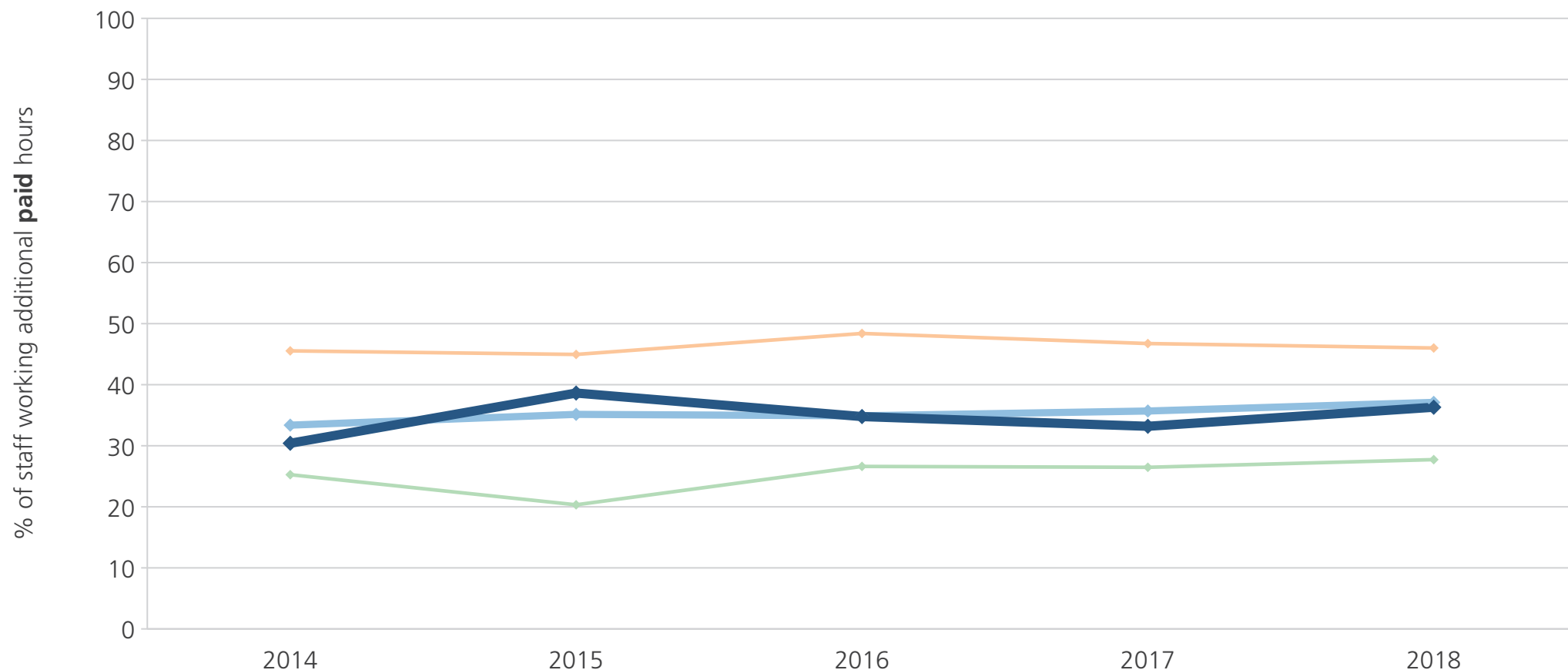


Best	41.9%	47.3%	43.3%	46.7%	49.8%
Your org	24.0%	26.3%	30.4%	32.7%	32.6%
Average	28.3%	30.6%	31.4%	31.8%	32.4%
Worst	15.0%	18.3%	19.4%	19.6%	16.9%
No. responses	309	296	3,482	3,431	3,167

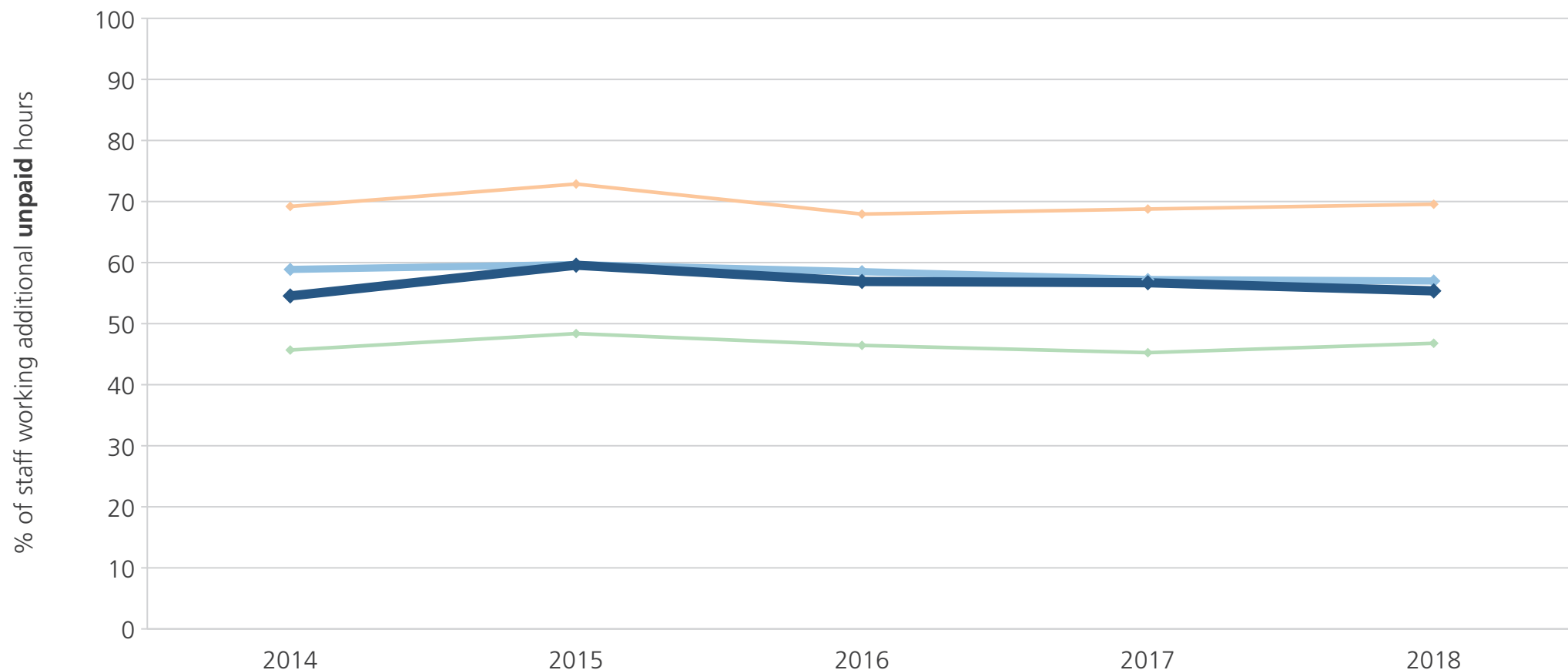
# Question results – Your health, well-being and safety at work

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

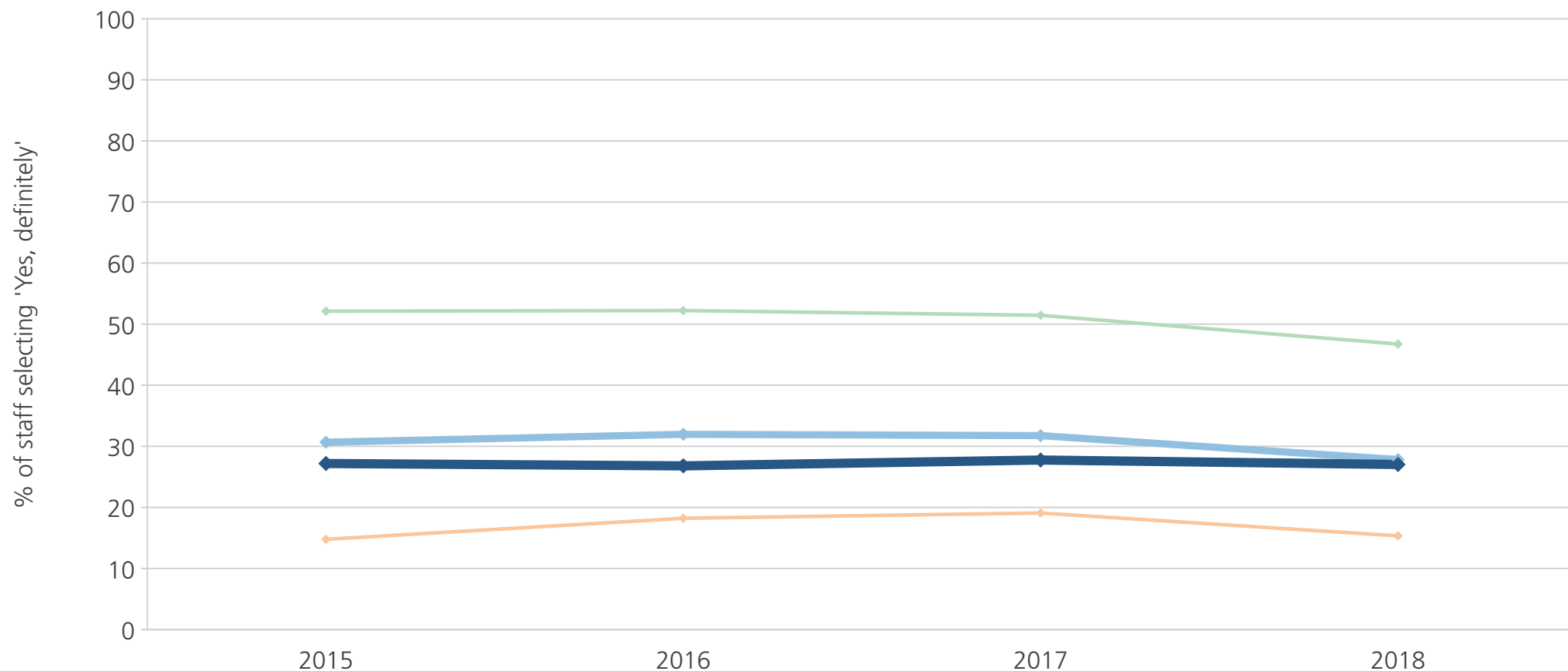




	2014	2015	2016	2017	2018
<b>Worst</b>	45.5%	45.0%	48.4%	46.7%	46.0%
<b>Your org</b>	30.4%	38.6%	34.8%	33.2%	36.3%
<b>Average</b>	33.4%	35.1%	34.9%	35.7%	37.1%
<b>Best</b>	25.3%	20.3%	26.6%	26.5%	27.7%
<b>No. responses</b>	306	289	3,460	3,413	3,091

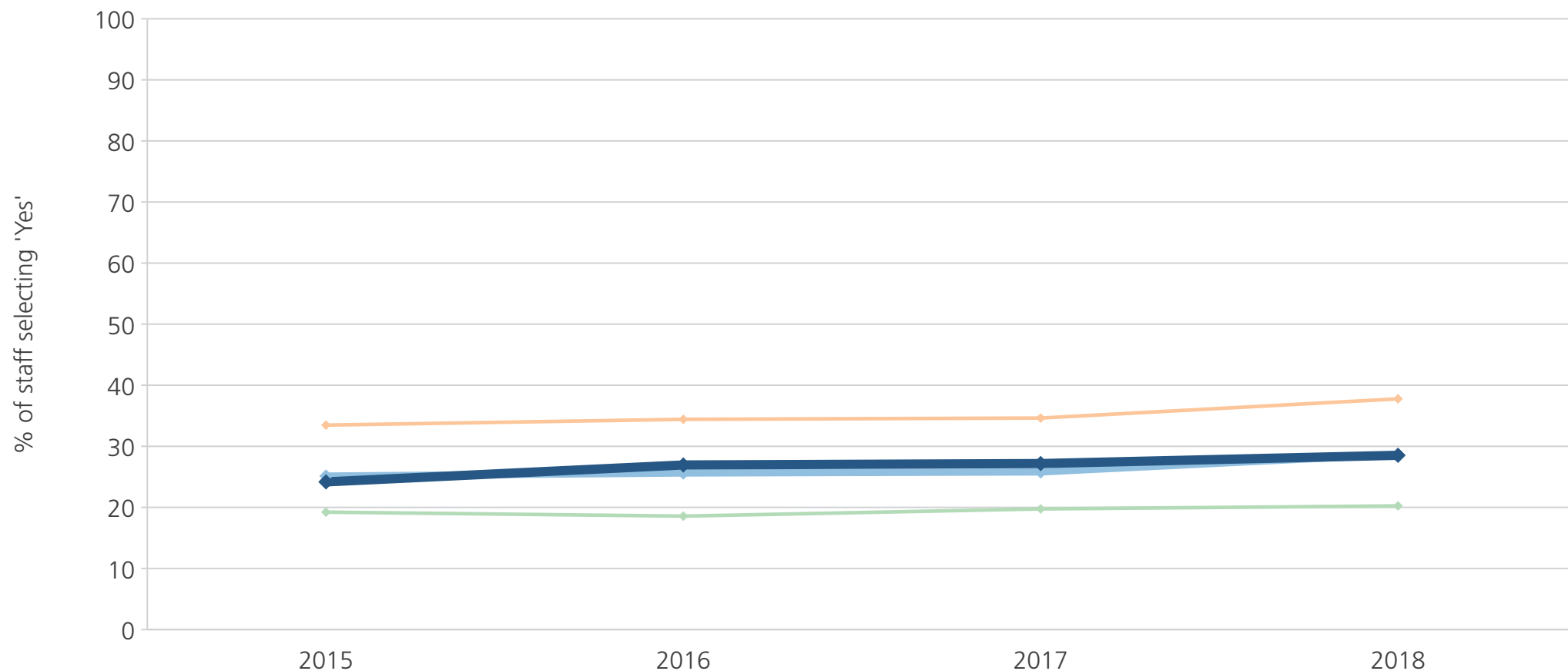


	2014	2015	2016	2017	2018
<b>Worst</b>	69.2%	72.9%	67.9%	68.8%	69.6%
<b>Your org</b>	54.5%	59.6%	56.9%	56.7%	55.4%
<b>Average</b>	58.9%	59.7%	58.5%	57.2%	57.0%
<b>Best</b>	45.7%	48.4%	46.4%	45.2%	46.8%
<b>No. responses</b>	301	293	3,445	3,415	3,098

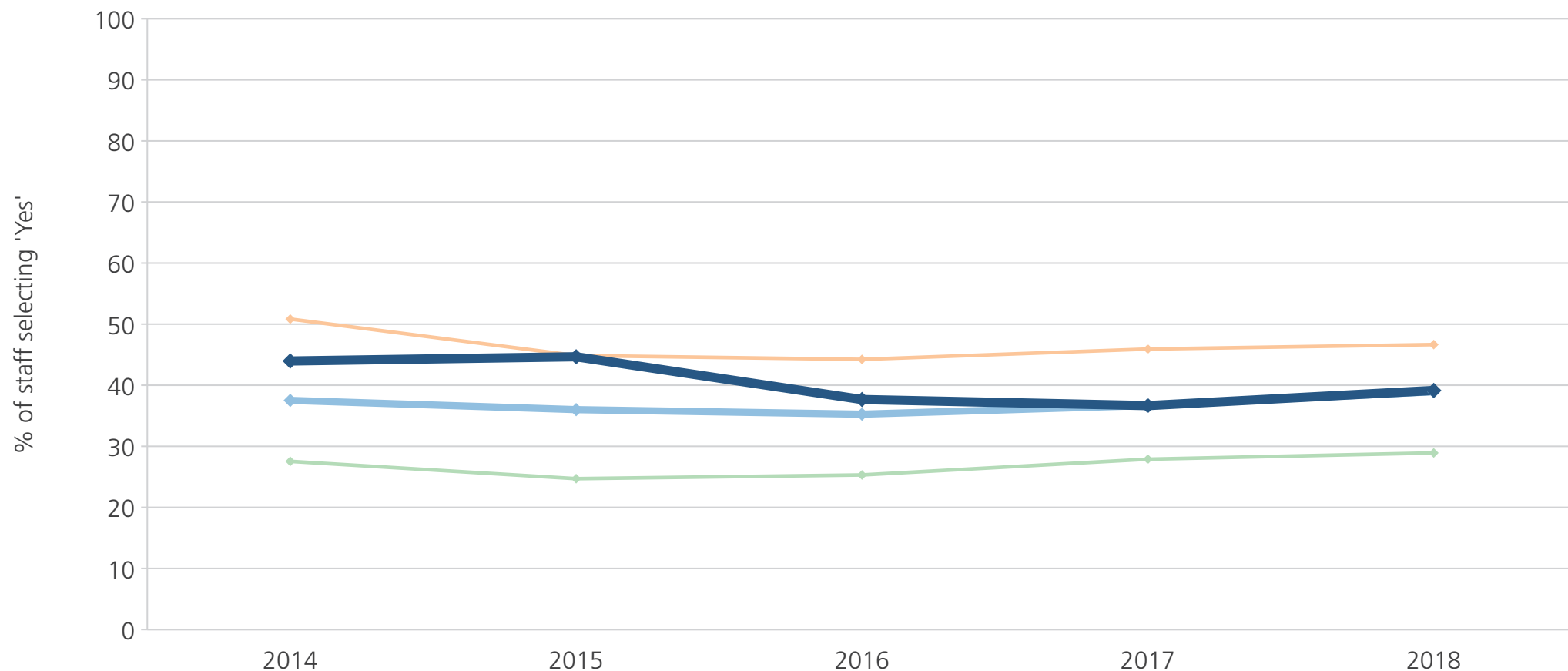


Best	52.1%	52.2%	51.5%	46.7%
Your org	27.2%	26.8%	27.8%	27.0%
Average	30.7%	32.0%	31.7%	27.8%
Worst	14.8%	18.2%	19.1%	15.3%
No. responses	287	3,424	3,387	3,173

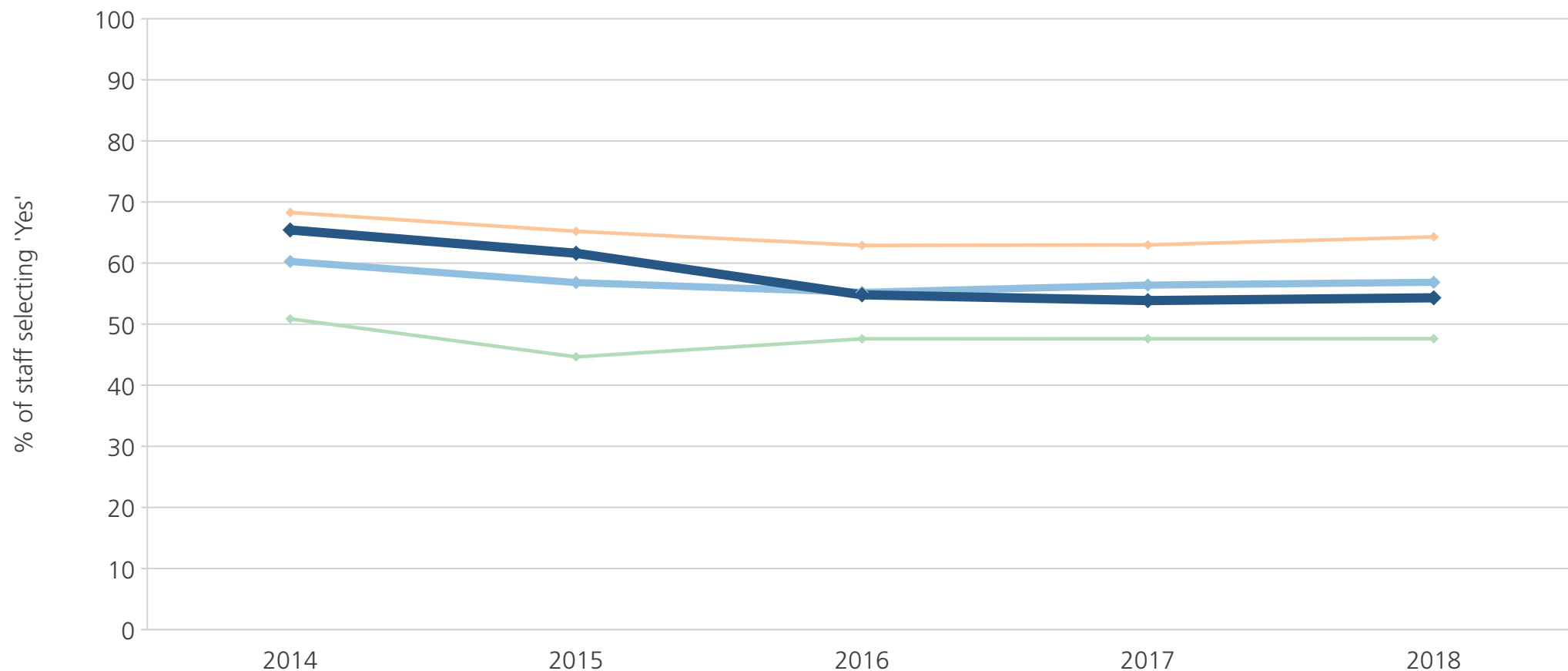




	2015	2016	2017	2018
<b>Worst</b>	33.5%	34.4%	34.6%	37.8%
<b>Your org</b>	24.2%	26.9%	27.2%	28.5%
<b>Average</b>	25.1%	25.6%	25.8%	28.7%
<b>Best</b>	19.2%	18.6%	19.7%	20.2%
<b>No. responses</b>	298	3,487	3,430	3,182

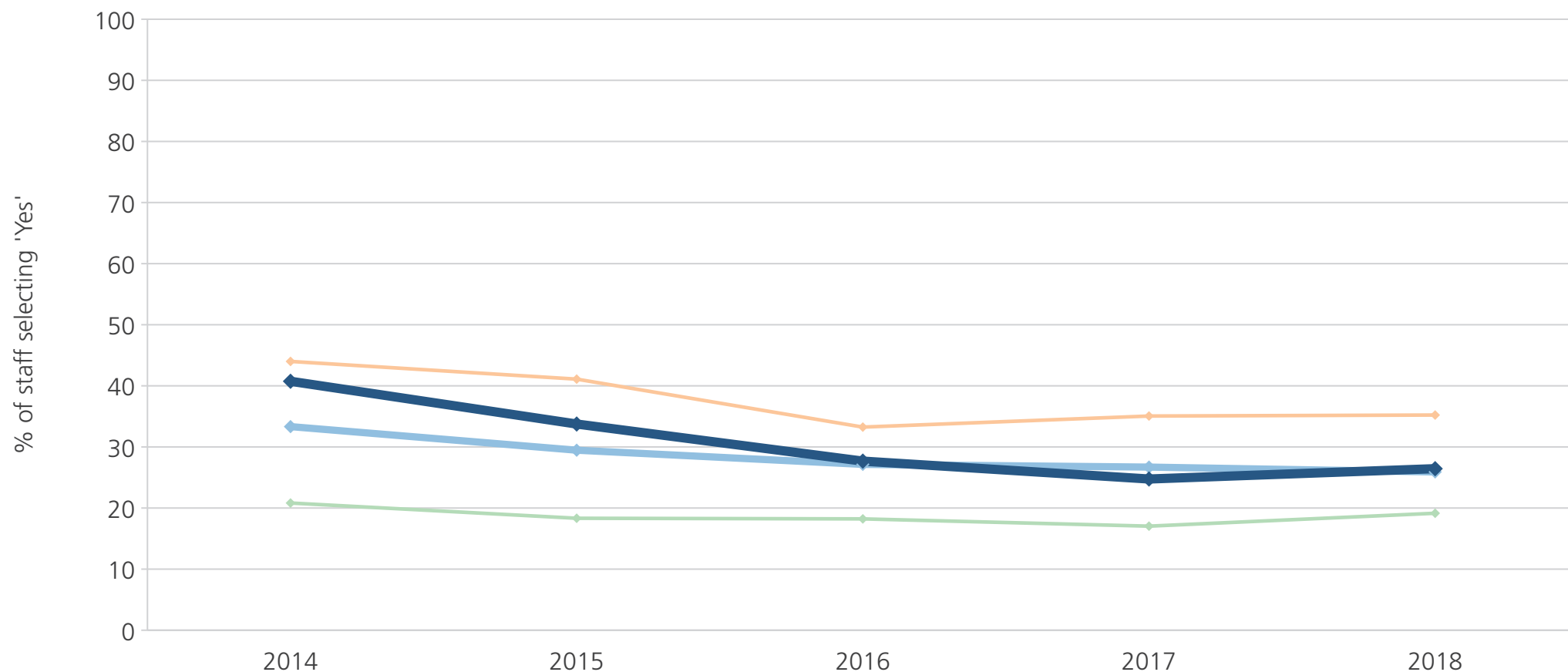


	2014	2015	2016	2017	2018
<b>Worst</b>	50.8%	44.9%	44.2%	45.9%	46.7%
<b>Your org</b>	44.0%	44.7%	37.7%	36.7%	39.1%
<b>Average</b>	37.5%	36.0%	35.3%	36.7%	38.9%
<b>Best</b>	27.5%	24.7%	25.3%	27.9%	28.9%
<b>No. responses</b>	306	296	3,497	3,434	3,179



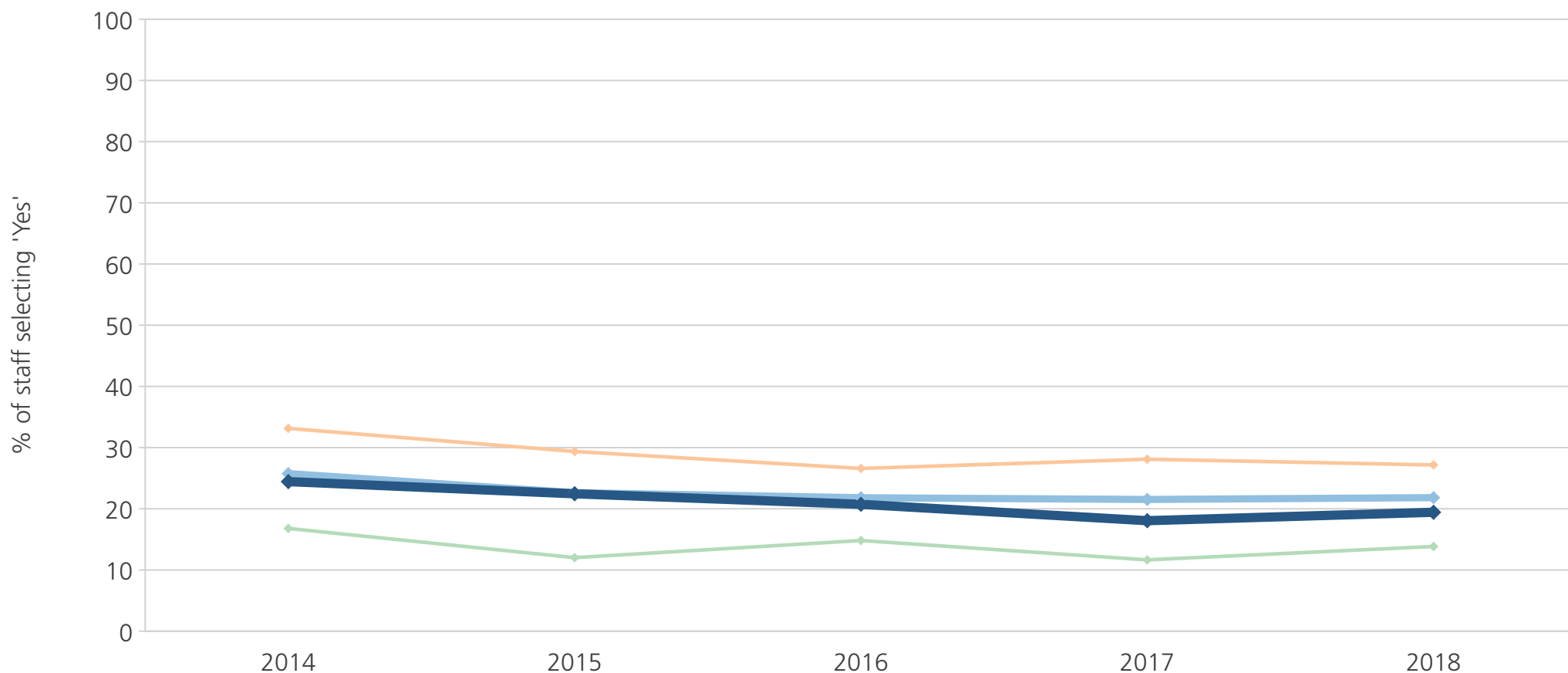
	2014	2015	2016	2017	2018
<b>Worst</b>	68.3%	65.2%	62.9%	63.0%	64.3%
<b>Your org</b>	65.4%	61.6%	54.8%	53.9%	54.3%
<b>Average</b>	60.3%	56.8%	55.2%	56.4%	56.9%
<b>Best</b>	50.9%	44.6%	47.6%	47.6%	47.6%
<b>No. responses</b>	302	298	3,495	3,424	3,180

Note: This question was only answered by staff who selected 'Yes' on q11d.



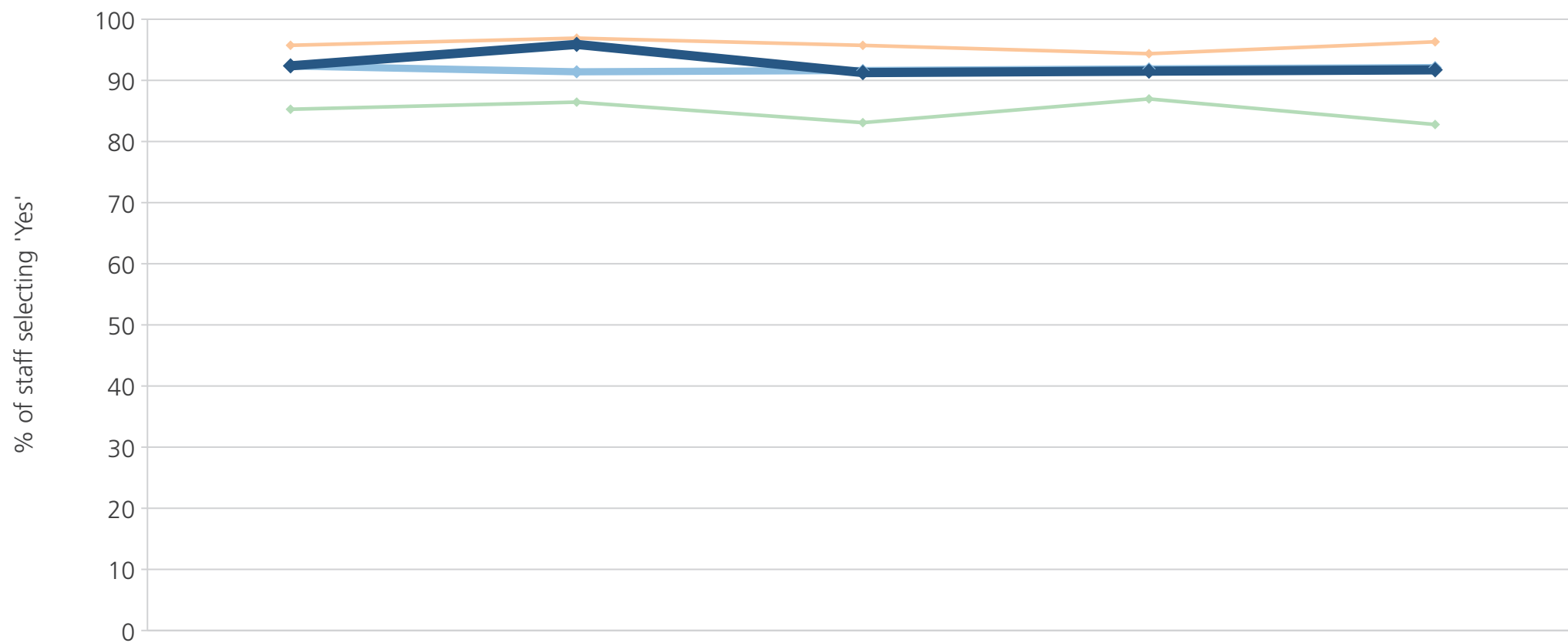
	2014	2015	2016	2017	2018
<b>Worst</b>	44.0%	41.1%	33.2%	35.1%	35.2%
<b>Your org</b>	40.7%	33.7%	27.7%	24.8%	26.4%
<b>Average</b>	33.3%	29.5%	27.1%	26.7%	25.9%
<b>Best</b>	20.8%	18.3%	18.2%	17.0%	19.1%
<b>No. responses</b>	194	178	1,885	1,812	1,690

Note: This question was only answered by staff who selected 'Yes' on q11d.

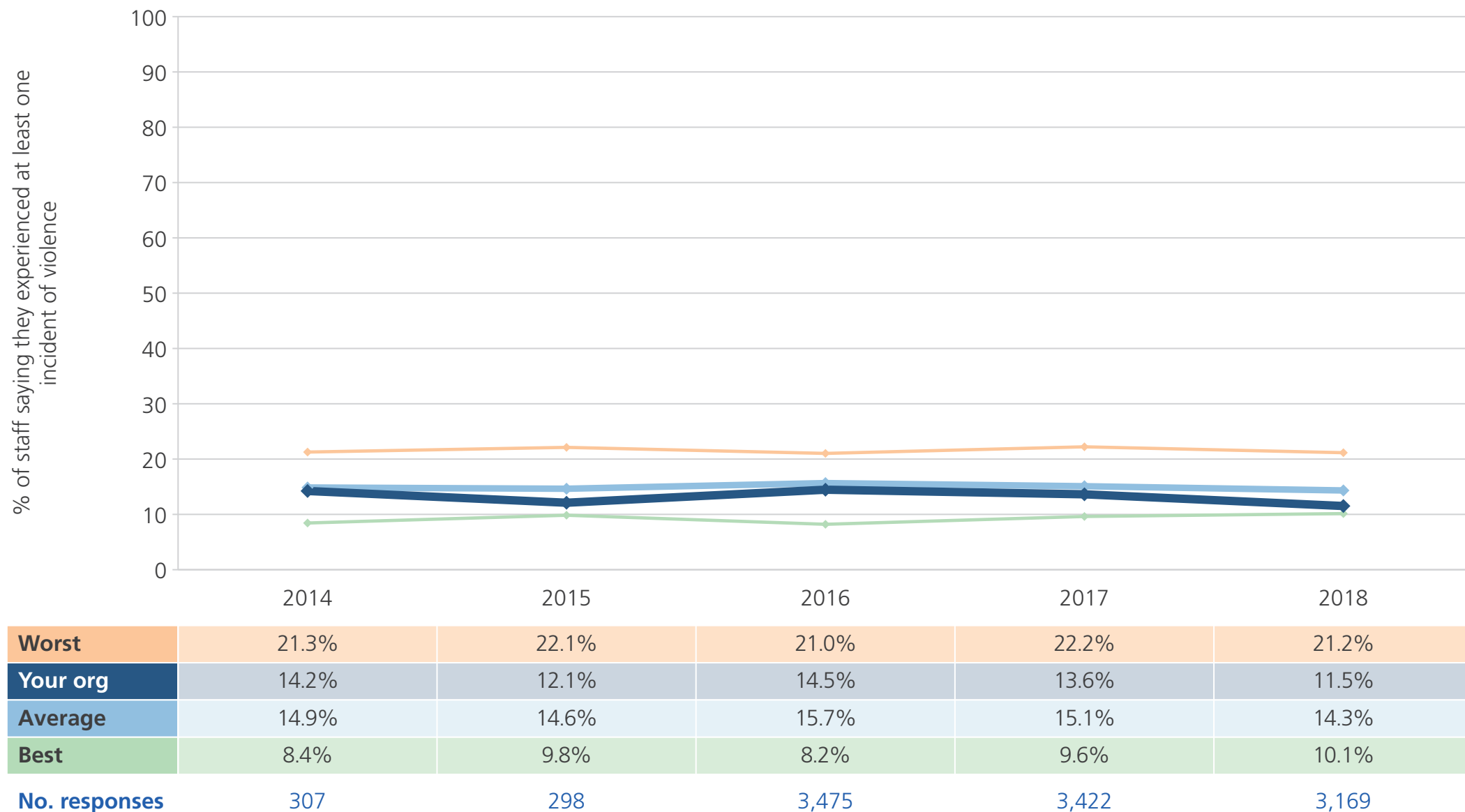


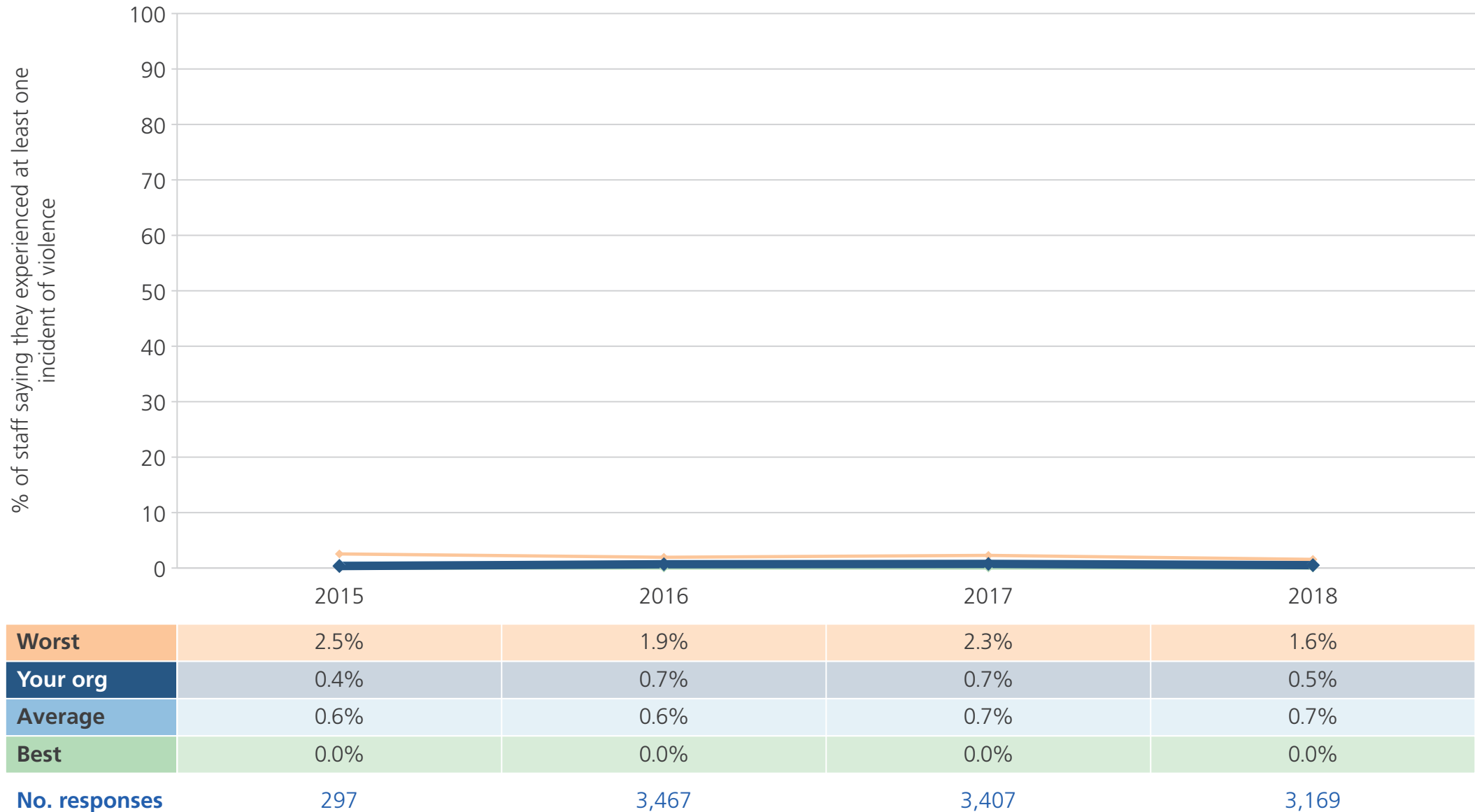
	2014	2015	2016	2017	2018
<b>Worst</b>	33.1%	29.4%	26.6%	28.1%	27.2%
<b>Your org</b>	24.4%	22.5%	20.7%	18.1%	19.4%
<b>Average</b>	25.7%	22.6%	21.8%	21.5%	21.8%
<b>Best</b>	16.8%	12.0%	14.8%	11.7%	13.8%
<b>No. responses</b>	193	178	1,880	1,809	1,688

Note: This question was only answered by staff who selected 'Yes' on q11d.

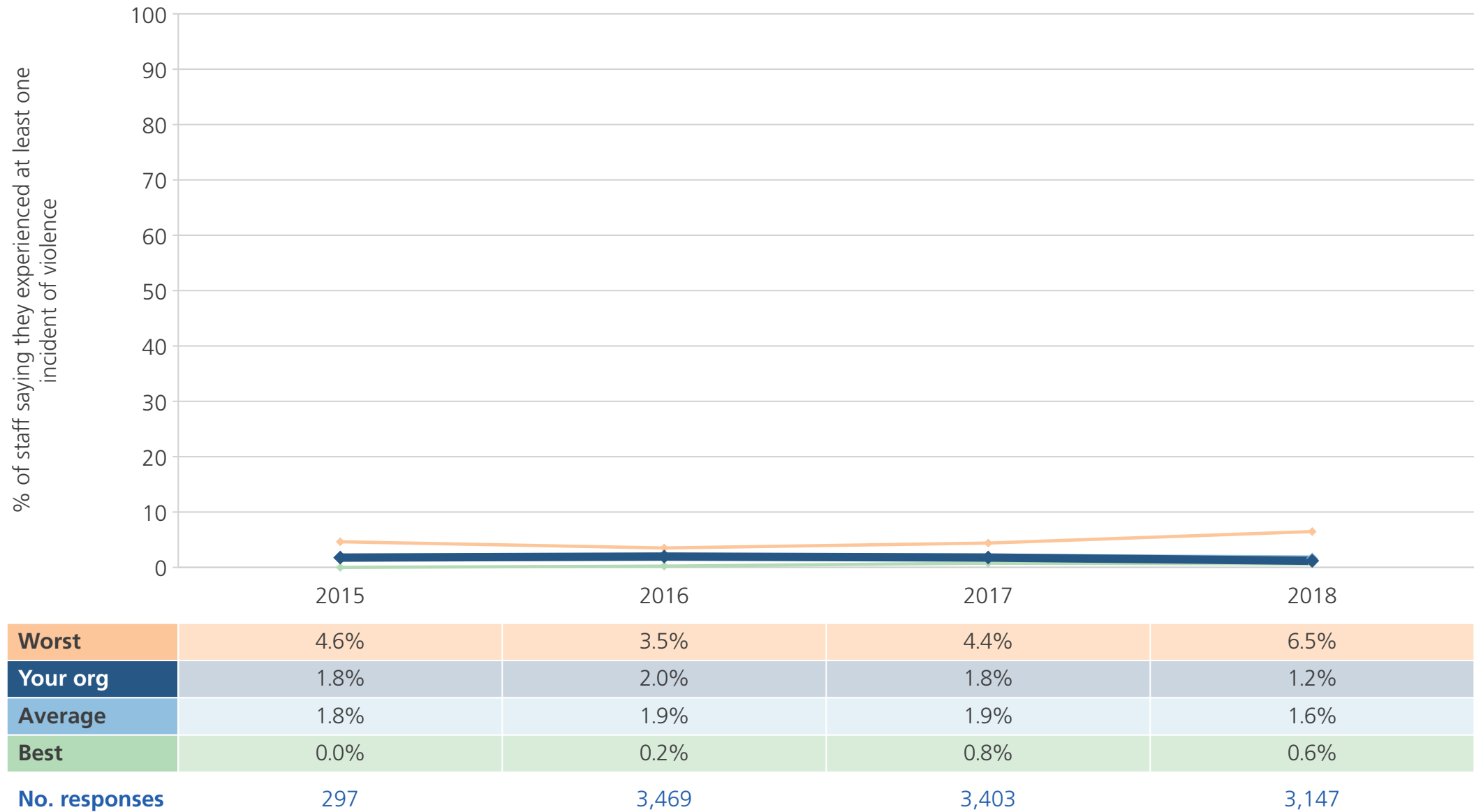


	2014	2015	2016	2017	2018
Worst	95.7%	96.9%	95.7%	94.4%	96.3%
Your org	92.4%	95.9%	91.3%	91.5%	91.7%
Average	92.4%	91.4%	91.6%	91.9%	92.1%
Best	85.3%	86.4%	83.1%	87.0%	82.8%
No. responses	196	178	1,890	1,820	1,697

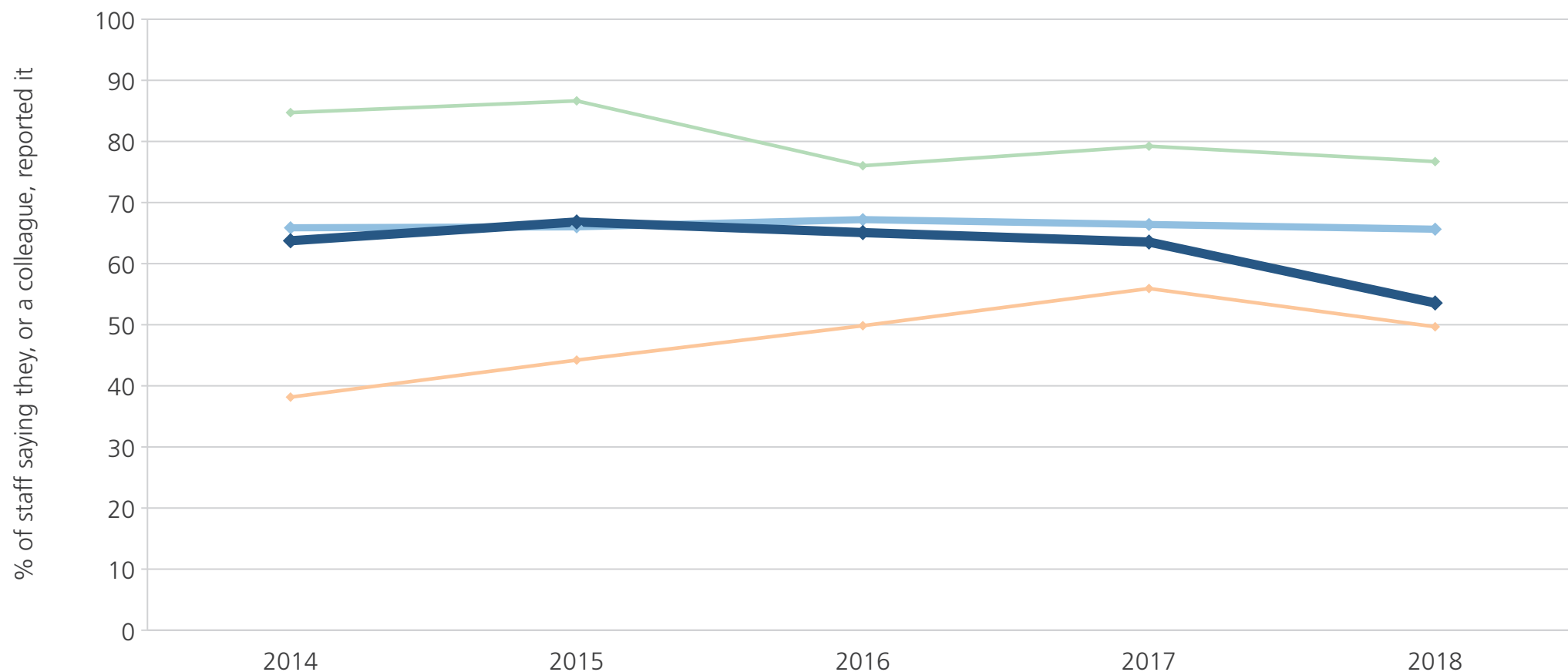




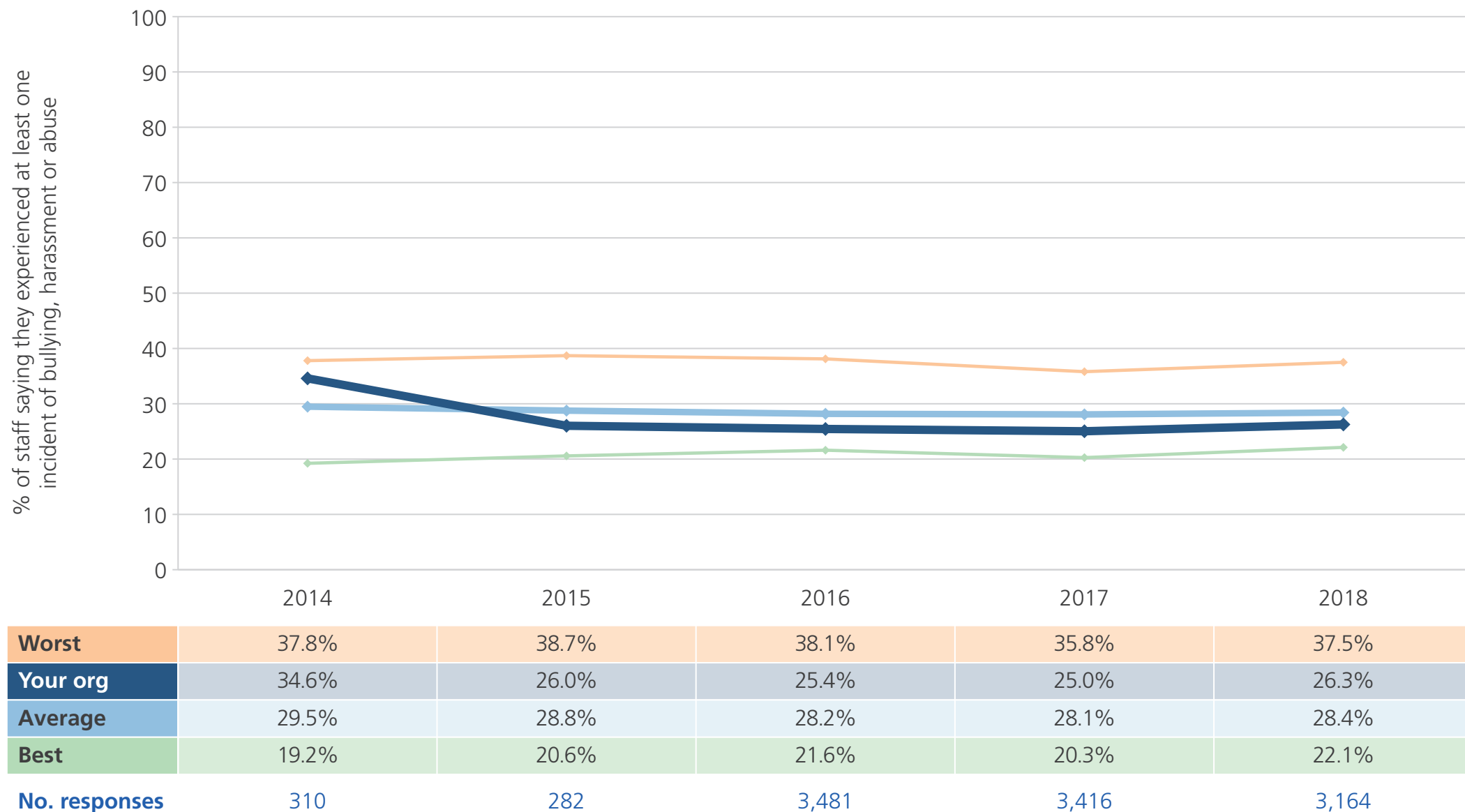


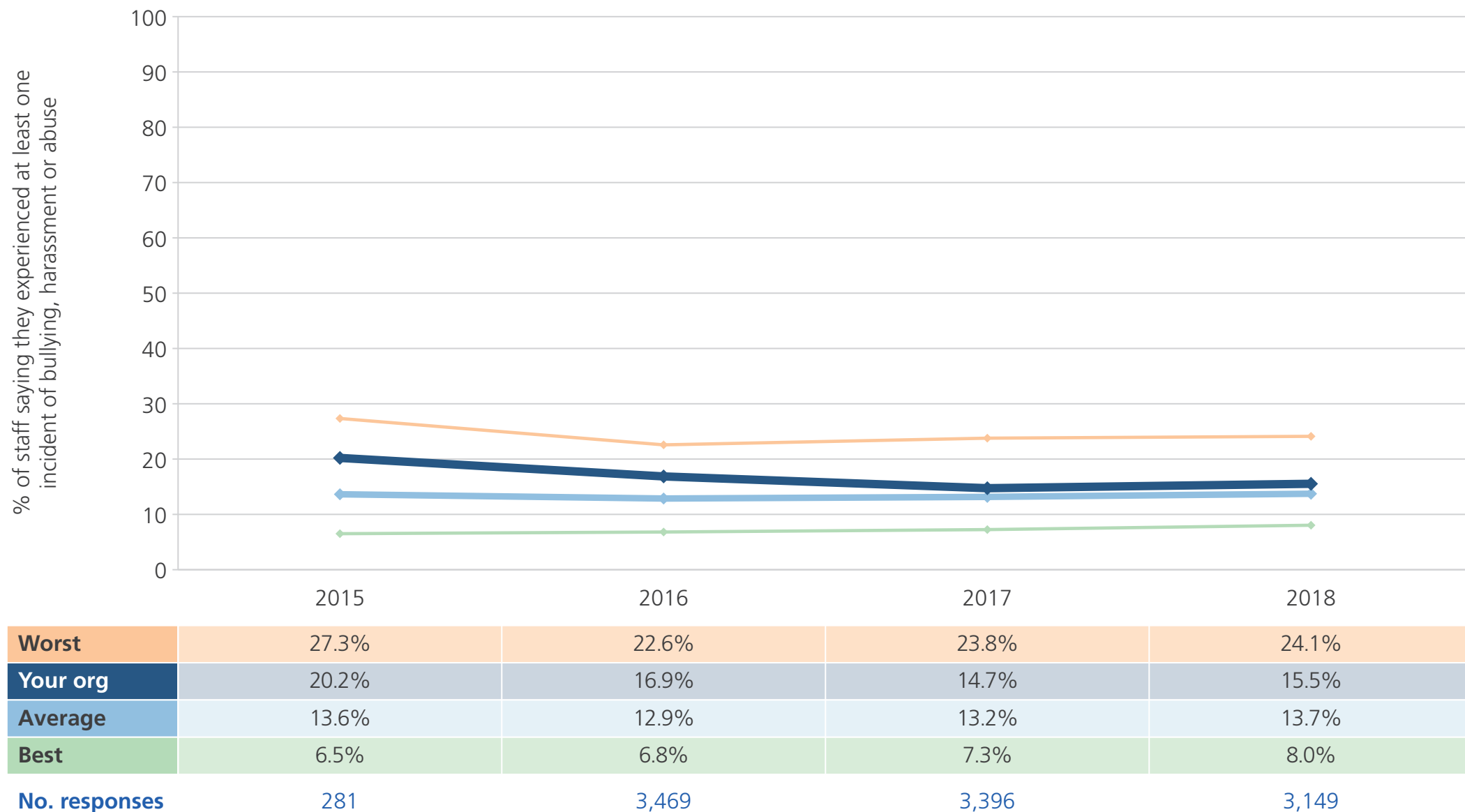


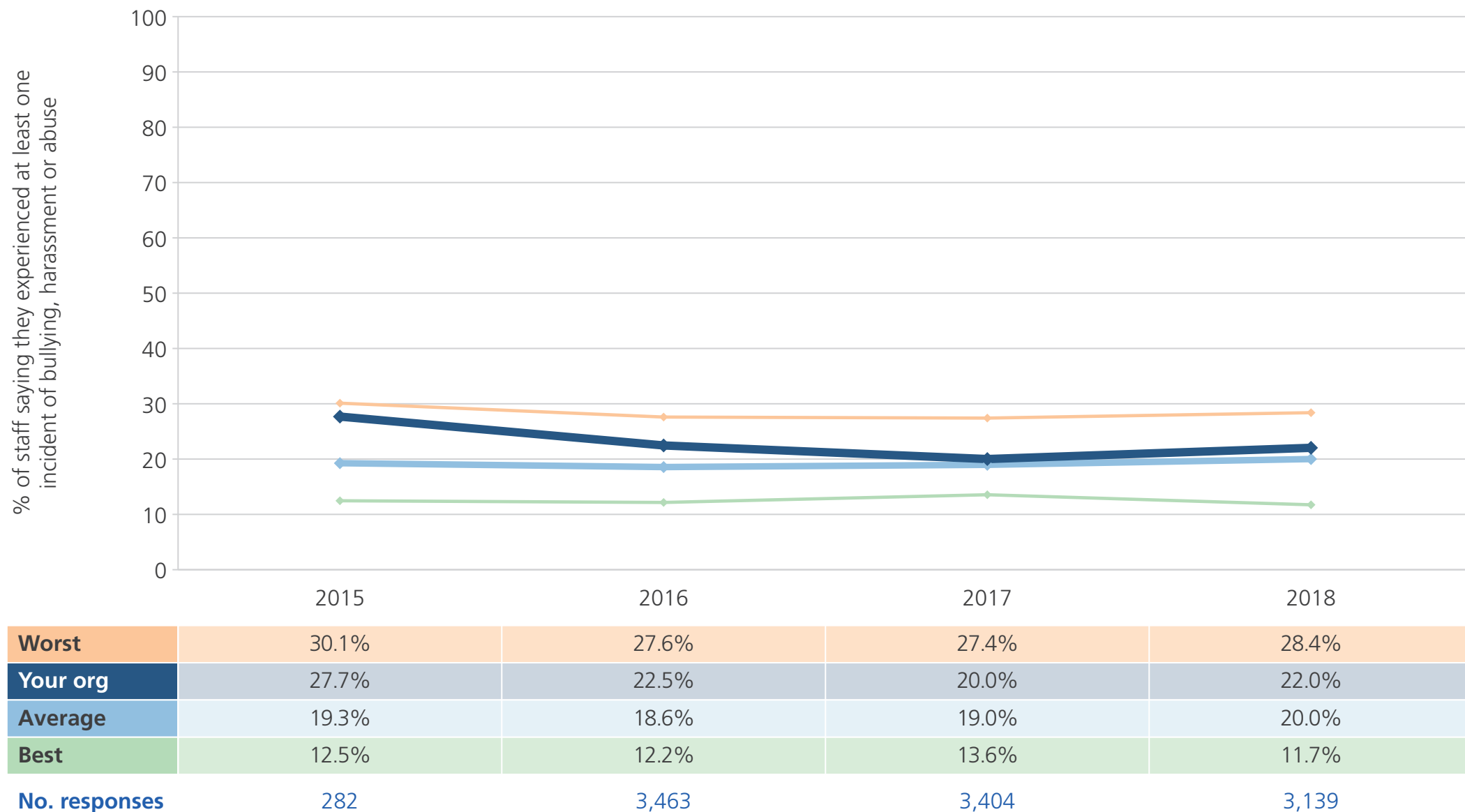
Note: This question was only answered by staff who reported experiencing at least one incident of violence in the last 12 months.



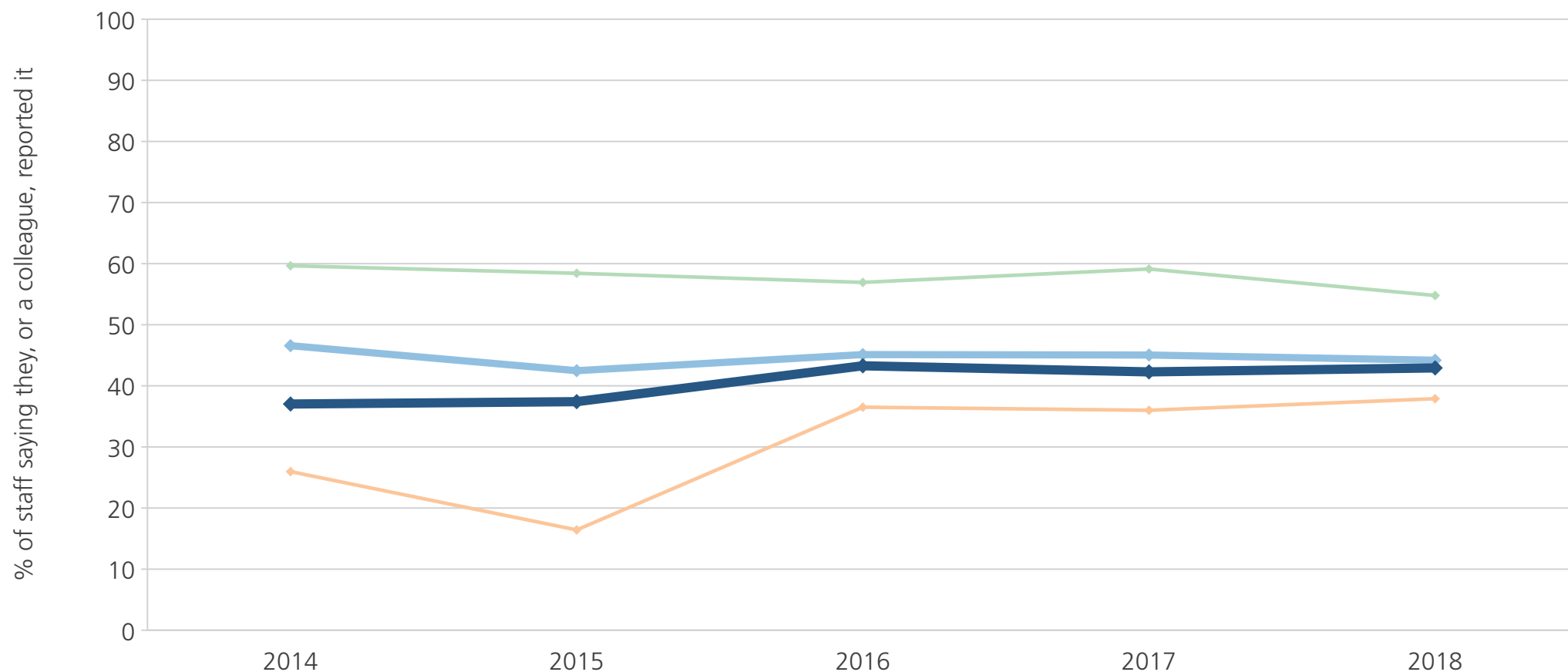
Best	84.7%	86.6%	76.0%	79.2%	76.7%
Your org	63.7%	66.8%	65.1%	63.5%	53.6%
Average	65.9%	66.0%	67.2%	66.4%	65.6%
Worst	38.2%	44.2%	49.8%	55.9%	49.7%
No. responses	41	31	430	372	276



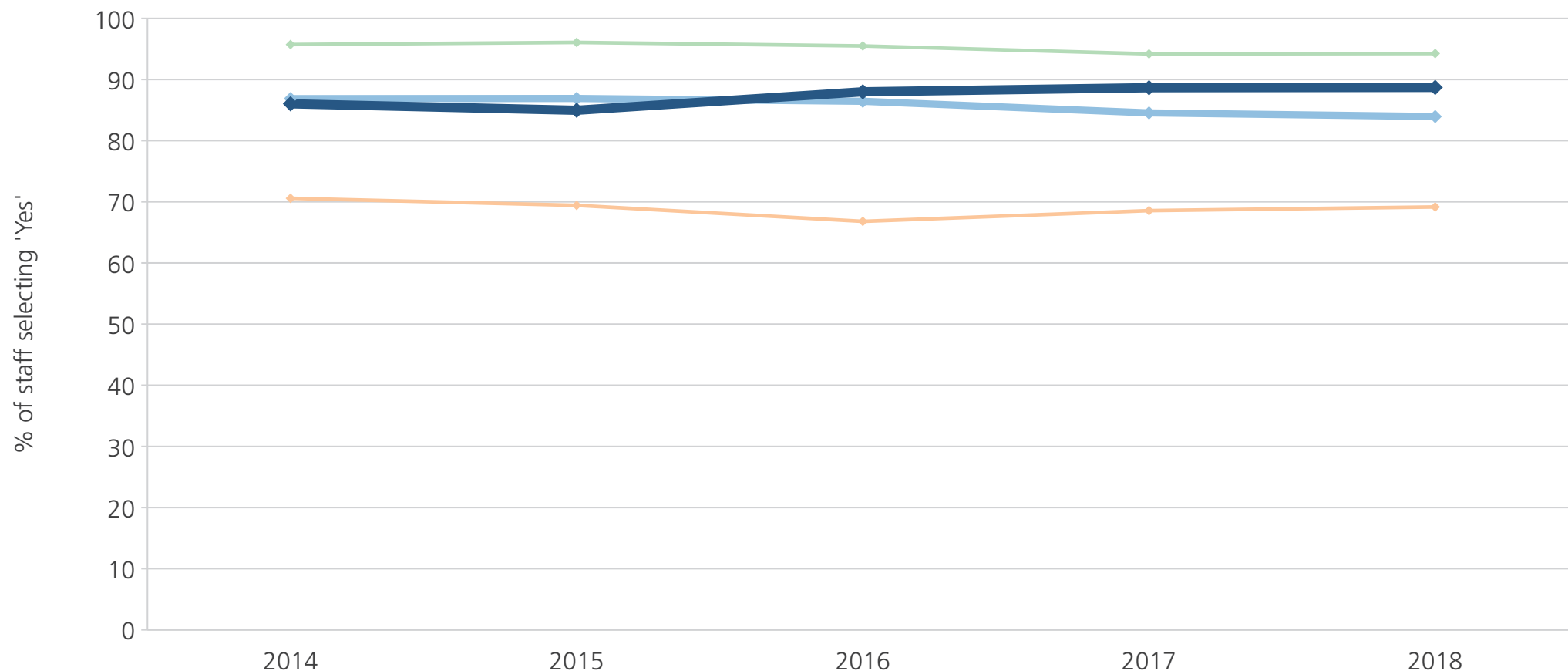




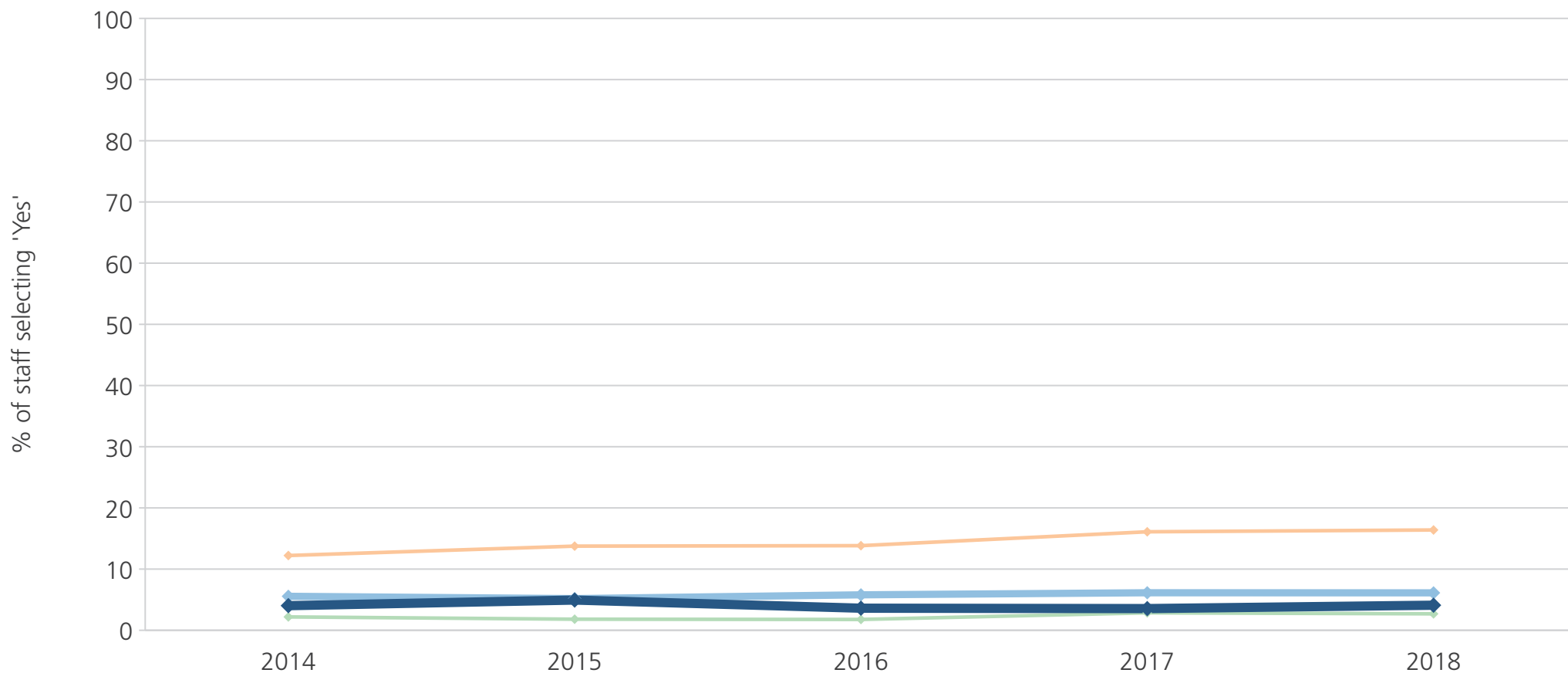
Note: This question was only answered by staff who reported experiencing at least one incident of harassment, bullying or abuse in the last 12 months.



Best	59.7%	58.4%	56.9%	59.1%	54.8%
Your org	37.0%	37.4%	43.3%	42.3%	42.9%
Average	46.6%	42.5%	45.1%	45.0%	44.2%
Worst	26.0%	16.4%	36.5%	36.0%	37.9%
No. responses	98	128	1,294	1,211	1,111

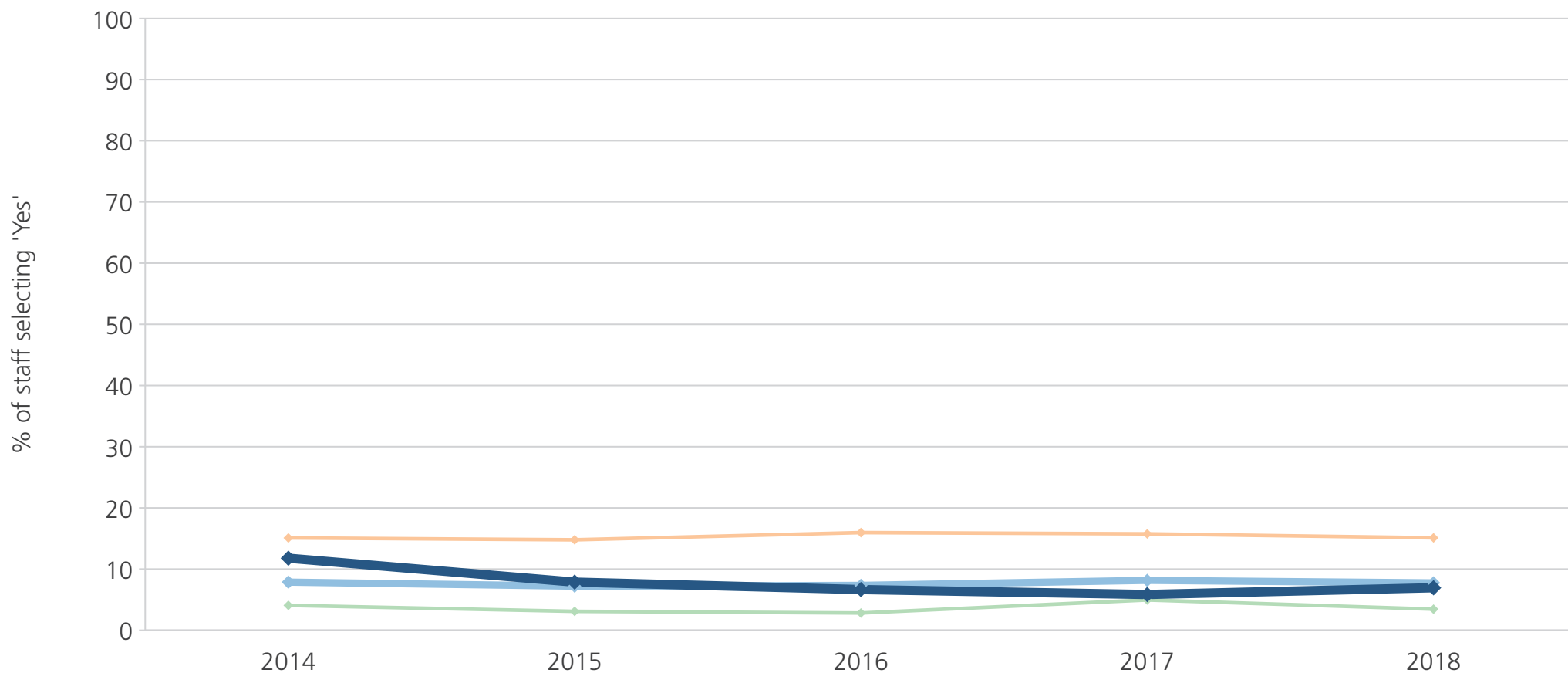


	2014	2015	2016	2017	2018
Best	95.7%	96.1%	95.5%	94.2%	94.3%
Your org	86.0%	85.0%	88.0%	88.7%	88.7%
Average	86.9%	86.9%	86.4%	84.5%	83.9%
Worst	70.6%	69.4%	66.8%	68.6%	69.2%
No. responses	200	216	2,463	2,471	2,231



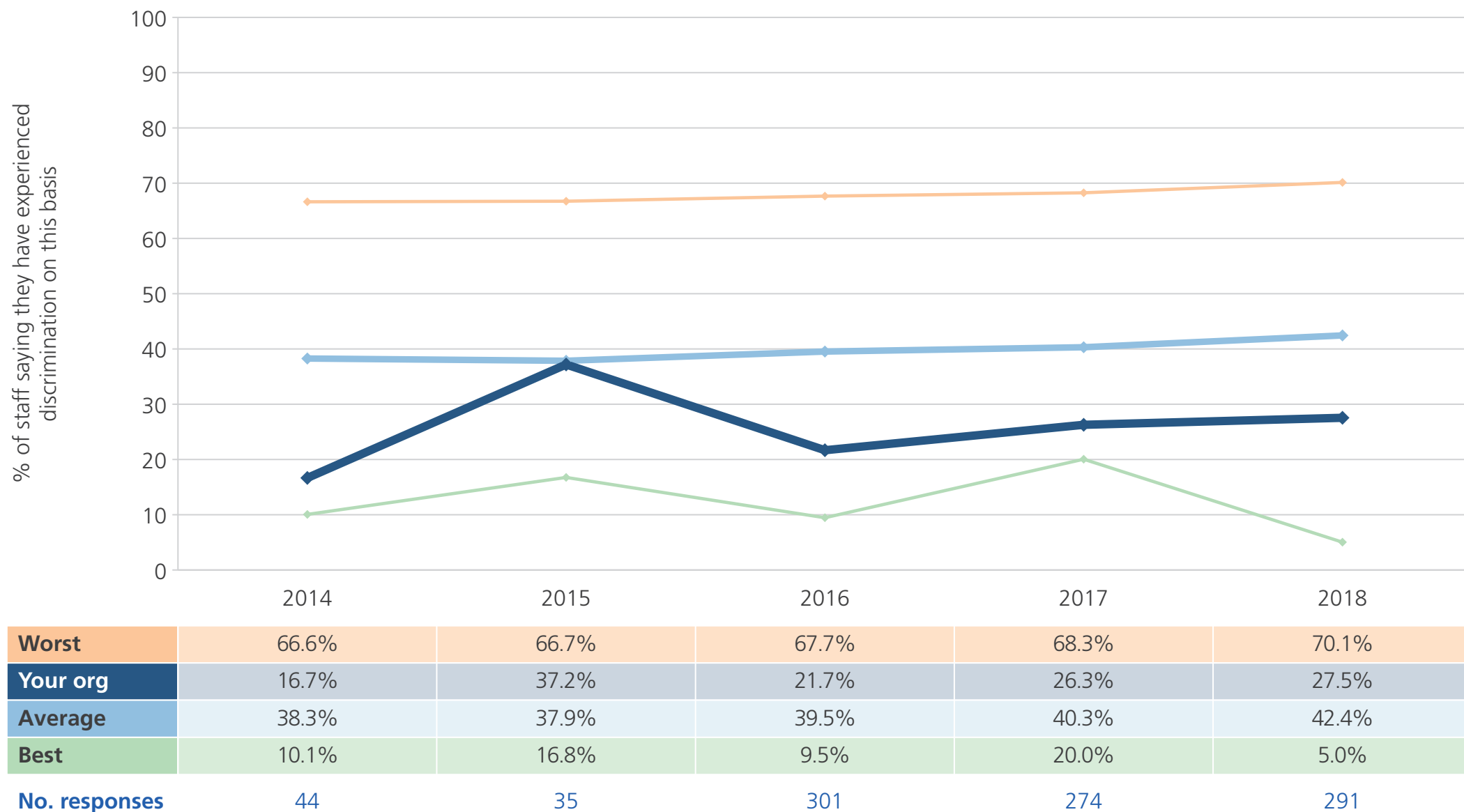
Worst	12.2%	13.8%	13.8%	16.1%	16.4%
Your org	4.0%	4.9%	3.6%	3.5%	4.1%
Average	5.6%	5.2%	5.8%	6.1%	6.1%
Best	2.2%	1.8%	1.8%	2.9%	2.7%
No. responses	310	296	3,486	3,426	3,167



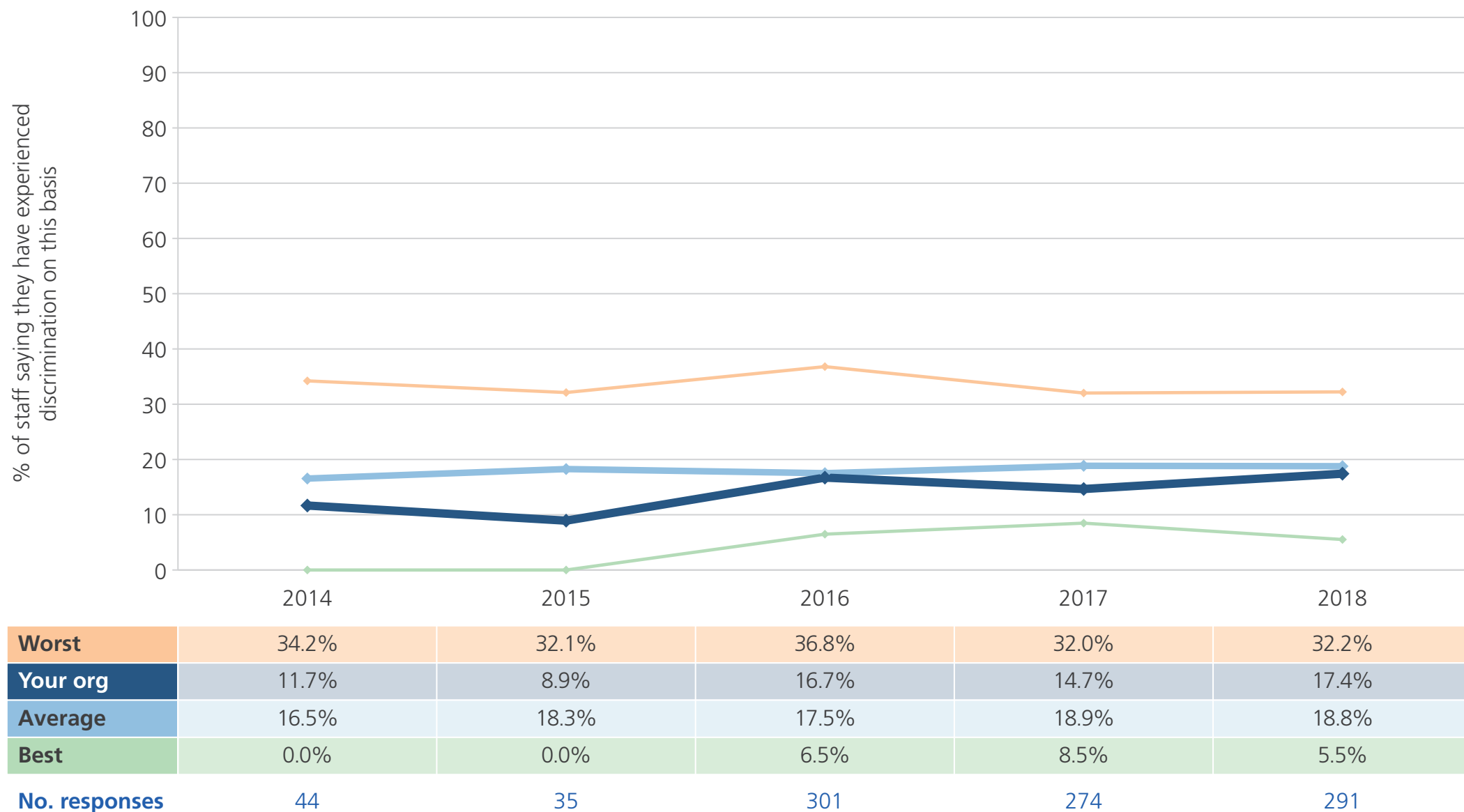


	2014	2015	2016	2017	2018
<b>Worst</b>	15.1%	14.8%	16.0%	15.8%	15.1%
<b>Your org</b>	11.8%	7.9%	6.7%	5.8%	7.0%
<b>Average</b>	7.9%	7.2%	7.3%	8.2%	7.7%
<b>Best</b>	4.1%	3.1%	2.8%	5.0%	3.4%
<b>No. responses</b>	308	296	3,480	3,419	3,133

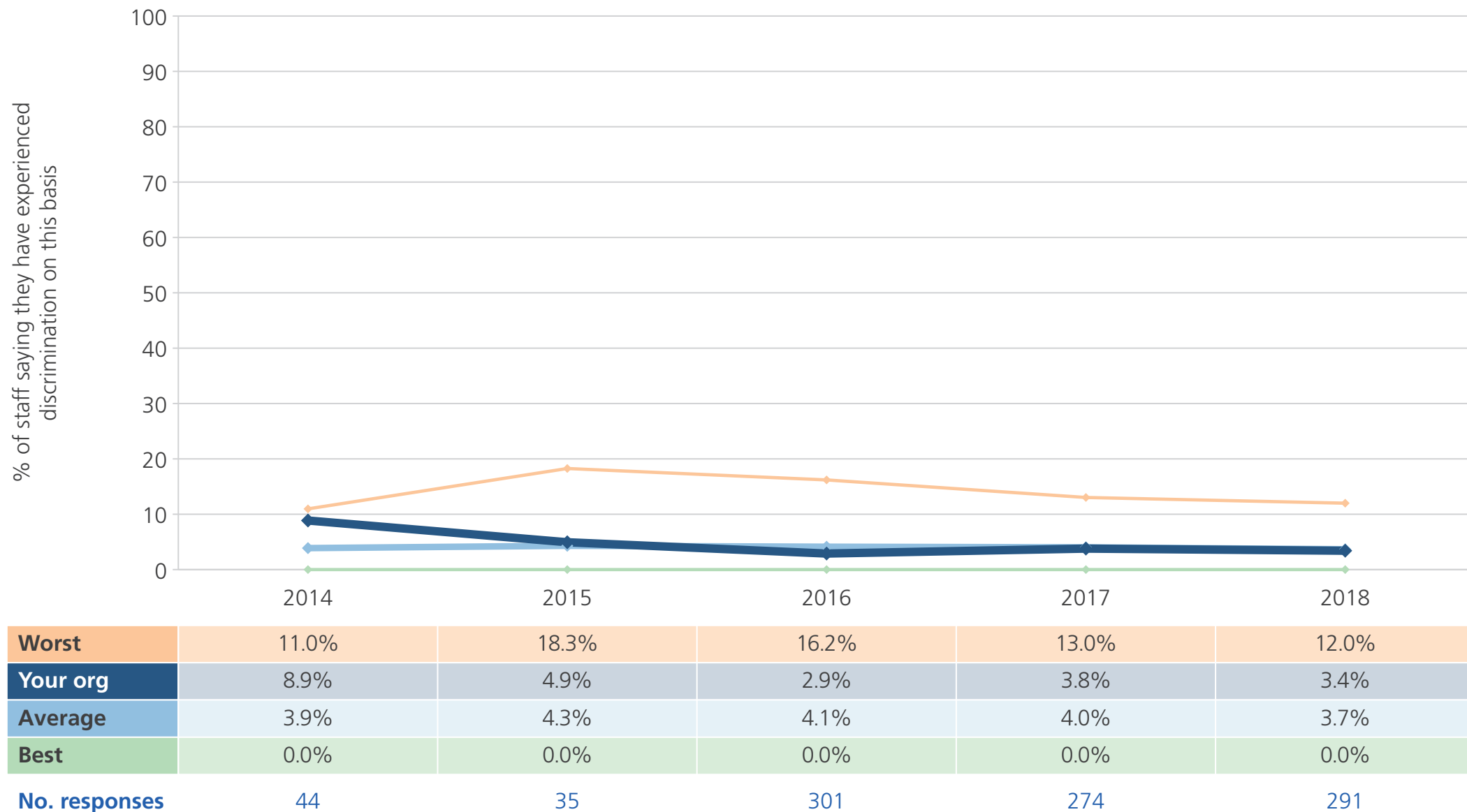
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



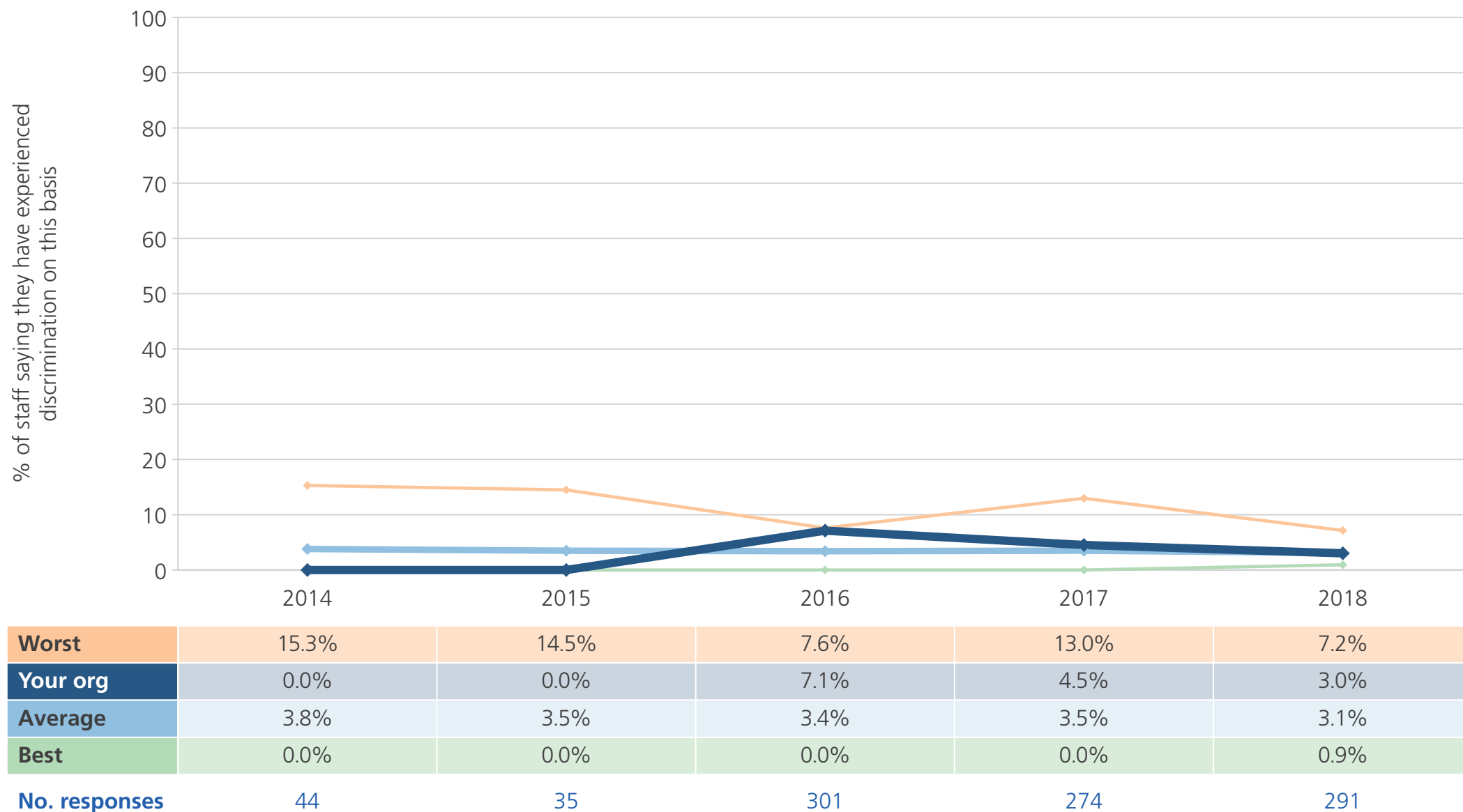
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



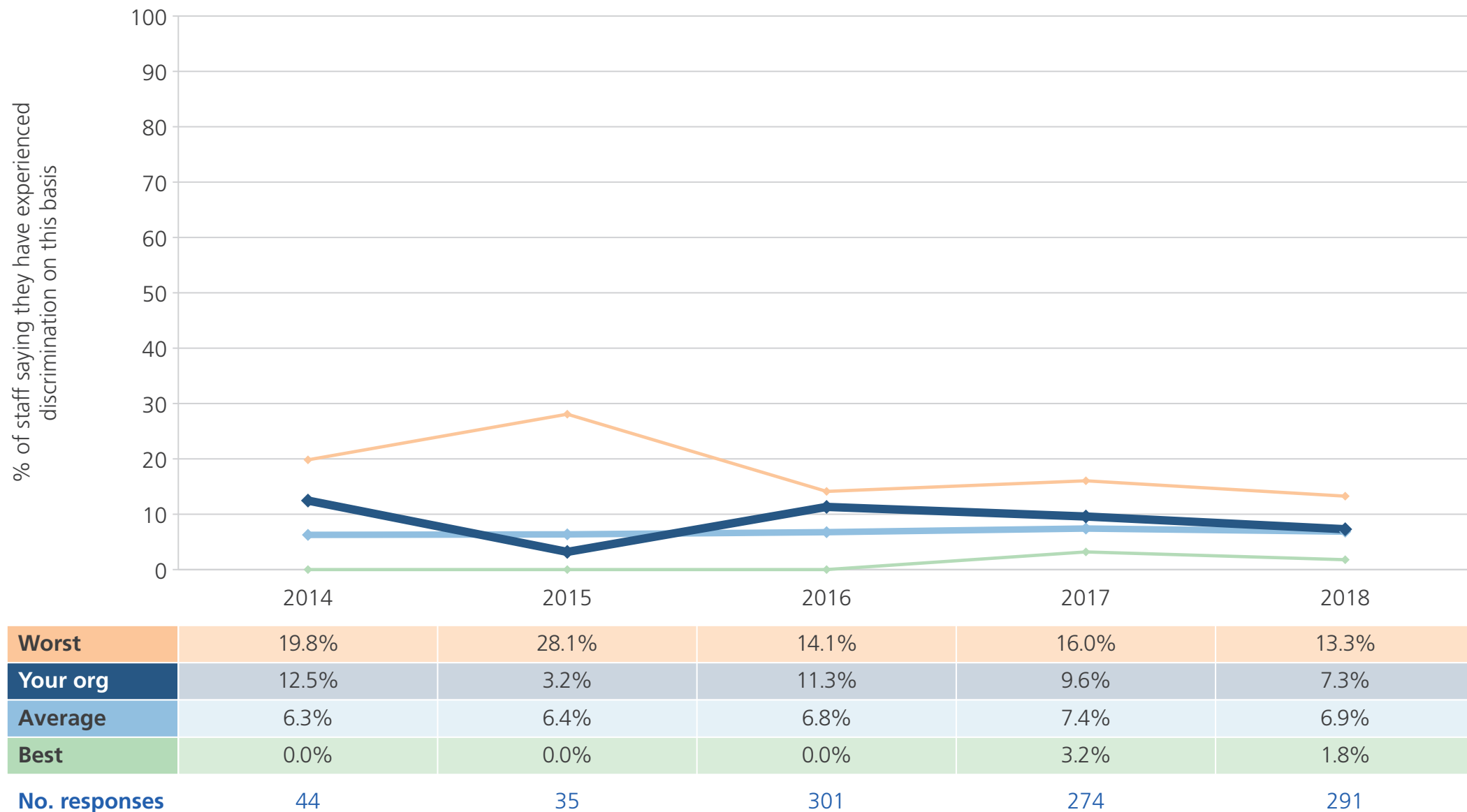
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



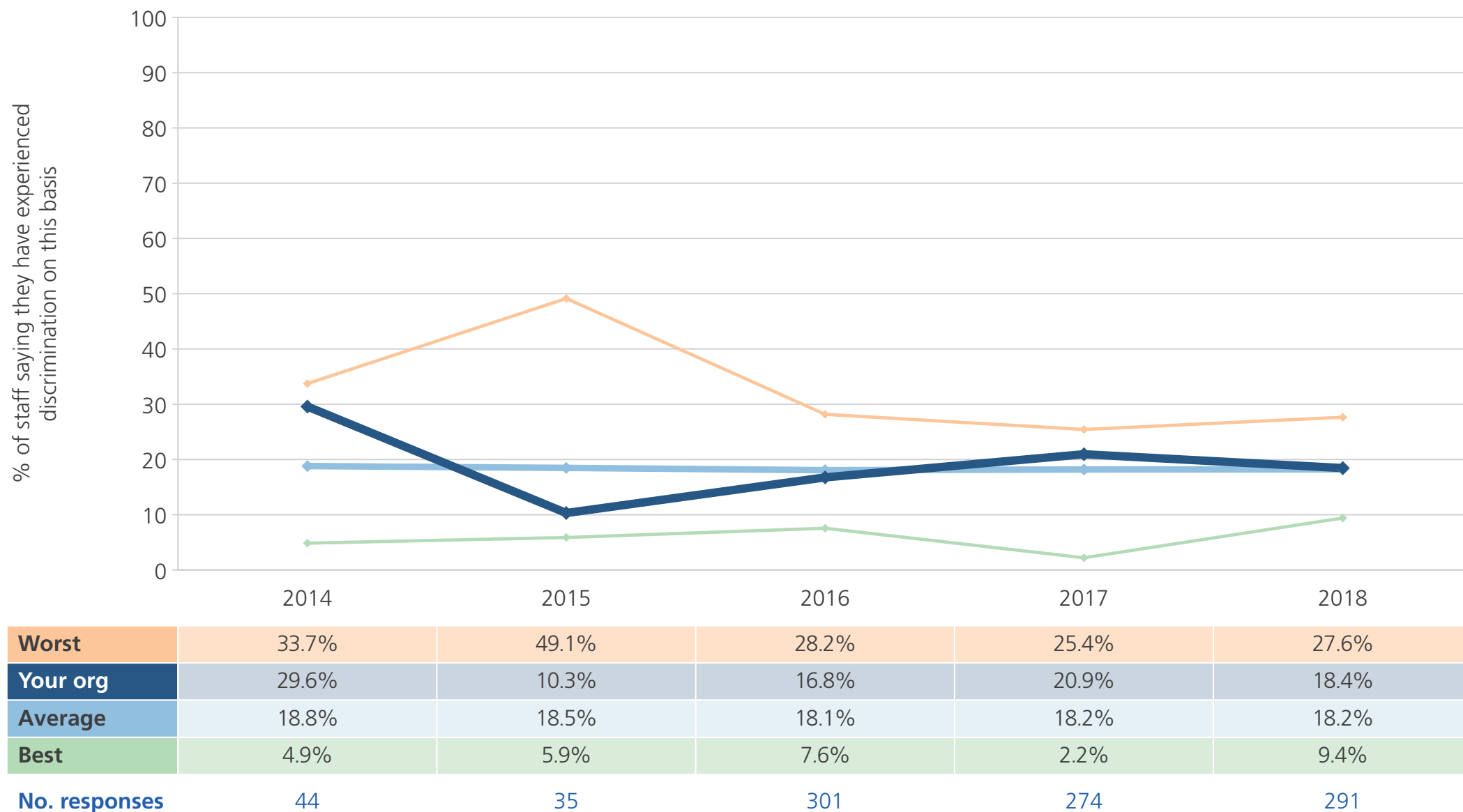
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



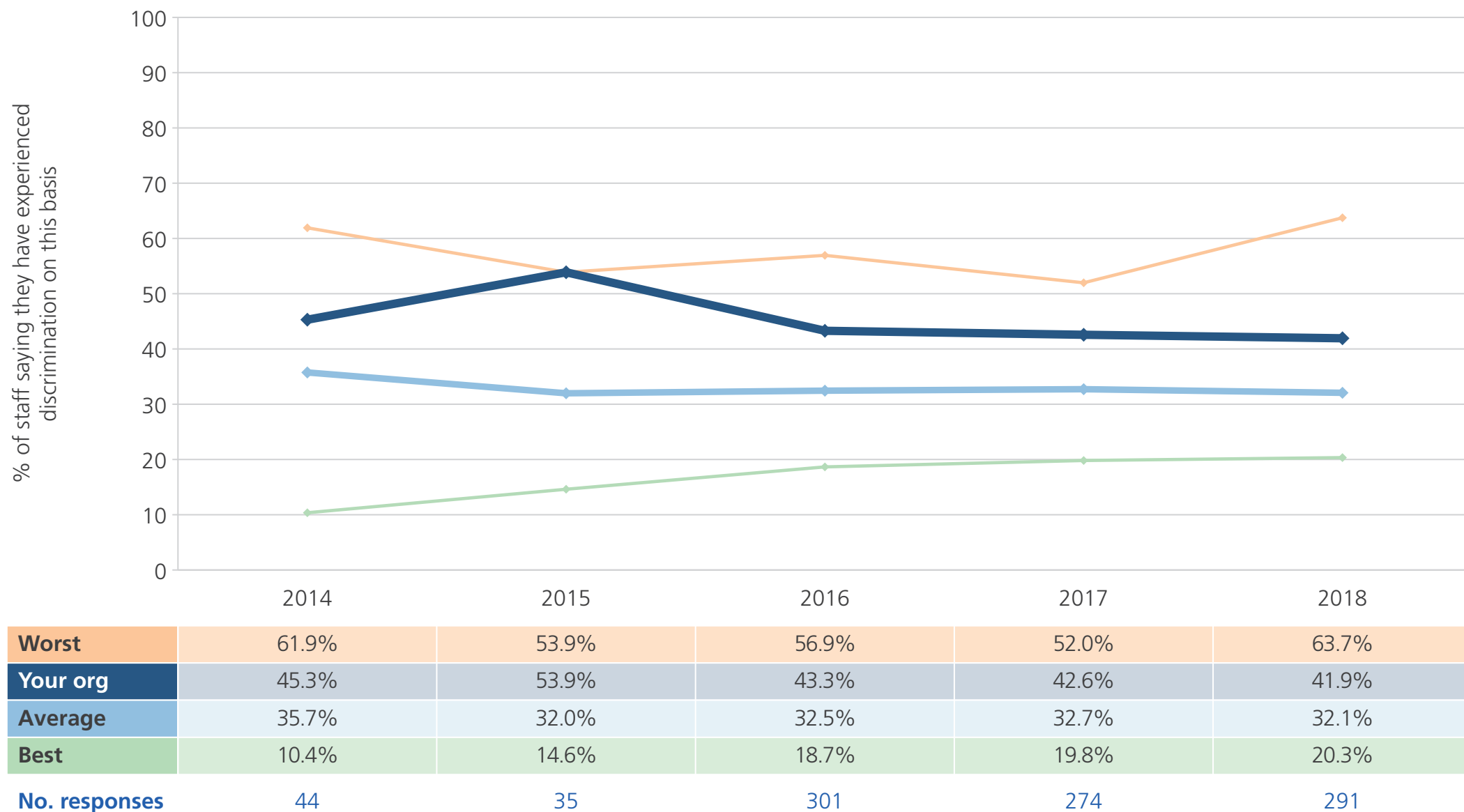
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



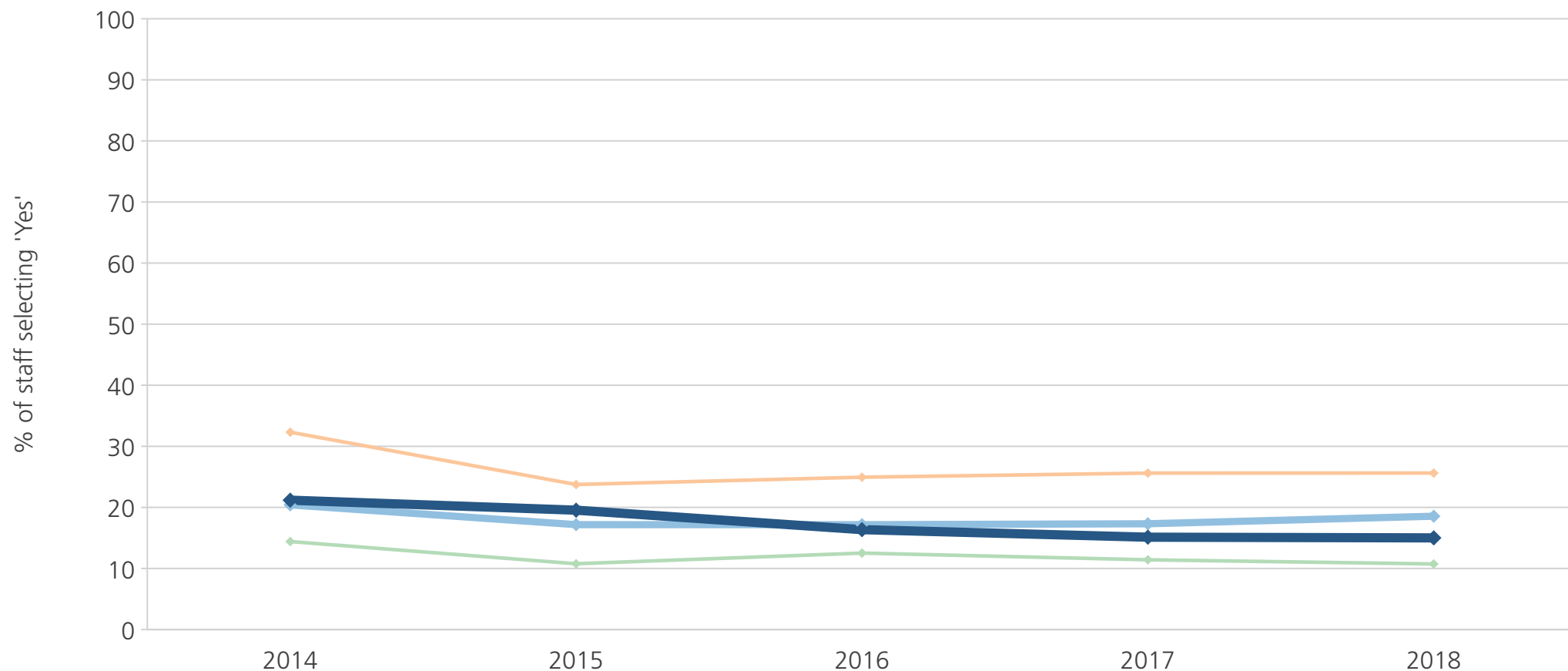
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.



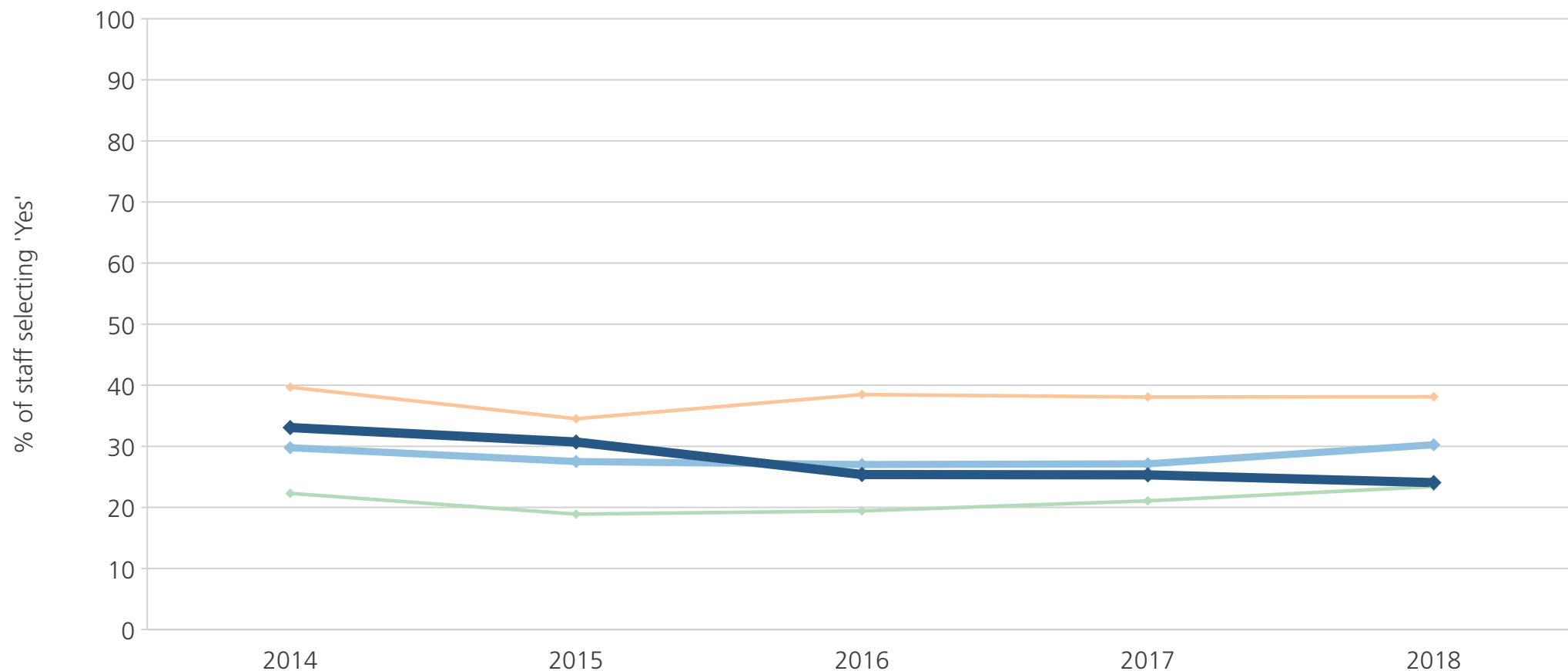
Note: This question was only answered by staff who reported experiencing at least one incident of discrimination in the last 12 months.





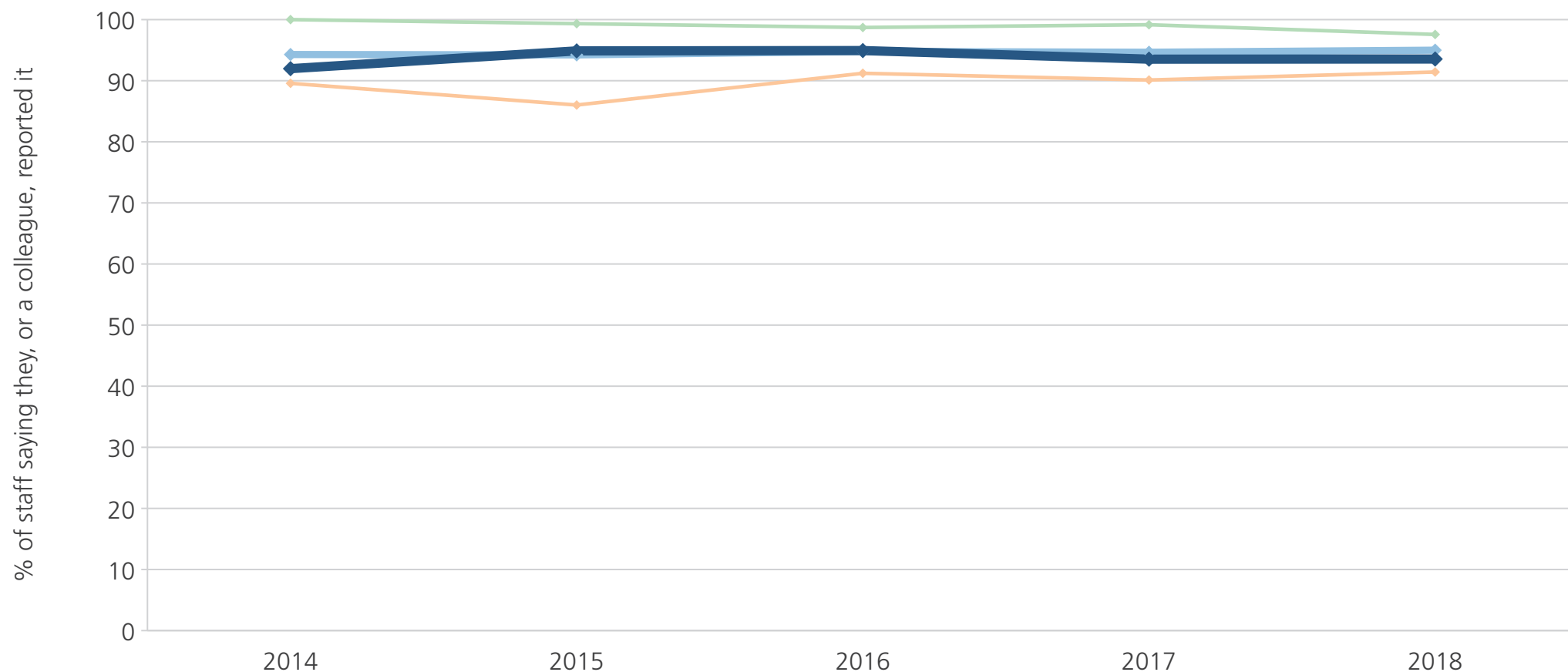


	2014	2015	2016	2017	2018
<b>Worst</b>	32.3%	23.7%	24.9%	25.6%	25.6%
<b>Your org</b>	21.2%	19.5%	16.4%	15.1%	15.0%
<b>Average</b>	20.4%	17.2%	17.2%	17.3%	18.6%
<b>Best</b>	14.4%	10.8%	12.5%	11.4%	10.7%
<b>No. responses</b>	308	297	3,097	3,035	3,153

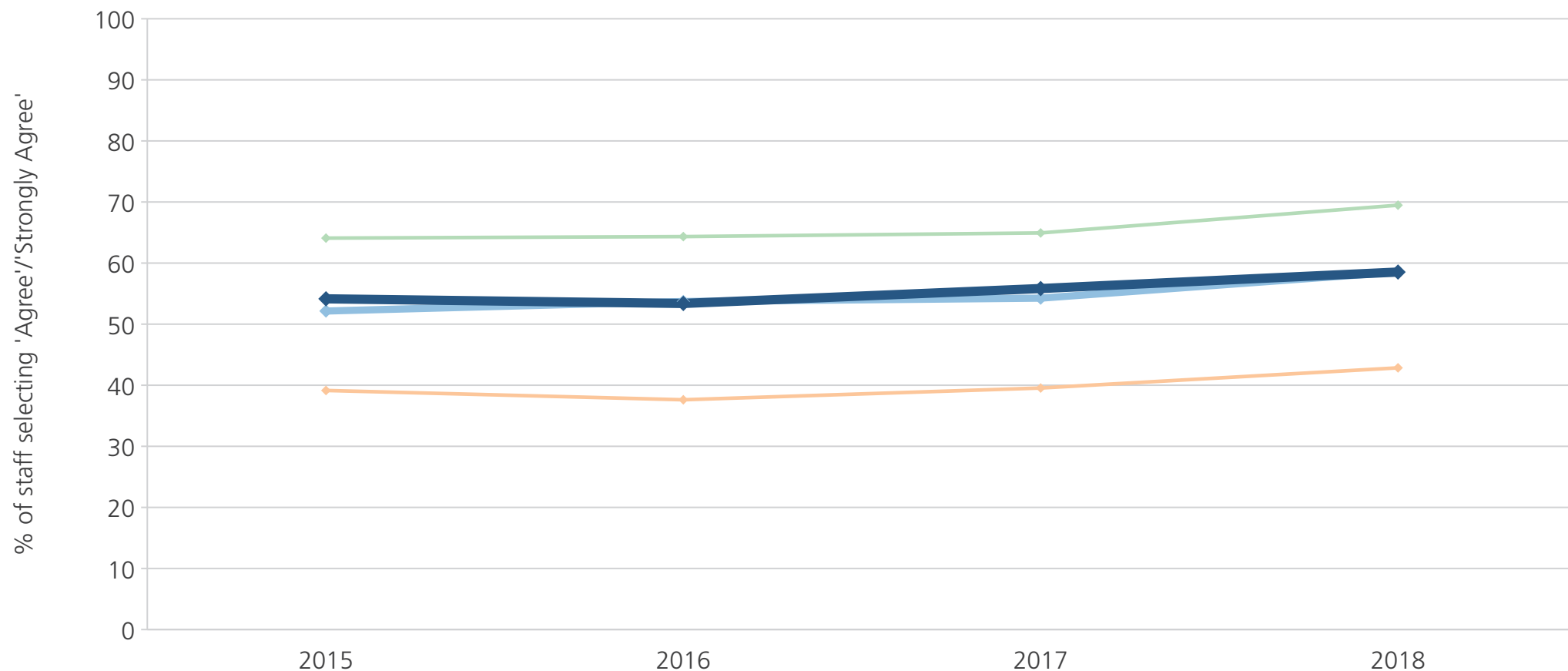


	2014	2015	2016	2017	2018
<b>Worst</b>	39.7%	34.5%	38.5%	38.1%	38.1%
<b>Your org</b>	33.1%	30.7%	25.4%	25.3%	24.1%
<b>Average</b>	29.8%	27.5%	27.0%	27.1%	30.3%
<b>Best</b>	22.3%	18.9%	19.4%	21.1%	23.4%
<b>No. responses</b>	304	295	3,071	2,991	3,156

Note: This question was only answered by staff who reported observing at least one error, near miss or incident in the last month.

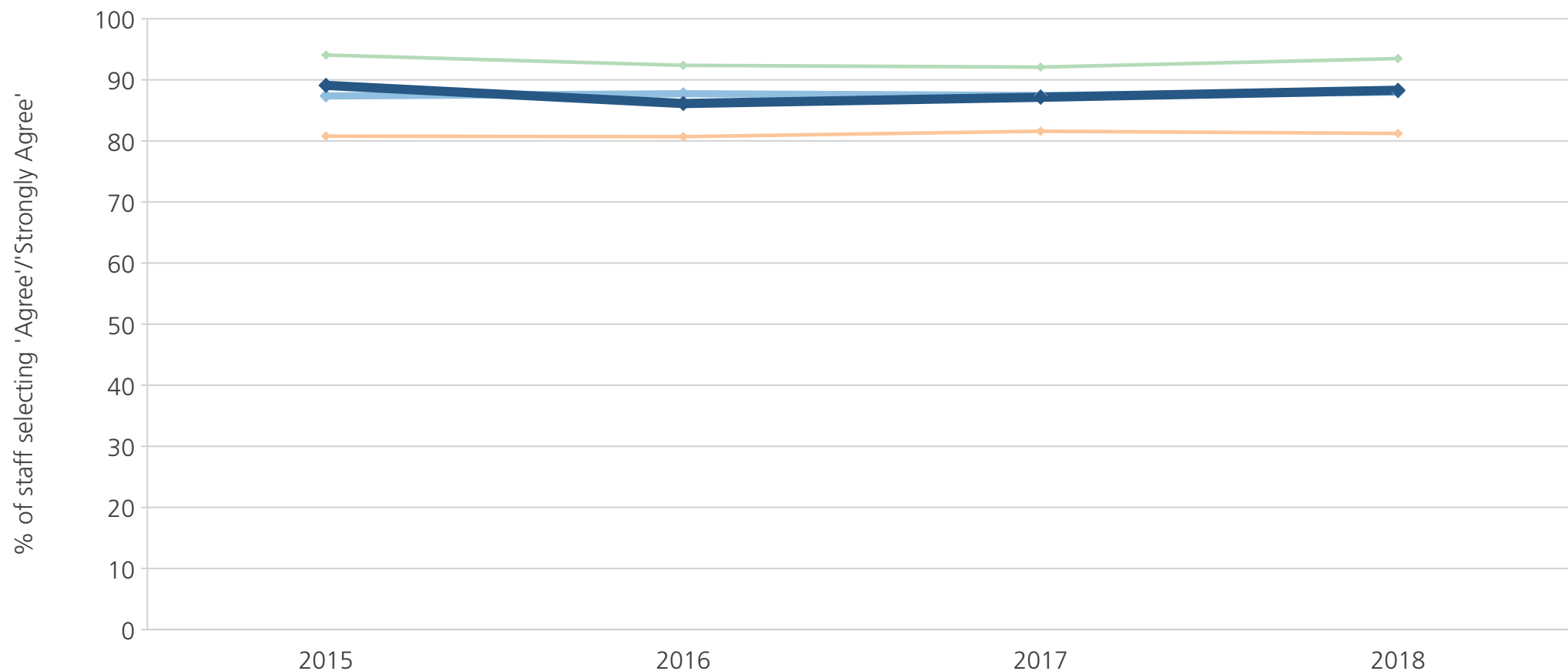


	2014	2015	2016	2017	2018
Best	100.0%	99.3%	98.7%	99.2%	97.6%
Your org	92.0%	94.9%	94.9%	93.5%	93.5%
Average	94.3%	94.2%	94.8%	94.7%	95.0%
Worst	89.6%	86.0%	91.2%	90.1%	91.4%
No. responses	117	99	883	878	835

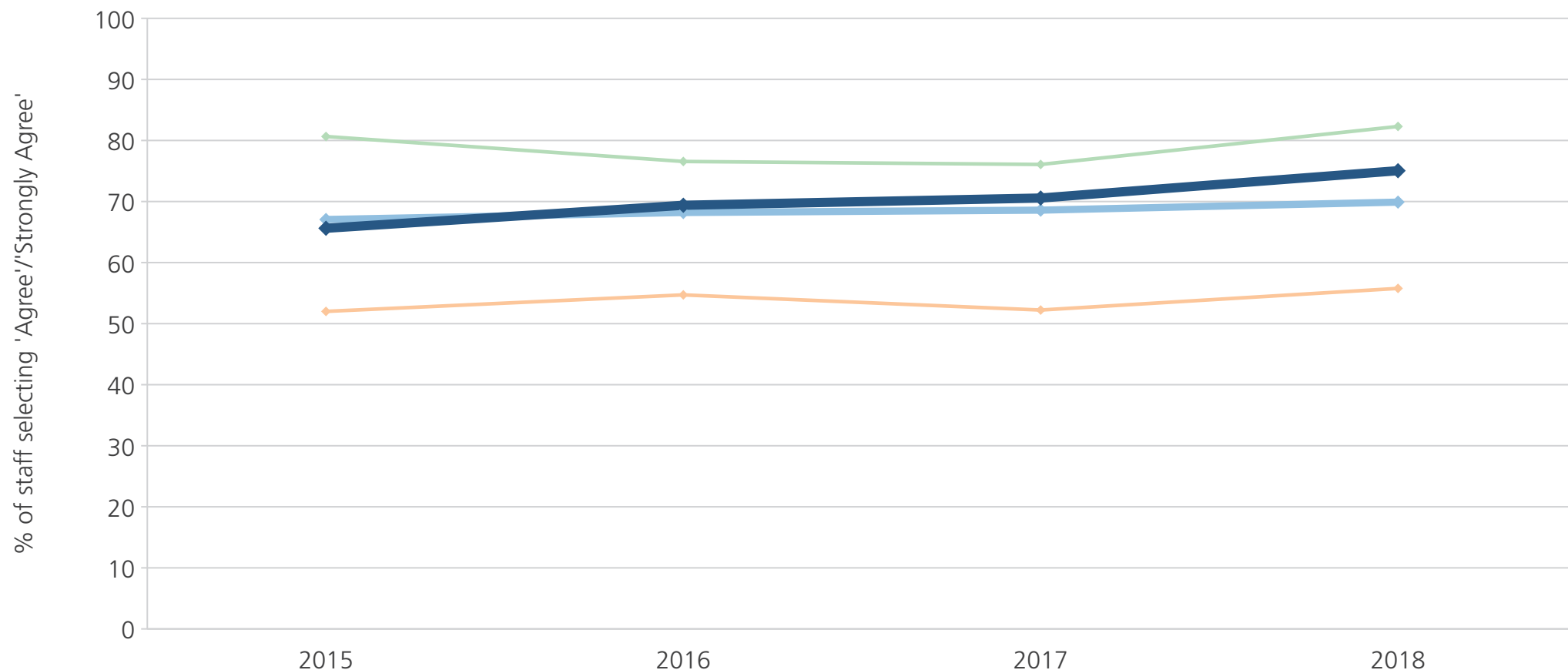


Best	64.1%	64.3%	64.9%	69.5%
Your org	54.1%	53.4%	55.8%	58.5%
Average	52.1%	53.7%	54.3%	58.5%
Worst	39.1%	37.6%	39.5%	42.8%

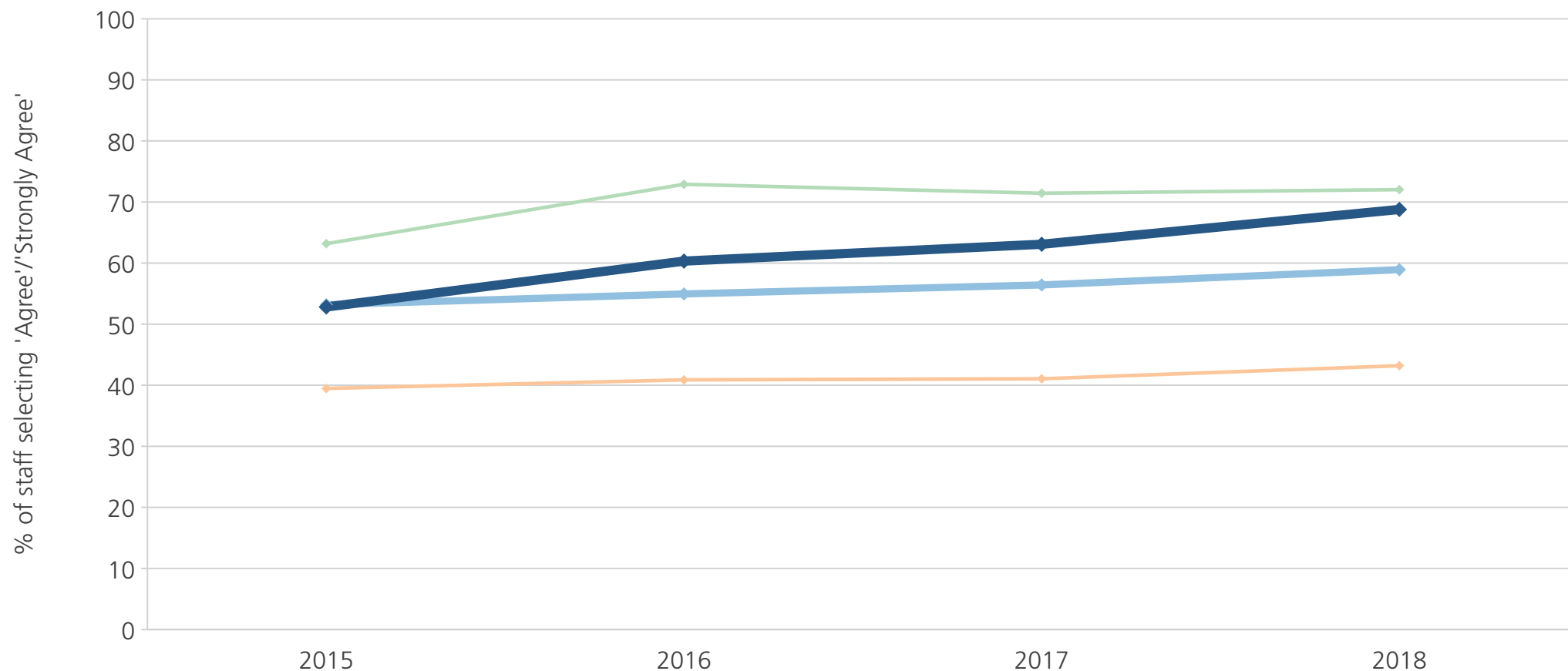
No. responses	244	2,929	2,858	2,428
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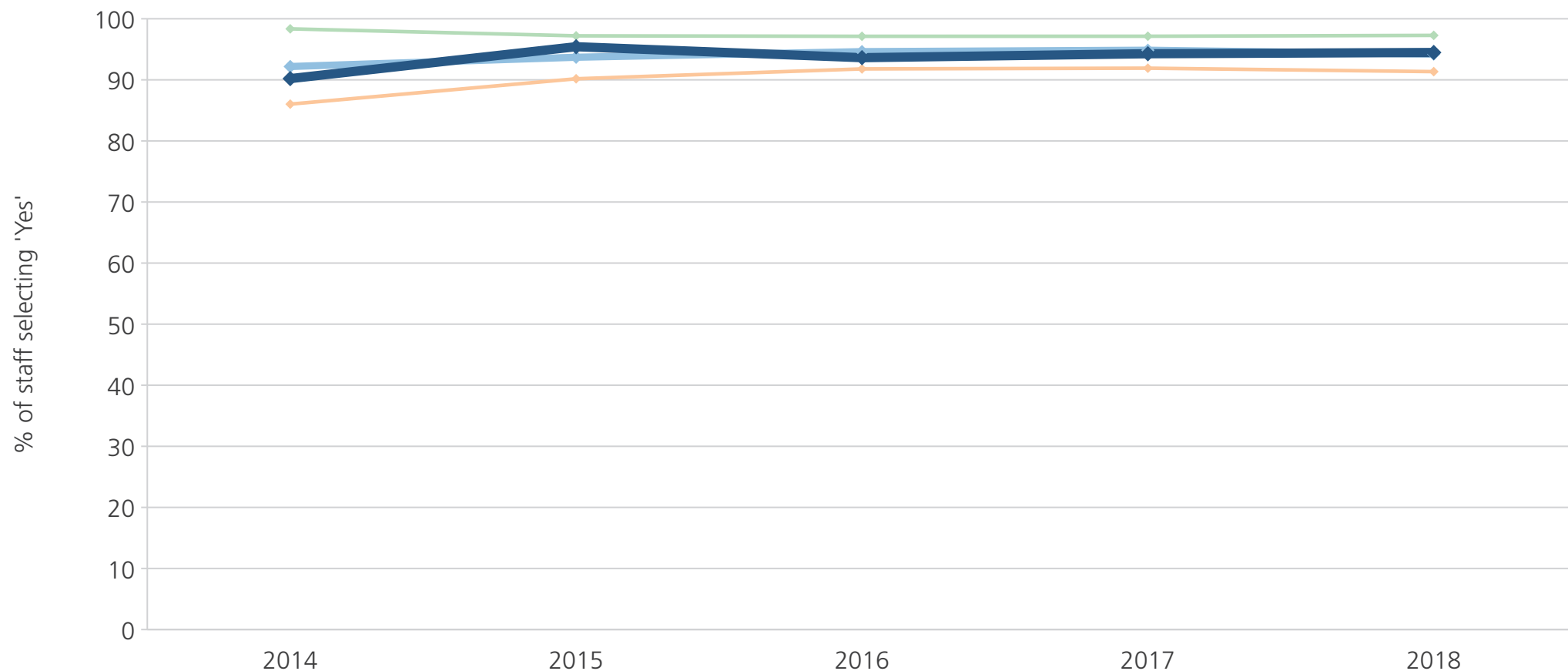
Best	94.1%	92.4%	92.1%	93.5%
Your org	89.1%	86.1%	87.1%	88.3%
Average	87.4%	87.7%	87.4%	88.0%
Worst	80.8%	80.7%	81.6%	81.2%
No. responses	286	3,407	3,378	3,088



Best	80.7%	76.6%	76.1%	82.3%
Your org	65.6%	69.4%	70.6%	75.0%
Average	67.1%	68.2%	68.6%	69.9%
Worst	52.0%	54.7%	52.2%	55.8%
No. responses	274	3,255	3,199	2,891

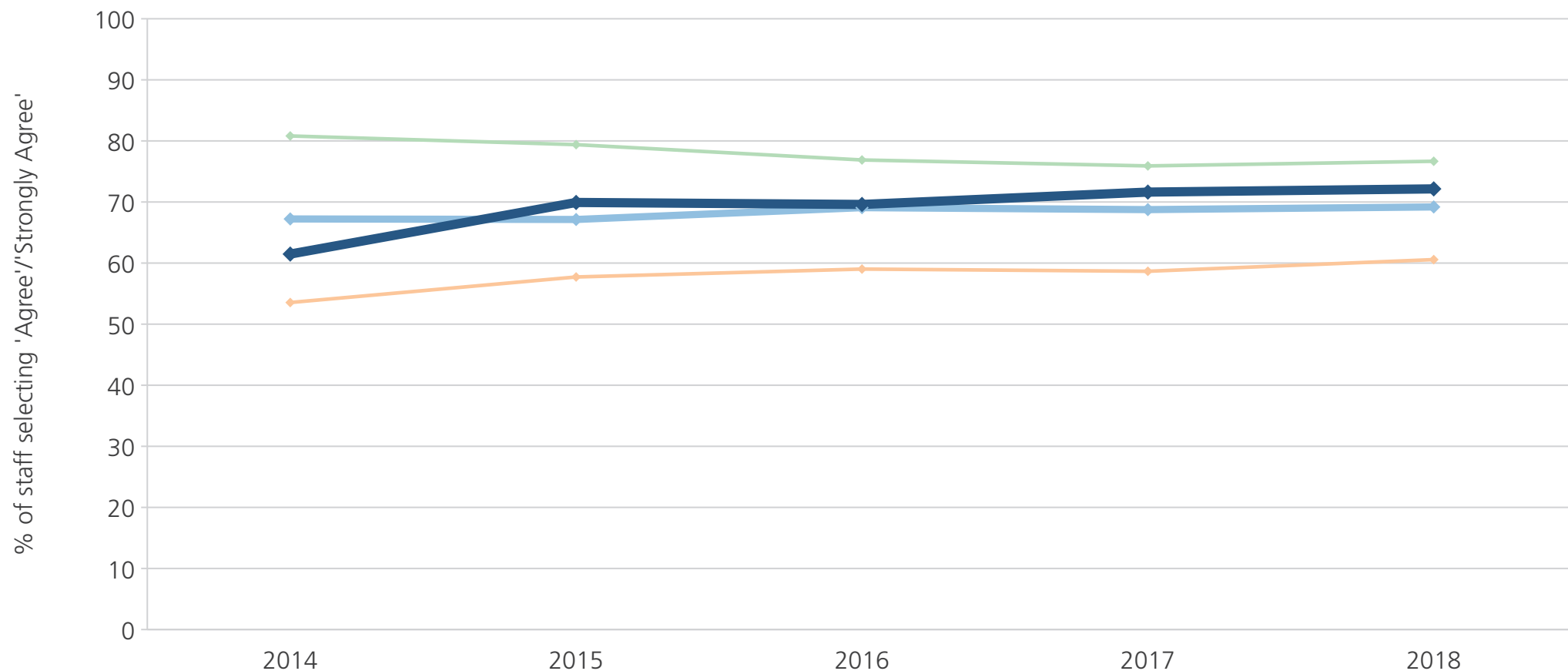


Best	63.2%	72.9%	71.4%	72.0%
Your org	52.8%	60.3%	63.1%	68.8%
Average	53.2%	54.9%	56.4%	58.9%
Worst	39.5%	40.9%	41.1%	43.2%
No. responses	275	3,259	3,219	2,915

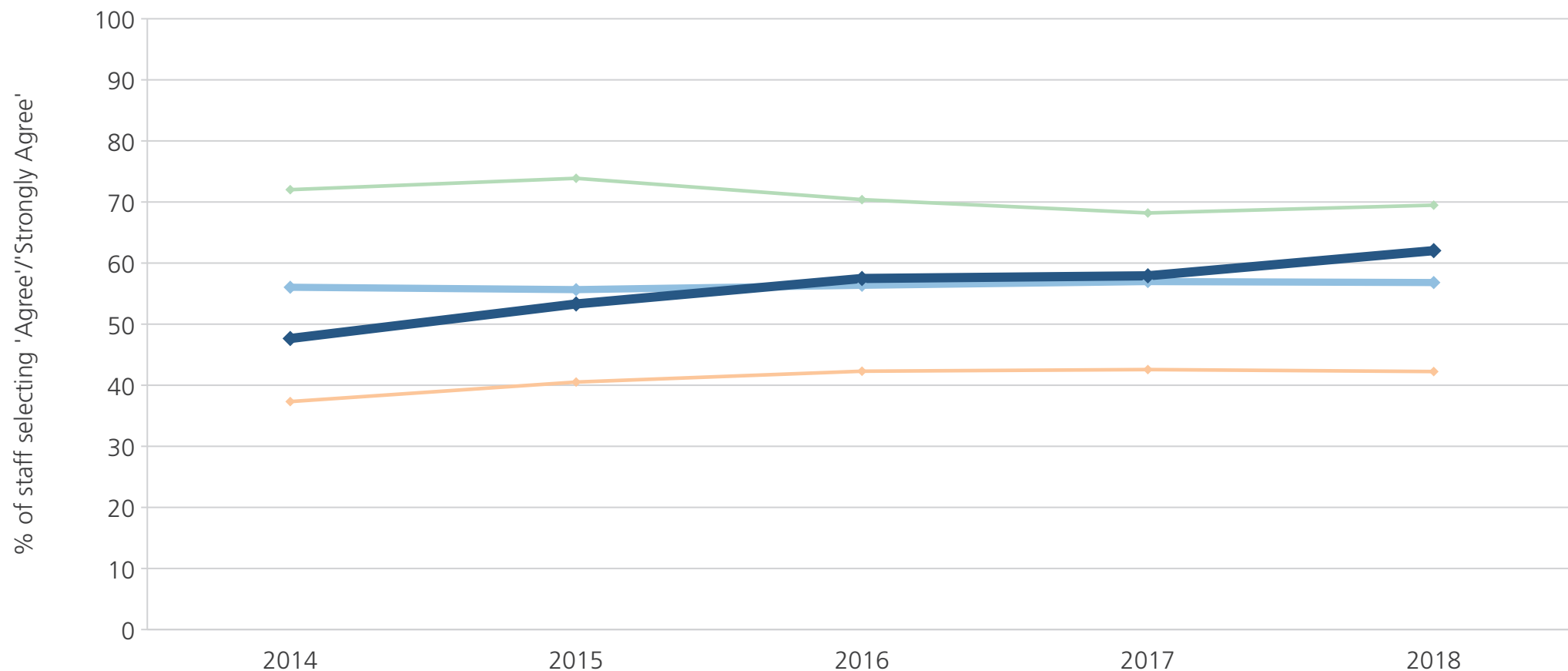


Best	98.3%	97.2%	97.1%	97.1%	97.3%
Your org	90.2%	95.4%	93.6%	94.3%	94.5%
Average	92.2%	93.7%	94.6%	94.8%	94.2%
Worst	86.0%	90.2%	91.8%	91.9%	91.3%
No. responses	269	269	3,168	3,165	2,854





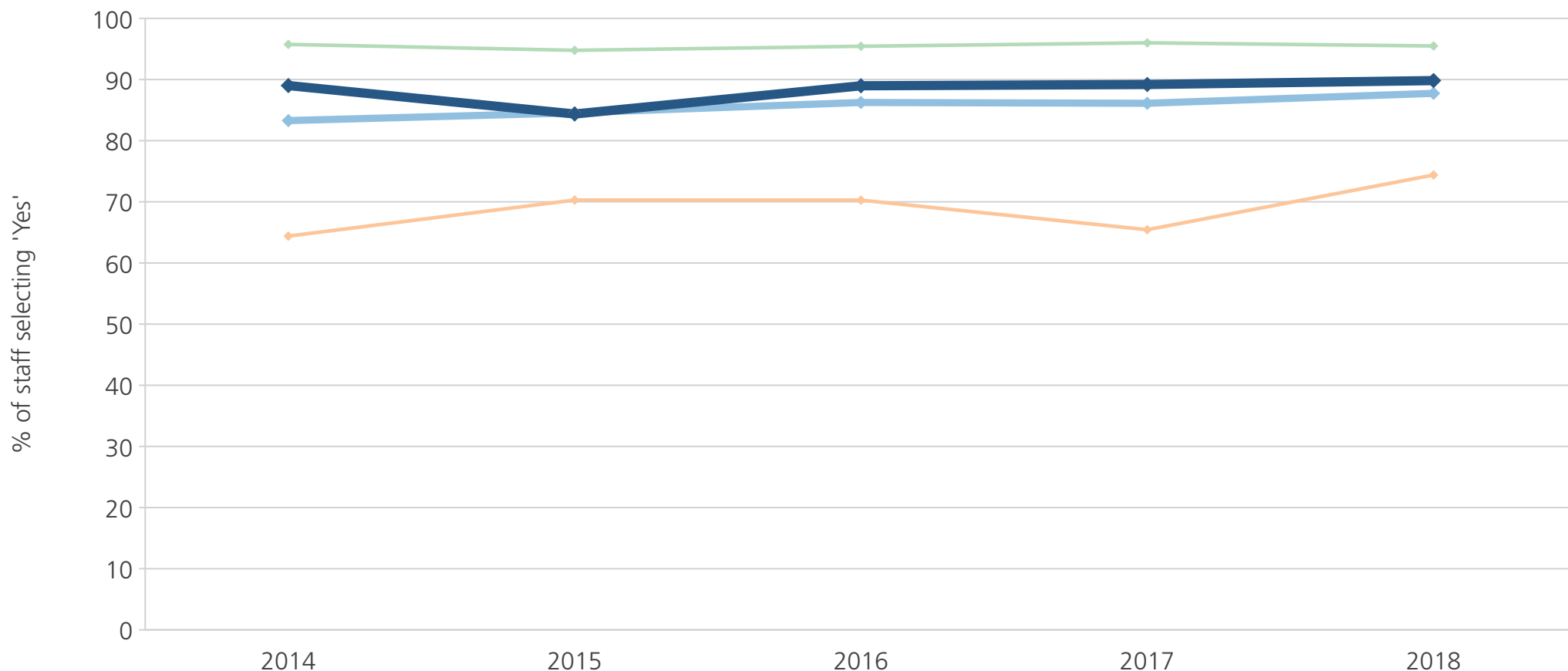
Best	80.8%	79.4%	76.9%	75.9%	76.7%
Your org	61.5%	69.9%	69.6%	71.6%	72.1%
Average	67.2%	67.1%	69.1%	68.8%	69.2%
Worst	53.5%	57.7%	59.0%	58.7%	60.6%
No. responses	307	297	3,489	3,438	3,173



Best	72.0%	73.9%	70.4%	68.2%	69.5%
Your org	47.7%	53.3%	57.5%	57.9%	62.0%
Average	56.0%	55.7%	56.4%	57.0%	56.8%
Worst	37.3%	40.5%	42.3%	42.6%	42.2%
No. responses	303	297	3,479	3,426	3,165

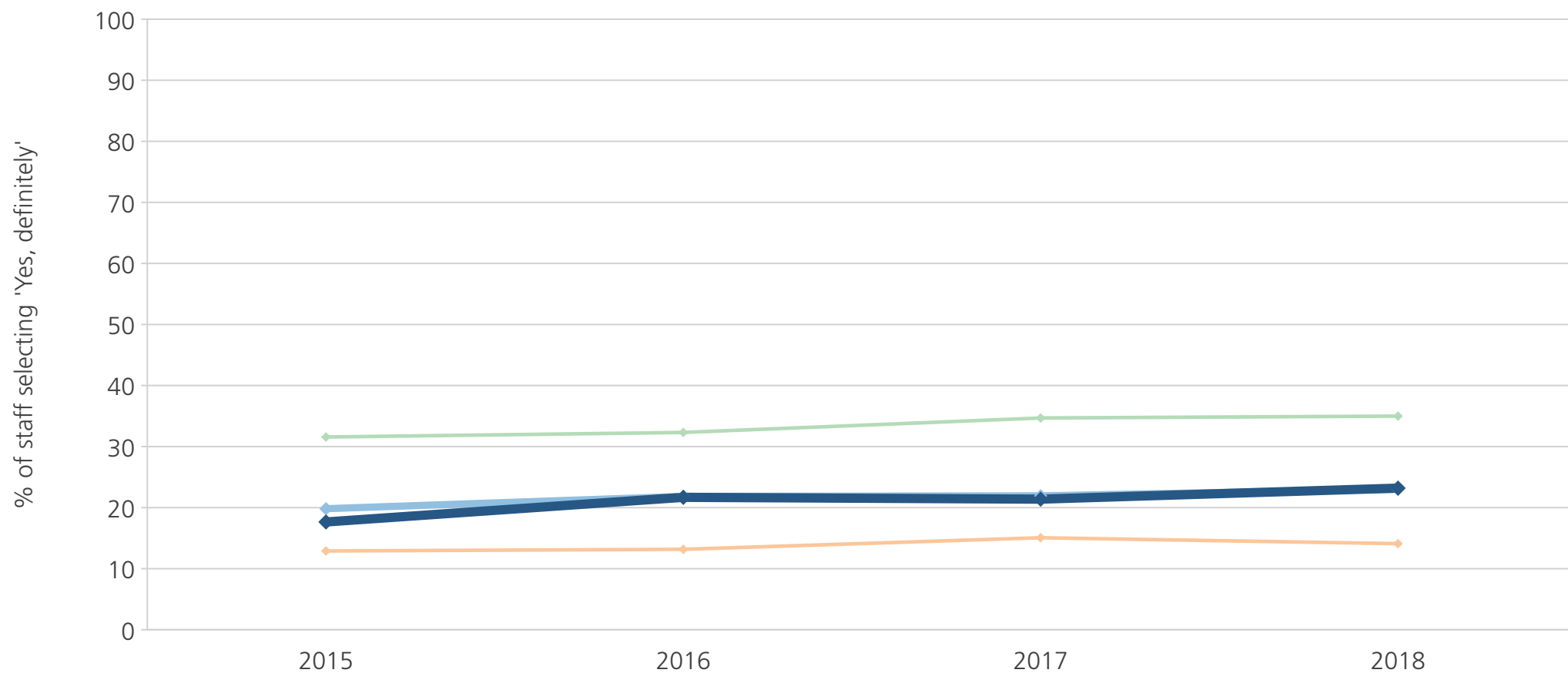
# Question results – Your personal development

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results



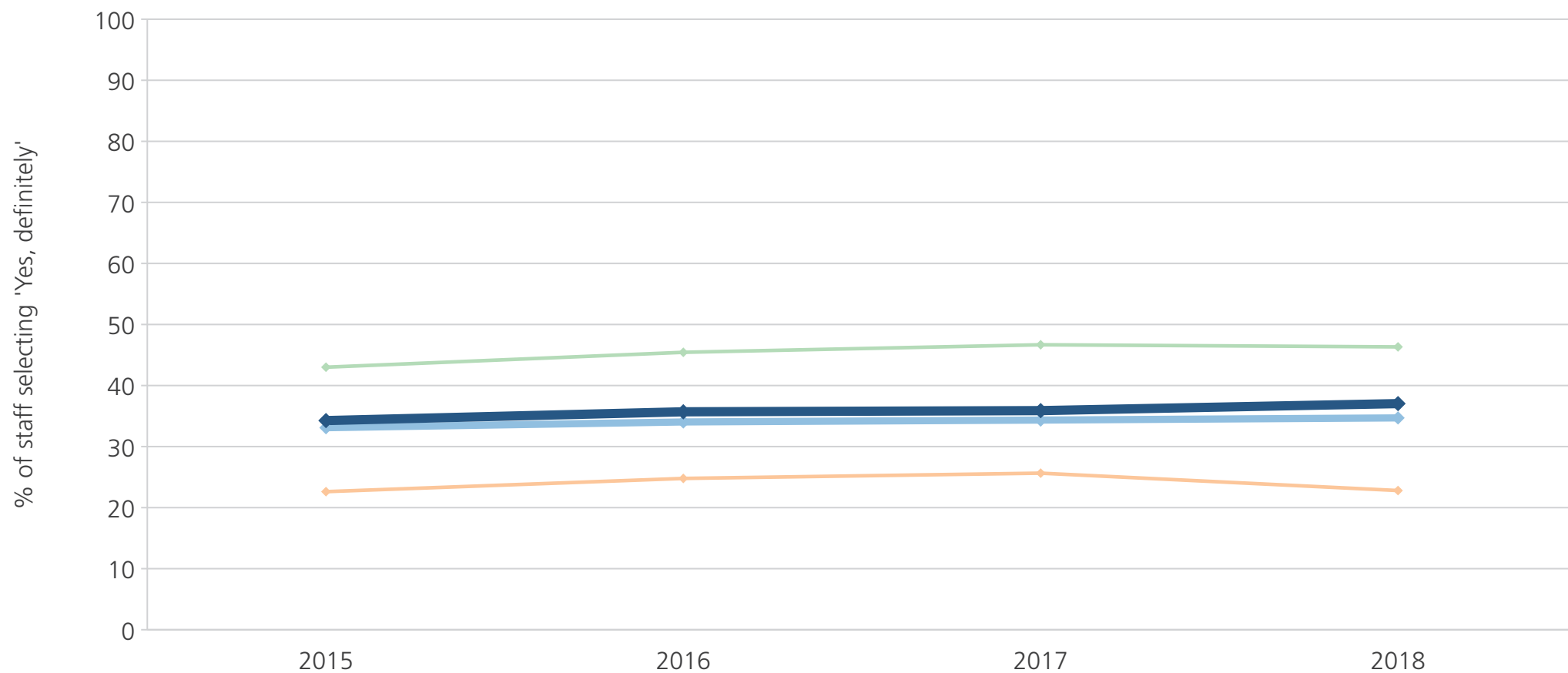
Best	95.7%	94.8%	95.4%	96.0%	95.5%
Your org	89.0%	84.4%	89.0%	89.2%	89.8%
Average	83.3%	84.6%	86.2%	86.1%	87.7%
Worst	64.4%	70.3%	70.3%	65.4%	74.4%
No. responses	301	293	3,359	3,274	3,085

Note: This question was only answered by staff who selected 'Yes' on q19a.



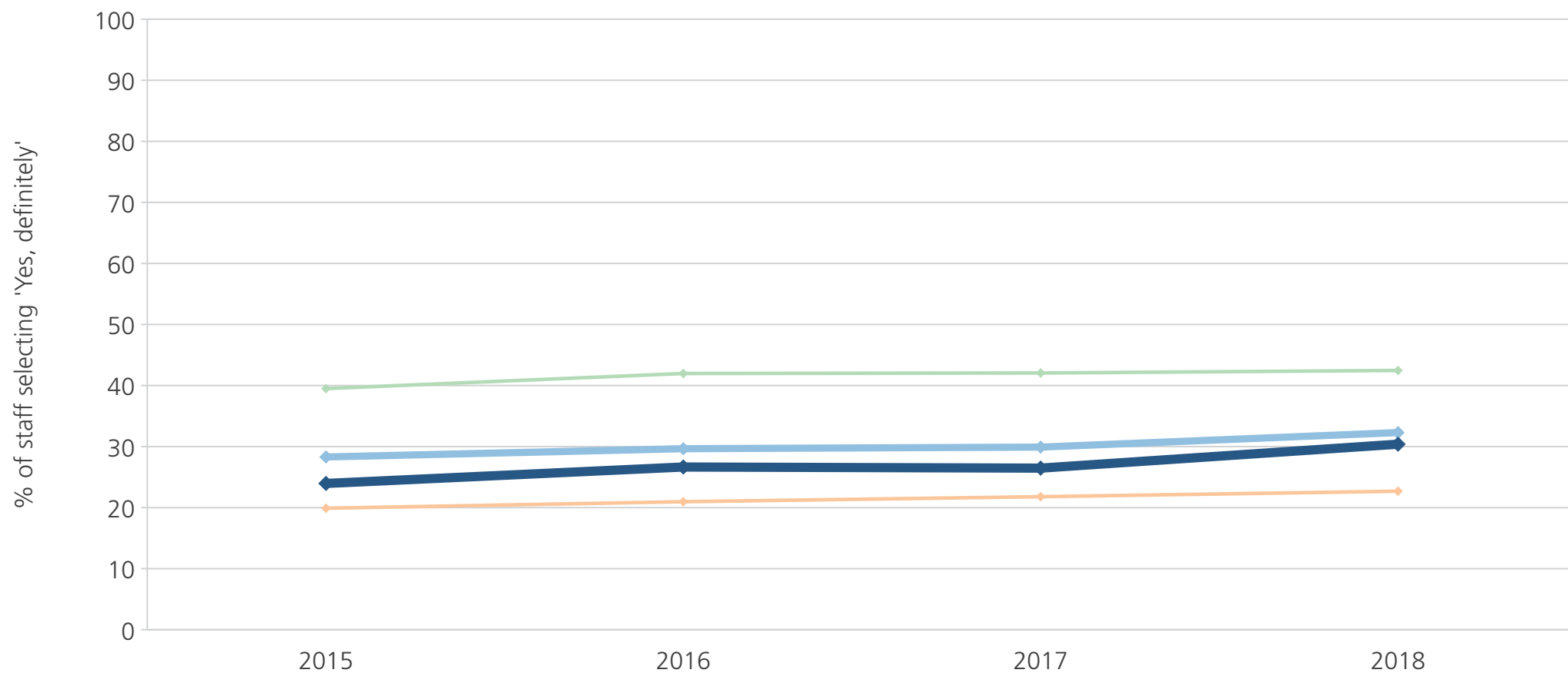
Best	31.6%	32.3%	34.7%	35.0%
Your org	17.6%	21.7%	21.4%	23.2%
Average	19.8%	21.8%	21.9%	23.0%
Worst	12.9%	13.2%	15.1%	14.1%
No. responses	245	2,981	2,905	2,761

Note: This question was only answered by staff who selected 'Yes' on q19a.



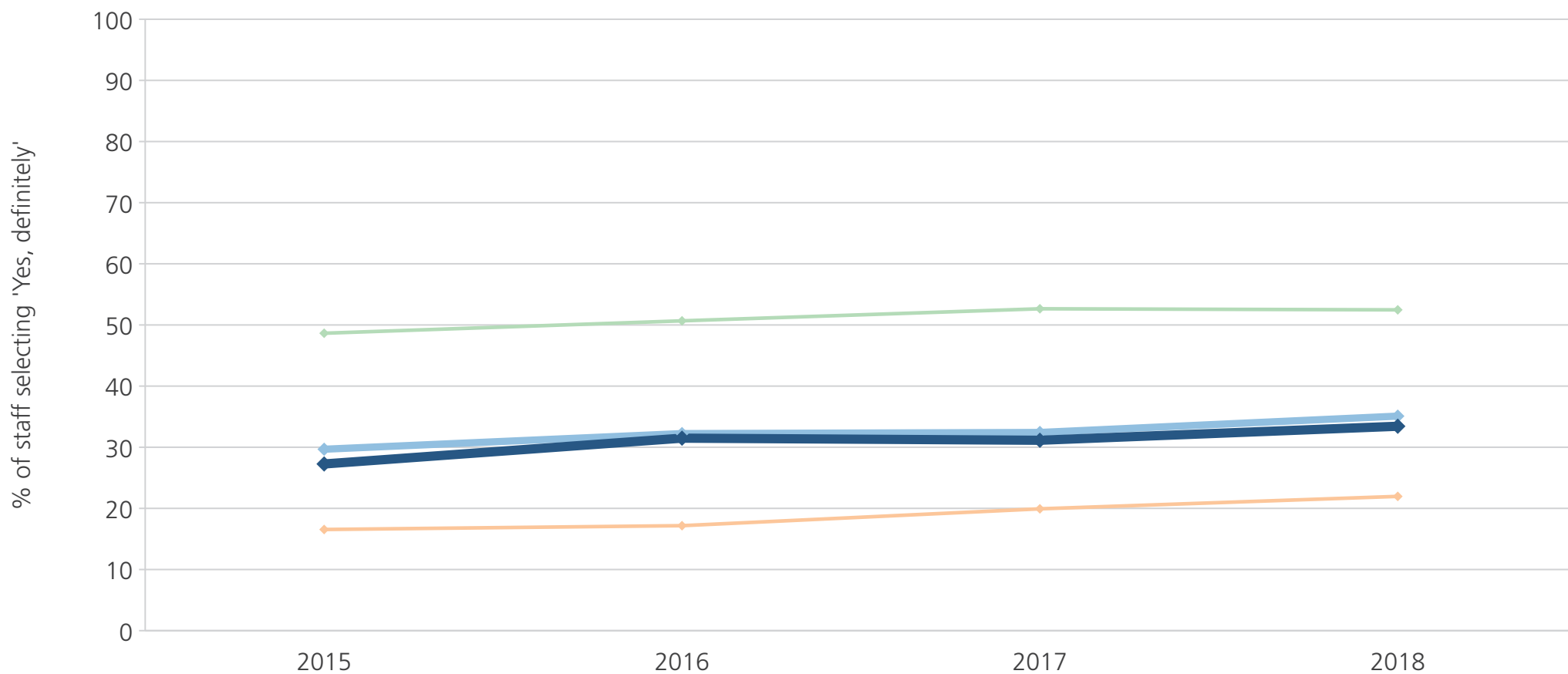
Best	43.0%	45.4%	46.7%	46.3%
Your org	34.3%	35.7%	35.9%	37.0%
Average	33.1%	34.0%	34.3%	34.7%
Worst	22.6%	24.8%	25.6%	22.8%
No. responses	245	2,977	2,900	2,757

Note: This question was only answered by staff who selected 'Yes' on q19a.



Best	39.5%	42.0%	42.1%	42.5%
Your org	24.0%	26.7%	26.5%	30.4%
Average	28.3%	29.7%	29.9%	32.3%
Worst	19.9%	21.0%	21.8%	22.7%
No. responses	246	2,970	2,898	2,758

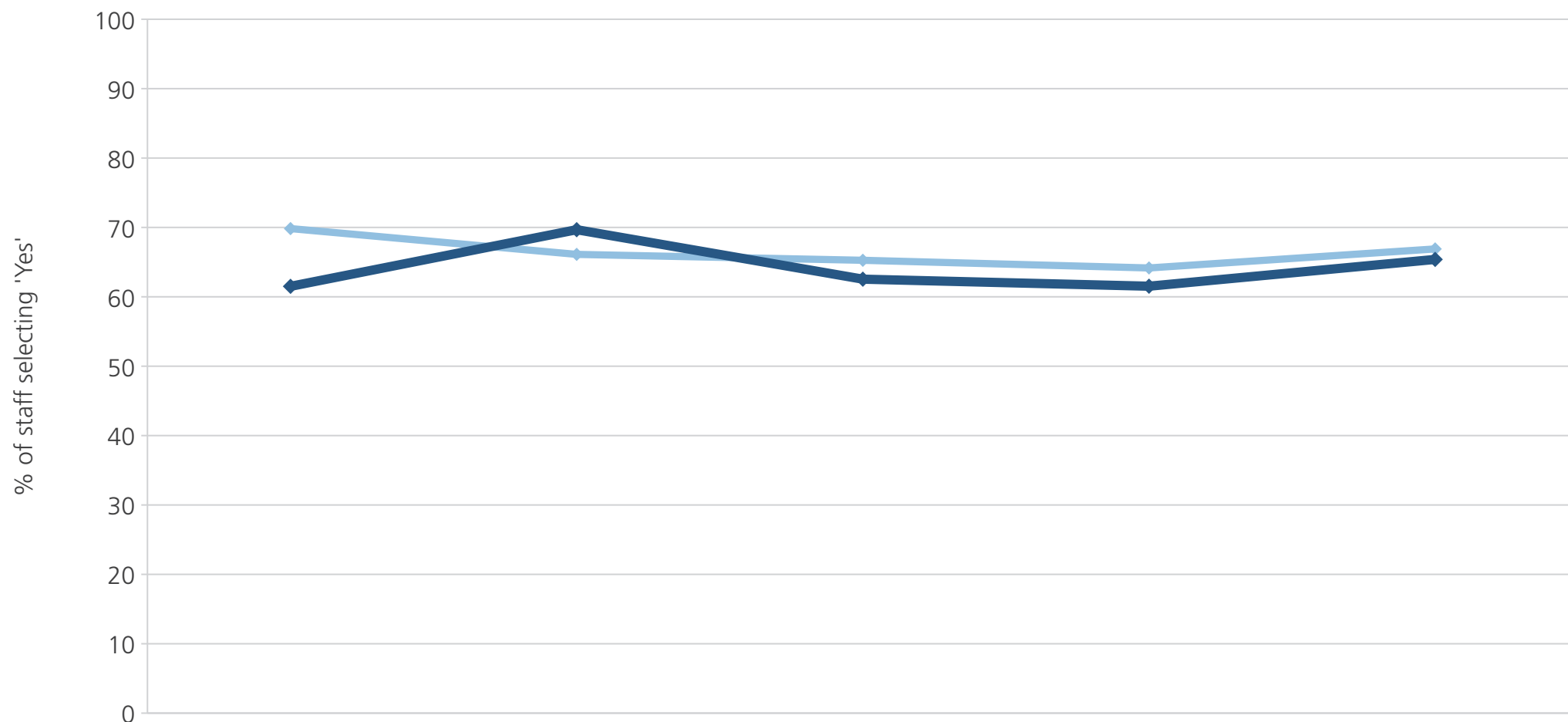
Note: This question was only answered by staff who selected 'Yes' on q19a.



Best	48.6%	50.7%	52.6%	52.5%
Your org	27.3%	31.5%	31.1%	33.4%
Average	29.7%	32.2%	32.4%	35.1%
Worst	16.5%	17.2%	19.9%	22.0%
No. responses	245	2,960	2,885	2,756

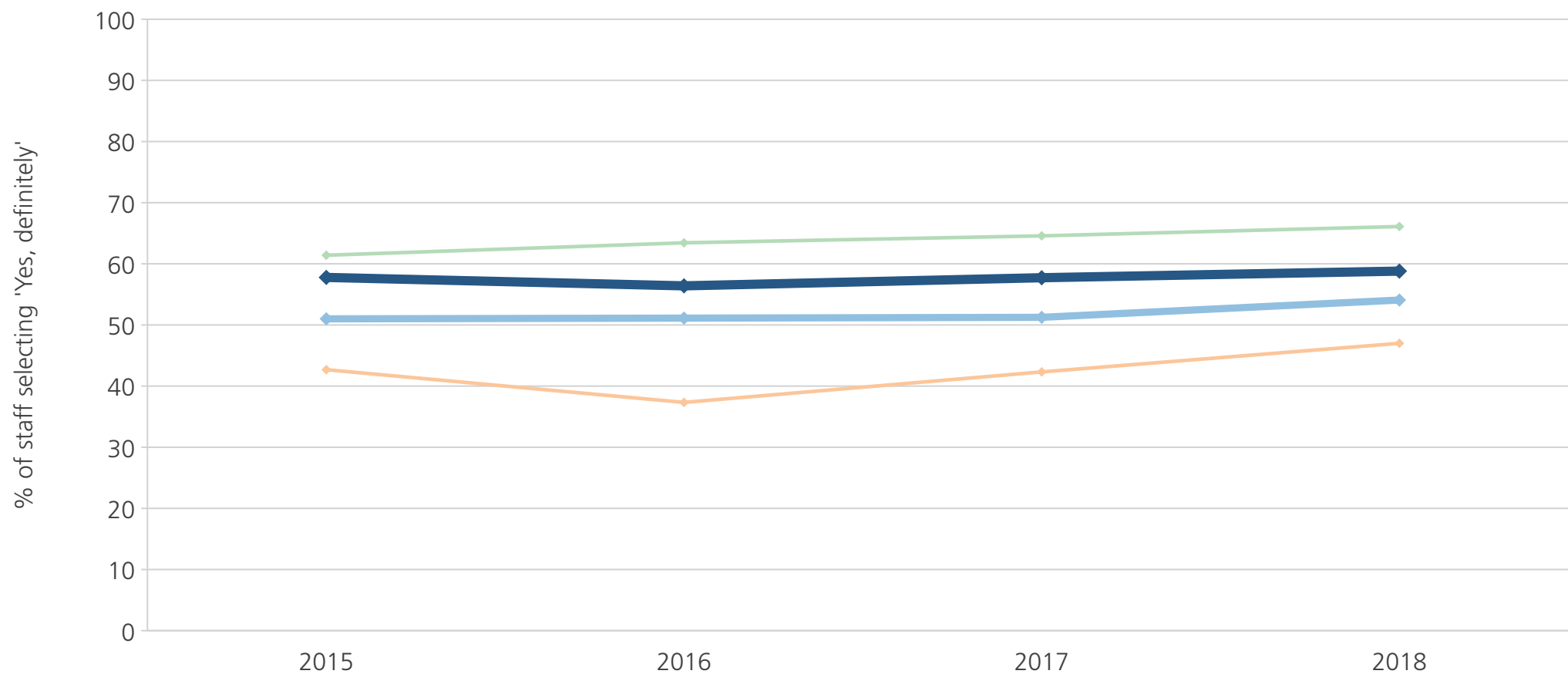


Note: This question was only answered by staff who selected 'Yes' on q19a.

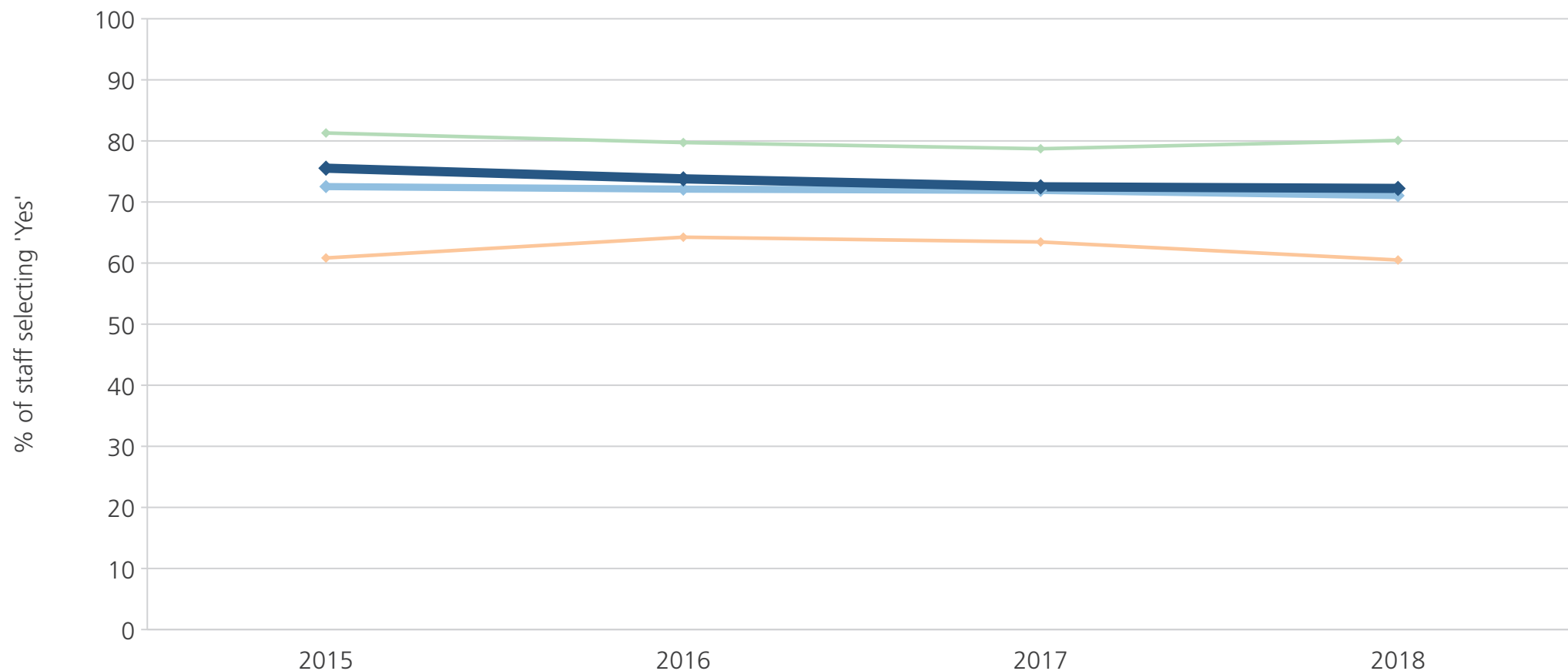


	2014	2015	2016	2017	2018
<b>Your org</b>	61.5%	69.7%	62.5%	61.5%	65.4%
<b>Average</b>	69.8%	66.1%	65.3%	64.2%	66.9%
<b>No. responses</b>	265	244	2,958	2,893	2,710

Note: This question was only answered by staff who selected 'Yes' on q19f.



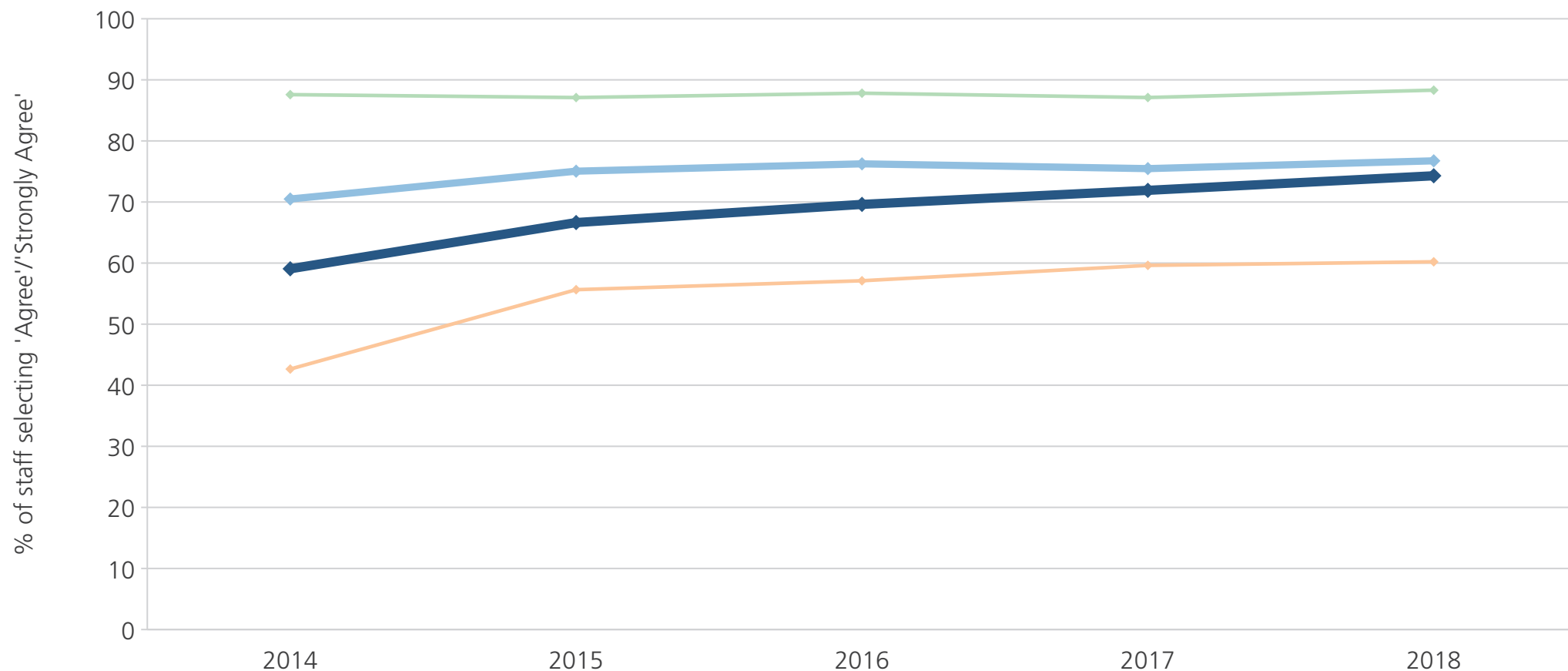
Best	61.4%	63.4%	64.6%	66.1%
Your org	57.8%	56.4%	57.7%	58.8%
Average	51.0%	51.1%	51.2%	54.1%
Worst	42.7%	37.3%	42.3%	47.0%
No. responses	169	1,828	1,768	1,760



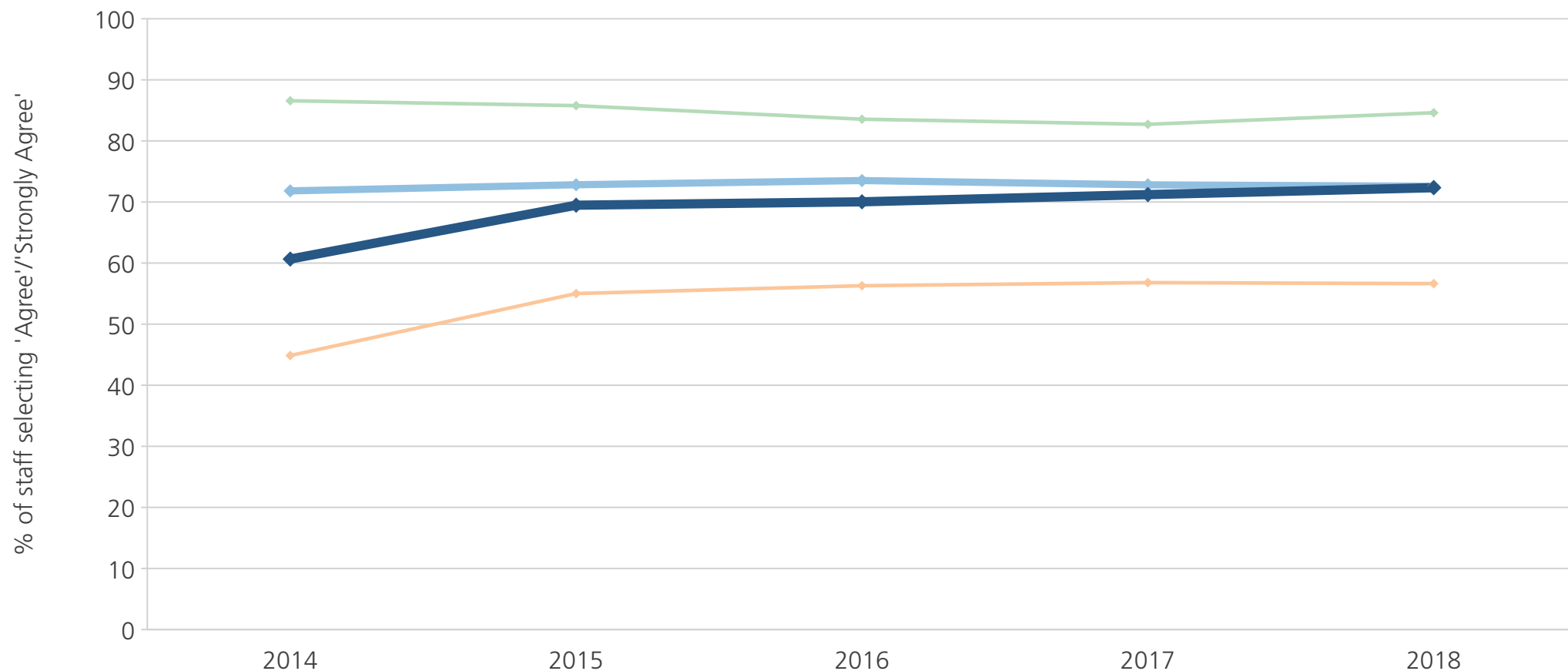
	2015	2016	2017	2018
Best	81.3%	79.7%	78.7%	80.1%
Your org	75.5%	73.8%	72.5%	72.2%
Average	72.5%	72.1%	71.9%	71.0%
Worst	60.8%	64.2%	63.5%	60.5%
No. responses	293	3,334	3,268	3,078

# Question results – Your organisation

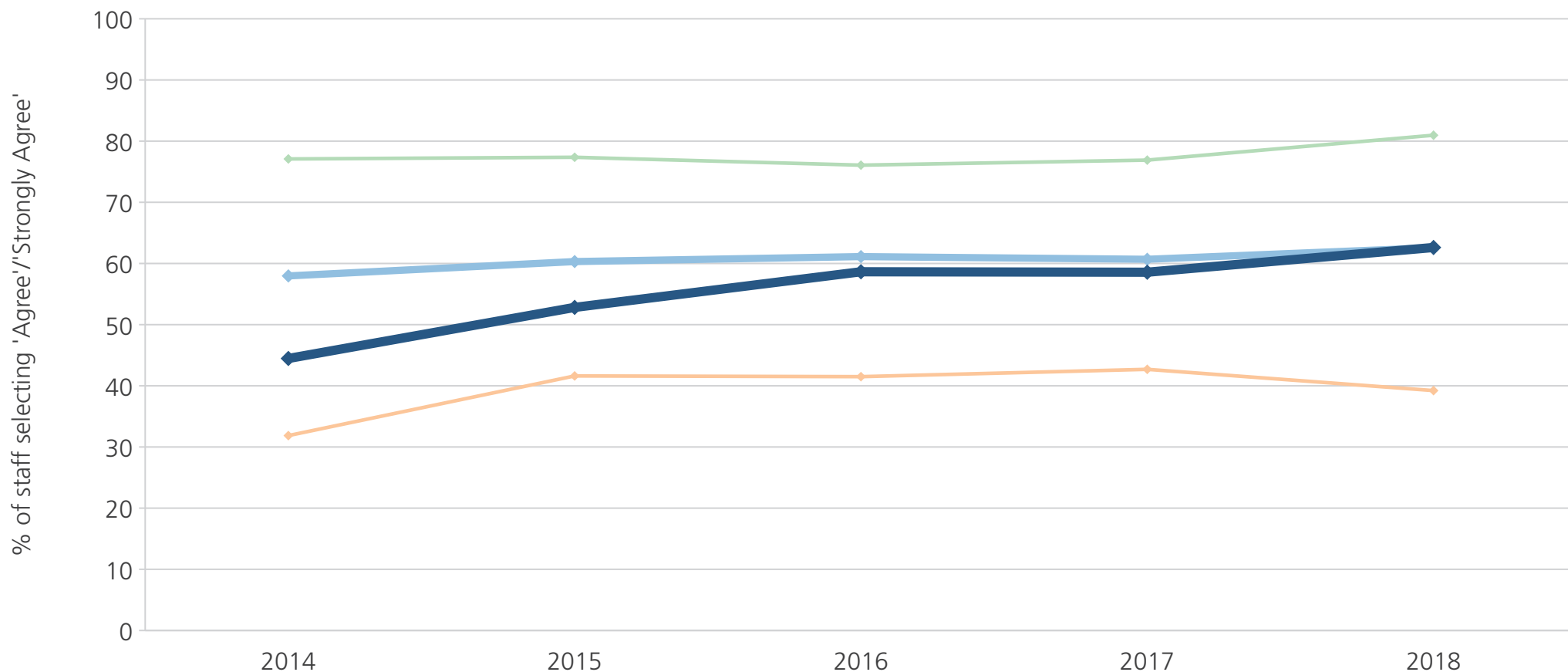
Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results



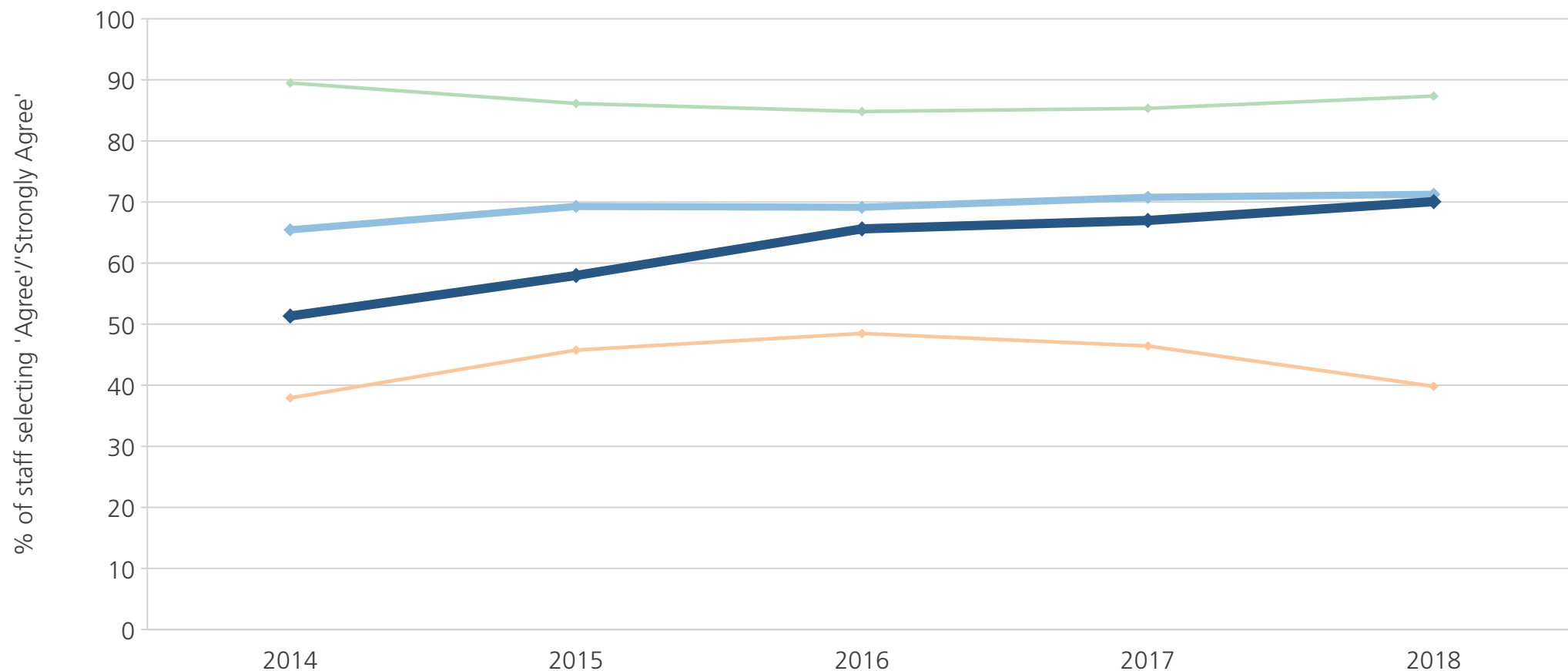
Best	87.6%	87.1%	87.8%	87.1%	88.3%
Your org	59.1%	66.6%	69.6%	71.9%	74.3%
Average	70.5%	75.0%	76.2%	75.5%	76.7%
Worst	42.6%	55.6%	57.1%	59.6%	60.2%
No. responses	310	298	3,475	3,435	3,167



Best	86.6%	85.8%	83.6%	82.7%	84.6%
Your org	60.7%	69.5%	70.0%	71.2%	72.3%
Average	71.8%	72.8%	73.5%	72.8%	72.6%
Worst	44.9%	55.0%	56.3%	56.8%	56.6%
No. responses	309	297	3,472	3,425	3,158

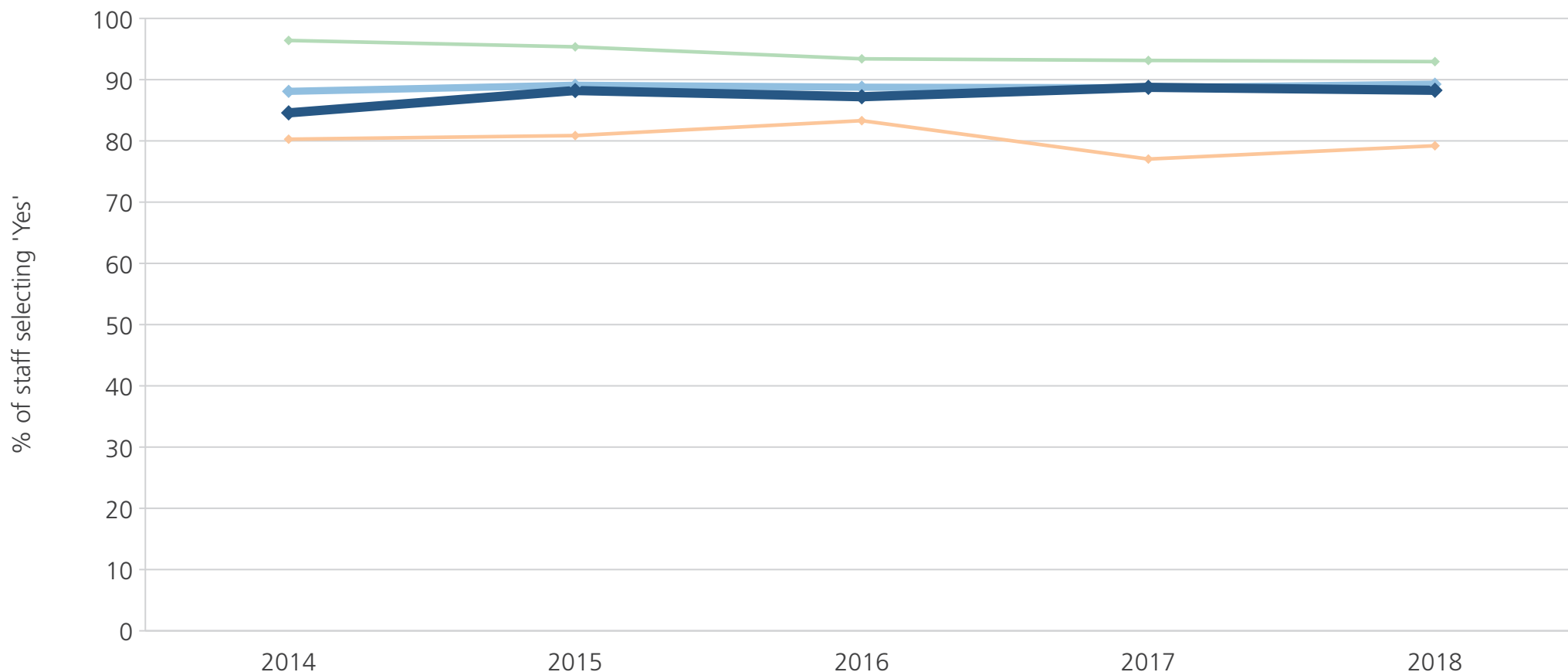


Best	77.1%	77.4%	76.1%	76.9%	81.0%
Your org	44.5%	52.8%	58.6%	58.6%	62.6%
Average	58.0%	60.3%	61.1%	60.7%	62.6%
Worst	31.9%	41.6%	41.5%	42.7%	39.2%
No. responses	310	296	3,474	3,430	3,161



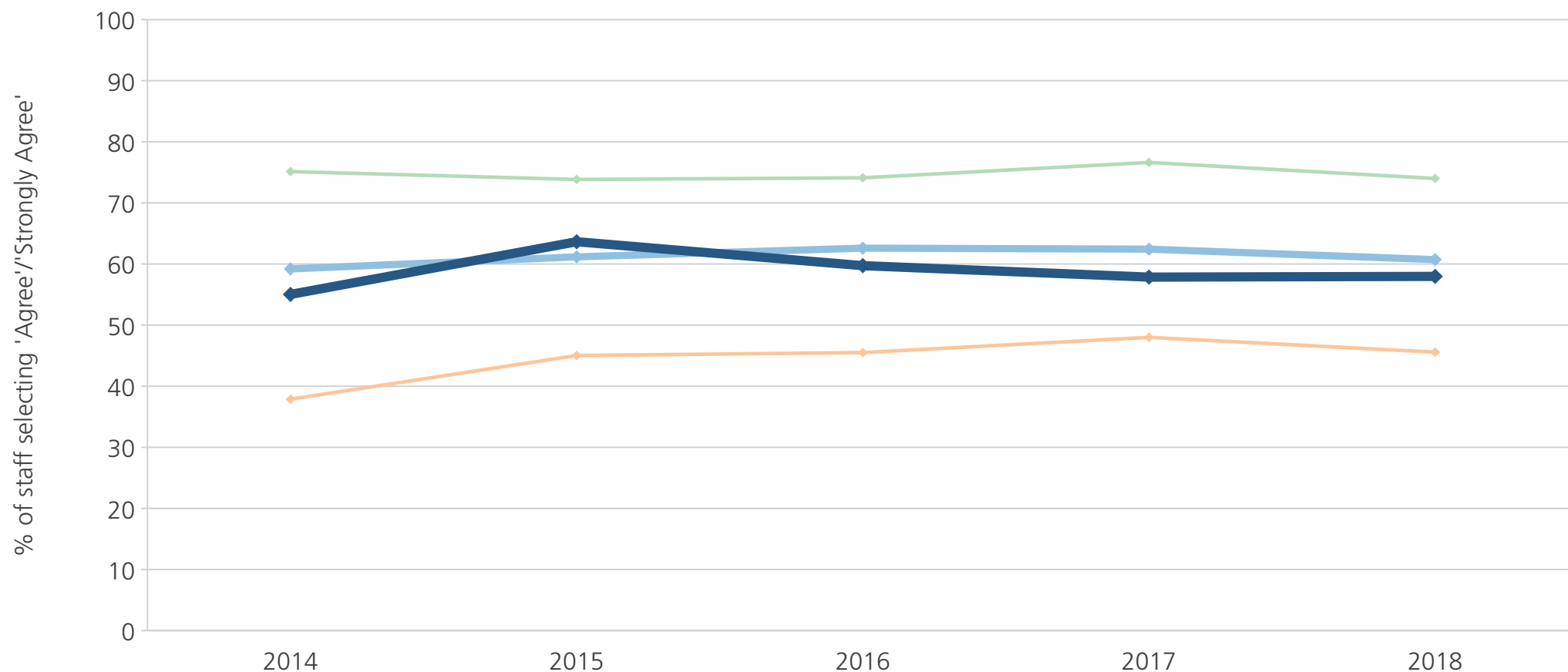
Best	89.5%	86.1%	84.8%	85.3%	87.3%
Your org	51.3%	58.0%	65.6%	67.0%	70.1%
Average	65.4%	69.3%	69.1%	70.8%	71.3%
Worst	37.9%	45.8%	48.5%	46.4%	39.8%
No. responses	309	297	3,474	3,421	3,153





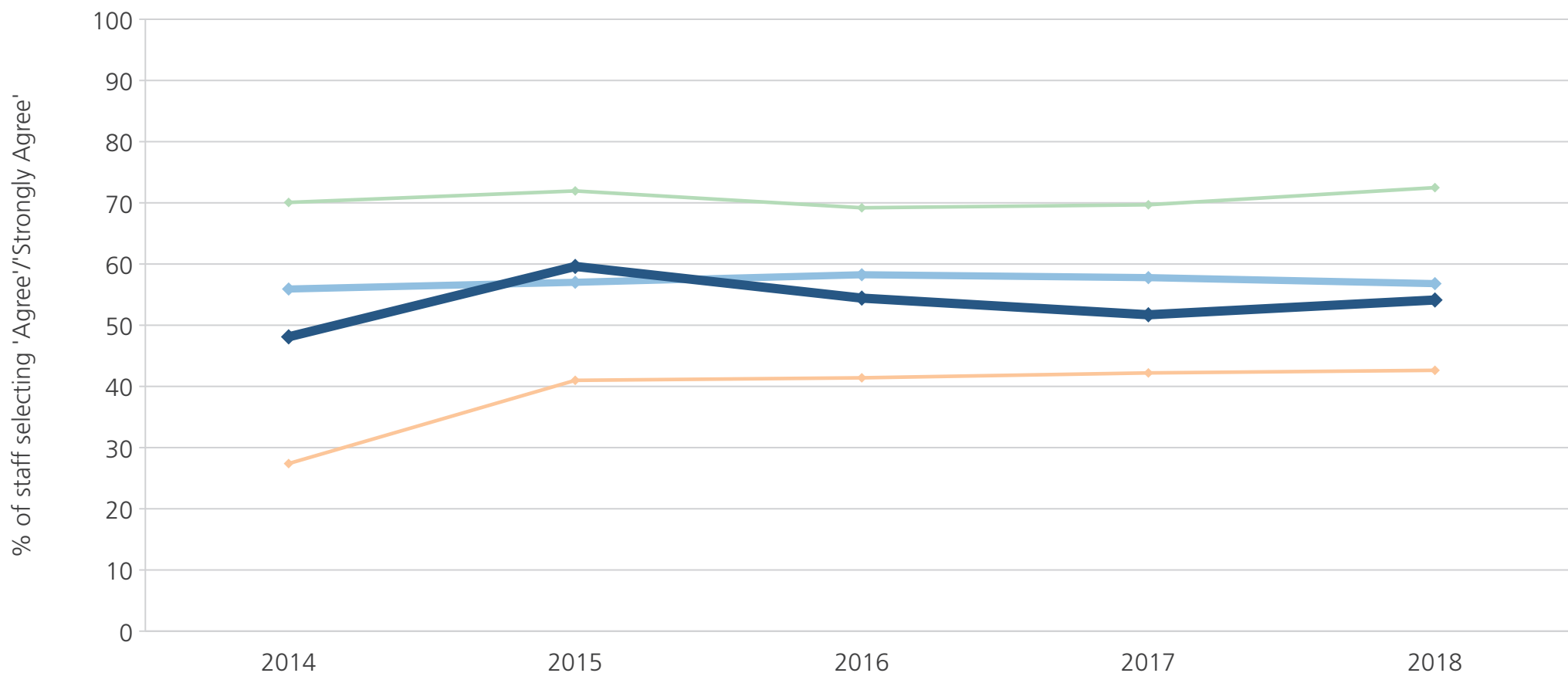
	2014	2015	2016	2017	2018
Best	96.4%	95.4%	93.4%	93.1%	92.9%
Your org	84.6%	88.2%	87.2%	88.7%	88.3%
Average	88.1%	89.1%	88.8%	88.7%	89.3%
Worst	80.3%	80.9%	83.3%	77.0%	79.2%
No. responses	214	210	2,418	2,369	2,164

Note: This question was only answered by staff who selected 'Yes' on q22a.

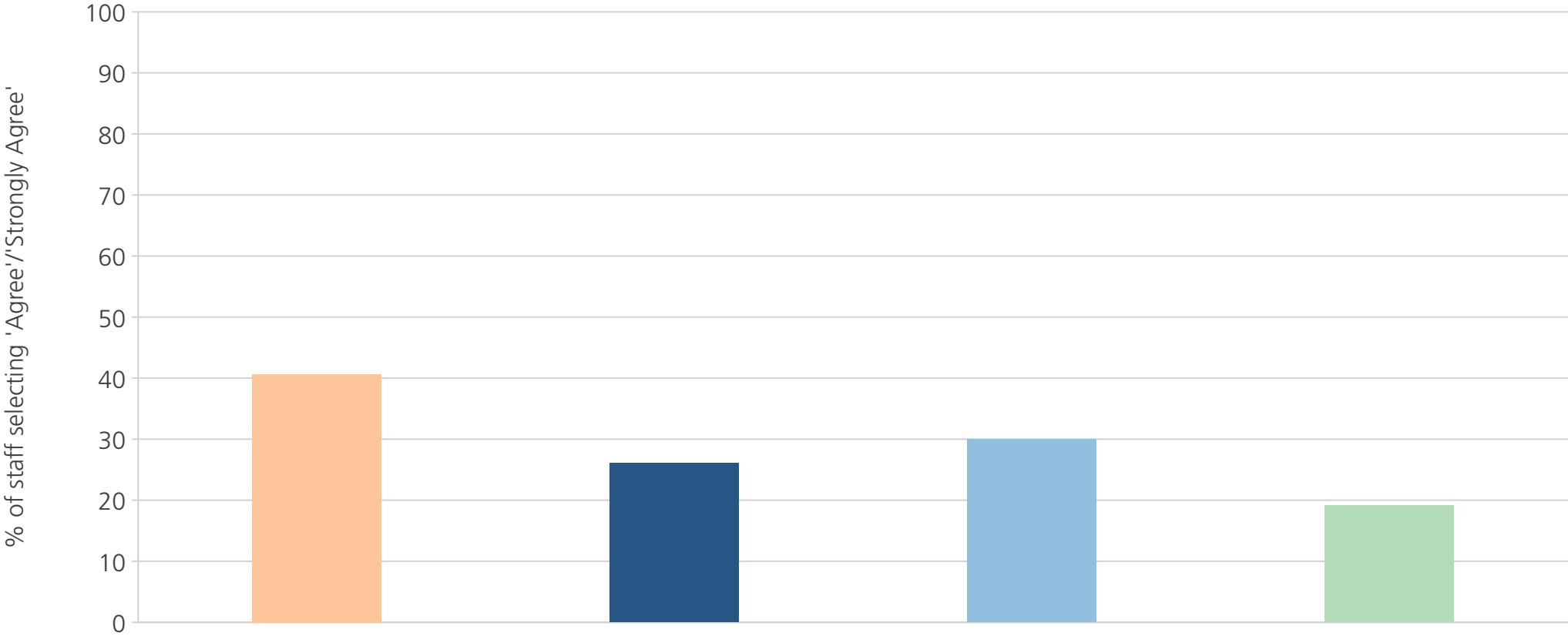


Best	75.1%	73.8%	74.1%	76.6%	74.0%
Your org	55.0%	63.6%	59.7%	57.9%	58.0%
Average	59.2%	61.2%	62.6%	62.4%	60.7%
Worst	37.9%	45.0%	45.5%	48.0%	45.6%
No. responses	173	182	2,015	2,019	1,808

Note: This question was only answered by staff who selected 'Yes' on q22a.



	2014	2015	2016	2017	2018
<b>Best</b>	70.1%	71.9%	69.2%	69.7%	72.5%
<b>Your org</b>	48.1%	59.6%	54.4%	51.7%	54.1%
<b>Average</b>	55.9%	57.0%	58.2%	57.8%	56.8%
<b>Worst</b>	27.4%	41.0%	41.4%	42.2%	42.6%
<b>No. responses</b>	162	170	1,830	1,834	1,660

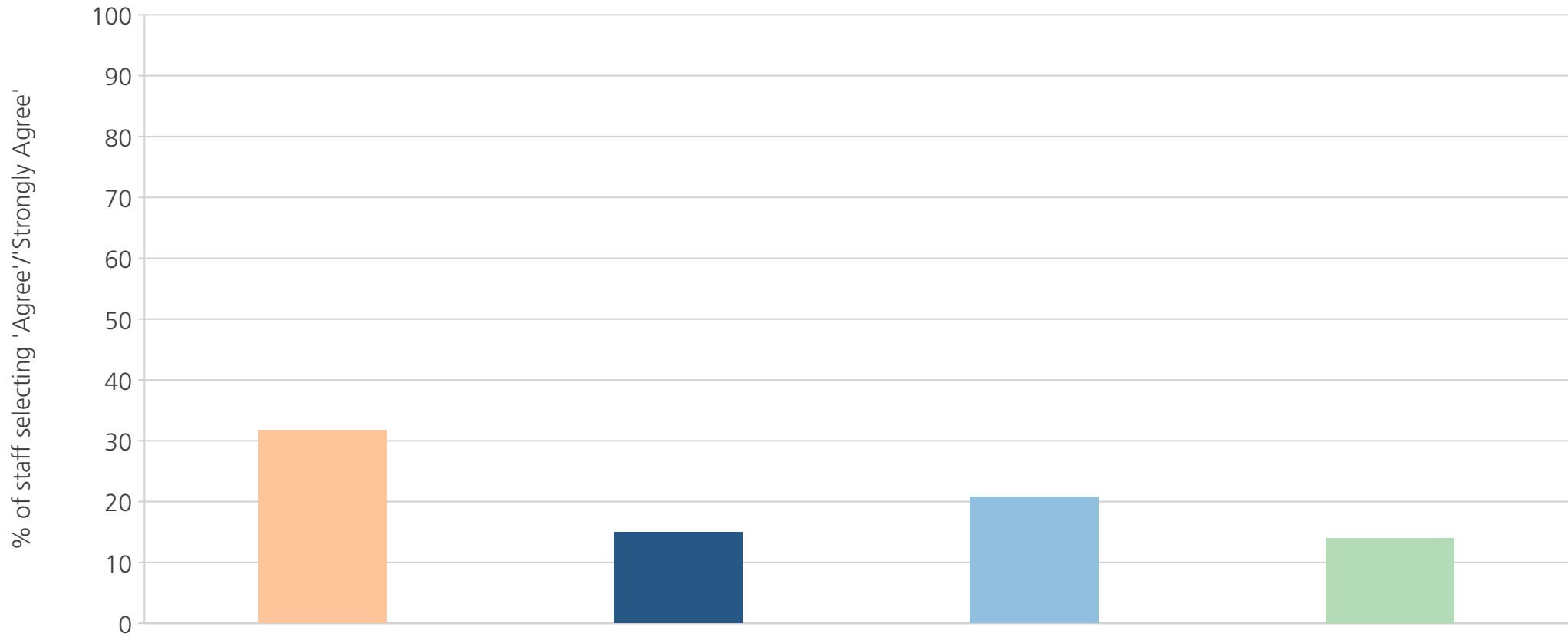


2018

Worst	40.6%
Your org	26.0%
Average	29.9%
Best	19.1%

No. responses

3,179

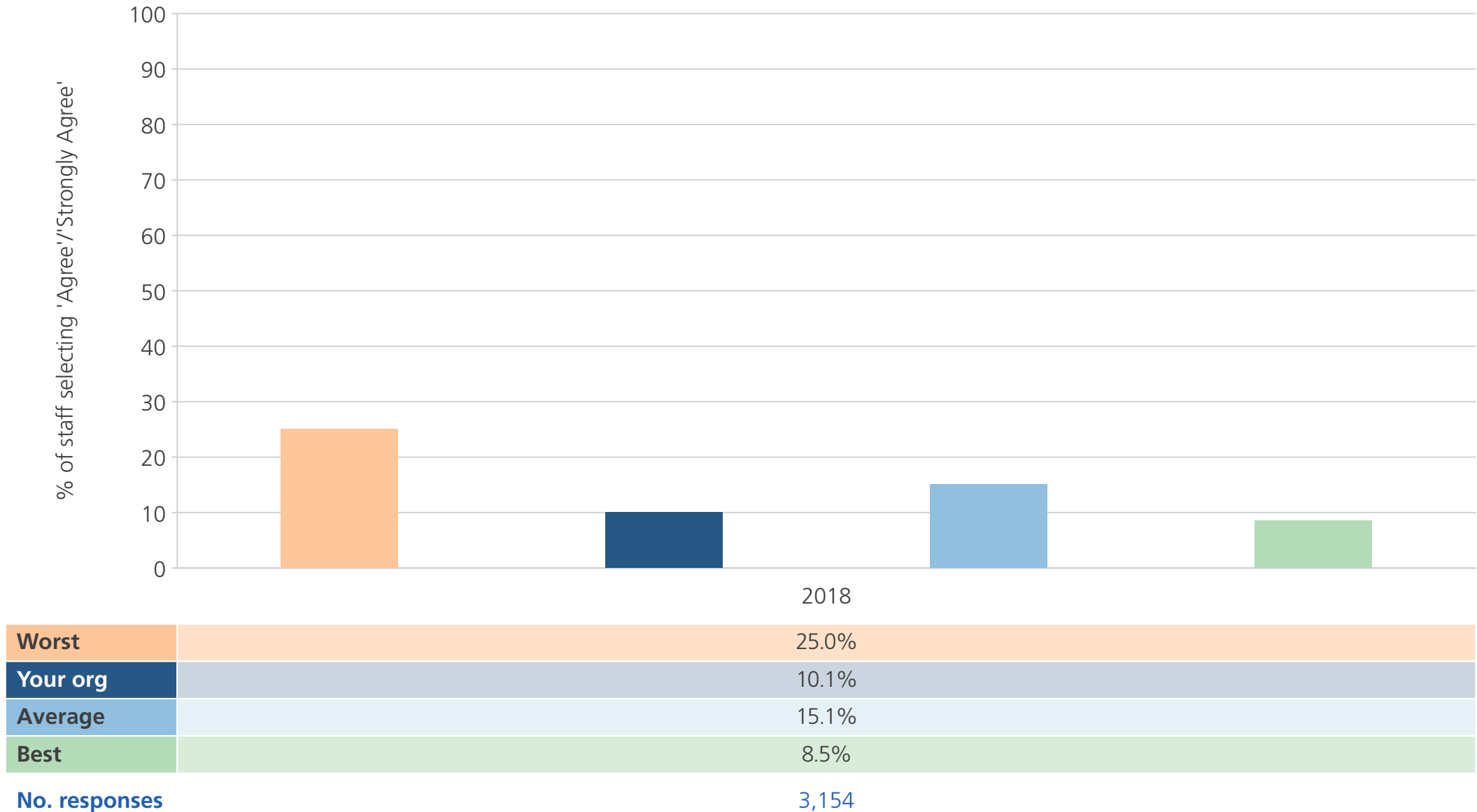


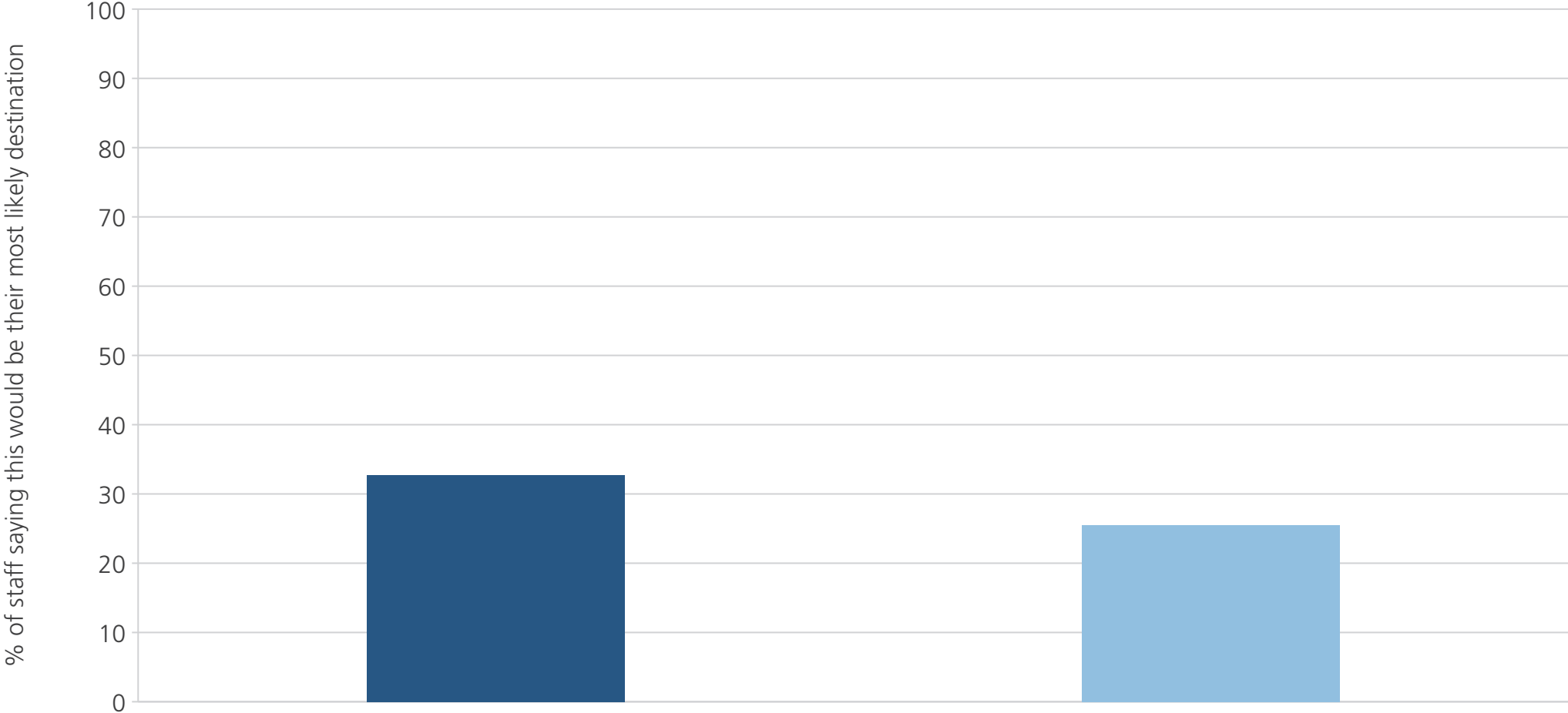
2018

Worst	31.7%
Your org	15.0%
Average	20.8%
Best	14.0%

No. responses

3,173

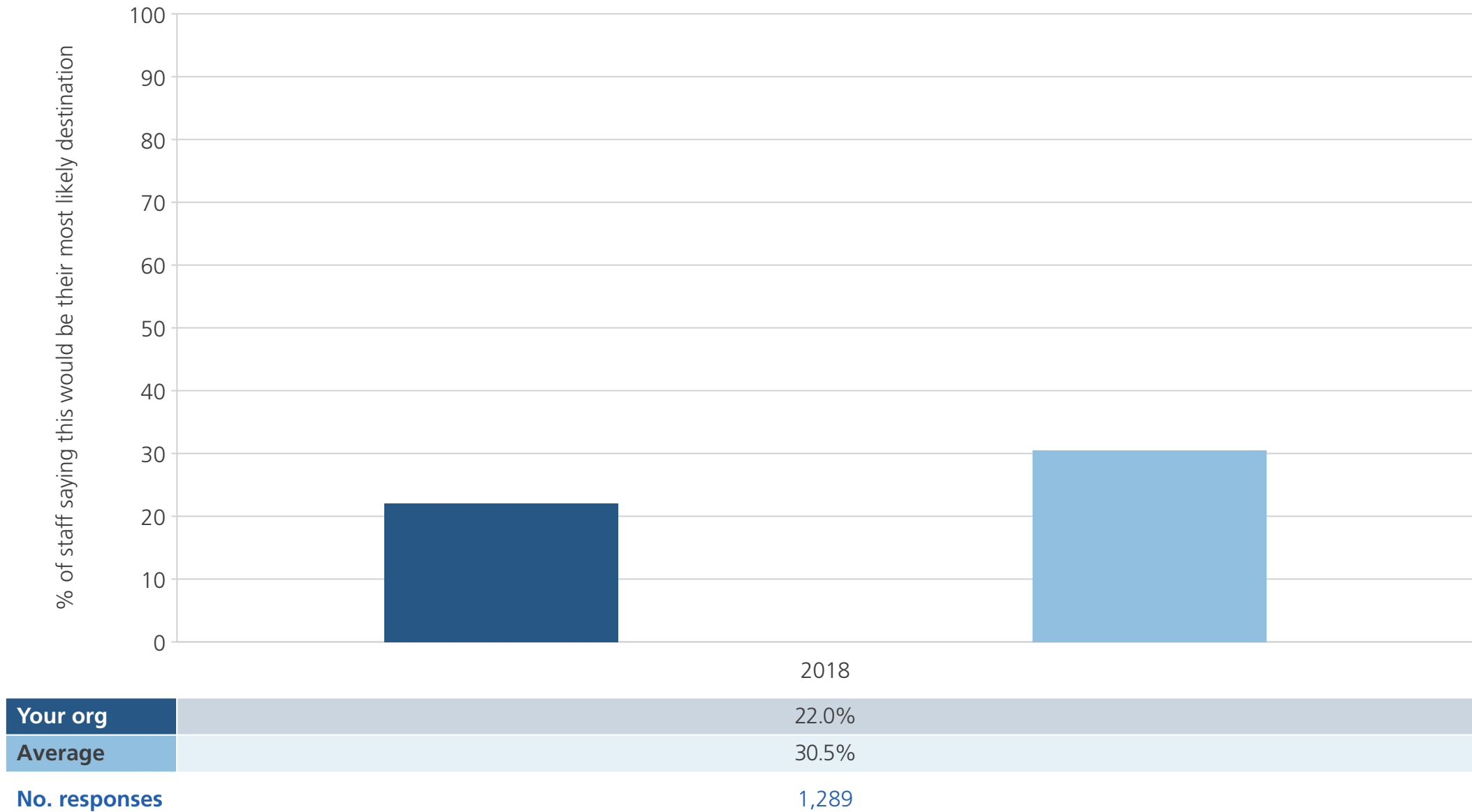




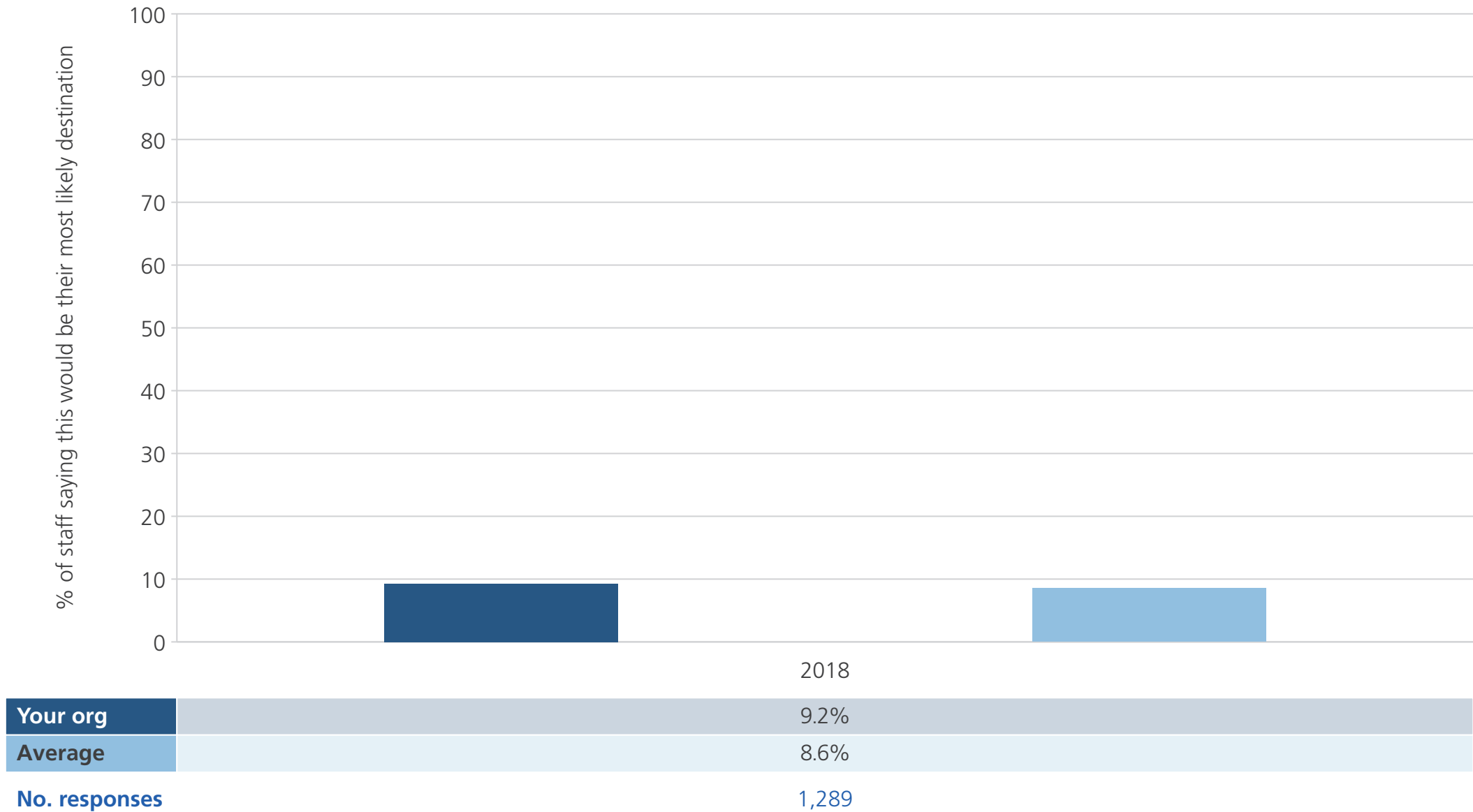
2018

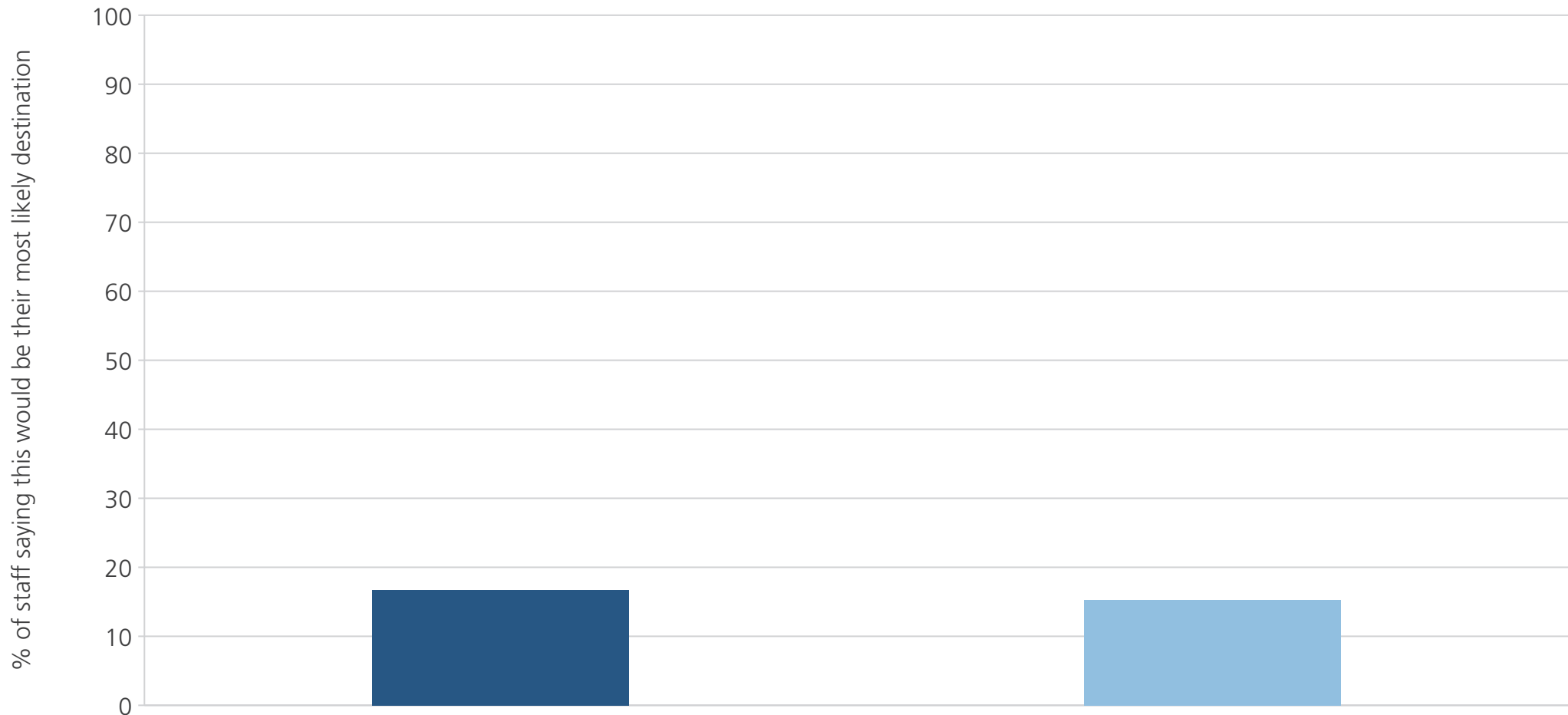
Your org	32.7%
Average	25.5%

No. responses1,289





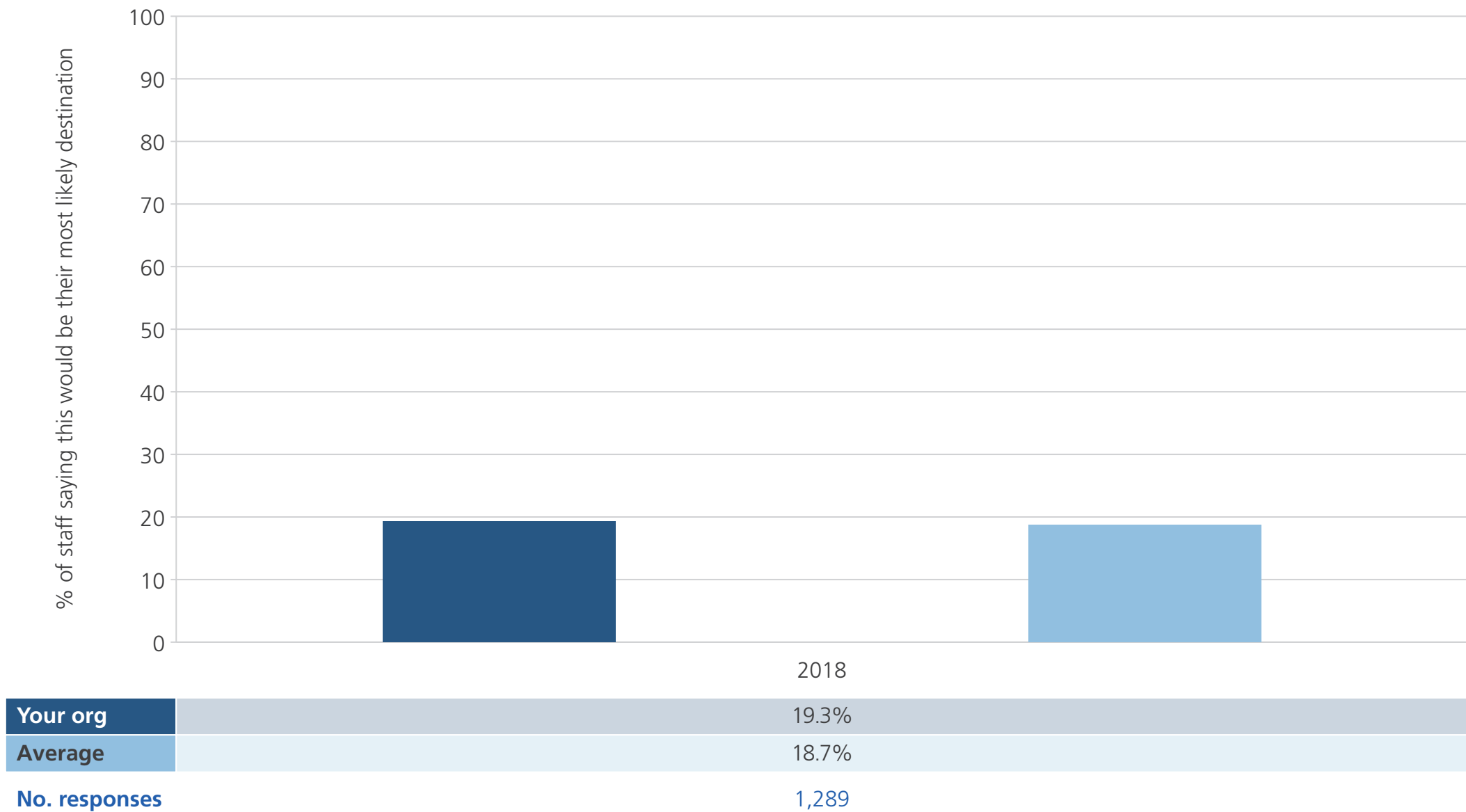




2018

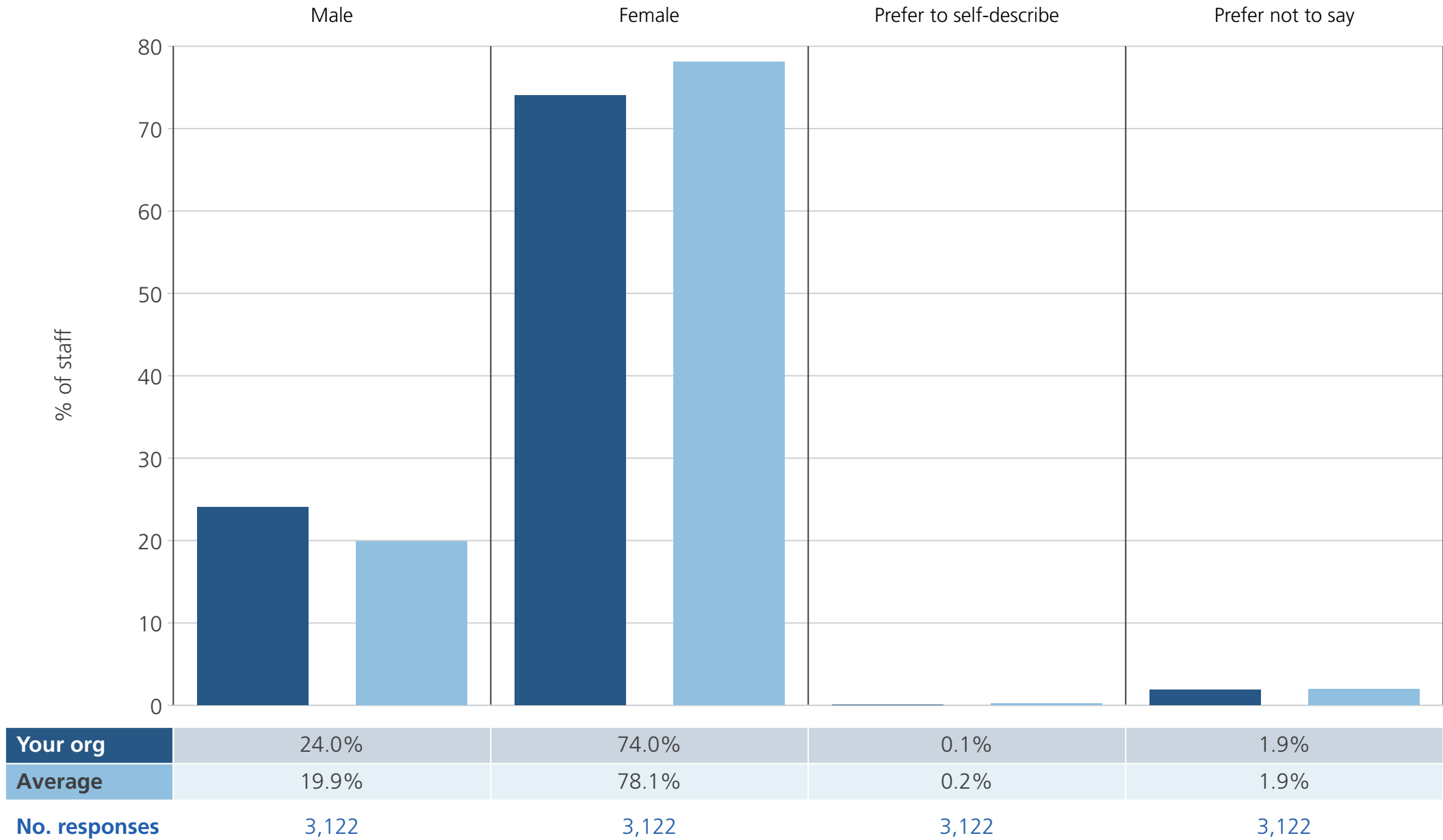
Your org	16.7%
Average	15.3%

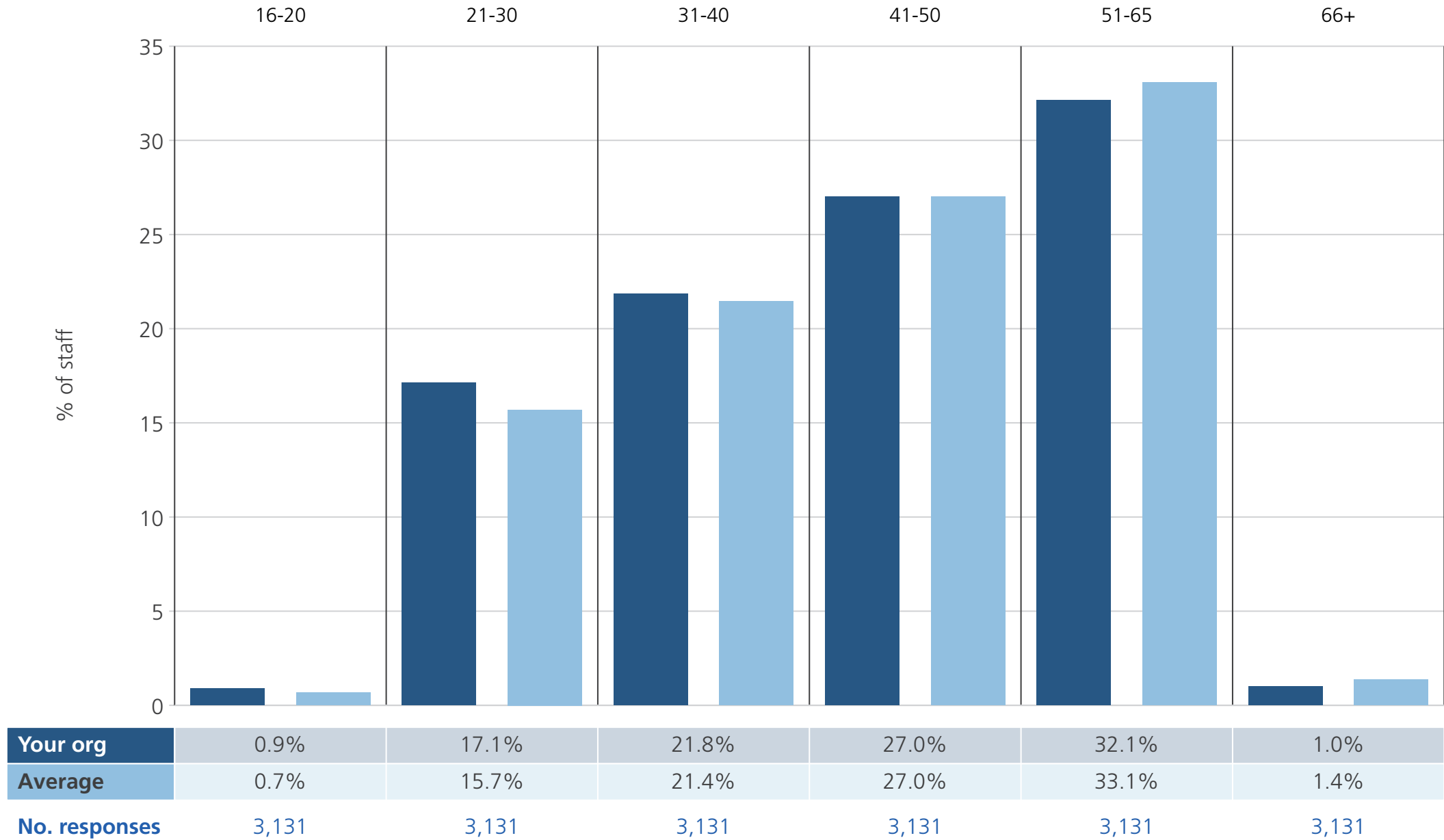
No. responses1,289

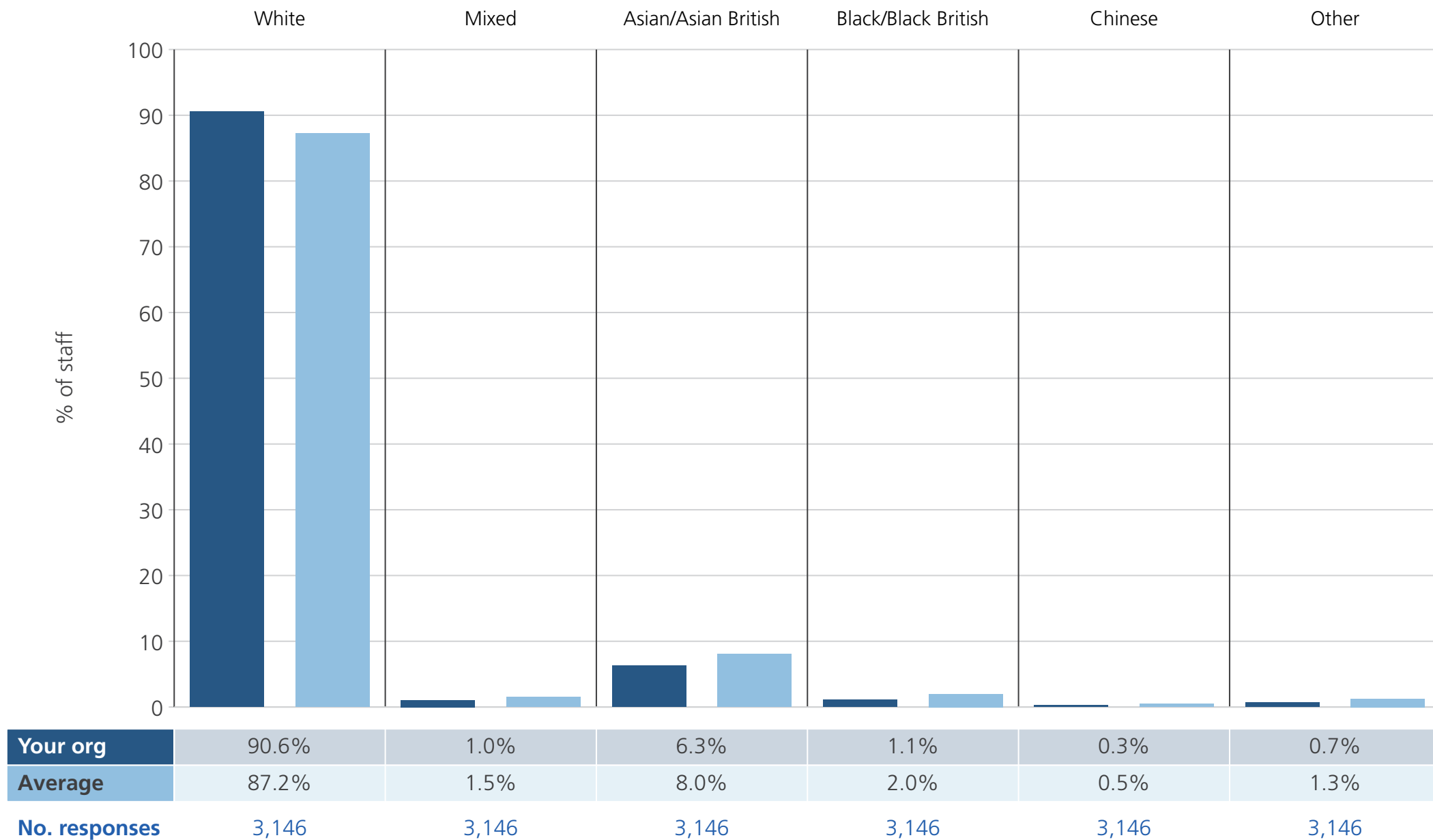


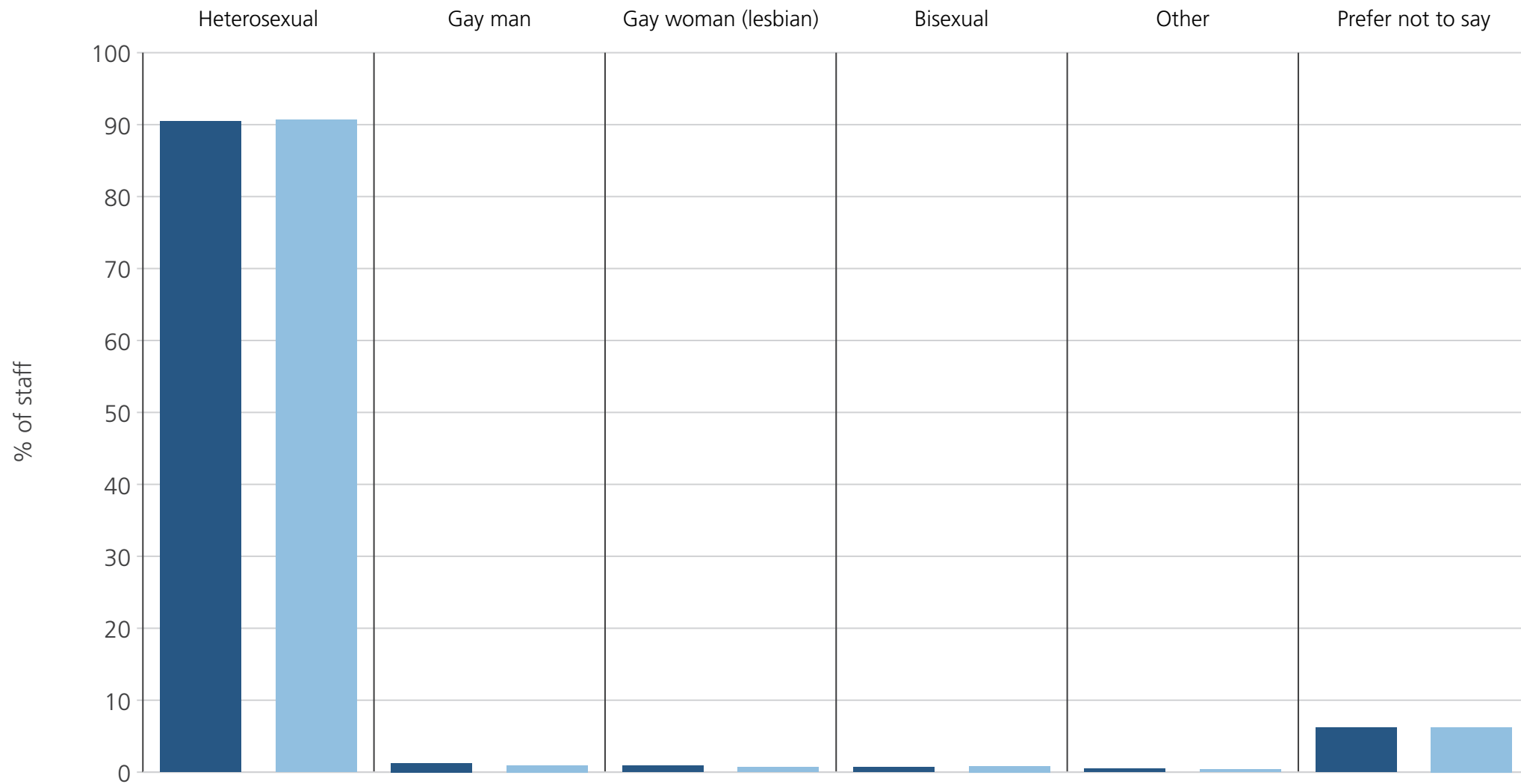
# Question results – Background details

Hull and East Yorkshire Hospitals NHS Trust  
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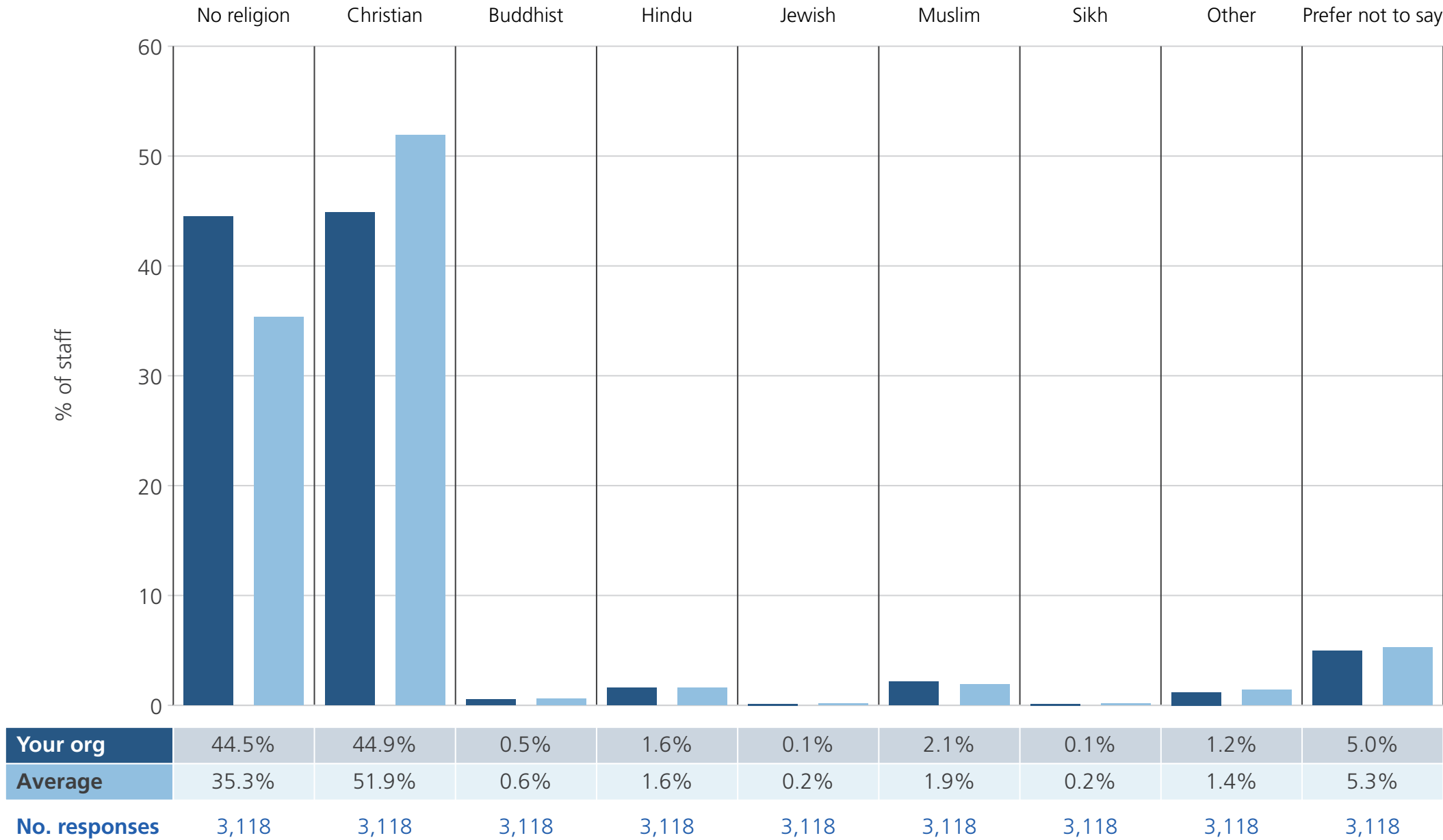






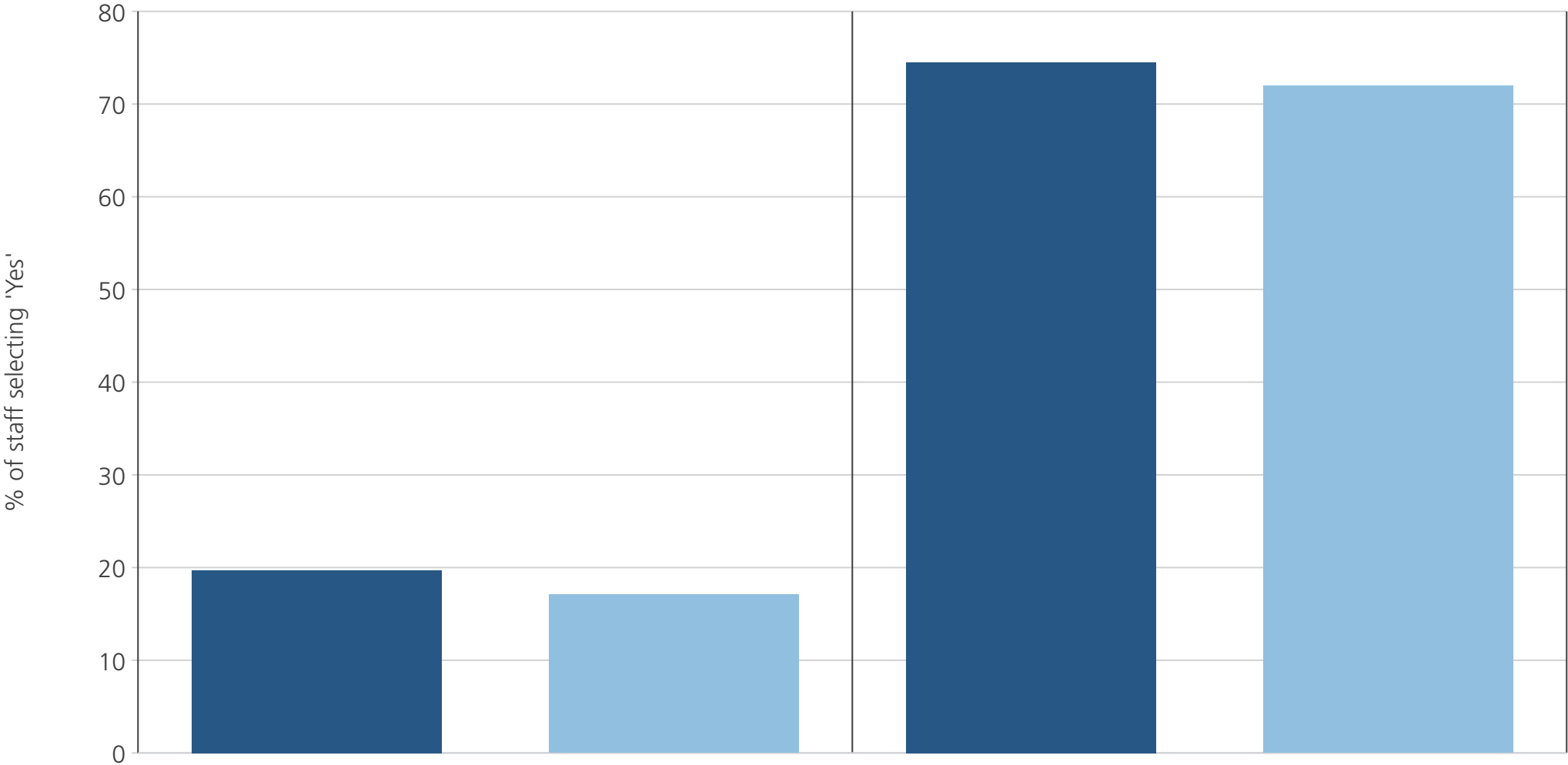
Your org	90.5%	1.2%	0.9%	0.7%	0.4%	6.2%
Average	90.7%	0.9%	0.7%	0.8%	0.4%	6.2%
No. responses	3,125	3,125	3,125	3,125	3,125	3,125



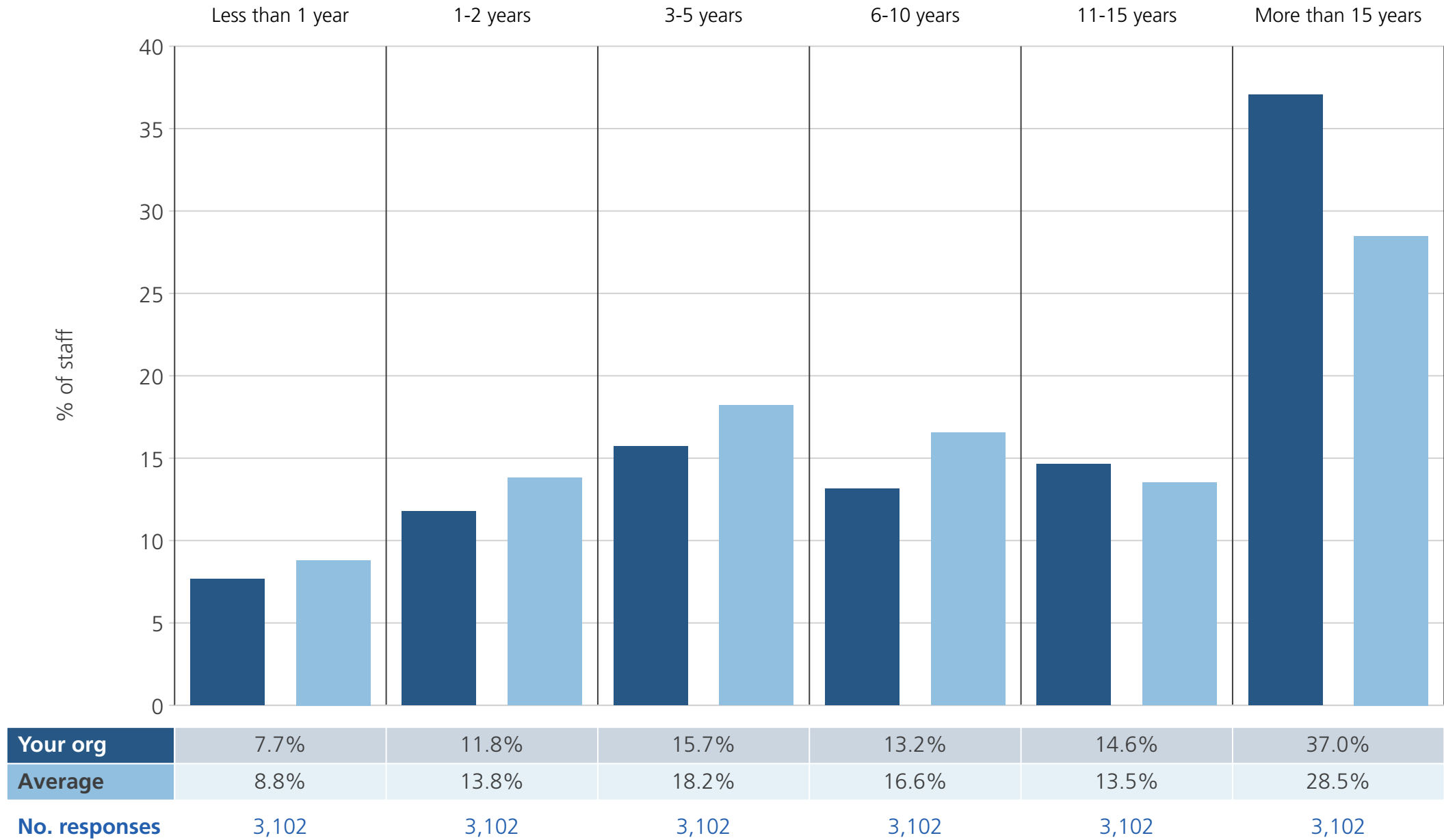


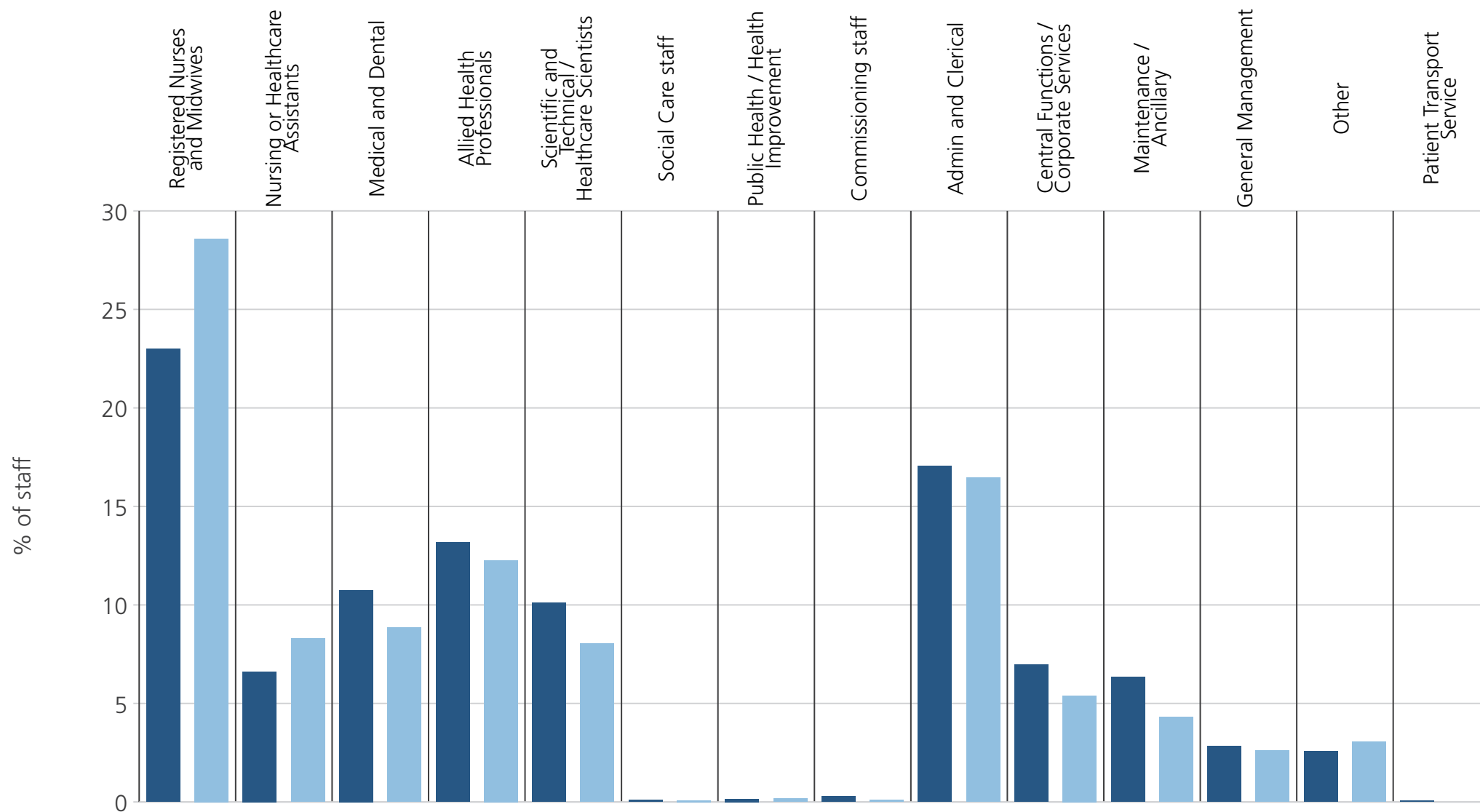
Do you have any physical or mental health conditions, disabilities or illnesses that have lasted or are expected to last for 12 months or more?

Has your employer made adequate adjustment(s) to enable you to carry out your work?



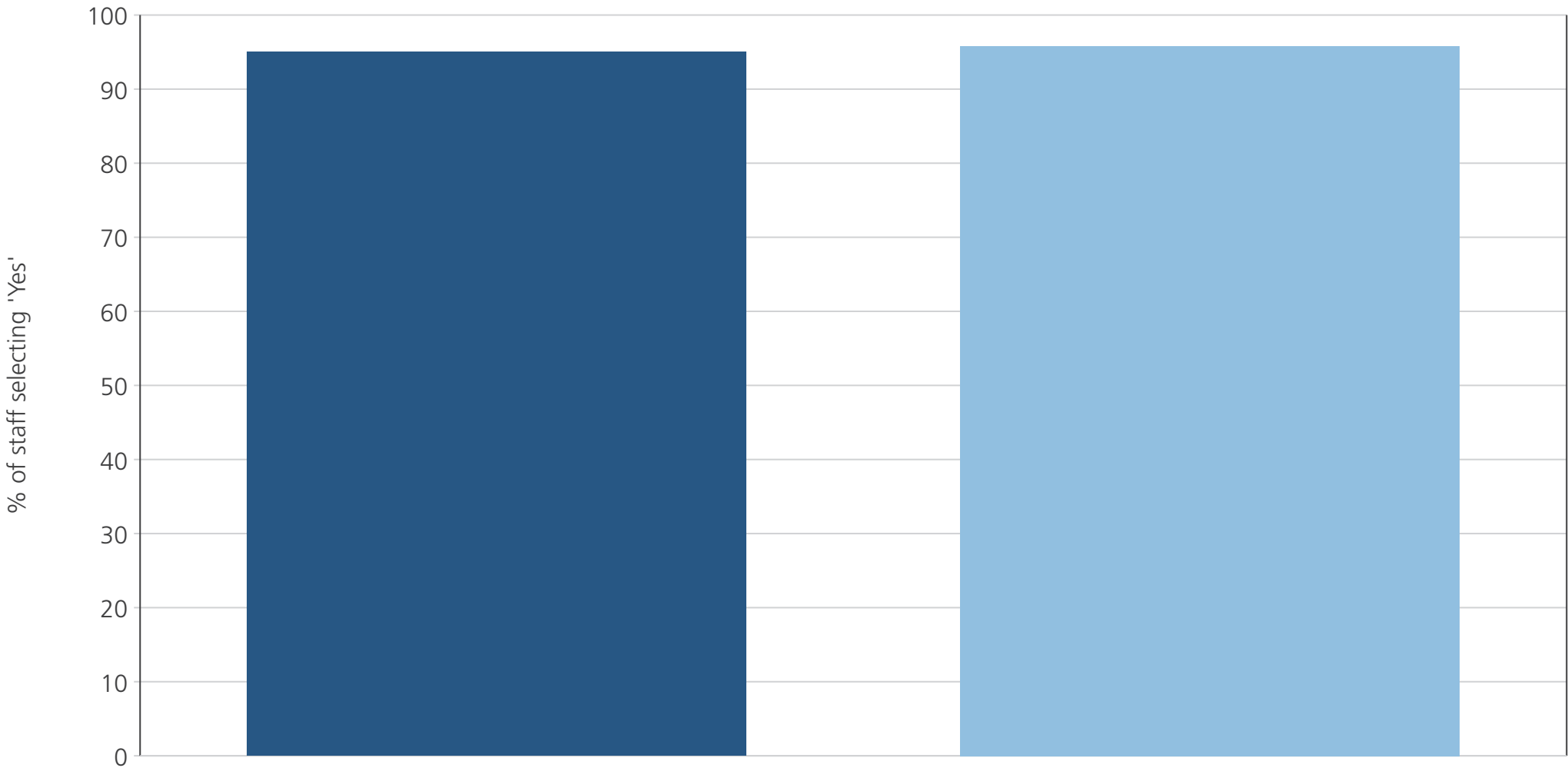
Your org	19.7%	74.5%
Average	17.1%	72.0%
No. responses	2,356	272





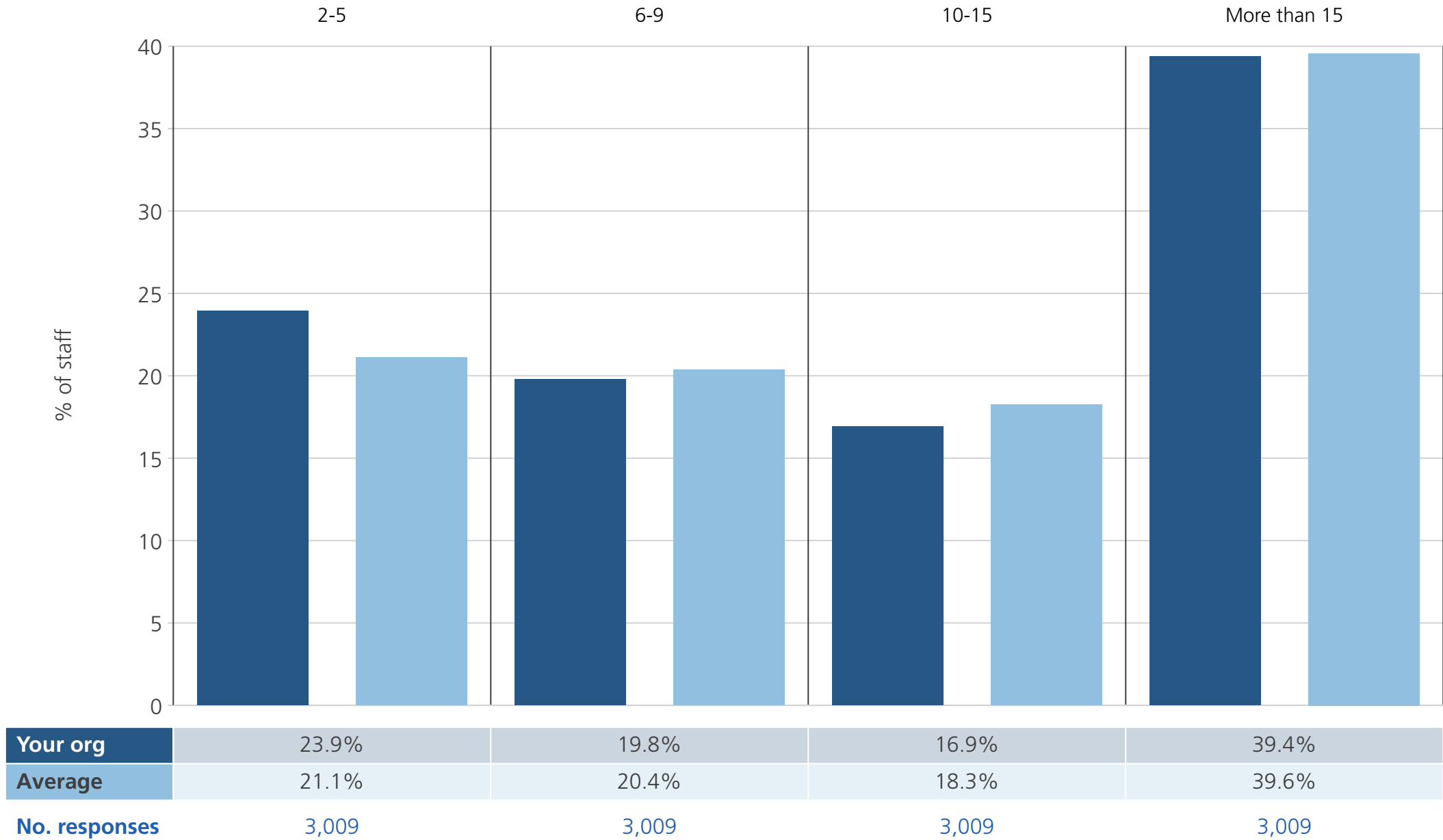
Your org	23.0%	6.6%	10.8%	13.2%	10.1%	0.1%	0.2%	0.3%	17.0%	7.0%	6.3%	2.8%	2.6%	0.1%
Average	28.6%	8.3%	8.8%	12.3%	8.0%	0.1%	0.2%	0.1%	16.5%	5.4%	4.3%	2.6%	3.0%	0.0%
No. responses	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144	3,144

Do you work in a team?



Your org	95.1%
Average	95.8%

No. responses 3,177



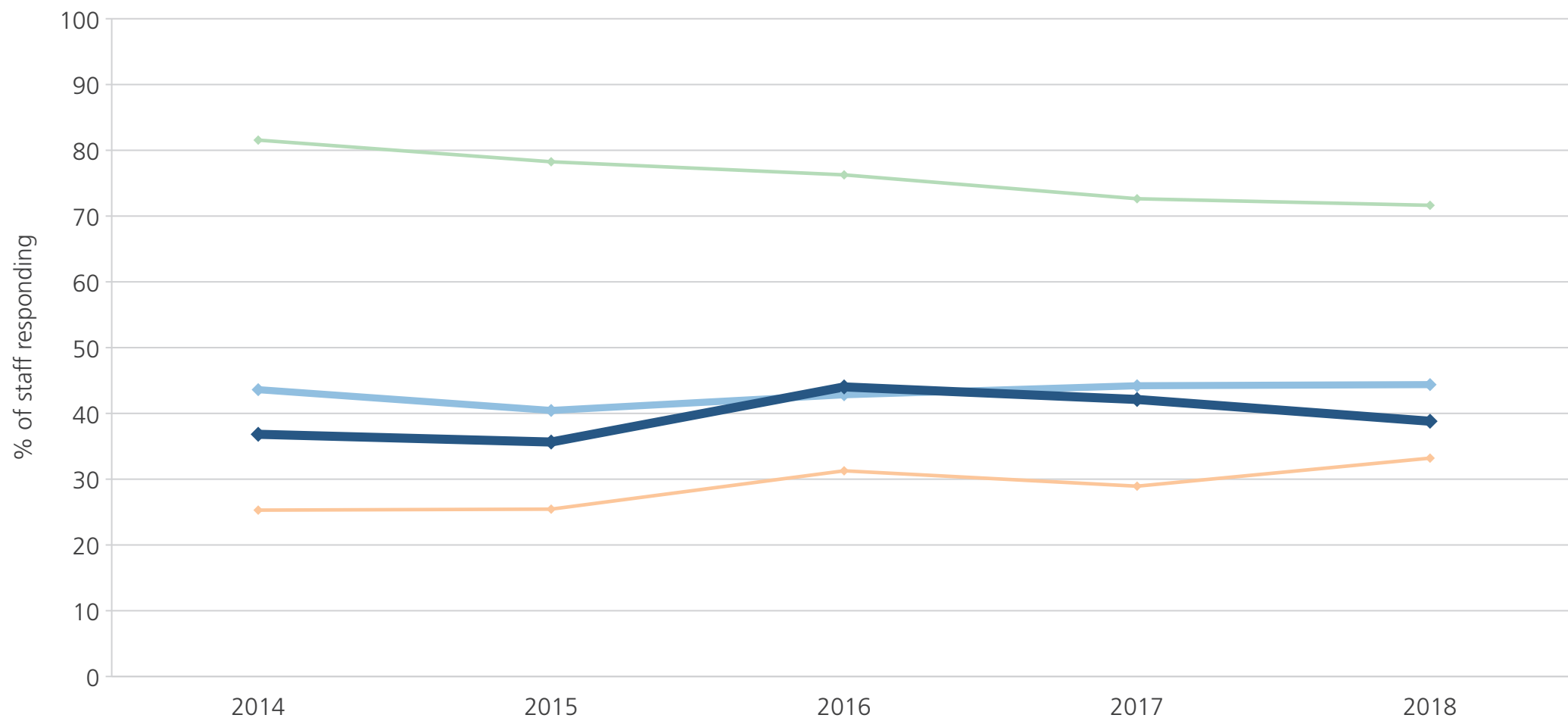
# Appendices

Hull and East Yorkshire Hospitals NHS Trust  
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# Appendix A: Response rate

Hull and East Yorkshire Hospitals NHS Trust  
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Best	81.5%	78.3%	76.3%	72.6%	71.6%
Your org	36.8%	35.6%	44.0%	42.1%	38.8%
Average	43.6%	40.4%	42.8%	44.2%	44.4%
Worst	25.3%	25.4%	31.3%	28.9%	33.2%

# Appendix B: Significance testing - 2017 v 2018 theme results

Hull and East Yorkshire Hospitals NHS Trust  
2018 NHS Staff Survey Results

The table below presents the results of significance testing conducted on this year's theme scores and those from last year\*. It details the organisation's theme scores for both years and the number of responses each of these are based on.

The final column contains the outcome of the significance testing: **↑** indicates that the 2018 score is significantly higher than last year's, whereas **↓** indicates that the 2018 score is significantly lower. If there is no statistically significant difference, you will see 'Not significant'. When there is no comparable data from the past survey year, you will see 'N/A'.

Theme	2017 score	2017 respondents	2018 score	2018 respondents	Statistically significant change?
Equality, diversity & inclusion	<b>9.3</b>	3430	<b>9.3</b>	3164	Not significant
Health & wellbeing	<b>6.0</b>	3439	<b>5.9</b>	3184	Not significant
Immediate managers	<b>6.8</b>	3436	<b>6.8</b>	3178	Not significant
Morale		0	<b>6.3</b>	3176	N/A
Quality of appraisals	<b>5.2</b>	2906	<b>5.3</b>	2765	<b>↑</b>
Quality of care	<b>7.5</b>	3077	<b>7.5</b>	2820	Not significant
Safe environment - Bullying & harassment	<b>8.0</b>	3413	<b>7.9</b>	3166	Not significant
Safe environment - Violence	<b>9.5</b>	3419	<b>9.6</b>	3174	<b>↑</b>
Safety culture	<b>6.7</b>	3442	<b>6.9</b>	3182	<b>↑</b>
Staff engagement	<b>6.9</b>	3450	<b>7.0</b>	3183	<b>↑</b>

\* Statistical significance is tested using a two-tailed t-test with a 95% level of confidence.

# Appendix C: Tips on using your benchmark report

Hull and East Yorkshire Hospitals NHS Trust  
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The following pages include tips on how to read, interpret and use the data in this report. The **suggestions are aimed at users who would like some guidance on how to understand the data** in this report. These suggestions are by no means the only way to analyse or use the data, but have been included to aid users transitioning from the previous version of the benchmark report and those who are new to the Staff Survey.



## Key changes to note

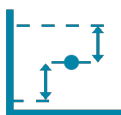
There are a number of differences in this benchmark report compared to the old style of benchmark reports, that was used prior to the 2018 survey, which are worth noting



- Key Findings have been replaced by themes. The themes cover ten areas of staff experience and present results in these areas in a clear and consistent way. All of the ten themes are scored on a 0-10 scale, where a higher score is more positive than a lower score. These theme scores are created by scoring question results and grouping these results together. **Please note that you cannot directly compare Key Finding results to theme results.**



- A key feature of the new reports is that they **provide organisations with up to 5 years of trend data** across theme and question results. Trend data provides a much **more reliable indication of whether the most recent results represent a change from the norm** for an organisation than comparing the most recent results to those from the previous year. Taking a longer term view will help organisations to identify trends over several years that may have been missed when comparisons were drawn solely between the current and previous year.



- **Question results are now benchmarked** so that organisations can make comparisons to their peers on specific areas of staff experience. Question results provide organisations with more granular data that will help them to identify particular areas of concern. This benchmarking has been extended to the trend data that is available so that organisations can identify how results on each question have changed for themselves and their peers over time by looking at a single graph.

When analysing theme results, it is easiest to start with the **theme overview** page to quickly identify areas which are doing better or worse in comparison to other organisations in the given benchmarking group.

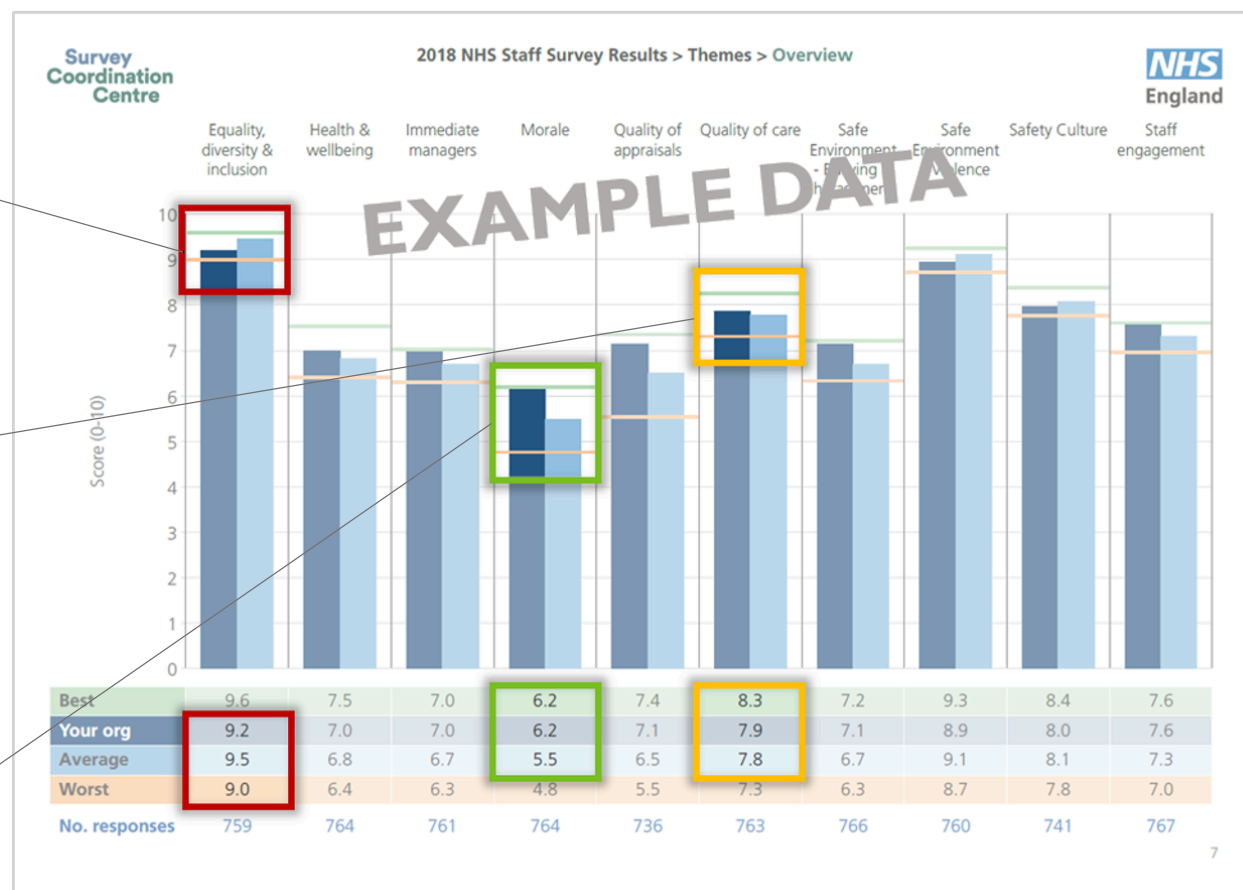
It is important to **consider each theme result within the range of its benchmarking group 'Best' and 'Worst' scores**, rather than comparing theme scores to one another. Comparing organisation scores to the benchmarking group average is another important point of reference.

## Areas to improve

- By checking where the 'Your org' column/value is lower than the benchmarking group 'Average' you can quickly identify areas for improvement.
- It is worth looking at the difference between the 'Your org' result and the benchmarking group 'Worst' score. The closer your organisation's result is to the worst score, the more concerning the result.
- Results where your organisation's score is only marginally better than the 'Average', but still lags behind the best result by a notable margin, could also be considered as areas for further improvement.

## Positive outcomes

- Similarly, using the overview page it is easy to identify themes which show a positive outcome for your organisation, where 'Your org' scores are distinctly higher than the benchmarking group 'Average' score.

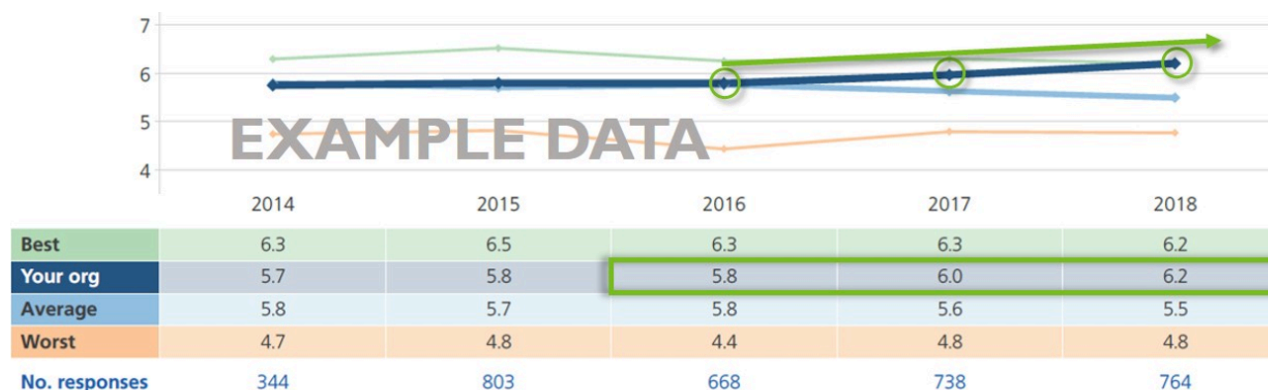


Only one example is highlighted for each point

- Positive stories to report could be ones where your organisation approaches or matches the benchmarking group's 'Best' score.

## Review trend data

Trend data can be used to identify measures which have been consistently improving for your organisation (i.e. showing an upward trend) over the past years and ones which have been declining over time. These charts can **help establish if there is genuine change in the results** (if the results are consistently improving or declining over time), or whether a change between years is just a minor **year-on-year** fluctuation.

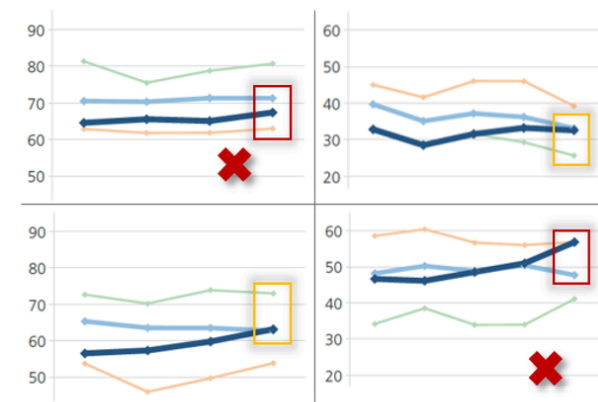


Benchmarked trend data also allows you to review local changes and benchmark comparisons at the same time, allowing for various types of questions to be considered: e.g. how have the results for my organisation changed over time? Is my organisation improving faster than our peers?

## Review questions feeding into the themes

In order to understand exactly which factors are driving your organisation's theme score, you should review the questions feeding into the theme. The **'Detailed information'** section contains the questions contributing to each theme, grouped together, thus they can be reviewed easily without the need to search through the 'Question results' section. By comparing 'Your org' scores to the benchmarking group 'Average', 'Best' and 'Worst' scores for each question, the **questions which are driving your organisation's theme results can be identified**.

For themes where results need improvement, action plans can be formulated to **focus on the areas where the organisation's results fall between the benchmarking group average and worst results**. Remember to keep an eye out for questions where a lower percentage is a better outcome – such as questions on violence or harassment, bullying and abuse.



✗ = Negative driver, org result falls between average & worst benchmarking group result for question

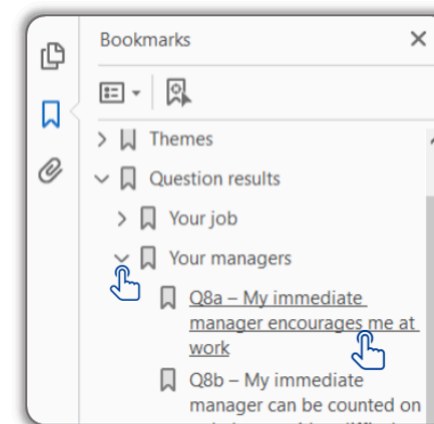
This benchmark report displays results for all questions in the questionnaire, including benchmarked trend data wherever available. While this a key feature of the report, at first glance the amount of information contained on more than 110 pages might appear daunting. The below suggestions aim to provide some guidance on how to get started with navigating through this set of data.

## Identifying questions of interest

### ➤ Pre-defined questions of interest – key questions for your organisation

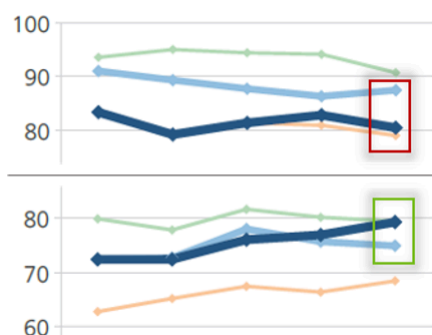
- Most organisations will have questions which have traditionally been a focus for them. Questions which have been targeted with internal policies or programmes, or whose results are of heightened importance due to organisation values or because they are considered a proxy for key issues. Outcomes for these questions can now be assessed on the backdrop of benchmark and historical trend data.
- **Note:** The bookmarks bar allows for easy navigation through the report, allowing subsections of the report to be folded, for quick access to questions through hyperlinks.

Use the bookmarks bar to navigate directly to questions of interest



### ➤ Identifying questions of interest based on the results in this report

The methods recommended to review your theme results can also be applied to pick out question level results of interest. However, **unlike themes where a higher score always indicates a better result, it is important to keep an eye out for questions where a lower percentage relates to a better outcome** (see details on the 'Using the report' page in the 'Introduction' section).



- **To identify areas of concern:** look for questions where the organisation value falls between the benchmarking group average and the worst score, particularly questions where your organisation result is very close to the worst score. Review changes in the trend data to establish if there has been a decline or stagnation in results across multiple years, but consider the context of how the trust has performed in comparison to its benchmarking group over this period. A positive trend for a question that is still below the average result can be seen as good progress to build on further in the future.
- **When looking for positive outcomes:** search for results where your organisation is closest to the benchmarking group best result (but remember to consider results for previous years), or ones where there is a clear trend of continued improvement over multiple years.





# Appendix D: Additional reporting outputs




Hull and East Yorkshire Hospitals NHS Trust  
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Below are links to other key reporting outputs which complement this report. A full list and more detailed explanation of the reporting outputs is included in the Technical Document.

## Supporting documents

-  **Basic Guide:** Provides a brief overview of the NHS Staff Survey data and details on what is contained in each of the reporting outputs.
-  **Technical Document:** Contains technical details about the NHS Staff Survey data, including: data cleaning, weighting, benchmarking, theme/KF calculations, historical comparability of organisations and questions in the survey.

## Other local results

-  **Key Finding results spreadsheet:** Response rate & KF results for every organisation (2017 & 2018). The results are compared and the difference between years is tested for statistical significance.
-  **Local Breakdowns:** Dashboards containing results for each organisation broken down by demographic characteristics. Data is available for up to five years where possible.
-  **Directorate Reports:** Reports containing theme results split by directorate (locality) for Hull and East Yorkshire Hospitals NHS Trust.

## National results

-  **National Trend Data** and **National Breakdowns:** Dashboards containing national results – data available for five years where possible.